

City of Oakland

Public Works Agency Call CenterService Request **524781**Assigned To **TENETTE, JOHN E****Service Request Information**

Request Number:	524781
Description:	Street Light - Pole Leaning
Problem Address:	HEGENBERGER RD & LEET DR
Category:	ELECTRICAL
Date / Time Reported:	6/21/2014 5:27:41 AM
Service Priority:	1 - Emergency
Submitted To:	TENETTE, JOHN E
Initiated By:	Web, Request
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD7

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
N/A N/A	N/A				6/24/2014 9:33:38 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
608182	ELECTRICAL	Elec - Street Light Pole Replace		Closed

Q&A & Comments:

OPD officer req check on light pole that was damaged in a veh collision - pole has minor damage - not bent or hanging - light fell off - was moved to the sidewalk
By TENETTE, JOHN E: 6/23/2014 6:46:42 AM
GAVE TO 401

By DUNBAR, EDDIE: 6/23/2014 10:52:27 AM
This SR needs a better address.

Public Works Agency Call Center | (510) 615-5566www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)


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Public Works Agency Call CenterService Request **536221**Assigned To **HERNANDO, LEONARDO****Service Request Information**

Request Number:	536221
Description:	TE - Traffic Safety (non-emergency)
Problem Address:	HEGENBERGER RD & LEET DR
Category:	TRAFFIC_ENGIN
Date / Time Reported:	8/21/2014 10:29:41 AM
Service Priority:	3 - Medium
Submitted To:	HERNANDO, LEONARDO
Initiated By:	HERNANDO, LEONARDO
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD7

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					8/21/2014 10:27:55 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
621704	TRAFFIC_ENGIN	TE - Traffic Safety Investigate	HERNANDO, LEONARDO	Closed

Q&A & Comments:

By HERNANDO, LEONARDO: 8/21/2014 10:29:41 AM Oakland International Airport Connector Project: Cat-track Review

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Public Works Agency Call CenterService Request **549411**Assigned To **WILSON, STEPHANIE J****Service Request Information**

Request Number:	549411
Description:	Street Light - Outage/Damaged
Problem Address:	280 HEGENBERGER RD
Category:	ELECTRICAL
Date / Time Reported:	11/6/2014 8:19:52 AM
Service Priority:	1 - Emergency
Submitted To:	WILSON, STEPHANIE J
Initiated By:	RUSSELL, ANDRELLE
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD7

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					11/6/2014 8:16:30 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
568525	ELECTRICAL	Elec - Street Light Bulb Replace (reactive)	TENETTE, JOHN E	Closed

Q&A & Comments:

By RUSSELL, ANDRELLE: 11/6/2014 8:19:53 AM
CITIZEN IS REPORTING SEVERAL STREET LIGHT THAT DOES NOT COME LOCATED ALONG THE STREET NEAR 280 HEGENBERGER RD.
Caller: [REDACTED]
Q: Is a pole damaged or down?
A: The light is just out
Q: How many bulbs or lights are effected?
A: Many Street Lights
Q: Are light(s) going on and off (cycling)?
A: Don't Know / No Answer
Q: Are there numbers on the pole that you can see?
A: Don't Know / No Answer

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