City of Oakland

Public Works Agency Call Center

Service Request 312966 Assigned To 186-SEWERS-EAST-COMPLAINT

Service Request Information

Request Number:	312966
Description:	Sewers - General
Problem Address:	4549 LINCOLN AV
Category:	SEWERS
Date / Time Reported:	8/18/2009 11:28:26 AM
Service Priority:	3 - Medium
Submitted To:	186-SEWERS-EAST-COMPLAINT
Initiated By:	SEBHATU, HABEN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					8/18/2009 11:25:03 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By SEBHATU, HABEN: 8/18/2009 11:28:26 AM

PLEASE CALL CITIZEN BEFORE YOU GET THERE. SEWER INSPECTION AT 4549 LINCOLN AVENUE. CITIZEN FEELS PIPE IS BROKEN. A BIG HOLE IN THE SEWER PIPE.

By SEBHATU, HABEN: 8/18/2009 11:35:46 AM

DISPATCHED SEWER @11:35am

By LOZANO, ARMANDO A: 8/20/2009 1:35:13 PM

DYE TEST CAVE IN BACK YARD DYE WAS POSITIVE .BROKEN M/S DYE SHOWED IN DOWNSTREAM M/H.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

The City of Oakland Public Works Agency is an American Public Works Association Accredited Agency.

City of Oakland

Public Works Agency Call Center

Service Request 318781 Assigned To 186-SEWERS-EAST-COMPLAINT

Service Request Information

Request Number:	318781
Description:	Sewage Overflow/Backup
Problem Address:	4500 LINCOLN AV
Category:	SEWERS
Date / Time Reported:	10/15/2009 3:35:48 PM
Service Priority:	1 - Emergency
Submitted To:	186-SEWERS-EAST-COMPLAINT
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					10/15/2009 3:35:45 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By FLEWELLEN, SARAH J: 10/15/2009 3:35:48 PM

SEWER BACKUP @ 4500 LINCOLN AVENUE ON THE PROPERTY CLOSEST TO LINCOLN AVENUE FROM CITY MAIN. CITIZEN WOULD A CALL TO GIVE MORE INFORMATION.

By FLEWELLEN, SARAH J: 10/15/2009 3:39:41 PM

REPORTED TO SEWER SUPERVISOR JR NICKS @ 3:39 PM.

By LOZANO, ARMANDO A: 10/28/2009 10:37:30 AM

SEWER BACK-UP INTO BUILDING. HAND RODDED MAIN SEWER ON EASEMENT, FOUND MAIN SEWER CLEAR INFORMED BILL PELTER.M/H #80-113-01 TO 80-113-02 MAP #227.CREW LEADER T.MELERO

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

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Work Order ID #	373274
Work Order Category	SEWERS
Work Order Description	Sewers - Overflow
Work Order Address	4627 LINCOLN
Submit To	BRADFORD, TIMOTHY U

By BRADFORD, TIMOTHY U: 2/10/2011 3:32:46 PM

Hand rodded and unplugged overflowing sewer manhole. Also had #192 (Guzman) and (#194 A. Francolino) power rod main sewer and wash down the area. The CCTV camera could not go all the way through the line, so we attempted to re-hand rod the sewer from the downstream structure but could not get through with even our smallest tool, the 2" auger.

By MCCABE_ADMIN, JOHN: 2/29/2012 2:09:20 PM

Correcting units accomplished: from 100 to 1080 gallons (spill volume)

Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	BRADFORD, TIMOTHY U
Initiated Date	2/10/2011 3:16:58 PM
Actual Start Date	2/10/2011 12:00:00 AM
Actual Finish Date	2/10/2011 3:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1080
Units Accomplished Description	Gallons
Total Work Order Cost	\$1,131.39
Total Of Work Order Labor Costs	\$1,041.84
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$89.55

Labor

Luboi				
Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$407.16	BRADFORD, TIMOTHY U	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	ALVARADO-ORTIZ, SANTOS L	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	SWAIN JR., MICHAEL	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM

Equipment

Equipment						
Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Ε
Cost						l
\$89.55	4368 - PICKUP C/CAB	4368	4.50	2/10/2011 10:30:00	2/10/2011 3:00:00	\$
	W/SERV BODY			AM	PM	

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
18608	SANITARYSEWERCOLLECTIONSYSTEM
18609	SANITARYSEWERCOLLECTIONSYSTEM
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields	
Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	Yes
CAUSED BY ROOTS	Yes
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	4627 Lincoln
(SSO) LOC. CROSS STREET	Mountain
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	OARLAND
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	Yes
(SSO) AT PUMP STATION	163
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	56-14-33
(SSO) MANHOLE/STRUCTURE TO#	56-14-34
(SSO) MANHOLE/STRUCTURE TO#	227
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	
(SSO) FROM LATERAL SEWER	Yes
	No
(SSO) LATERAL-RESPONSIBLE NAME	No
(SSO) DESTINATION - BEACH	No
(SSO) DEST BLDG STRUCTURE	
(SSO) DEST OTHER PAVED	No
(SSO) DEST STORM DRAIN	No
(SSO) DEST STREET CURB/GUTT	No
(SSO) DEST SURFACE WATER	No

(SS0) DEST OTHER - SPECIFY (SS0) VOLUME OF SPILL (GALLONS 1,080 (SSO) VOLUME RECOVERED (GAL.) 0 (SSO) REPORTED TO T. Bradford (SSO) REPORTED BY Marlene Darling (SSO) REPORTED PHONE 510-531-2102 (SSO) DATE REPORTED 2/10/2011 12:00:00 AM (SSO) TIME REPORTED 10:15 AM (SSO) TIME CREW ARRIVED 2/10/2011 12:00:00 AM (SSO) TIME CREW ARRIVED 10:30 AM (SSO) SPILL END DATE 2/10/2011 12:00:00 AM (SSO) SPILL END TIME 11:00 (SSO) SPILL DURATION (MINUTES) 1,080 (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CLEANED UP Yes (SSO) TV INSPECTION No (SSO) TV INSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RETURN SOME/ALL TO SEWER No (SSO) OTHER RESPONSE SPECIFY	(SSO) DEST UNPAVED SURFACE	Yes
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SSO TIME REPORTED 10:15 AM	(SSO) REPORTED PHONE	510-531-2102
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		762883

Request ID	Request Description	Request	Incident	Date & Time	Submit To	(
		Priority	Address	Initiated		

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph

Work Order ID #	396071
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	4500 LINCOLN AVE
Submit To	GONZALEZ, JUAN
By GONZALEZ, JUAN: 6/13/2011 2:42:58 PM	
ASSISTED TV#1, FLUSHED M/S 400FT. M/S	CLEAR AT THIS TIME.
Priority	3 - Medium
Supervisor	NICKS, JOHNNY R
Cityworks Project Name	
Initiated By	GONZALEZ, JUAN
Initiated Date	6/13/2011 2:26:06 PM
Actual Start Date	6/13/2011 9:00:47 AM
Actual Finish Date	6/13/2011 12:00:47 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	5
Units Accomplished	400
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$461.04
Total Of Work Order Labor Costs	\$404.64
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$56.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$227.40	GONZALEZ, JUAN	3.00	6/13/2011 9:00:26 AM	6/13/2011 12:00:26 PM
\$177.24	GUTIERREZ, ALFONSO R	3.00	6/13/2011 9:00:33 AM	6/13/2011 12:00:33 PM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Equip	Equipment
Cost						Unit Cost	Rate Type
\$56.40	4796 - SEWER	4796	3.00	6/13/2011 9:00:32	6/13/2011 12:00:32	\$56.40	Hourly
	FLUSHER COMBO			AM	PM		

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
15994	SANITARYSEWERSTRUCTURES
15995	SANITARYSEWERSTRUCTURES
18452	SANITARYSEWERCOLLECTIONSYSTEM
18485	SANITARYSEWERCOLLECTIONSYSTEM
18486	SANITARYSEWERCOLLECTIONSYSTEM

oustoni i leius	
Custom Field Names	Custom Field Value
HOT SPOT	No
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	

CAUSED BY COLLAPSE	1
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Request ID	Request Description	Request	Incident	Date & Time	Submit To	Category	Status
		Priority	Address	Initiated			

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of
							Call

Work Order ID #	831238
Work Order Category	BLDGMAINT
Work Order Description	Sewers - Miscellaneous (Not Asset
-	Maintenance)
Work Order Address	4621 LINCOLN AV
Submit To	RUSHING JR., HENRY

By RUSHING JR., HENRY: 3/15/2017 9:49:16 AM

AT 4621 LINCOLN AVE DID A TEST ON WATER COMING OUT OF RETAINING WALL AND WATER CAME UP NEGATIVE . THIS HILL HAS A NATURAL SPRING UNDER GROUND AND THE NEIGHBOR AT 4627 AND THE HAVE A LONG BLACK HOSE COMING FROM THAT HOUSE ONTO HIS PROPERTY WITH CONSTANT WATER COMING OUT OF IT CAUSING MORE WATER THAN USUAL MAKING A PUDDLE ALONG SIDE OF RETAINING WALL. COMMENTS BY E.

Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	RUSHING JR., HENRY
Initiated Date	3/15/2017 9:06:07 AM
Actual Start Date	3/15/2017 8:00:54 AM
Actual Finish Date	3/15/2017 9:00:50 AM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1
Units Accomplished Description	Hours
Total Work Order Cost	\$213.86
Total Of Work Order Labor Costs	\$193.96
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$19.90

Labor

Labor				
Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$59.08	JONES, FRANK E	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM
\$59.08	JONES, DANOVIS V	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM
\$75.80	LOPEZ, ENRIQUE	1.00	3/15/2017 12:00:00 AM	3/15/2017 12:00:00 AM

Equipment

Equipment						
Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Е
Cost						l
\$19.90	4247 - PICKUP C/CAB	4247	1.00	3/15/2017 12:00:00	3/15/2017 12:00:00	\$
	W/SERV BODY			AM	AM	

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
18612	SANITARYSEWERCOLLECTIONSYSTEM
18611	SANITARYSEWERCOLLECTIONSYSTEM
15878	SANITARYSEWERSTRUCTURES

Custom Fields				
Custom Field Names	Custom Field Value			
HOT SPOT				
BACKUP INTO PRIVATE PROPERTY				
SEWER LATERAL REPORT				
CAUSED BY ROOTS				
CAUSED BY FATS-OIL-GREASE				
CAUSED BY DEBRIS				
CAUSED BY COLLAPSE				
CAUSED BY INFILTRATION				
CAUSED BY VANDALISM				
CAUSED BY FLOW > CAPACITY				
CAUSED BY PIPE PROBLEM/FAILURE				
CAUSED BY PUMP STATION FAILURE				
CAUSED BY UNKNOWN				
CAUSED BY OTHER				
CAUSED BY OTHER - SPECIFY				
RECOMMEND CCTV				
RECOMMEND RODDING				
RECOMMEND FLUSHING				
RECOMMEND FURTHER CLEAN-UP				
RECOMMEND ADD TO PM				
RECOMMEND ADJUST PM SCHED/METH				
RECOMMEND REPAIR				
RECOMMEND REHABILITATION				
RECOMMEND REPLACE				
RECOMMEND ENFORCE FOG SOURCE				
RECOMMEND OTHER				
RECOMMEND OTHER - SPECIFY				
(LAT) CHECKED BY				
(LAT) SOURCE OF COMPLAINT				
(LAT) NATURE OF COMPLAINT				
(LAT) ACTION - DYE TEST				
(LAT) ACTION - NESTER TEST				
(LAT) ACTION - VISUAL ONLY				
(LAT) ACTION - RESULTS				
(LAT) TESTED FROM				
(LAT) LOCATED IN				
(LAT) AFFECTS PUBLIC PROPERTY				
(LAT) PUBLIC PROPERTY -SPECIFY				
(LAT) VISUAL CHECK				
(LAT) DYE SHOW MAIN IN STREET				
(LAT) DYE SHOW MAIN IN EASEMEN				
(LAT) DYE SHOW IN OTHER				
(LAT) DYE SHOW IN OTHER-SPECIF				
(LAT) ROOF DRAIN CONNECT SEWER				
(LAT) ROOF DRAIN - SPECIFY				
(LAT) CHECKED AND CLEAR				
(LAT) OWNER CONTACTED				
(LAT) OWNERS NAME				
(LAT) REMARKS				
(OFFICE) DATE FAXED				
CITY PROJECT NUMBER				

USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	1 - Clear
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER	

Request ID	Request Description	Request	Incident	Date & Time	Submit To	(
		Priority	Address	Initiated		

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph

Work Order ID #	373274
Work Order Category	SEWERS
Work Order Description	Sewers - Overflow
Work Order Address	4627 LINCOLN
Submit To	BRADFORD, TIMOTHY U

By BRADFORD, TIMOTHY U: 2/10/2011 3:32:46 PM

Hand rodded and unplugged overflowing sewer manhole. Also had #192 (Guzman) and (#194 A. Francolino) power rod main sewer and wash down the area. The CCTV camera could not go all the way through the line, so we attempted to re-hand rod the sewer from the downstream structure but could not get through with even our smallest tool, the 2" auger.

By MCCABE_ADMIN, JOHN: 2/29/2012 2:09:20 PM

Correcting units accomplished: from 100 to 1080 gallons (spill volume)

Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	BRADFORD, TIMOTHY U
Initiated Date	2/10/2011 3:16:58 PM
Actual Start Date	2/10/2011 12:00:00 AM
Actual Finish Date	2/10/2011 3:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	3
Units Accomplished	1080
Units Accomplished Description	Gallons
Total Work Order Cost	\$1,131.39
Total Of Work Order Labor Costs	\$1,041.84
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$89.55

Labor

Labor				
Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$407.16	BRADFORD, TIMOTHY U	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	ALVARADO-ORTIZ, SANTOS L	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM
\$317.34	SWAIN JR., MICHAEL	4.50	2/10/2011 10:30:00 AM	2/10/2011 3:00:00 PM

Equipment

Equipment						
Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Е
Cost						L
\$89.55	4368 - PICKUP C/CAB	4368	4.50	2/10/2011 10:30:00	2/10/2011 3:00:00	\$
	W/SERV BODY			AM	PM	

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
18608	SANITARYSEWERCOLLECTIONSYSTEM
18609	SANITARYSEWERCOLLECTIONSYSTEM
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields	_
Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	Yes
CAUSED BY ROOTS	Yes
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	4627 Lincoln
(SSO) LOC. CROSS STREET	Mountain
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	O, III LI II II
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	Yes
(SSO) AT PUMP STATION	1.00
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER - SPECIFY	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	56-14-33
(SSO) MANHOLE/STRUCTURE TO#	56-14-34
(SS0) MAP #	227
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	Yes
(SSO) FROM LATERAL SEWER	No
(SSO) LATERAL-RESPONSIBLE NAME	NO
<u> </u>	No
(SSO) DESTINATION - BEACH (SSO) DEST BLDG STRUCTURE	No
(SSO) DEST OTHER PAVED	No
(SSO) DEST STORM DRAIN	No No
(SSO) DEST STREET CURB/GUTT (SSO) DEST SURFACE WATER	No
(000) DEST SURFACE WATER	No

(SS0) DEST OTHER - SPECIFY (SS0) VOLUME OF SPILL (GALLONS 1,080 (SSO) VOLUME RECOVERED (GAL.) 0 (SSO) REPORTED TO T. Bradford (SSO) REPORTED BY Marlene Darling (SSO) REPORTED PHONE 510-531-2102 (SSO) DATE REPORTED 2/10/2011 12:00:00 AM (SSO) TIME REPORTED 10:15 AM (SSO) TIME CREW ARRIVED 2/10/2011 12:00:00 AM (SSO) TIME CREW ARRIVED 10:30 AM (SSO) SPILL END DATE 2/10/2011 12:00:00 AM (SSO) SPILL END TIME 11:00 (SSO) SPILL DURATION (MINUTES) 1,080 (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CLEANED UP Yes (SSO) TV INSPECTION No (SSO) TV INSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RETURN SOME/ALL TO SEWER No (SSO) OTHER RESPONSE SPECIFY	(SSO) DEST UNPAVED SURFACE	Yes
SSO VOLUME OF SPILL (GALLONS 1,080 (SSO) VOLUME RECOVERED (GAL.) 0 0 (SSO) VOLUME RECOVERED (GAL.) 0 0 (SSO) NOLUME CALCULATED METHOD 4.3 (SSO) REPORTED TO T. Bradford T. Bradford SSO) REPORTED BY Marlene Darling (SSO) REPORTED PHONE 510-531-2102 (SSO) DATE REPORTED 2/10/2011 12:00:00 AM (SSO) TIME REPORTED 10:15 AM (SSO) TIME REPORTED 10:15 AM (SSO) DATE CREW ARRIVED 2/10/2011 12:00:00 AM (SSO) TIME CREW ARRIVED 10:30 AM (SSO) SPILL END DATE 2/10/2011 12:00:00 AM (SSO) SPILL END TIME 11:00 (SSO) SPILL END TIME 11:00 (SSO) SPILL DURATION (MINUTES) 1,080 (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CONTAINED ALL/PORTION No (SSO) TIMSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RESTORED FLOW Yes (SSO) RESTORED FLOW Yes (SSO) RESTORED FLOW Yes (SSO) ANY FISH KILLED No (SSO) ANALYSIS DONE - DO (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - COTHER (OFF) OES/CAL EMA CONTACT DATE (OFF) CONTROL NUMBER (OFF) SPOKE TO	(SSO) DEST OTHER	
SSO VOLUME RECOVERED (GAL.) 0	(SS0) DEST OTHER - SPECIFY	
SSO VOLUME CALCULATED METHOD 4.3	(SSO) VOLUME OF SPILL (GALLONS	1,080
SSO REPORTED TO T. Bradford	(SSO) VOLUME RECOVERED (GAL.)	0
SSO) REPORTED BY Marlene Darling	(SSO) VOLUME CALCULATED METHOD	4.3
(SSO) REPORTED PHONE 510-531-2102 (SSO) DATE REPORTED 2/10/2011 12:00:00 AM (SSO) TIME REPORTED 10:15 AM (SSO) DATE CREW ARRIVED 2/10/2011 12:00:00 AM (SSO) TIME CREW ARRIVED 10:30 AM (SSO) SPILL END DATE 2/10/2011 12:00:00 AM (SSO) SPILL END TIME 11:00 (SSO) SPILL DURATION (MINUTES) 1,080 (SSO) WEATHER 8 (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CLEANED UP Yes (SSO) CONTAINED ALL/PORTION No (SSO) TV INSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RETURN SOME/ALL TO SEWER No (SSO) OTHER RESPONSE No (SSO) OTHER RESPONSE - SPECIFY SPECIFY (SSO) ANY FISH KILLED No (SSO) ANA ONGOING INVESTIGATIO No (SSO) ANALYSIS DONE - DO No (SSO) ANALYSIS DONE - AMMONIA No (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - OTHER (OFF) OES/CAL EMA CONTACT DATE (OFF) CONTROL NUMBER	(SSO) REPORTED TO	T. Bradford
SSO DATE REPORTED 2/10/2011 12:00:00 AM		Marlene Darling
SSO TIME REPORTED 10:15 AM	(SSO) REPORTED PHONE	510-531-2102
SSO TIME REPORTED 10:15 AM	(SSO) DATE REPORTED	2/10/2011 12:00:00 AM
SSO DATE CREW ARRIVED 2/10/2011 12:00:00 AM SSO TIME CREW ARRIVED 10:30 AM SSO SPILL END DATE 2/10/2011 12:00:00 AM SSO SPILL END TIME 11:00 1:00 SSO SPILL END TIME 11:00 SSO SPILL END TIME 11:00 SSO SPILL DURATION (MINUTES) 1,080 SSO SEWER MAIN SIZE (INCHES) 8 SSO SEWER MAIN SIZE (INCHES) 8 SSO SEWER MAIN MATERIAL Clay SSO CLEANED UP Yes SSO CONTAINED ALL/PORTION No SSO TV INSPECTION Yes SSO RESTORED FLOW Yes SSO RESTORED FLOW Yes SSO OTHER RESPONSE SSO OTHER RESPONSE SSO OTHER RESPONSE SSO ANY FISH KILLED No SSO ANY FISH KILLED No SSO ANY ONGOING INVESTIGATIO No SSO NAME OF IMPACTED WATER NA SSO HEALTH WARNINGS POSTED No SSO SAMPLES H20 COLLECTED No SSO SAMPLES H20 COLLECTED No SSO ANALYSIS DONE - DO SSO ANALYSIS DONE - BACTI SSO ANALYSIS DONE - BACTI SSO ANALYSIS DONE - OTHER COFF) OES/CAL EMA CONTACT DATE COFF) OES/CAL EMA CONTACT TIME COFF) CONTROL NUMBER COFF) CONTROL		10:15 AM
SSO) TIME CREW ARRIVED		2/10/2011 12:00:00 AM
SSO SPILL END DATE 2/10/2011 12:00:00 AM		10:30 AM
(SSO) SPILL END TIME 11:00 (SSO) SPILL DURATION (MINUTES) 1,080 (SSO) WEATHER (SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CLEANED UP Yes (SSO) CONTAINED ALL/PORTION No (SSO) TV INSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RETURN SOME/ALL TO SEWER No (SSO) OTHER RESPONSE No (SSO) OTHER RESPONSE - SPECIFY No (SSO) ANY FISH KILLED No (SSO) ANY ONGOING INVESTIGATIO No (SSO) ANME OF IMPACTED WATER NA (SSO) HEALTH WARNINGS POSTED No (SSO) SAMPLES H20 COLLECTED No (SSO) SAMPLES H20 COLLECTED No (SSO) ANALYSIS DONE - DO (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - OTHER (OFF) OES/CAL EMA CONTACT DATE (OFF) OES/CAL EMA CONTACT TIME (OFF) OES/CAL EMA CONTACT TIME (OFF) SPOKE TO		2/10/2011 12:00:00 AM
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(SSO) SEWER MAIN SIZE (INCHES) 8 (SSO) SEWER MAIN MATERIAL Clay (SSO) CLEANED UP Yes (SSO) CONTAINED ALL/PORTION No (SSO) TV INSPECTION Yes (SSO) RESTORED FLOW Yes (SSO) RETURN SOME/ALL TO SEWER No (SSO) OTHER RESPONSE No (SSO) OTHER RESPONSE - SPECIFY No (SSO) ANY FISH KILLED No (SSO) ANY ONGOING INVESTIGATIO No (SSO) ANAME OF IMPACTED WATER NA (SSO) HEALTH WARNINGS POSTED No (SSO) SAMPLES H20 COLLECTED No (SSO) SAMPLES H20 COLLECTED No (SSO) ANALYSIS DONE - DO (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - BACTI (SSO) ANALYSIS DONE - OTHER (OFF) OES/CAL EMA CONTACT DATE (OFF) OES/CAL EMA CONTACT TIME (OFF) CONTROL NUMBER (OFF) SPOKE TO	, ,	,
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(OFF) CONTROL NUMBER (OFF) SPOKE TO		
(OFF) SPOKE TO	· /	
		762883

Associated Sei	vice Request					
Request ID	Request Description	Request	Incident	Date & Time	Submit To	(
		Priority	Address	Initiated		

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Ph

Work Order 373369		
Work Order ID #	373369	
Work Order Category	SEWERS	
Work Order Description	Sewers - Clean - Power Rod	
Work Order Address	4621 LINCOLN AVE	
Submit To	192-SEWERS-CENTRAL-POWERROD,	
By GUZMAN, MIGUEL: 2/11/2011 1:30:13 PM RODDED M/S ON EASEMENT FOR 189 BRADFORD, COULD ONLY GO 40', ALSO HAN RODDED & TELEVISED MAIN, 189 BRADFORD MADE DIG ORDER, MAIN BROKEN DO & FULL OF ROOTS.		
Priority	3 - Medium	
Supervisor	NICKS, JOHNNY R	
Cityworks Project Name		
Initiated By	GUZMAN, MIGUEL	
Initiated Date	2/11/2011 1:06:53 PM	
Actual Start Date	2/10/2011 10:30:10 AM	
Actual Finish Date	2/10/2011 3:30:10 PM	
Police Beat	22X	
Service Delivery District	4	
City Council District	CCD4	
Total Entities (GIS Assets) on Work Order	1	
Units Accomplished	40	
Units Accomplished Description	Linear Feet	
Total Work Order Cost	\$864.00	
Total Of Work Order Labor Costs	\$805.00	
Total Of Work Order Material Costs	\$0.00	
Total Of Work Order Equipment Costs	\$59.00	

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$452.40	GUZMAN, MIGUEL	5.00	2/10/2011 10:30:37 AM	2/10/2011 3:30:37 PM
\$352.60	BOURNE, BILLY R	5.00	2/10/2011 10:30:37 AM	2/10/2011 3:30:37 PM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Equip	Equipment
Cost						Unit Cost	Rate Type
\$59.00	4117 - POWER	4117	5.00	2/10/2011 10:30:23	2/10/2011 3:30:23	\$59.00	Hourly
	RODDER 4X2 C-CAB			AM	PM		-

Material

Material Cost D	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
18610	SANITARYSEWERCOLLECTIONSYSTEM

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	

CAUSED BY VANDALISM	I I
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Associated believe Request								
	Request ID	Request Description	Request	Incident	Date & Time	Submit To	Category	Status
			Priority	Address	Initiated			
	360562	Sewers - Blockage	1 -	4627 LINCOLN	2/10/2011	NICKS,	SEWERS	Closed
		-	Emergency	AV	10:12:24 AM	JOHNNY R		

First Name	Last Name	Customer Email	Cell Phone	Home	Work	Other	Date & Time Of
				Phone	Phone	Phone	Call
							2/10/2011
							10:10:22 AM
							2/10/2011
							10:54:01 AM

Work Order 575400	0-0.00
Work Order ID #	373400
Work Order Category	SEWERS
Work Order Description	Sewers - Repair Main
Work Order Address	4627 LINCOLN AVE
Submit To	MELERO, THOMAS J
By MELERO, THOMAS J: 2/11/2011 1:45:57 F	
Dug 8"vcp main sewer,7'deep,replaced 6' of pi	pe on easment.
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	MELERO, THOMAS J
Initiated Date	2/11/2011 1:42:16 PM
Actual Start Date	2/11/2011 8:00:00 AM
Actual Finish Date	2/11/2011 4:00:00 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Pipes)
Total Work Order Cost	\$2,788.99
Total Of Work Order Labor Costs	\$2,123.68
Total Of Work Order Material Costs	\$82.91
Total Of Work Order Equipment Costs	\$582.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$606.40	MELERO, THOMAS J	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$472.64	VELAZQUEZ, HUGO H	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$602.00	LEE, RODNEY L	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM
\$442.64	ROBERTSON, DELONTAE W	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit	Equipment
Cost						Cost	Rate Type
\$248.00	4077 - DUMP TRUCK 2YD W/CRANE	4077	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$248.00	Hourly
\$159.20	4513 - TRUCK SEWER CONSTRUCTION 4X2 1T	4513	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$159.20	Hourly
\$175.20	7322 - EXCAVATOR MINI	7322	8.00	2/11/2011 8:00:00 AM	2/11/2011 4:00:00 PM	\$175.20	Hourly

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required
\$55.66	PIPE,VITRIFIED CLAY,PLAIN, END,NO COUPLER,10"X5'	658-31-90107100	\$55.66	1.00
\$27.25	COUPLER,FOR VCP,, MECH COMP JOINT,10"	659-97-91501000	\$27.25	1.00

Entities

	Entity UID	Entity Type
18610 SANITARYSEWERCOLLECTIONSYSTEM		SANITARYSEWERCOLLECTIONSYSTEM

Custom Field Names	Custom Field Value

HOT SPOT	1
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - DESTER TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
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(LAT) ROOF DRAIN CONNECT SEWER	
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(LAT) CHECKED AND CLEAR	
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(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
360562	Sewers - Blockage	1 - Emergency	4627 LINCOLN AV	2/10/2011 10:12:24 AM	NICKS, JOHNNY R	SEWERS	Closed

Work Order ID #	768413
Work Order Category	SEWERS
Work Order Description	Sewers - Replace - Missing Manhole Cover
Work Order Address	4511 LINCOLN AV
Submit To	EVANS, CHARLIE
By EVANS, CHARLIE: 6/6/2016 8:18:23 PM	

WE LOCATED THE M/H AND THE COVER WAS OFF SO WE SEARCH THE AREA AND FOUND THE COVER A LITTLE WAYS DOWN AND WE PUT THE COVER BACK ON. WE ALSO DID A MANHOLE INSPECTION LOOKED LIKE THE MANHOLE JUST HAD BEEN REHAB.

Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	EVANS, CHARLIE
Initiated Date	6/6/2016 8:14:53 PM
Actual Start Date	6/6/2016 7:00:54 PM
Actual Finish Date	6/6/2016 8:30:06 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	1
Units Accomplished Description	Units (Structures)
Total Work Order Cost	\$216.78
Total Of Work Order Labor Costs	\$188.58
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$28.20

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$74.88	BIGBEE, MICHAEL E	1.50	6/6/2016 12:00:00 AM	6/6/2016 12:00:00 AM
\$113.70	EVANS, CHARLIE	1.50	6/6/2016 12:00:00 AM	6/6/2016 12:00:00 AM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Equip	Equipment
Cost						Unit Cost	Rate Type
\$28.20	4291 - 2012	4291	1.50	6/6/2016 12:00:00	6/6/2016 12:00:00	\$28.20	Hourly
	AQUATECH B10			AM	AM		
	COMBO FLUSHER						

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
15953	SANITARYSEWERSTRUCTURES

Custom Fields						
Custom Field Names	Custom Field Value					
HOT SPOT						
BACKUP INTO PRIVATE PROPERTY						
SEWER LATERAL REPORT						
CAUSED BY ROOTS						
CAUSED BY FATS-OIL-GREASE						
CAUSED BY DEBRIS						
CAUSED BY COLLAPSE						
CAUSED BY INFILTRATION						

CAUSED BY PIOW > CAPACITY CAUSED BY PIPE PROBLEM/FAILURE CAUSED BY DUMP STATION FAILURE CAUSED BY UNKNOWN CAUSED BY UNKNOWN CAUSED BY OTHER - SPECIFY RECOMMEND CCTV RECOMMEND FUSHING RECOMMEND FUSHING RECOMMEND FUSHING RECOMMEND FUSHING RECOMMEND FUSHING RECOMMEND ADD TO PM RECOMMEND ADD TO PM RECOMMEND REPAIR RECOMMEND REPAIR RECOMMEND REPAIR RECOMMEND REPAIR RECOMMEND REPAIR RECOMMEND TO THER RECOMMEND THER - SPECIFY (LAT) CHOCKED BY (LAT) SOURCE OF COMPLAINT (LAT) NATURE OF COMPLAINT (LAT) NATURE OF COMPLAINT (LAT) ACTION - NESTER TEST (LAT) ACTION - NESTER TEST (LAT) ACTION - RESULTS (LAT) TESTED FROM (LAT) LOCATED IN (LAT) PUBLIC PROPERTY (LAT) PUBLIC PROPERTY - SPECIFY (LAT) PUBLIC PROPERTY - SPECIFY (LAT) DYE SHOW MAIN IN STREET (LAT) DYE SHOW MAIN IN STREET (LAT) DYE SHOW MAIN IN SPECIFY (LAT) OP SHOW MAIN IN SESSEMEN (LAT) DYE SHOW MAIN IN SPECIFY (LAT) OP DRAIN - SPECIFY (LAT) OP DRAIN - SPECIFY (LAT) OP SHOW MAIN IN STREET (LAT) OP SHOW MAIN IN SPECIFY (LAT) OP SHOW IN OTHER - SPECIFY (LAT) OP SHOW IN OTHER - SPECIFY (LAT) OP DRAIN - SPECIFY (L	CAUSED BY VANDALISM	1
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(LAT) DYE SHOW IN OTHER-SPECIF (LAT) ROOF DRAIN CONNECT SEWER (LAT) ROOF DRAIN - SPECIFY (LAT) CHECKED AND CLEAR (LAT) OWNER CONTACTED (LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER	(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) ROOF DRAIN CONNECT SEWER (LAT) ROOF DRAIN - SPECIFY (LAT) CHECKED AND CLEAR (LAT) OWNER CONTACTED (LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER	(LAT) DYE SHOW IN OTHER	
(LAT) ROOF DRAIN CONNECT SEWER (LAT) ROOF DRAIN - SPECIFY (LAT) CHECKED AND CLEAR (LAT) OWNER CONTACTED (LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER	(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) CHECKED AND CLEAR (LAT) OWNER CONTACTED (LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER		
(LAT) OWNER CONTACTED (LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(LAT) ROOF DRAIN - SPECIFY	
(LAT) OWNERS NAME (LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS N/A CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(LAT) CHECKED AND CLEAR	
(LAT) REMARKS (OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS N/A CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(LAT) OWNER CONTACTED	
(OFFICE) DATE FAXED CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(LAT) OWNERS NAME	
CITY PROJECT NUMBER USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(LAT) REMARKS	
USA TICKET NUMBER CLEANING OBSERVATION - DEBRIS CLEANING OBSERVATION - GREASE CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	(OFFICE) DATE FAXED	
CLEANING OBSERVATION - DEBRIS N/A CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	CITY PROJECT NUMBER	
CLEANING OBSERVATION - GREASE N/A CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	USA TICKET NUMBER	
CLEANING OBSERVATION - ROOTS N/A CLEANING OBSERVATION - OTHER N/A	CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - OTHER N/A	CLEANING OBSERVATION - GREASE	N/A
	CLEANING OBSERVATION - ROOTS	N/A
CLEANING ORSEDVATION OTHER	CLEANING OBSERVATION - OTHER	N/A
CLLAINING OBSERVATION - OTHER	CLEANING OBSERVATION - OTHER	

Associated betwice Nequest								
	Request ID	Request Description	Request	Incident	Date & Time	Submit To	Category	Status
			Priority	Address	Initiated			

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First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of		
							Call		

Work Order ID #	831170
Work Order Category	SEWERS
Work Order Description	Sewers - Water Leak (Not Sewer)
Work Order Address	4621 LINCOLN AV
Submit To	GARCIA, CESAR A

From Request 718024: Code: SE BLOCKAGE

Description: Sewers - Blockage

Details:

Comments: By WONG, JASON: 3/14/2017 3:42:00 PM

CITIZEN REPORTING WATER WITH SEDIMENTS LEAKING FROM, 4621 LINCOLN AVE., LEAKING ONTO NEIGHBORING PROPERTIES. CITIZEN STATES THE LEAK IS AT THE END OF A SHARED THE DRIVEWAY TO THE LEFT PAST TWO HOUSES, BY A CONCRETE RETAINING WALL WHERE THE RETAINING WALL BENDS AT A NINETY DEGREE ANGLE.

Caller:

Q: Is the sewage outside or inside the house?

A: Outside

Q: Where is it coming from?

A: Other

Q: Is the flow steady or intermittent?

A: Don't Know / No Answer

By WONG, JASON: 3/14/2017 3:54:30 PM

CALL CENTER REPORTED TO C.GARCIA FOR STAND BY SEWER CREW.

By GARCIA, CESAR A: 3/14/2017 9:26:08 PM

WE FOUND WATER COMING FROM THE HILLSIDE ALONG THE RETAINING WALL TO NOT BE SEWER RELATED. THERE ARE NO SEWER LINES IN THAT AREA. WE CHECKED THE CLOSEST M/S'S IN THE AREA AND THEY ARE FLOWING. WE DID NOT HAVE A AMMONIA KIT IN THE TRUCK TO TEST THE WATER. THE RESIDENT IN THE BELOW HOUSE WANTS THE WATER TESTED. WE NEED TO SEND A CREW OUT TOMORROW AND TEST THE WATER.

Priority	3 - Medium
Supervisor	AMATE, DAVID J
Cityworks Project Name	
Initiated By	GARCIA, CESAR A
Initiated Date	3/14/2017 9:22:43 PM
Actual Start Date	3/14/2017 3:30:10 PM
Actual Finish Date	3/14/2017 5:30:16 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	5
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$307.36
Total Of Work Order Labor Costs	\$269.76

Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$37.60

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$118.16	CRAWFORD JR., MARK K	2.00	3/14/2017 12:00:00 AM	3/14/2017 12:00:00 AM
\$151.60	GARCIA, CESAR A	2.00	3/14/2017 12:00:00 AM	3/14/2017 12:00:00 AM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date
Cost					
\$37.60	4398 - SEWER	4398	2.00	3/14/2017 12:00:00	3/14/2017 12:00:00
	FLUSHER COMBO			AM	AM

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
18609	SANITARYSEWERCOLLECTIONSYSTEM

(LAT) ACTION - VISUAL ONLY	1
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER	

Request ID	Request Description	Request	Incident	Date & Time	Submit To
		Priority	Address	Initiated	
718024	Sewers - Blockage	1 -	4621 LINCOLN	3/14/2017 3:42:00	GARCIA,
		Emergency	AV	PM	CESAR A

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other P

Work Order ID #	831262
Work Order Category	SEWERS
Work Order Description	Sewers - Visual Assess Main
Work Order Address	4621 LINCOLN AV
Submit To	
By RUSHING JR., HENRY: 3/15/2017 10:21:	:37 AM
THIS IS A DUPLICATE	
Priority	3 - Medium
Supervisor	
Cityworks Project Name	
Initiated By	RUSHING JR., HENRY
Initiated Date	3/15/2017 9:50:04 AM
Actual Start Date	
Actual Finish Date	
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	-9999
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$0.00
Total Of Work Order Labor Costs	\$0.00
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$0.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date	Equip	Equipment
Cost						Unit Cost	Rate Type

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type
0	SANITARYSEWERCOLLECTIONSYSTEM

Custom Field Value

RECOMMEND RODDING	l I
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	
CLEANING OBSERVATION - GREASE	
CLEANING OBSERVATION - ROOTS	
CLEANING OBSERVATION - OTHER	
CLEANING OBSERVATION - OTHER	

Request ID	Request Description	Request	Incident	Date & Time	Submit To	Category	Status
		Priority	Address	Initiated			

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of
							Call

Work Order ID #	835528
Work Order Category	SEWERS
Work Order Description	Sewers - Clean PM - Flush
Work Order Address	4511 LINCOLN AV
Submit To	FRANCOLINO, ADAM B

By GUZMAN, MIGUEL: 4/20/2017 4:34:07 AM

8" Main on Easement

By FRANCOLINO, ADAM B: 4/20/2017 6:21:06 AM FLUSHED MAIN SEWER PM UNIQUE CLEAR,, FLUSHED FOR 1120 FT

By FRANCOLINO, ADAM B: 4/20/2017 6:26:10 AM

ALSO ASSISTED MR. LEACH AT THE JOB WE HAD THE OTHER NIGHT ON EASEMENT, VERY FRUSTRATING CAUSE EVERY MANHOLE THAT WE THOUGHT WAS ACCESS ABLE WAS BURRED, NOT ONLY

By FRANCOLINO, ADAM B: 4/20/2017 6:28:02 AM ON THE ONE EASEMENT, BUT ALSO THE SUNNY HILL UP ON TOP CANT LOCATE MAN HOLE CAUSE CAMERA CANT CLIME.

By FRANCOLINO, ADAM B: 4/20/2017 6:28:15 AM EASEMENT.

Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	Sewers Unique Footage Cleaning
Initiated By	SWITHENBANK, AL
Initiated Date	4/3/2017 10:38:38 AM
Actual Start Date	4/19/2017 11:30:14 AM
Actual Finish Date	4/19/2017 3:30:38 PM
Police Beat	22X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	8
Units Accomplished	1120
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$614.72
Total Of Work Order Labor Costs	\$539.52
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$75.20

Labor

Luboi				
Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$236.32	FOSTER, LARRY	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM
\$303.20	FRANCOLINO, ADAM B	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM

Equipment

Equipment	Description	Equip ID	Hours	Start Date	Finish Date
Cost					
\$75.20	4291 - 2012 AQUATECH B10 COMBO FLUSHER	4291	4.00	4/19/2017 12:00:00 AM	4/19/2017 12:00:00 AM

Material

Material Cost	Description	Material UID	Mat Unit	Units
			Cost	Required

Entities

Entity UID	Entity Type			
36215	SANITARYSEWERCOLLECTIONSYSTEM			
18609	SANITARYSEWERCOLLECTIONSYSTEM			
18607	SANITARYSEWERCOLLECTIONSYSTEM			
18608	SANITARYSEWERCOLLECTIONSYSTEM			
18606	SANITARYSEWERCOLLECTIONSYSTEM			
18605	SANITARYSEWERCOLLECTIONSYSTEM			
18603	SANITARYSEWERCOLLECTIONSYSTEM			
18604	SANITARYSEWERCOLLECTIONSYSTEM			

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	

(LAT) LOCATED IN	1
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	2 - Light
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER	

Request ID	Request Description	Request	Incident	Date & Time	Submit To
		Priority	Address	Initiated	

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other P