

Work Order 840231

| | |
|--|------------------------------------|
| Work Order ID # | 840231 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Visual Assess Main |
| Work Order Address | 512 SPRUCE ST |
| Submit To | GONZALEZ, JUAN |
| <p>From Request 727576: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By DOUGLAS, BREANNA: 4/25/2017 9:50:13 AM CITIZEN IS REPORTING SEWER LEAK ON THE SIDE OF PROPERTY AT 512 SPRUCE ST. Caller: XXXXXXXXXX Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Don't Know / No Answer Q: Is the flow steady or intermittent? A: Intermittent By DOUGLAS, BREANNA: 4/25/2017 9:51:43 AM CITIZEN REQUEST CALL BEFORE ARRIVING TO ENSURE PROPERTY ACCESS. 415-490-7978.</p> <p>By DOUGLAS, BREANNA: 4/25/2017 9:54:15 AM REPORTED TO 5969.</p> <p>By GONZALEZ, JUAN: 4/28/2017 10:44:50 AM checked and found m/s holding back, hand rodded easement and also flushed easement 100ft. nable to get the line clear' we also found rodds in the m/s sewer. need to have a crew to go there and cut the rodds, so we can service the line. advised the office.</p> | |
| Priority | 3 - Medium |
| Supervisor | JONES, ANTHONY C |
| Cityworks Project Name | |
| Initiated By | GONZALEZ, JUAN |
| Initiated Date | 4/25/2017 12:13:23 PM |
| Actual Start Date | 4/25/2017 12:00:30 PM |
| Actual Finish Date | 4/25/2017 3:30:59 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 4 |
| Units Accomplished | 1 |
| Units Accomplished Description | Units (Locations) |
| Total Work Order Cost | \$386.95 |
| Total Of Work Order Labor Costs | \$337.20 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$49.75 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|----------------|-------|-----------------------|----------------------|
| \$189.50 | GONZALEZ, JUAN | 2.50 | 4/25/2017 12:00:00 PM | 4/25/2017 3:30:00 PM |
| \$147.70 | MONDY, DEANDRE | 2.50 | 4/25/2017 12:00:00 PM | 4/25/2017 3:30:00 PM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|---------------------|----------|-------|-----------------------|----------------------|-----------------|---------------------|
| \$49.75 | 4366 - PICKUP C/CAB | 4366 | 2.50 | 4/25/2017 12:00:00 PM | 4/25/2017 3:40:00 PM | \$49.75 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 15416 | SANITARYSEWERCOLLECTIONSYSTEM |
| 15415 | SANITARYSEWERCOLLECTIONSYSTEM |
| 15413 | SANITARYSEWERCOLLECTIONSYSTEM |
| 27964 | SANITARYSEWERSTRUCTURES |

Custom Fields

| Custom Field Names | Custom Field Value |
|--------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |

| | |
|--------------------------------|-----------|
| CLEANING OBSERVATION - DEBRIS | 2 - Light |
| CLEANING OBSERVATION - GREASE | 2 - Light |
| CLEANING OBSERVATION - ROOTS | 2 - Light |
| CLEANING OBSERVATION - OTHER | 2 - Light |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|----------------|----------|--------|
| 727576 | Sewers - Blockage | 1 - Emergency | 512 SPRUCE ST | 4/25/2017 9:50:12 AM | GONZALEZ, JUAN | SEWERS | Open |

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|----------------------|
| | | | | | | | 4/25/2017 9:47:19 AM |
| | | | | | | | 4/27/2017 2:38:53 PM |

Work Order 841253

| | |
|--|-------------------------------|
| Work Order ID # | 841253 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Clean - Flush |
| Work Order Address | 512 SPRUCE ST |
| Submit To | LOZANO, ARMANDO A |
| <p>From Request 728337: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By OLORTEGUI, ARTURO: 4/28/2017 8:30:16 AM CITIZEN IS REPORTING A SEWER BLOCKAGE AT 512 SPRUCE STREET. PER CITIZEN, A PLUMBER INSPECTED HER SEWER CONNECTION AND INFORMED HER THAT THE BLOCKAGE IS NOT ON HER LATERAL. Caller: XXXXXXXXXX Q: Is the sewage outside or inside the house? A: Inside Q: Where is it coming from? A: Other Q: Is the flow steady or intermittent? A: Don't Know / No Answer</p> <p>By LOZANO, ARMANDO A: 4/29/2017 4:57:21 PM Flushed and cleared m/s easement of extremely heavy debris, rocks, and broken pieces of clay pipe, removed the debris utilizing long clamps and buckets, dye test from sewer lateral clean out on right side of property showed the lateral is still blocked and backing up, informed and advised owner and plumber to service the sewer lateral.</p> | |
| Priority | 1 - Emergency |
| Supervisor | GUZMAN, MIGUEL |
| Cityworks Project Name | |
| Initiated By | LOZANO, ARMANDO A |
| Initiated Date | 4/29/2017 4:40:27 PM |
| Actual Start Date | 4/29/2017 7:00:00 AM |
| Actual Finish Date | 4/29/2017 1:00:00 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 1 |
| Units Accomplished | 106 |
| Units Accomplished Description | Linear Feet |
| Total Work Order Cost | \$1,276.56 |
| Total Of Work Order Labor Costs | \$1,163.76 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$112.80 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|-------------------|-------|----------------------|----------------------|
| \$454.80 | LOZANO, ARMANDO A | 6.00 | 4/29/2017 7:00:00 AM | 4/29/2017 1:00:00 PM |
| \$354.48 | MILLER, DONALD M | 6.00 | 4/29/2017 7:00:00 AM | 4/29/2017 1:00:00 PM |
| \$354.48 | HURST, SEDRIC D | 6.00 | 4/29/2017 7:00:00 AM | 4/29/2017 1:00:00 PM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|----------------------------|----------|-------|----------------------|----------------------|-----------------|---------------------|
| \$112.80 | 4398 - SEWER FLUSHER COMBO | 4398 | 6.00 | 4/29/2017 7:00:00 AM | 4/29/2017 1:00:00 PM | \$112.80 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 15413 | SANITARYSEWERCOLLECTIONSYSTEM |

Custom Fields

| Custom Field Names | Custom Field Value |
|--------------------------------|--------------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | Yes |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | Yes |
| RECOMMEND OTHER - SPECIFY | cctv sanitary sewer line |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 4 - Heavy |
| CLEANING OBSERVATION - GREASE | 1 - Clear |
| CLEANING OBSERVATION - ROOTS | 1 - Clear |
| CLEANING OBSERVATION - OTHER | 4 - Heavy |
| CLEANING OBSERVATION - OTHER.. | clay pipe pieces |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|--------------------|----------|--------|
| 728337 | Sewers - Blockage | 1 - Emergency | 512 SPRUCE ST | 4/28/2017 8:30:16 AM | SUPERVISOR, SEWERS | SEWERS | Closed |

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|-------------------------|
| | | | | | | | 4/25/2017 9:47:19 AM |

Work Order 840427

| | |
|--|------------------------------------|
| Work Order ID # | 840427 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Visual Assess Main |
| Work Order Address | 512 SPRUCE ST |
| Submit To | FLUKER, DERRICK M |
| <p>By FLUKER, DERRICK M: 4/25/2017 8:37:39 PM WE WERE GIVEN THIS COMPLAINT BY THE DAY CREW WE WERE TO HAND ROD MAIN SEWER ON EASEMENT WE WENT TO THE ABOVE ADDRESS WE FOUND THE M/H WITH A LOT OF DEBRIS IN IT WE REMOVED A LOT OF ROCK THEN WE FOUND SOME RODS FROM THE POWER RODDER IN THE LINE SO WE COULD NOT ROD THE LINE THERE WAS NO DAMAGE BEING CAUSED TO ANY PROPERTY AT THIS TIME .</p> <p>By FLUKER, DERRICK M: 4/25/2017 8:38:58 PM I INFORMED MR NICKS OF OUR FINDING.</p> <p>By CROWDER, WILLIAM T: 4/26/2017 8:00:22 AM Changed topic to Visual Assess Main from Hand Rod because no work was performed</p> | |
| Priority | 3 - Medium |
| Supervisor | PEGROSS JR., LOUIS H |
| Cityworks Project Name | |
| Initiated By | FLUKER, DERRICK M |
| Initiated Date | 4/25/2017 8:21:10 PM |
| Actual Start Date | 4/25/2017 3:30:05 PM |
| Actual Finish Date | 4/25/2017 5:30:15 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 1 |
| Units Accomplished | 1 |
| Units Accomplished Description | Units (Locations) |
| Total Work Order Cost | \$575.24 |
| Total Of Work Order Labor Costs | \$472.04 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$103.20 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|----------------------|-------|----------------------|----------------------|
| \$141.04 | CRAWFORD JR., MARK K | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM |
| \$180.96 | FLUKER, DERRICK M | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM |
| \$150.04 | FOSTER, LARRY | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|---------------------------------|----------|-------|----------------------|----------------------|-----------------|---------------------|
| \$39.80 | 4245 - PICKUP C/CAB W/SERV BODY | 4245 | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM | \$39.80 | Hourly |
| \$39.80 | 4246 - PICKUP C/CAB W/SERV BODY | 4246 | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM | \$39.80 | Hourly |
| \$23.60 | 4315 - SEWERS POWER RODDER | 4315 | 2.00 | 4/25/2017 3:30:00 PM | 4/25/2017 5:30:00 PM | \$23.60 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 0 | SANITARYSEWERCOLLECTIONSYSTEM |

Custom Fields

| Custom Field Names | Custom Field Value |
|--------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 4 - Heavy |
| CLEANING OBSERVATION - GREASE | 2 - Light |
| CLEANING OBSERVATION - ROOTS | 3 - Moderate |
| CLEANING OBSERVATION - OTHER | N/A |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|

Work Order 842384

| | |
|--|------------------------|
| Work Order ID # | 842384 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - CCTV |
| Work Order Address | 512 SPRUCE ST |
| Submit To | GARCIA, CESAR A |
| By GARCIA, CESAR A: 5/5/2017 11:25:30 AM WE TELEVISED THE M/S EASEMENT AND IT IS IN POOR CONDITION. THIS LINE NEEDS TO BE REHABBED. THE M/S IS OPEN AND CLEAN AT THIS TIME. WE ALSO LOOK IN M/S ASSET# 15412 AND IT HAS HEAVY DEBRIS IN THAT LINE. THIS LINE NEEDS TO BE FLUSHED. | |
| Priority | 3 - Medium |
| Supervisor | AMATE, DAVID J |
| Cityworks Project Name | |
| Initiated By | GARCIA, CESAR A |
| Initiated Date | 5/5/2017 11:21:01 AM |
| Actual Start Date | 5/5/2017 9:00:38 AM |
| Actual Finish Date | 5/5/2017 12:00:51 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 1 |
| Units Accomplished | 100 |
| Units Accomplished Description | Linear Feet |
| Total Work Order Cost | \$616.23 |
| Total Of Work Order Labor Costs | \$581.88 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$34.35 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|-----------------|-------|----------------------|----------------------|
| \$177.24 | FOSTER, LARRY | 3.00 | 5/5/2017 12:00:00 AM | 5/5/2017 12:00:00 AM |
| \$227.40 | GARCIA, CESAR A | 3.00 | 5/5/2017 12:00:00 AM | 5/5/2017 12:00:00 AM |
| \$177.24 | HURST, SEDRIC D | 3.00 | 5/5/2017 12:00:00 AM | 5/5/2017 12:00:00 AM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|------------------------------|----------|-------|----------------------|----------------------|-----------------|---------------------|
| \$34.35 | 4581 - CUES CCTV HICUBE BOX. | 4581 | 3.00 | 5/5/2017 12:00:00 AM | 5/5/2017 12:00:00 AM | \$34.35 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 15413 | SANITARYSEWERCOLLECTIONSYSTEM |

Custom Fields

| Custom Field Names | Custom Field Value |
|------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |

| | |
|--------------------------------|-----------|
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 2 - Light |
| CLEANING OBSERVATION - GREASE | 1 - Clear |
| CLEANING OBSERVATION - ROOTS | 1 - Clear |
| CLEANING OBSERVATION - OTHER | 1 - Clear |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|

Work Order 842373

| | |
|---|------------------------|
| Work Order ID # | 842373 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - CCTV |
| Work Order Address | 512 SPRUCE ST |
| Submit To | GARCIA, CESAR A |
| By GARCIA, CESAR A: 5/5/2017 10:57:00 AM WE ATTEMPTED TO TELEWISE THE M/S EASEMENT BUT WE COULD ONLY GO 40FT DUE TO HEAVY DEBRIS IN THE LINE. WE ASSISTED THE FLUSHER AND PULLED OUT 5 BUCKETS OF ROCK AND DEBRIS FROM THE EASEMENT. WE WILL TELEWISE ANOTHER DAY. | |
| Priority | 3 - Medium |
| Supervisor | AMATE, DAVID J |
| Cityworks Project Name | |
| Initiated By | GARCIA, CESAR A |
| Initiated Date | 5/5/2017 10:53:01 AM |
| Actual Start Date | 5/1/2017 8:00:48 AM |
| Actual Finish Date | 5/1/2017 2:30:56 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 1 |
| Units Accomplished | 40 |
| Units Accomplished Description | Linear Feet |
| Total Work Order Cost | \$1,335.17 |
| Total Of Work Order Labor Costs | \$1,260.74 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$74.43 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|-----------------|-------|----------------------|----------------------|
| \$384.02 | FOSTER, LARRY | 6.50 | 5/1/2017 12:00:00 AM | 5/1/2017 12:00:00 AM |
| \$492.70 | GARCIA, CESAR A | 6.50 | 5/1/2017 12:00:00 AM | 5/1/2017 12:00:00 AM |
| \$384.02 | HURST, SEDRIC D | 6.50 | 5/1/2017 12:00:00 AM | 5/1/2017 12:00:00 AM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|------------------------------|----------|-------|----------------------|----------------------|-----------------|---------------------|
| \$74.43 | 4581 - CUES CCTV HICUBE BOX. | 4581 | 6.50 | 5/1/2017 12:00:00 AM | 5/1/2017 12:00:00 AM | \$74.43 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 15413 | SANITARYSEWERCOLLECTIONSYSTEM |

Custom Fields

| Custom Field Names | Custom Field Value |
|------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |

| | |
|--------------------------------|-----------|
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 4 - Heavy |
| CLEANING OBSERVATION - GREASE | N/A |
| CLEANING OBSERVATION - ROOTS | N/A |
| CLEANING OBSERVATION - OTHER | N/A |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|
|------------|---------------------|------------------|------------------|-----------------------|-----------|----------|--------|

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|
|------------|-----------|----------------|------------|------------|------------|-------------|---------------------|

Work Order 780052

| | |
|--|------------------------------------|
| Work Order ID # | 780052 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Visual Assess Main |
| Work Order Address | 512 SPRUCE ST |
| Submit To | PANICHELLI, MARIO J |
| <p>From Request 670076: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By CRIDDLE, DEON: 7/22/2016 11:51:55 AM CITIZEN IS REPORTING A RAW SEWAGE LEAK, LOCATED AT 512 SPRUCE STREET. CITIZEN WOULD LIKE TO BE CONTACTED AS WELL. Caller: XXXXXXXXXX Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Other Q: Is the flow steady or intermittent? A: Intermittent</p> <p>By PANICHELLI, MARIO J: 7/22/2016 2:51:33 PM Met with resident at 512 Spruce. Resident lateral holding. Checked main in sidewalk. Main clear. Attempted to locate structures on easement. Could not get access to locked yards. Will print map for standby crew for further investigation. of city main. Resident not sure if lateral is connected to main on easement or main in sidewalk area on Spruce St.</p> | |
| Priority | 3 - Medium |
| Supervisor | JONES, ANTHONY C |
| Cityworks Project Name | |
| Initiated By | PANICHELLI, MARIO J |
| Initiated Date | 7/22/2016 12:23:17 PM |
| Actual Start Date | 7/22/2016 12:33:00 PM |
| Actual Finish Date | 7/22/2016 3:00:00 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 2 |
| Units Accomplished | 1 |
| Units Accomplished Description | Units (Locations) |
| Total Work Order Cost | \$496.91 |
| Total Of Work Order Labor Costs | \$447.16 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$49.75 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|---------------------|-------|-----------------------|----------------------|
| \$119.33 | MUNOZ, SALVADOR J | 2.50 | 7/22/2016 12:30:00 PM | 7/22/2016 3:00:00 PM |
| \$138.33 | SPIKES, CALVIN C | 2.50 | 7/22/2016 12:30:00 PM | 7/22/2016 3:00:00 PM |
| \$189.50 | PANICHELLI, MARIO J | 2.50 | 7/22/2016 12:30:00 PM | 7/22/2016 3:00:00 PM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|---------------------------------|----------|-------|-----------------------|----------------------|-----------------|---------------------|
| \$49.75 | 4365 - PICKUP C/CAB W/SERV BODY | 4365 | 2.50 | 7/22/2016 12:30:00 PM | 7/22/2016 3:00:00 PM | \$49.75 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit | Units |
|---------------|-------------|--------------|----------|-------|
|---------------|-------------|--------------|----------|-------|

| | | | | |
|--|--|--|------|----------|
| | | | Cost | Required |
|--|--|--|------|----------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------|
| 27964 | SANITARYSEWERSTRUCTURES |
| 28020 | SANITARYSEWERSTRUCTURES |

Custom Fields

| Custom Field Names | Custom Field Value |
|--------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 1 - Clear |
| CLEANING OBSERVATION - GREASE | 1 - Clear |
| CLEANING OBSERVATION - ROOTS | 1 - Clear |
| CLEANING OBSERVATION - OTHER | 1 - Clear |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|------------------|----------|--------|
| 670076 | Sewers - Blockage | 1 - Emergency | 512 SPRUCE ST | 7/22/2016 11:51:55 AM | JONES, ANTHONY C | SEWERS | Closed |

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|--------------------------|
| | | | | | | | 7/22/2016 11:48:38 AM |

Work Order 780170

| | |
|---|----------------------------------|
| Work Order ID # | 780170 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Odor Investigate |
| Work Order Address | 512 SPRUCE ST |
| Submit To | RUSHING JR., HENRY |
| <p>From Request 670076: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By CRIDDLE, DEON: 7/22/2016 11:51:55 AM CITIZEN IS REPORTING A RAW SEWAGE LEAK, LOCATED AT 512 SPRUCE STREET. CITIZEN WOULD LIKE TO BE CONTACTED AS WELL. Caller: XXXXXXXXXX Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Other Q: Is the flow steady or intermittent? A: Intermittent By CRIDDLE, DEON: 7/22/2016 12:53:49 PM REPORTED TO JOSEPH KNIGHT</p> <p>By RUSHING JR., HENRY: 7/23/2016 12:34:26 PM HAND R ODDER AND FLUSHED EASEMENT AND CLEARED BLOCKAGE OF ROOTS AND PAPER. EASEMENT RUNNING GOOD AT THIS TIME.</p> <p>By RUSHING JR., HENRY: 7/23/2016 12:35:17 PM ALSO LEFT NOTE FOR TENANT / OWNER.</p> | |
| Priority | 3 - Medium |
| Supervisor | JONES, ANTHONY C |
| Cityworks Project Name | |
| Initiated By | RUSHING JR., HENRY |
| Initiated Date | 7/22/2016 10:04:55 PM |
| Actual Start Date | 7/23/2016 9:00:25 AM |
| Actual Finish Date | 7/23/2016 1:00:47 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 1 |
| Units Accomplished | 1 |
| Units Accomplished Description | Units (Locations) |
| Total Work Order Cost | \$611.92 |
| Total Of Work Order Labor Costs | \$457.12 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$154.80 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|--------------------|-------|-----------------------|-----------------------|
| \$153.92 | PRYOR, MICHAEL E | 4.00 | 7/23/2016 12:00:00 AM | 7/23/2016 12:00:00 AM |
| \$303.20 | RUSHING JR., HENRY | 4.00 | 7/23/2016 12:00:00 AM | 7/23/2016 12:00:00 AM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|--|----------|-------|-----------------------|-----------------------|-----------------|---------------------|
| \$79.60 | 4247 - PICKUP C/CAB W/SERV BODY | 4247 | 4.00 | 7/23/2016 12:00:00 AM | 7/23/2016 12:00:00 AM | \$79.60 | Hourly |
| \$75.20 | 4292 - 2012 AQUATECH B10 COMBO FLUSHER | 4292 | 4.00 | 7/23/2016 12:00:00 AM | 7/23/2016 12:00:00 AM | \$75.20 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------|
| 27964 | SANITARYSEWERSTRUCTURES |

Custom Fields

| Custom Field Names | Custom Field Value |
|--------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |
| USA TICKET NUMBER | |
| CLEANING OBSERVATION - DEBRIS | 4 - Heavy |
| CLEANING OBSERVATION - GREASE | 4 - Heavy |
| CLEANING OBSERVATION - ROOTS | 4 - Heavy |
| CLEANING OBSERVATION - OTHER | 4 - Heavy |
| CLEANING OBSERVATION - OTHER.. | |

Associated Service Request

| Request ID | Request Description | Request | Incident | Date & Time | Submit To | Category | Status |
|------------|---------------------|---------|----------|-------------|-----------|----------|--------|
|------------|---------------------|---------|----------|-------------|-----------|----------|--------|

| | | Priority | Address | Initiated | | | |
|--------|-------------------|------------------|------------------|--------------------------|---------------------|--------|--------|
| 670076 | Sewers - Blockage | 1 - Emergency | 512 SPRUCE ST | 7/22/2016 11:51:55 AM | JONES, ANTHONY C | SEWERS | Closed |

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|---------------|----------------|--------------------------|
| | | | | | | | 7/22/2016 11:48:38 AM |

Work Order 609616

| | |
|---|----------------------------------|
| Work Order ID # | 609616 |
| Work Order Category | SEWERS |
| Work Order Description | Sewers - Clean - Hand Rod |
| Work Order Address | 512 SPRUCE ST |
| Submit To | RUSHING JR., HENRY |
| By RUSHING JR., HENRY: 6/30/2014 3:04:52 PM CHECKED AND FOUND M/S HOLDING FOWARD COMPLAINT TO OT CREW. | |
| Priority | 3 - Medium |
| Supervisor | GUZMAN, MIGUEL |
| Cityworks Project Name | |
| Initiated By | RUSHING JR., HENRY |
| Initiated Date | 6/30/2014 3:01:42 PM |
| Actual Start Date | 6/30/2014 2:07:21 PM |
| Actual Finish Date | 6/30/2014 3:22:38 PM |
| Police Beat | 15X |
| Service Delivery District | 3 |
| City Council District | CCD2 |
| Total Entities (GIS Assets) on Work Order | 6 |
| Units Accomplished | 1 |
| Units Accomplished Description | Linear Feet |
| Total Work Order Cost | \$614.10 |
| Total Of Work Order Labor Costs | \$554.40 |
| Total Of Work Order Material Costs | \$0.00 |
| Total Of Work Order Equipment Costs | \$59.70 |

Labor

| Labor Cost | Labor Name | Hours | Start Date | Finish Date |
|------------|--------------------|-------|-----------------------|-----------------------|
| \$149.76 | BIGBEE, MICHAEL E | 3.00 | 6/30/2014 12:00:00 AM | 6/30/2014 12:00:00 AM |
| \$177.24 | HOLMES, COURTNEY | 3.00 | 6/30/2014 12:00:00 AM | 6/30/2014 12:00:00 AM |
| \$227.40 | RUSHING JR., HENRY | 3.00 | 6/30/2014 12:00:00 AM | 6/30/2014 12:00:00 AM |

Equipment

| Equipment Cost | Description | Equip ID | Hours | Start Date | Finish Date | Equip Unit Cost | Equipment Rate Type |
|----------------|---------------------------------|----------|-------|-----------------------|-----------------------|-----------------|---------------------|
| \$59.70 | 4247 - PICKUP C/CAB W/SERV BODY | 4247 | 3.00 | 6/30/2014 12:00:00 AM | 6/30/2014 12:00:00 AM | \$59.70 | Hourly |

Material

| Material Cost | Description | Material UID | Mat Unit Cost | Units Required |
|---------------|-------------|--------------|---------------|----------------|
|---------------|-------------|--------------|---------------|----------------|

Entities

| Entity UID | Entity Type |
|------------|-------------------------------|
| 15413 | SANITARYSEWERCOLLECTIONSYSTEM |
| 15412 | SANITARYSEWERCOLLECTIONSYSTEM |
| 15416 | SANITARYSEWERCOLLECTIONSYSTEM |
| 15415 | SANITARYSEWERCOLLECTIONSYSTEM |
| 27964 | SANITARYSEWERSTRUCTURES |
| 27963 | SANITARYSEWERSTRUCTURES |

Custom Fields

| Custom Field Names | Custom Field Value |
|------------------------------|--------------------|
| HOT SPOT | |
| BACKUP INTO PRIVATE PROPERTY | |
| SEWER LATERAL REPORT | |
| CAUSED BY ROOTS | |
| CAUSED BY FATS-OIL-GREASE | |

| | |
|--------------------------------|--|
| CAUSED BY DEBRIS | |
| CAUSED BY COLLAPSE | |
| CAUSED BY INFILTRATION | |
| CAUSED BY VANDALISM | |
| CAUSED BY FLOW > CAPACITY | |
| CAUSED BY PIPE PROBLEM/FAILURE | |
| CAUSED BY PUMP STATION FAILURE | |
| CAUSED BY UNKNOWN | |
| CAUSED BY OTHER | |
| CAUSED BY OTHER - SPECIFY | |
| RECOMMEND CCTV | |
| RECOMMEND RODDING | |
| RECOMMEND FLUSHING | |
| RECOMMEND FURTHER CLEAN-UP | |
| RECOMMEND ADD TO PM | |
| RECOMMEND ADJUST PM SCHED/METH | |
| RECOMMEND REPAIR | |
| RECOMMEND REHABILITATION | |
| RECOMMEND REPLACE | |
| RECOMMEND ENFORCE FOG SOURCE | |
| RECOMMEND OTHER | |
| RECOMMEND OTHER - SPECIFY | |
| (LAT) CHECKED BY | |
| (LAT) SOURCE OF COMPLAINT | |
| (LAT) NATURE OF COMPLAINT | |
| (LAT) ACTION - DYE TEST | |
| (LAT) ACTION - NESTER TEST | |
| (LAT) ACTION - VISUAL ONLY | |
| (LAT) ACTION - RESULTS | |
| (LAT) TESTED FROM | |
| (LAT) LOCATED IN | |
| (LAT) AFFECTS PUBLIC PROPERTY | |
| (LAT) PUBLIC PROPERTY -SPECIFY | |
| (LAT) VISUAL CHECK | |
| (LAT) DYE SHOW MAIN IN STREET | |
| (LAT) DYE SHOW MAIN IN EASEMEN | |
| (LAT) DYE SHOW IN OTHER | |
| (LAT) DYE SHOW IN OTHER-SPECIF | |
| (LAT) ROOF DRAIN CONNECT SEWER | |
| (LAT) ROOF DRAIN - SPECIFY | |
| (LAT) CHECKED AND CLEAR | |
| (LAT) OWNER CONTACTED | |
| (LAT) OWNERS NAME | |
| (LAT) REMARKS | |
| (OFFICE) DATE FAXED | |
| CITY PROJECT NUMBER | |

Associated Service Request

| Request ID | Request Description | Request Priority | Incident Address | Date & Time Initiated | Submit To | Category | Status |
|------------|---------------------|------------------|------------------|-----------------------|------------------|----------|--------|
| 526400 | Sewers - Blockage | 1 - Emergency | 512 SPRUCE ST | 6/30/2014 1:22:54 PM | JONES, ANTHONY C | SEWERS | Closed |

Calls on Service Request

| First Name | Last Name | Customer Email | Cell Phone | Home Phone | Work Phone | Other Phone | Date & Time Of Call |
|------------|-----------|----------------|------------|------------|------------|-------------|----------------------|
| ██████ | ██ | | | ██████ | | | 6/30/2014 1:21:18 PM |