

Work Order 836503

Work Order ID #	836503
Work Order Category	SEWERS
Work Order Description	Sewers - Water Leak (Not Sewer)
Work Order Address	3935 HANLY RD
Submit To	GAMEZ, FRANCISCO
<p>From Request 723673: Code: SE-EASEMENT Description: Sewers - Easement Details: Comments: By CRIDDLE, DEON: 4/6/2017 11:56:45 AM CITIZEN IS REPORTING A RAW SEWER LEAK, FRONT THE EASEMENT OF THE PROPERTY IN THE BACK, LOCATED AT 3935 HANLY ROAD. Caller: [REDACTED]: Q: When facing the front of the property from the street which side of the property is the problem on? A: Back By CRIDDLE, DEON: 4/6/2017 11:59:21 AM REPORTED TO TONY JONES</p> <p>By GAMEZ, FRANCISCO: 4/6/2017 2:15:58 PM 3935 HANLY RD THIS WAS AN EASEMENT AND NOT SEWER RELATED , TALK TO HOME OWNER IN THE BACKYARD THERE WAS WATER COMING FROM UNDER THE RETAINING WALL , WE CHECKED UPPER MANHOLE AT 3996 OAKMORE RD AND WATER WAS FLOWING ALSO CHECKED THE LOWER MANHOLE AT 3918 HANLY RD AND ALSO HAD WATER FLOW , SO WE WENT TO THE HOUSE UP ABOVE 3968 OAKMORE RD AND FOUND A WATER HOSE THAT WAS FLOWING ON THE TILE IN BACKYARD AND LEAKING DOWN TO THE LOWEST POINT . AND THE HOME OWNER WAS NOT HOME TALK TO A NEIGHBOR AND THEY SAID SHE HAD A HIGH WATER BILL,SO THE HOSE WAS RUNING INTO HER BACKYARD WHERE THE WATER WAS GETTING THROUGH THE LOWEST POINT OF THE YARD , AND CAUSING THE WATER LEAK</p>	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	GAMEZ, FRANCISCO
Initiated Date	4/6/2017 1:41:07 PM
Actual Start Date	4/6/2017 12:01:46 PM
Actual Finish Date	4/6/2017 2:01:29 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$453.66
Total Of Work Order Labor Costs	\$413.86
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$39.80

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$110.66	ZEINO, PASCAL	2.00	4/6/2017 12:00:00 AM	
\$151.60	TOBIAS JR., JAMES K	2.00	4/6/2017 12:00:00 AM	
\$151.60	GAMEZ, FRANCISCO	2.00	4/6/2017 12:00:00 AM	

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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\$39.80	4245 - PICKUP C/CAB W/SERV BODY	4245	2.00	4/6/2017 12:00:00 AM		\$39.80	Hourly
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Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
0	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
723673	Sewers - Easement	3 - Medium	3935 HANLY RD	4/6/2017 11:56:45 AM	GAMEZ, FRANCISCO	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							4/6/2017 11:54:41 AM