

City of Oakland

Public Works Agency Call CenterService Request **312966**Assigned To **186-SEWERS-EAST-COMPLAINT****Service Request Information**

Request Number:	312966
Description:	Sewers - General
Problem Address:	4549 LINCOLN AV
Category:	SEWERS
Date / Time Reported:	8/18/2009 11:28:26 AM
Service Priority:	3 - Medium
Submitted To:	186-SEWERS-EAST-COMPLAINT
Initiated By:	SEBHATU, HABEN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
██████████	██████████				8/18/2009 11:25:03 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By SEBHATU, HABEN: 8/18/2009 11:28:26 AM
PLEASE CALL CITIZEN BEFORE YOU GET THERE. SEWER INSPECTION AT 4549 LINCOLN AVENUE. CITIZEN FEELS PIPE IS BROKEN. A BIG HOLE IN THE SEWER PIPE.

By SEBHATU, HABEN: 8/18/2009 11:35:46 AM
DISPATCHED SEWER @11:35am

By LOZANO, ARMANDO A: 8/20/2009 1:35:13 PM
DYE TEST CAVE IN BACK YARD DYE WAS POSITIVE .BROKEN M/S DYE SHOWED IN DOWNSTREAM M/H.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

The City of Oakland Public Works Agency is an American Public Works Association Accredited Agency.

City of Oakland

Public Works Agency Call CenterService Request **318781**Assigned To **186-SEWERS-EAST-COMPLAINT****Service Request Information**

Request Number:	318781
Description:	Sewage Overflow/Backup
Problem Address:	4500 LINCOLN AV
Category:	SEWERS
Date / Time Reported:	10/15/2009 3:35:48 PM
Service Priority:	1 - Emergency
Submitted To:	186-SEWERS-EAST-COMPLAINT
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
[REDACTED]	[REDACTED]	[REDACTED]			10/15/2009 3:35:45 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By FLEWELLEN, SARAH J: 10/15/2009 3:35:48 PM
SEWER BACKUP @ 4500 LINCOLN AVENUE ON THE PROPERTY CLOSEST TO LINCOLN AVENUE FROM CITY MAIN. CITIZEN WOULD A CALL TO GIVE MORE INFORMATION.

By FLEWELLEN, SARAH J: 10/15/2009 3:39:41 PM
REPORTED TO SEWER SUPERVISOR JR NICKS @ 3:39 PM.

By LOZANO, ARMANDO A: 10/28/2009 10:37:30 AM
SEWER BACK-UP INTO BUILDING. HAND RODDED MAIN SEWER ON EASEMENT, FOUND MAIN SEWER CLEAR INFORMED BILL PELTER. M/H #80-113-01 TO 80-113-02 MAP #227. CREW LEADER T. MELERO

Public Works Agency Call Center | (510) 615-5566

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Work Order 373274

Work Order ID #	373274
Work Order Category	SEWERS
Work Order Description	Sewers - Overflow
Work Order Address	4627 LINCOLN
Submit To	BRADFORD, TIMOTHY U
By BRADFORD, TIMOTHY U: 2/10/2011 3:32:46 PM Hand rodded and unplugged overflowing sewer manhole. Also had #192 (Guzman) and (#194 A. Francolino) power rod main sewer and wash down the area. The CCTV camera could not go all the way through the line, so we attempted to re-hand rod the sewer from the downstream structure but could not get through with even our smallest tool, the 2" auger.	
By MCCABE_ADMIN, JOHN: 2/29/2012 2:09:20 PM Correcting units accomplished: from 100 to 1080 gallons (spill volume)	
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	BRADFORD, TIMOTHY U
Initiated Date	2/10/2011 3:16:58 PM
Actual Start Date	2/10/2011 12:00:00 AM
Actual Finish Date	2/10/2011 3:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1080
Units Accomplished Description	Gallons
Total Work Order Cost	\$1,131.39
Total Of Work Order Labor Costs	\$1,041.84
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$89.55

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$407.16	BRADFORD, TIMOTHY U	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	ALVARADO-ORTIZ, SANTOS L	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	SWAIN JR., MICHAEL	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	E L
\$89.55	4368 - PICKUP C/CAB W/SERV BODY	4368	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM	\$

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
18608	SANITARYSEWERCOLLECTIONSYSTEM
18609	SANITARYSEWERCOLLECTIONSYSTEM
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	Yes
CAUSED BY ROOTS	Yes
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	4627 Lincoln
(SSO) LOC. CROSS STREET	Mountain
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	Yes
(SSO) AT PUMP STATION	
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER - SPECIFY	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	56-14-33
(SSO) MANHOLE/STRUCTURE TO#	56-14-34
(SSO) MAP #	227
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	Yes
(SSO) FROM LATERAL SEWER	No
(SSO) LATERAL-RESPONSIBLE NAME	
(SSO) DESTINATION - BEACH	No
(SSO) DEST. - BLDG STRUCTURE	
(SSO) DEST. - OTHER PAVED	
(SSO) DEST. - STORM DRAIN	No
(SSO) DEST. - STREET CURB/GUTT	No
(SSO) DEST. - SURFACE WATER	No

(SSO) DEST. - UNPAVED SURFACE	Yes
(SSO) DEST. - OTHER	
(SSO) DEST. - OTHER - SPECIFY	
(SSO) VOLUME OF SPILL (GALLONS	1,080
(SSO) VOLUME RECOVERED (GAL.)	0
(SSO) VOLUME CALCULATED METHOD	4.3
(SSO) REPORTED TO	T. Bradford
(SSO) REPORTED BY	Marlene Darling
(SSO) REPORTED PHONE	510-531-2102
(SSO) DATE REPORTED	2/10/2011 12:00:00 AM
(SSO) TIME REPORTED	10:15 AM
(SSO) DATE CREW ARRIVED	2/10/2011 12:00:00 AM
(SSO) TIME CREW ARRIVED	10:30 AM
(SSO) SPILL END DATE	2/10/2011 12:00:00 AM
(SSO) SPILL END TIME	11:00
(SSO) SPILL DURATION (MINUTES)	1,080
(SSO) WEATHER	
(SSO) SEWER MAIN SIZE (INCHES)	8
(SSO) SEWER MAIN MATERIAL	Clay
(SSO) CLEANED UP	Yes
(SSO) CONTAINED ALL/PORTION	No
(SSO) TV INSPECTION	Yes
(SSO) RESTORED FLOW	Yes
(SSO) RETURN SOME/ALL TO SEWER	No
(SSO) OTHER RESPONSE	
(SSO) OTHER RESPONSE - SPECIFY	
(SSO) ANY FISH KILLED	No
(SSO) ANY ONGOING INVESTIGATIO	No
(SSO) NAME OF IMPACTED WATER	NA
(SSO) HEALTH WARNINGS POSTED	No
(SSO) SAMPLES H2O COLLECTED	No
(SSO) ANALYSIS DONE - DO	
(SSO) ANALYSIS DONE - AMMONIA	
(SSO) ANALYSIS DONE - BACTI	
(SSO) ANALYSIS DONE - OTHER	
(OFF) OES/CAL EMA CONTACT DATE	
(OFF) OES/CAL EMA CONTACT TIME	
(OFF) CONTROL NUMBER	
(OFF) SPOKE TO	
(OFF) CIWQS TRACKING ID#	762883

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	C
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph
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Work Order 396071

Work Order ID #	396071
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	4500 LINCOLN AVE
Submit To	GONZALEZ, JUAN
By GONZALEZ, JUAN: 6/13/2011 2:42:58 PM ASSISTED TV#1, FLUSHED M/S 400FT. M/S CLEAR AT THIS TIME.	
Priority	3 - Medium
Supervisor	NICKS, JOHNNY R
Cityworks Project Name	
Initiated By	GONZALEZ, JUAN
Initiated Date	6/13/2011 2:26:06 PM
Actual Start Date	6/13/2011 9:00:47 AM
Actual Finish Date	6/13/2011 12:00:47 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	5
Units Accomplished	400
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$461.04
Total Of Work Order Labor Costs	\$404.64
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$56.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$227.40	GONZALEZ, JUAN	3.00	6/13/2011 9:00:26 AM	6/13/2011 12:00:26 PM
\$177.24	GUTIERREZ, ALFONSO R	3.00	6/13/2011 9:00:33 AM	6/13/2011 12:00:33 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$56.40	4796 - SEWER FLUSHER COMBO	4796	3.00	6/13/2011 9:00:32 AM	6/13/2011 12:00:32 PM	\$56.40	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
15994	SANITARYSEWERSTRUCTURES
15995	SANITARYSEWERSTRUCTURES
18452	SANITARYSEWERCOLLECTIONSYSTEM
18485	SANITARYSEWERCOLLECTIONSYSTEM
18486	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	No
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	

CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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Work Order 831238

Work Order ID #	831238
Work Order Category	BLDGMAINT
Work Order Description	Sewers - Miscellaneous (Not Asset Maintenance)
Work Order Address	4621 LINCOLN AV
Submit To	RUSHING JR., HENRY
By RUSHING JR., HENRY: 3/15/2017 9:49:16 AM AT 4621 LINCOLN AVE DID A TEST ON WATER COMING OUT OF RETAINING WALL AND WATER CAME UP NEGATIVE . THIS HILL HAS A NATURAL SPRING UNDER GROUND AND THE NEIGHBOR AT 4627 AND THE HAVE A LONG BLACK HOSE COMING FROM THAT HOUSE ONTO HIS PROPERTY WITH CONSTANT WATER COMING OUT OF IT CAUSING MORE WATER THAN USUAL MAKING A PUDDLE ALONG SIDE OF RETAINING WALL. COMMENTS BY E.	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	RUSHING JR., HENRY
Initiated Date	3/15/2017 9:06:07 AM
Actual Start Date	3/15/2017 8:00:54 AM
Actual Finish Date	3/15/2017 9:00:50 AM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1
Units Accomplished Description	Hours
Total Work Order Cost	\$213.86
Total Of Work Order Labor Costs	\$193.96
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$19.90

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$59.08	JONES, FRANK E	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM
\$59.08	JONES, DANOVIS V	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM
\$75.80	LOPEZ, ENRIQUE	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	E L
\$19.90	4247 - PICKUP C/CAB W/SERV BODY	4247	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM	\$

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
18612	SANITARYSEWERCOLLECTIONSYSTEM
18611	SANITARYSEWERCOLLECTIONSYSTEM
15878	SANITARYSEWERSTRUCTURES

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	

USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	1 - Clear
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	C
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph
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Work Order 373274

Work Order ID #	373274
Work Order Category	SEWERS
Work Order Description	Sewers - Overflow
Work Order Address	4627 LINCOLN
Submit To	BRADFORD, TIMOTHY U
<p>By BRADFORD, TIMOTHY U: 2/10/2011 3:32:46 PM Hand rodded and unplugged overflowing sewer manhole. Also had #192 (Guzman) and (#194 A. Francolino) power rod main sewer and wash down the area. The CCTV camera could not go all the way through the line, so we attempted to re-hand rod the sewer from the downstream structure but could not get through with even our smallest tool, the 2" auger.</p> <p>By MCCABE_ADMIN, JOHN: 2/29/2012 2:09:20 PM Correcting units accomplished: from 100 to 1080 gallons (spill volume)</p>	
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	BRADFORD, TIMOTHY U
Initiated Date	2/10/2011 3:16:58 PM
Actual Start Date	2/10/2011 12:00:00 AM
Actual Finish Date	2/10/2011 3:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1080
Units Accomplished Description	Gallons
Total Work Order Cost	\$1,131.39
Total Of Work Order Labor Costs	\$1,041.84
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$89.55

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$407.16	BRADFORD, TIMOTHY U	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	ALVARADO-ORTIZ, SANTOS L	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	SWAIN JR., MICHAEL	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	E L
\$89.55	4368 - PICKUP C/CAB W/SERV BODY	4368	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM	\$

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
18608	SANITARYSEWERCOLLECTIONSYSTEM
18609	SANITARYSEWERCOLLECTIONSYSTEM
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	Yes
CAUSED BY ROOTS	Yes
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	4627 Lincoln
(SSO) LOC. CROSS STREET	Mountain
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	Yes
(SSO) AT PUMP STATION	
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER - SPECIFY	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	56-14-33
(SSO) MANHOLE/STRUCTURE TO#	56-14-34
(SSO) MAP #	227
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	Yes
(SSO) FROM LATERAL SEWER	No
(SSO) LATERAL-RESPONSIBLE NAME	
(SSO) DESTINATION - BEACH	No
(SSO) DEST. - BLDG STRUCTURE	
(SSO) DEST. - OTHER PAVED	
(SSO) DEST. - STORM DRAIN	No
(SSO) DEST. - STREET CURB/GUTT	No
(SSO) DEST. - SURFACE WATER	No

(SSO) DEST. - UNPAVED SURFACE	Yes
(SSO) DEST. - OTHER	
(SSO) DEST. - OTHER - SPECIFY	
(SSO) VOLUME OF SPILL (GALLONS	1,080
(SSO) VOLUME RECOVERED (GAL.)	0
(SSO) VOLUME CALCULATED METHOD	4.3
(SSO) REPORTED TO	T. Bradford
(SSO) REPORTED BY	Marlene Darling
(SSO) REPORTED PHONE	510-531-2102
(SSO) DATE REPORTED	2/10/2011 12:00:00 AM
(SSO) TIME REPORTED	10:15 AM
(SSO) DATE CREW ARRIVED	2/10/2011 12:00:00 AM
(SSO) TIME CREW ARRIVED	10:30 AM
(SSO) SPILL END DATE	2/10/2011 12:00:00 AM
(SSO) SPILL END TIME	11:00
(SSO) SPILL DURATION (MINUTES)	1,080
(SSO) WEATHER	
(SSO) SEWER MAIN SIZE (INCHES)	8
(SSO) SEWER MAIN MATERIAL	Clay
(SSO) CLEANED UP	Yes
(SSO) CONTAINED ALL/PORTION	No
(SSO) TV INSPECTION	Yes
(SSO) RESTORED FLOW	Yes
(SSO) RETURN SOME/ALL TO SEWER	No
(SSO) OTHER RESPONSE	
(SSO) OTHER RESPONSE - SPECIFY	
(SSO) ANY FISH KILLED	No
(SSO) ANY ONGOING INVESTIGATIO	No
(SSO) NAME OF IMPACTED WATER	NA
(SSO) HEALTH WARNINGS POSTED	No
(SSO) SAMPLES H2O COLLECTED	No
(SSO) ANALYSIS DONE - DO	
(SSO) ANALYSIS DONE - AMMONIA	
(SSO) ANALYSIS DONE - BACTI	
(SSO) ANALYSIS DONE - OTHER	
(OFF) OES/CAL EMA CONTACT DATE	
(OFF) OES/CAL EMA CONTACT TIME	
(OFF) CONTROL NUMBER	
(OFF) SPOKE TO	
(OFF) CIWQS TRACKING ID#	762883

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	C
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph
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Work Order 373369

Work Order ID #	373369
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Power Rod
Work Order Address	4621 LINCOLN AVE
Submit To	192-SEWERS-CENTRAL-POWERROD,
By GUZMAN, MIGUEL: 2/11/2011 1:30:13 PM RODDED M/S ON EASEMENT FOR 189 BRADFORD, COULD ONLY GO 40', ALSO HAND RODDED & TELEVISED MAIN, 189 BRADFORD MADE DIG ORDER, MAIN BROKEN DOWN & FULL OF ROOTS.	
Priority	3 - Medium
Supervisor	NICKS, JOHNNY R
Cityworks Project Name	
Initiated By	GUZMAN, MIGUEL
Initiated Date	2/11/2011 1:06:53 PM
Actual Start Date	2/10/2011 10:30:10 AM
Actual Finish Date	2/10/2011 3:30:10 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	40
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$864.00
Total Of Work Order Labor Costs	\$805.00
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$59.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$452.40	GUZMAN, MIGUEL	5.00	2/10/2011 10:30:37 AM	2/10/2011 3:30:37 PM
\$352.60	BOURNE, BILLY R	5.00	2/10/2011 10:30:37 AM	2/10/2011 3:30:37 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$59.00	4117 - POWER RODDER 4X2 C-CAB	4117	5.00	2/10/2011 10:30:23 AM	2/10/2011 3:30:23 PM	\$59.00	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	

CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
360562	Sewers - Blockage	1 - Emergency	4627 LINCOLN AV	2/10/2011 10:12:24 AM	NICKS, JOHNNY R	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							2/10/2011 10:10:22 AM
							2/10/2011 10:54:01 AM

Work Order 373400

Work Order ID #	373400
Work Order Category	SEWERS
Work Order Description	Sewers - Repair Main
Work Order Address	4627 LINCOLN AVE
Submit To	MELERO, THOMAS J
By MELERO, THOMAS J: 2/11/2011 1:45:57 PM Dug 8"vcp main sewer,7'deep,replaced 6' of pipe on easment.	
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	MELERO, THOMAS J
Initiated Date	2/11/2011 1:42:16 PM
Actual Start Date	2/11/2011 8:00:00 AM
Actual Finish Date	2/11/2011 4:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Pipes)
Total Work Order Cost	\$2,788.99
Total Of Work Order Labor Costs	\$2,123.68
Total Of Work Order Material Costs	\$82.91
Total Of Work Order Equipment Costs	\$582.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$606.40	MELERO, THOMAS J	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$472.64	VELAZQUEZ, HUGO H	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$602.00	LEE, RODNEY L	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$442.64	ROBERTSON, DELONTAE W	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$248.00	4077 - DUMP TRUCK 2YD W/CRANE	4077	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$248.00	Hourly
\$159.20	4513 - TRUCK SEWER CONSTRUCTION 4X2 1T	4513	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$159.20	Hourly
\$175.20	7322 - EXCAVATOR MINI	7322	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$175.20	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
\$55.66	PIPE,VITRIFIED CLAY,PLAIN, END,NO COUPLER,10"X5'	658-31-90107100	\$55.66	1.00
\$27.25	COUPLER,FOR VCP,, MECH COMP JOINT,10"	659-97-91501000	\$27.25	1.00

Entities

Entity UID	Entity Type
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
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HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
360562	Sewers - Blockage	1 - Emergency	4627 LINCOLN AV	2/10/2011 10:12:24 AM	NICKS, JOHNNY R	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
				F			2/10/2011 10:10:22 AM
				F			2/10/2011 10:54:01 AM

Work Order 768413

Work Order ID #	768413
Work Order Category	SEWERS
Work Order Description	Sewers - Replace - Missing Manhole Cover
Work Order Address	4511 LINCOLN AV
Submit To	EVANS, CHARLIE
By EVANS, CHARLIE: 6/6/2016 8:18:23 PM WE LOCATED THE M/H AND THE COVER WAS OFF SO WE SEARCH THE AREA AND FOUND THE COVER A LITTLE WAYS DOWN AND WE PUT THE COVER BACK ON. WE ALSO DID A MANHOLE INSPECTION LOOKED LIKE THE MANHOLE JUST HAD BEEN REHAB.	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	EVANS, CHARLIE
Initiated Date	6/6/2016 8:14:53 PM
Actual Start Date	6/6/2016 7:00:54 PM
Actual Finish Date	6/6/2016 8:30:06 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Structures)
Total Work Order Cost	\$216.78
Total Of Work Order Labor Costs	\$188.58
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$28.20

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$74.88	BIGBEE, MICHAEL E	1.50	6/6/2016 12:00:00 AM	6/6/2016 12:00:00 AM
\$113.70	EVANS, CHARLIE	1.50	6/6/2016 12:00:00 AM	6/6/2016 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$28.20	4291 - 2012 AQUATECH B10 COMBO FLUSHER	4291	1.50	6/6/2016 12:00:00 AM	6/6/2016 12:00:00 AM	\$28.20	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
15953	SANITARYSEWERSTRUCTURES

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	

CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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Work Order 831170

Work Order ID #	831170
Work Order Category	SEWERS
Work Order Description	Sewers - Water Leak (Not Sewer)
Work Order Address	4621 LINCOLN AV
Submit To	GARCIA, CESAR A
<p>From Request 718024: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 3/14/2017 3:42:00 PM CITIZEN REPORTING WATER WITH SEDIMENTS LEAKING FROM, 4621 LINCOLN AVE., LEAKING ONTO NEIGHBORING PROPERTIES. CITIZEN STATES THE LEAK IS AT THE END OF A SHARED THE DRIVEWAY TO THE LEFT PAST TWO HOUSES, BY A CONCRETE RETAINING WALL WHERE THE RETAINING WALL BENDS AT A NINETY DEGREE ANGLE. Caller: [REDACTED] Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Other Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 3/14/2017 3:54:30 PM CALL CENTER REPORTED TO C.GARCIA FOR STAND BY SEWER CREW.</p> <p>By GARCIA, CESAR A: 3/14/2017 9:26:08 PM WE FOUND WATER COMING FROM THE HILLSIDE ALONG THE RETAINING WALL TO NOT BE SEWER RELATED. THERE ARE NO SEWER LINES IN THAT AREA. WE CHECKED THE CLOSEST M/S'S IN THE AREA AND THEY ARE FLOWING. WE DID NOT HAVE A AMMONIA KIT IN THE TRUCK TO TEST THE WATER. THE RESIDENT IN THE BELOW HOUSE WANTS THE WATER TESTED. WE NEED TO SEND A CREW OUT TOMORROW AND TEST THE WATER.</p>	
Priority	3 - Medium
Supervisor	AMATE, DAVID J
Cityworks Project Name	
Initiated By	GARCIA, CESAR A
Initiated Date	3/14/2017 9:22:43 PM
Actual Start Date	3/14/2017 3:30:10 PM
Actual Finish Date	3/14/2017 5:30:16 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	5
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$307.36
Total Of Work Order Labor Costs	\$269.76

Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$37.60

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$118.16	CRAWFORD JR., MARK K	2.00	3/14/2017 12:00:00 AM	3/14/2017 12:00:00 AM
\$151.60	GARCIA, CESAR A	2.00	3/14/2017 12:00:00 AM	3/14/2017 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date
\$37.60	4398 - SEWER FLUSHER COMBO	4398	2.00	3/14/2017 12:00:00 AM	3/14/2017 12:00:00 AM

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
18609	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	

(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To
718024	Sewers - Blockage	1 - Emergency	4621 LINCOLN AV	3/14/2017 3:42:00 PM	GARCIA, CESAR A

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other P
██████	██████			██████████		

Work Order 831262

Work Order ID #	831262
Work Order Category	SEWERS
Work Order Description	Sewers - Visual Assess Main
Work Order Address	4621 LINCOLN AV
Submit To	
By RUSHING JR., HENRY: 3/15/2017 10:21:37 AM THIS IS A DUPLICATE	
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	RUSHING JR., HENRY
Initiated Date	3/15/2017 9:50:04 AM
Actual Start Date	
Actual Finish Date	
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	-9999
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$0.00
Total Of Work Order Labor Costs	\$0.00
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$0.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
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Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
0	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	

RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	
CLEANING OBSERVATION - GREASE	
CLEANING OBSERVATION - ROOTS	
CLEANING OBSERVATION - OTHER	
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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Work Order 835528

Work Order ID #	835528
Work Order Category	SEWERS
Work Order Description	Sewers - Clean PM - Flush
Work Order Address	4511 LINCOLN AV
Submit To	FRANCOLINO, ADAM B
By GUZMAN, MIGUEL: 4/20/2017 4:34:07 AM 8" Main on Easement	
By FRANCOLINO, ADAM B: 4/20/2017 6:21:06 AM FLUSHED MAIN SEWER PM UNIQUE CLEAR,, FLUSHED FOR 1120 FT	
By FRANCOLINO, ADAM B: 4/20/2017 6:26:10 AM ALSO ASSISTED MR. LEACH AT THE JOB WE HAD THE OTHER NIGHT ON EASEMENT, VERY FRUSTRATING CAUSE EVERY MANHOLE THAT WE THOUGHT WAS ACCESS ABLE WAS BURRED , NOT ONLY	
By FRANCOLINO, ADAM B: 4/20/2017 6:28:02 AM ON THE ONE EASEMENT , BUT ALSO THE SUNNY HILL UP ON TOP CANT LOCATE MAN HOLE CAUSE CAMERA CANT CLIME.	
By FRANCOLINO, ADAM B: 4/20/2017 6:28:15 AM EASEMENT.	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	Sewers Unique Footage Cleaning
Initiated By	SWITHENBANK, AL
Initiated Date	4/3/2017 10:38:38 AM
Actual Start Date	4/19/2017 11:30:14 AM
Actual Finish Date	4/19/2017 3:30:38 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	8
Units Accomplished	1120
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$614.72
Total Of Work Order Labor Costs	\$539.52
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$75.20

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$236.32	FOSTER, LARRY	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM
\$303.20	FRANCOLINO, ADAM B	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date
\$75.20	4291 - 2012 AQUATECH B10 COMBO FLUSHER	4291	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
36215	SANITARYSEWERCOLLECTIONSYSTEM
18609	SANITARYSEWERCOLLECTIONSYSTEM
18607	SANITARYSEWERCOLLECTIONSYSTEM
18608	SANITARYSEWERCOLLECTIONSYSTEM
18606	SANITARYSEWERCOLLECTIONSYSTEM
18605	SANITARYSEWERCOLLECTIONSYSTEM
18603	SANITARYSEWERCOLLECTIONSYSTEM
18604	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	

(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	2 - Light
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other P
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