

Work Order 572786

Work Order ID #	572786
Work Order Category	SEWERS
Work Order Description	Sewers - Back Up
Work Order Address	3002 BONA ST
Submit To	SNOWDEN, WILLIE T
<p>From Request 496824: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 1/2/2014 11:32:51 AM CITIZEN REPORTING A SEWER BACK UP, AT 3002 BONA ST. #10. Caller [REDACTED] Q: Is the sewage outside or inside the house? A: Inside Q: Where is it coming from? A: Don't Know / No Answer Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 1/2/2014 11:35:47 AM CALL CENTER DISPATCHED TO 185.</p> <p>By SNOWDEN, WILLIE T: 1/3/2014 7:51:25 AM gate lock could not see clean-out but our m/h was clear at this time had 184 flush pass address</p>	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	SNOWDEN, WILLIE T
Initiated Date	1/3/2014 7:37:18 AM
Actual Start Date	1/2/2014 11:41:38 AM
Actual Finish Date	1/2/2014 12:41:04 PM
Police Beat	21Y
Service Delivery District	4
City Council District	CCD5
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$134.31
Total Of Work Order Labor Costs	\$114.41
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$19.90

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$55.33	BIGBEE, MICHAEL E	1.00		
\$59.08	SNOWDEN, WILLIE T	1.00		

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$19.90	4367 - PICKUP C/CAB	4367	1.00			\$19.90	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
11741	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
496824	Sewers - Blockage	1 - Emergency	3002 BONA ST	1/2/2014 11:32:51 AM	JONES, ANTHONY C	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
████	████████	████████████████████		██████			1/2/2014 11:31:22 AM

Work Order 572693

Work Order ID #	572693
Work Order Category	SEWERS
Work Order Description	Sewers - Back Up
Work Order Address	3002 BONA ST
Submit To	FREEMAN, REGINALD Z
By FREEMAN, REGINALD Z: 1/2/2014 4:06:30 PM Hydro flushed sewer main between M/H#56-011-28 & L/H#56-011-27 which we were unable to locate in roadway as map shows. Line needs to be televised, we were only able to flush 95ft of sewer main due to unknown obstruction.	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	FREEMAN, REGINALD Z
Initiated Date	1/2/2014 1:53:37 PM
Actual Start Date	1/2/2014 1:00:16 PM
Actual Finish Date	1/2/2014 4:00:36 PM
Police Beat	21Y
Service Delivery District	4
City Council District	CCD5
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	95
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$944.04
Total Of Work Order Labor Costs	\$887.64
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$56.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$498.84	FREEMAN, REGINALD Z	3.00	1/2/2014 1:00:40 PM	1/2/2014 4:00:14 PM
\$388.80	JONES, DANOVIS V	3.00	1/2/2014 1:00:40 PM	1/2/2014 4:00:14 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$56.40	4165 - SEWER FLUSHER COMBO	4165	3.00	1/2/2014 1:00:32 PM	1/2/2014 4:00:15 PM	\$56.40	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
11739	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	

CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
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RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
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(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
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Associated Service Request

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