	Pastor-Cohen, Genevieve
	From:
	Sent: Sunday, December 04, 2016 4:54 PM
	To:
	°Cc:
	Subject: Re: Request and thanks from Oakland EOC
	Blond light with the second
	Please let heather know. Need 90 meals by Red Cross per breakfast lunch and dinner at 31 st incident site
	confirmed by Genevieve and Ian at Oakland eoc. These meals will be needed at least through Wednesday at
	incident site. The incident site 24/7 at least through Wednesday. 211 liaison provided Red Cross hot line number
	415427880. Operating hours unknown for eoc tomorrow likely virtual.
	> On Dec 4, 2016, at 409 PM, (1997)
	> On Dec 4, 2016, at 409 PM, wrote:
	> Correction. <u>Gpastor-cohen@oaklandnet.com</u>
	>
	>> On Dec 4, 2016, at 4:06 PM,
	>> wrote:
	>> Genevieve Pastor- Cohen. City of Oakland eoc lead confirmed 24/7 recovery operation through at least
	Wednesday. FAC meals will be provided by city of Oakland. Request by city for Red Cross to serve breakfast
	unch and dinner at incident site so far through Wednesday. She is trying to confirm number of meals needed
	per meal. Her number is 510 2382326. <u>Gpastor-cohen@oakland.com</u>
	>>> On Dec 4, 2016, at 3:44 PM, Carrier Control of the Control of
	>>>
•	>>> The city lead at eoc is checking on 24/7 at incident site. Appears city will take care of meals at FAC 90
-	nears breakfast lunch and dinner will be needed for incident site thru date unknown.
	>>> On Dec 4, 2016, at 3:33 PM, (wrote:
	>>>
•	>>> That has been our plan all along, so that's great. Can we get a confirmation if the site recovery services
	vill continue 24/7 and also, approximately, how many meals per shift - for planning purposes.
	>>> Thank you,
	>>>
	>>>
>	>>> Cell
>	@redcross.org
د	>>>
. >	>>>
>	>>>Original Message
	>>> From: 1
>	>>> Sent: Sunday, December 4, 2016 15:32
	>>> To:
>	>>> Cc:

>>> Subject: Request and thanks from Oak	land FOC
>>>>	SUITED LOC
>>>> Good afternoon (Control of the Control of the	
>>>>	
the incident site." They request that the Red do not know how long canteening will be need	nat "the city is is grateful for canteening by the Red Cross ERV at Cross continue this service for the next few days. At this time they eded.
>>>> Regards,	
>>>>	
>>>	
>>>>	
>>>>	
>>>>	
>>>>	

Pastor-Cohen, Genevieve

From:

Sent:

Sunday, December 04, 2016 7:07 PM

To:

Pastor-Cohen, Genevieve;

Subject:

easy problem to solve / IT report

Hi Genevieve --

I think it might be helpful to pass on to some IT person in the office the fact that the EOC shared system crashed twice on me, with an error message from CITRIX.

(on Saturday). Of the two choices, I recall that Cancel killed my session and I had to re-activate it. The other choice was bad news: froze the system. I ended up turning off the local computer, and turning it back on. (I was just reading email using Chrome / gmail)

It should be easy to pass this on to someone who might make some use of this information.

I hope the Red Cross and the city will continue to find good ways to cooperate in the aftermath of this distressing fire.

Best regards

Red Cross

Pastor-Cohen, Genev	/ieve				
From:					
Sent:	Sunday, December 0	14. 2016 4:10 PM			
To:	Sunday, December of	7-7, ZOILO 4.IO F [V]			
Cc:					•
Subject:	Re: Request and than	nks from Oakland EOC			·
Complete Co. 1				·	
Correction. <u>Gpastor-col</u>	<u>ien@oaklandnet.com</u>				
> On Dec 4, 2016, at 4:0	6 PM	· · · · · · · · · · · · · · · · · · ·			
>	O P IVI,	> wrote:			
> Genevieve Pastor- Coh	en. City of Oakland eoc led	ad confirmed 21/7		In an art of the	
Wednesday FAC meals	will be provided by situal	fortand Description	very operation t	nrougn at leas	st
lunch and dinner at incid	will be provided by city of	Oakiana. Kequest by	city for Rea Cros	s to serve bre	akfast
ner meal. Her number is	lent site so far through We	ranesaay. Sne is trying	ito confirm numi	ber of meals n	needed
per medi. Her Humber 15	510 2382326. <u>Gpastor-col</u>	<u>пеп@оакіапа.com</u>	•		
>> On Dec 4, 2016, at 3:4	AA DAA COMMININA				
>> On Dec 4, 2010, ut 5.4	+4 PIVI,	wrote	:		
<i>>></i>					
	chacking on 24/7 at incid	anh atha — Amazana atta			
meals breakfast lunch as	checking on 24/7 at incide	ent site. Appears city	will take care of i	meals at FAC	90
>>> On Dec 4, 2016, at 3	nd dinner will be needed fo	or incident site thru dat	_ •		
>>> On Dec 4, 2010, at 3	.55 FIVI,		wrote:		
	lan all along, so that's gred	at Can we get a confin	masian if the site		
continue 24/7 and also	approximately, how many	meals per shift for all	nution if the site	recovery serv	ices will
>>>	approximately, now many	medis per snijt - jor pri	uning purposes.		
>>> Thank you,				•	
>>>					•
>>>					
>>> Cell	•				
>>> @##################################	ss.ora				
>>>					
<i>>>></i>					
>>>Original Message	2				
>>> From: d	and the second s				
>>> Sent: Sunday, Decem	ber 4, 2016 15:32				
>>> To:					
>>> Cc:					
>>> Subject: Request and	thanks from Oakland EOC				
>>>					
>>> Good afternoon					
>>>					
>>> reports from to	he Oakland EOC that "the	city is is grateful for ca	nteening by the	Red Cross ERV	at the
incident site." They reque	est that the Red Cross cont	inue this service for the	e next few days.	At this time th	ney do
not know how long cante	ening will be needed.		•		•

>>> Reaards.				•	
>>>	Mich. Harmon, and common test substitutioning in gauges in agen-				
>>>	·	· P. t			
>>>			 • •		•
<i>>>></i>			 		
<i>>>></i>					
>>>					

Gunning, Dena

From:

Pastor-Cohen, Genevieve

Sent:

Wednesday, December 07, 2016 12:13 PM

To:

Eide, Cathey

Cc:

Gunning, Dena; Ogata, Eileen

Subject:

American Red Cross participation in Briefings for 31stAveWarehouseFire

Hi Cathey,

from the Red Cross asked if the Red Cross can be a participant in the briefings since they are providing resources.

contact information is:

Phone:

Email:

Thanks.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Pastor-Cohen, Genevieve

From:

Eide, Cathey

Sent:

Tuesday, December 13, 2016 1:57 PM

To:

Pastor-Cohen, Genevieve

Cc:

Ogata, Eileen

Subject:

RE: Red Cross Request for List of Shelter Sites

Please confirm with OPR and OUSD. I don't recall if Red Cross has been responsible in the past, have they always been the lead on the assessments?

From: Pastor-Cohen, Genevieve

Sent: Tuesday, December 13, 2016 1:20 PM
To: Eide, Cathey < CEide@oaklandnet.com >
Cc: Ogata, Eileen < EOgata@oaklandnet.com >
Subject: Red Cross Request for List of Shelter Sites

Hi Cathey,



called from the Red Cross.

He is asking us for a copy of the OPR and OUSD shelter list. We have both in WebEOC.

Is it okay to release to the Red Cross?

The want to start their process of doing the mass care shelter assessments.

Thanks.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Pastor-Cohen, Genevieve

From: Sent:

Friday, December 16, 2016 11:45 AM

To:

Pastor-Cohen, Genevieve

Cc:

Subject:

Re: Residents Displaced by 31st Avenue Warehouse Fire

Genevieve,

Our final numbers are 21 resident households and 39 next of kin / family of origin or choice; RC has assisted with housing.



On Fri, Dec 16, 2016 at 10:47 AM, Pastor-Cohen, Genevieve < GPastor-Cohen@oaklandnet.com > wrote:

Can you confirm that there were 19 households that the Red Cross assisted with temporary housing, please?

I am writing a situation report in which I need this data. Also, did any of the displaced residents of the warehouse ask for short-term housing needs? To where were they directed?

I have spoken with our Housing Director and we have not received any requests as yet.

Thank you for your quick reply.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way

Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Response Administrator American Red Cross Alameda County

Pastor-Cohen, Genevieve

From: Sent:

Friday, December 16, 2016 12:48 PM

To:

Pastor-Cohen, Genevieve; (Red Cross);

@redcross.org) Eide, Cathey;

Subject:

Re: Residents Displaced by 31st Avenue Warehouse Fire

Hi Genevieve --

When I got your email, I forwarded your request to the current Asst Director for External Relations on this incident.

I'm not assigned to this job today.

answered some of your questions.

I think that we would have to look at the casework files for each of the households to get a count

of those needing short-term housing. I would guess that it is about 100%.

I know that in some circumstances the City of Oakland has a policy where displaced tenants can

be offered specific housing assistance (first/last month rent) and that the city may pay initially but then require the property owner to pay for short-term housing.

I do not know if the city informed the Red Cross that this incident fell under that policy and that

displaced persons could receive such assistance. Did the Housing Director inform us? Or are we to assume that we should refer every client from any fire in Oakland to the city?

It sounds like information that the Housing Director should be contacted -- if it got to the Red Cross --

was not relayed to the caseworkers, who would be the ones who would inform the clients.

I know that there are a variety of resources that emerged from the public response to this

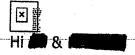
incident, and there are a list of traditional housing resources (via Eden I&R) that caseworkers

use. I have no information about where displaced people from this incident were directed specifically.

I have cc'd who led the casework, and he may have more information.

Thanks for your help.

On 12/16/2016 10:47 AM, Pastor-Cohen, Genevieve wrote:



Can you confirm that there were 19 households that the Red Cross assisted with temporary housing, please?

I am writing a situation report in which I need this data. Also, did any of the displaced residents of the warehouse ask for short-term housing needs? To where were they directed?

I have spoken with our Housing Director and we have not received any requests as yet.

Thank you for your quick reply.



Genevieve Pastor-Cohen, MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Gunning, Dena

From:

Eide, Cathey

Sent:

Wednesday, December 21, 2016 10:09 AM

To:

Hom, Stephanie

Cc:

Gunning, Dena; Pastor-Cohen, Genevieve

Subject:

Fwd: Red Cross at Ghostship fire

Attachments:

ARC Support to Ghost Ship Fire Response (2).docx; ATT00001.htm

Good Morning Stephanie,

Below is an email and report from Red Cross with regards to their participation and donations management.

We will be adding this to our updated damage estimates, recovery actions and transitional recovery plan.

If you have additional information, please let us know. I believe Christine Daniel may have sent you a copy of our 12/19/16 report, please let me know if you would like me to forward it to you so you can edit the document as you wish.

Cathey Eide

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069
510-774-0836

Begin forwarded message:

From: "Gunning, Dena" < DGunning@oaklandnet.com>

Date: December 21, 2016 at 09:18:08 PST

To: "Eide, Cathey" < CEide@oaklandnet.com>, "Pastor-Cohen, Genevieve" < GPastor-

Cohen@oaklandnet.com>

Subject: FW: Red Cross at Ghostship fire

Here is what Red Cross has provided.

Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM

To: Gunning, Dena < DGunning@oaklandnet.com>

Subject: Red Cross at Ghostship fire

Dena,

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.

Response Administrator American Red Cross Alameda County

Pastor-Cohen, Genevieve

From:

Gunning, Dena

Sent:

Wednesday, December 21, 2016 9:18 AM

To:

Eide, Cathey; Pastor-Cohen, Genevieve

Subject:

FW: Red Cross at Ghostship fire

Attachments:

ARC Support to Ghost Ship Fire Response (2).docx

Here is what Red Cross has provided. Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM
To: Gunning, Dena < DGunning@oaklandnet.com > Subject: Red Cross at Ghostship fire

Dena,

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.

Response Administrator American Red Cross Alameda County

Ghost Ship Warehouse Fire: Summary of American Red Cross Activities

Provided Canteen Services for first responders and also Health and Disaster Mental Health personnel at scene of incident from 12/2 to 12/8.

Provided Canteen Services and Disaster Mental Health support at Lake Merritt vigil on 12/7. Issued blankets for vigil participants.

Supported City of Oakland and County of Alameda Family Assistance Center (FAC) with General Health, Disaster Mental Health, Client Casework and Integrated Care Condolence teams and Canteen Services for five days (closed 12/7).

Participated in First Responders closure ceremony on 12/8.

Operating assistance center at American Red Cross offices in Oakland since 12/8, provided on-going Client Casework and Integrated Care Condolence Teams in support of people displaced by the incident and for bereaved families. Provided financial assistance per American Red Cross practice.

Acting on behalf of the Oakland A's Community Fund to disburse funds per their guidelines.

American Red Cross Disaster Mental Health and Health services collaborated with Victim Assistance Witness program and Alameda County Behavioral Health.

Gunning, Dena

From:

Gunning, Dena

Sent:

Wednesday, December 21, 2016 9:30 AM

To:

Eide, Cathey

Subject:

RE: Red Cross at Ghostship fire

No, this was the brief roll up we requested from during the incident to loginto WebEOC.

Dena

From: Eide, Cathey

Sent: Wednesday, December 21, 2016 9:23 AM To: Gunning, Dena; Pastor-Cohen, Genevieve Subject: Re: Red Cross at Ghostship fire

is this from Stephanie Hom?

She is also working on this.

From: Gunning, Dena

Sent: Wednesday, December 21, 2016 9:18 AM To: Eide, Cathey; Pastor-Cohen, Genevieve Subject: FW: Red Cross at Ghostship fire

Here is what Red Cross has provided. Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM
To: Gunning, Dena < DGunning@oaklandnet.com >

Subject: Red Cross at Ghostship fire

Dena,

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.

Response Administrator American Red Cross Alameda County

Pastor-Cohen, Genevieve

From:

Eide, Cathey

Sent:

Wednesday, December 21, 2016 10:09 AM

To:

Hom, Stephanie

Cc:

Gunning, Dena; Pastor-Cohen, Genevieve

Subject:

Fwd: Red Cross at Ghostship fire

Attachments:

ARC Support to Ghost Ship Fire Response (2).docx; ATT00001.htm

Good Morning Stephanie,

Below is an email and report from Red Cross with regards to their participation and donations management.

We will be adding this to our updated damage estimates, recovery actions and transitional recovery plan.

If you have additional information, please let us know. I believe Christine Daniel may have sent you a copy of our 12/19/16 report, please let me know if you would like me to forward it to you so you can edit the document as you wish.

Cathey Eide

Emergency Manager Oakland Fire Department Emergency Management Services Division and Homeland Security 1605 Martin Luther King Jr. Way Oakland, CA 94612 510-238-6069 510-774-0836

Begin forwarded message:

From: "Gunning, Dena" < DGunning@oaklandnet.com>

Date: December 21, 2016 at 09:18:08 PST

To: "Eide, Cathey" < CEide@oaklandnet.com>, "Pastor-Cohen, Genevieve" < GPastor-

Cohen@oaklandnet.com>

Subject: FW: Red Cross at Ghostship fire

Here is what Red Cross has provided.

Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM To: Gunning, Dena < DGunning@oaklandnet.com>

Subject: Red Cross at Ghostship fire

Dena.

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.



Response Administrator American Red Cross Alameda County

From:

Pastor-Cohen, Genevieve

Sent:

Wednesday, December 07, 2016 12:13 PM

To:

Eide, Cathey

Cc:

Gunning, Dena; Ogata, Eileen

Subject:

American Red Cross participation in Briefings for 31stAveWarehouseFire

Hi Cathey,

from the Red Cross asked if the Red Cross can be a participant in the briefings since they are providing resources.

contact information is:

Phone: Email:

Thanks.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency **Management Services Division**

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Ghost Ship Warehouse Fire: Summary of American Red Cross Activities

Provided Canteen Services for first responders and also Health and Disaster Mental Health personnel at scene of incident from 12/2 to 12/8.

Provided Canteen Services and Disaster Mental Health support at Lake Merritt vigil on 12/7. Issued blankets for vigil participants.

Supported City of Oakland and County of Alameda Family Assistance Center (FAC) with General Health, Disaster Mental Health, Client Casework and Integrated Care Condolence teams and Canteen Services for five days (closed 12/7).

Participated in First Responders closure ceremony on 12/8.

Operating assistance center at American Red Cross offices in Oakland since 12/8, provided on-going Client Casework and Integrated Care Condolence Teams in support of people displaced by the incident and for bereaved families. Provided financial assistance per American Red Cross practice.

Acting on behalf of the Oakland A's Community Fund to disburse funds per their guidelines.

American Red Cross Disaster Mental Health and Health services collaborated with Victim Assistance Witness program and Alameda County Behavioral Health.

From:

Eide, Cathey

Sent:

Friday, December 09, 2016 1:42 PM

To:

(Red Cross);

redcross.org'

Subject:

Case list

Importance:

High

Can we please get a copy of the case list from the 31st ave fire? Or please provide the number of persons requesting assistance that were residents.

Thanks, Cathey

Cathey Eide

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069
510-774-0836

The contents of this email message and any attachments are confidential and are intended solely for addressee. The information may also be legally privileged. This transmission is sent in trust, for the sole purpose of delivery to the intended recipient. If you have received this transmission in error, any use, reproduction or dissemination of this transmission is strictly prohibited. If you are not the intended recipient, please immediately notify the sender by reply email and delete this message and its attachments, if any.

From:

31st Avenue Fire - Oakland

Sent:

Wednesday, December 07, 2016 5:21 PM

To:

31st Avenue Fire - Oakland

Subject:

Family Assistance Center - Transition of Services

We continue to extend condolences to the families and friends who have received the tragic news of losing your loved ones in the 31st Avenue warehouse fire in Oakland. As you know, the Family Assistance Center has been operating since Saturday, December 3, at the Alameda County Sheriff's facility located at 2425 E. 12th Street. Representatives from Alameda County Behavioral Health Care Services, Alameda County District Attorney's Victims Support Division and the City of Oakland have joined in partnership with volunteers and staff from the American Red Cross in providing support to families and friends of the fire victims.

It is confirmed that the search and recovery efforts at the site of the fire have now concluded. The total number of victims is 36 and 33 families have been notified of the loss of their loved one at this time.

For families and friends who contacted authorities and believed a loved one was missing, and that person has not been located as safe or identified as deceased in the fire, the Alameda County Sherriff's Office will continue to follow up on those names.

If families have additional questions for the Alameda County Coroner's Bureau, please contact their office at (510) 382-3000. Please identify the name of your loved one when you call so that the Coroner's Bureau can assist you.

With the completion of the recovery effort, the services that have been located at the Family Assistance Center <u>will</u> <u>continue</u> to be available to families of the fire victims going forward through direct contact with the various resources listed below. Please note that the Family Assistance Center located at 2425 E. 12th <u>will close operations</u> at 8:00 p.m. today, Wednesday, December 7.

RESOURCES

Funeral and/or Burial Support

Alameda County District Attorney's Victims' Assistance – (510) 272-6180

The Alameda County District Attorney's Victims' Assistance Division has been on site at the Family Assistance Center and has been making contact with families of victims. Advocates are helping families and survivors file applications with the California Victim Compensation Board for assistance with counseling and emergency funeral and/or burial expenses. If a representative from the Victims' Assistance Division has not been able to make contact with you as a family member, and you wish to provide an alternate phone number or email address for them to use, please call their main number at (510) 272-6180 to provide that alternate contact information. Please indicate you are a family member of a victim and provide the name of your loved one along with your contact information. In turn, they will then use that alternate information to contact you.

Grief Counseling Services

Alameda County Behavioral Health Care Services - (800) 260-0094

Alameda County Behavioral Health Care Services will continue to offer grief counseling services through their Crisis Support Services. Grief counselors can be contacted by calling (800) 260-0094 and a 24-hour Crisis Line is available at (800) 309-2131. For individuals who identify as LGBTQ or an ally, the Pacific Center for Human Growth offers grief counseling and peer group support. The Pacific Center can be contacted at (510) 548-8283.

For those friends and family who are not Alameda County residents, we are collecting names of qualified mental health professionals in your home city/county to provide free grief counseling when you return home. We will send a list of individual providers by Friday, December 16. If you need immediate assistance when you return home, we encourage you to contact your local crisis counseling line.

<u>General Financial and Support Assistance</u> Red Cross – (510) 595-4441

The Red Cross will relocate their case workers dedicated to working with the families of the 31st Avenue fire victims to their offices located at 3901 Broadway in Oakland where they will continue to make resources available. You can make an appointment with the Red Cross by calling (510) 595-4441.

The Red Cross will also be facilitating the distribution of donations that have been collected for fire victims through several sources, including the Oakland A's Community Fund and the East Bay Community Foundation. The City of Oakland is working directly with the Red Cross on this process. The Red Cross will follow up directly with the recipients of these donations in the near future.

Families of fire victims who arrive at the Alameda County Sherriff's facility on E. 12th Street after the Family Assistance Center closes today will be provided with a resource list for further assistance.

Information will continue to be posted to the City's website at http://www2.oaklandnet.com/OAK061753.

From:

Gunning, Dena

Sent:

Wednesday, December 21, 2016 9:18 AM

To:

Eide, Cathey; Pastor-Cohen, Genevieve

Subject:

FW: Red Cross at Ghostship fire

Attachments:

ARC Support to Ghost Ship Fire Response (2).docx

Here is what Red Cross has provided.

Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM

To: Gunning, Dena

Subject: Red Cross at Ghostship fire

Dena,

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.

Response Administrator American Red Cross Alameda County

Ghost Ship Warehouse Fire: Summary of American Red Cross Activities

Provided Canteen Services for first responders and also Health and Disaster Mental Health personnel at scene of incident from 12/2 to 12/8.

Provided Canteen Services and Disaster Mental Health support at Lake Merritt vigil on 12/7. Issued blankets for vigil participants.

Supported City of Oakland and County of Alameda Family Assistance Center (FAC) with General Health, Disaster Mental Health, Client Casework and Integrated Care Condolence teams and Canteen Services for five days (closed 12/7).

Participated in First Responders closure ceremony on 12/8.

Operating assistance center at American Red Cross offices in Oakland since 12/8, provided on-going Client Casework and Integrated Care Condolence Teams in support of people displaced by the incident and for bereaved families. Provided financial assistance per American Red Cross practice.

Acting on behalf of the Oakland A's Community Fund to disburse funds per their guidelines.

American Red Cross Disaster Mental Health and Health services collaborated with Victim Assistance Witness program and Alameda County Behavioral Health.

From:

Pastor-Cohen, Genevieve

Sent:

Sunday, December 04, 2016 7:40 PM

To:

bbernstein@edenir.org; adejung@edenir.org; sfinnigan@edenir.org; rotto@edenir.org;

saminy@edenir.org; laldrich@edenir.org; leholm@edenir.org;

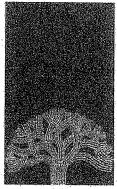
ManagementTeam@edenir.org; phess@acgov.org; Christian, Catrina@CalOES

Cc:

Subject:

Eide, Cathey; Gunning, Dena; Ogata, Eileen Fw: Release: Update from the City of Oakland on the 31st Avenue Fire at 5:30 p.m.

Subject: Release: Update from the City of Oakland on the 31st Avenue Fire at 5:30 p.m.



City of **OAKLAND** California

Media Contact:

Karen Boyd

kboyd@oaklandnet.com

OPD Media

opdmedia@oaklandnet.com

Facebook: CityofOakland

Twitter: @Oakland

News from: City of Oakland

FOR IMMEDIATE RELEASE

December 4, 2016

Update from the City of Oakland on the 31st Avenue Fire at 5:30 p.m.

The Alameda County Sheriff's Office Coroner's Bureau has provided the City of Oakland the names of the eight (8) victims that have been positive identified as having perished in the 31st Avenue Fire. One of the seven victims is a 17-year-old minor whose name will not be released. The victims' families have been notified.

The six identified victims are:

Cash Askew, 22, Oakland, Calif.

David Clines, 35, Oakland, Calif.

Nick Gomez-Hall, 25, Coronado, Calif.

Sara Hoda, 30, Walnut Creek, Calif.

Travis Hough, 35, Oakland, Calif.

Donna Kellogg, 32, Oakland, Calif.

Brandon Chase Wittenauer, 32, Hayward, Calif.

The City of Oakland extends condolences to the families who have receive the dreadful news that one of their loved ones perished in the fire.

The focus of our efforts remains the recovery of victims. To ensure the safety of the first responders, more shoring has been placed to secure the collapsed sections of the building. This will allow first responders to safely proceed with the recovery process. Personnel from the Oakland Fire Department, Oakland Police Department, Alameda County Sheriff's Offic and Oakland Public Works Department continued the painstaking work of recovering the bodies from the scene of the fire. At this time, about 30 percent of the building has been searched.

Oakland Fire Department continues to work with the Alameda County Sheriff's Department, Oakland Police Department, Alcohol Tobacco and Fire, CAL OSHA, Alameda County Search and Rescue and the American Red Cross to continue the recovery effort and conduct the investigation in the cause of this deadly fire.

The Alameda County District Attorney's Office has activated the criminal investigation teams and is actively looking at this with all of the other law enforcement partners.

The Family Assistance Center, established by the Alameda County Coroner's Bureau in coordination with the American Red Cross, continues to operate at 2425 E. 12th Street. Family members and friends looking to locate loved ones may go to the center. Grief counseling and resources are available to families affected by this tragedy. We are requesting that only families and loved ones go to the Family Assistance Center and ask that the media respect the privacy of families at this time.

The public may access the latest updated information on the City's websit at <u>oaklandnet.com</u> or at (510) 238-2181. Please do not contact the Alameda County Coroner's Bureau unless you believe a family memb may be a victim of the fire.

In the coming days, after the recovery phase is completed, our focus will shift to a thorough investigation of what occurred. We are committed to bringing every resource to bear to determine what happened here and how such a tragic event could have occurred. Our priority is to bring closure to this tragedy for the victims' families.

Background

A three-alarm fire broke out on Friday, December 2, at 11:32 p.m. at 1315 31st Avenue in Oakland. The fire has resulted in a terrible tragedy.

The badly damaged building has required shoring, and first responders has begun retrieving the deceased. The roof of the building collapsed onto the second floor which has complicated the process of recovery effort. This recovery will be undertaken in a methodical and thorough process in a humane and compassionate manner to ensure that the victims are recovere

and identified, and to make sure their families have this information as expeditiously as possible.

The Alameda County Sheriff's Office will be managing the victim identification process and working with the Oakland Police Department to provide additional updates.

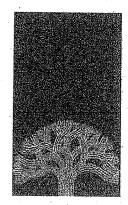
The last permitted use of the building was as a warehouse. On November 13, 2016, the City of Oakland received complaints of blight and unpermitt interior construction at the building. On November 17, 2016, a City buildi inspector visited the property and verified the blight complaint, but could not gain access to the building to confirm the other complaint regarding unpermitted construction. This is an ongoing investigation.

Our city has experienced a tremendous tragedy. As a community, we can come together in recovery and spirit. The Oakland A's have set up a site for donations for Oakland Fire Victims at https://www.youcaring.com/firevictimsofoaklandfiredec232016-706684.

###

From: Sent:

To: Subject: 31st Avenue Fire - Oakland Tuesday, December 13, 2016 10:51 AM 31st Avenue Fire - Oakland Press Conference on 31st Avenue Fire to be held at 11am today



City of OAKLAND California

Media Contacts:

Karen Boyd
City Administrator's Office
Communications Director
510-238-6365
kboyd@oaklandnet.com

Facebook: CityofOakland
Twitter: @Oakland



Alameda County District Attorney's Office damedia@acgov.org

News from: City of Oakland & Alameda County District Attorney's Office

FOR IMMEDIATE RELEASE

December 13, 2016

On-Scene Operations Concluded for 31st Avenue Fire; Investigations Continue

OAKLAND, CA—Today, the City of Oakland Fire Department, the Alameda County District Attorney's Office (DA's Office), and the federal Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) gathered with representatives from the Red Cross to discuss the conclusion of the on-scene operations for the 31st Avenue fire that broke out on December 2, 2016. The group also outlined the continued work to support victims' families, those displaced by the fire and potential witnesses.

The Bureau of Alcohol, Tobacco, Firearms and Explosives, or ATF, and the Oakland Fire Department have concluded the on-scene investigation for the 31st Avenue Fire. Throughout the District Attorney's Office's criminal investigation and the Oakland Fire Department's scene investigation, ATF has assisted by providing their fire expertise and assisting with witness interviews. All of the scene information has been gathered and analysis of the information will continue. The Oakland Fire Department will prepare the final report of the scene investigation. ATF and Oakland Fire Department's findings will be submitted to the District Attorney's Office in support of their ongoing criminal investigation.

"ATF will continue to support the Fire Department with processing the data from the scene for the final report," said Special Agent in Charge Jill Snyder. "ATF will also continue to assist the District Attorney's Office and the Oakland Fire Department with interviewing witnesses for the investigation."

"I want to thank ATF for their support of our investigation, the Alameda County Sheriff's Office, as well as the other first responders who provided mutual aid support during the recovery effort," said Oakland Fire Chief Teresa Deloach Reed. "I also want to acknowledge the outstanding work of Oakland's firefighters in managing this tragedy and the offer our deepest thanks to the Red Cross for their support at the scene and continued engagement with displaced residents, and the victims' families. We will continue to work closely with the District Attorney's Office as the investigations continue."

The Alameda County District Attorney's Office explained that its criminal investigation is ongoing. The District Attorney's office continues to ask any witnesses with information about the fire or the warehouse to come forward to assist with the investigation. She also shared information with the public about how those impacted by the fire could access victim witness support available through the DA's Office.

The District Attorney's Office thanked the Red Cross for its ongoing support of victims, their families and those displaced by the fire. Members of the Red Cross team provided information on where those impacted by the fire could continue to access support being provided by the agency.

###

From: Sent:

@edenir.org> Friday, December 09, 2016 1:20 PM

Cc:

Subject:

Press Release: Current & Ongoing Assistance for Those Affected by Oakland Warehouse

Attachments:

Eden IR_211 Press Release OakFire120916.pdf

Follow Up Flag:

Follow up Flagged

Flag Status:

***For Immediate Release *** December 9, 2016

Press Release

Current & Ongoing Assistance for Those Affected by Oakland Warehouse Fire

Eden I&R knows that the need for assistance after a disaster like the Oakland Warehouse Fire will be ongoing. After the Oakland Firestorm, for example, individuals and families needed assistance for weeks, months, and sometimes years after that tragic event. Therefore, we want to remind the public, and responders, that the 3-digit phone number 2-1-1 is available 24/7, and in multiple languages, for access to health (such as crisis & grief counseling), housing (emergency, transitional and permanent) and human services (such as clothing, food, and governmental financial assistance).

Eden I&R, the nonprofit agency that manages the Alameda County 2-1-1 communication system, has been updating information about the Ghost Ship Fire directly from the Oakland Emergency Operations Center since Saturday, 12/3/16. The 2-1-1 Resource Specialists have been receiving fire-related calls from those directly affected by the fire, as well as their advocates (e.g., family members and friends). Fire related requested assistance, thus far, has included information and referrals for immediate shelter/housing, grief counseling for survivors and friends of victims, and information on support services for survivors. In addition 2-1-1 provided advocacy type assistance to survivors to connect with the American Red Cross so that they could receive immediate housing and financial assistance. Callers were encouraged to call 2-1-1 back for any additional assistance they might need, and they were informed that 2-1-1 is operational 24/7.

Please help notify those in need of assistance, now and in the future, that they can rely on calling 2-1-1 and reaching a LIVE Resource Specialist who has an UPDATED health, housing and human services database for customized referrals. These referrals

will include the rapidly changing short-term assistance provided by first responders, as well as longer-term nonprofit and government services.

Thank you for adding 2-1-1, and the toll free number of **888-886-9660** if someone is calling from out of the county, to any and all fire related resource lists.

For additional information, please contact:

- Barbara Bernstein, Executive Director, at 510-537-2710 ext. 7; bbernstein@edenir.org
- Sarah Finnigan, Deputy Director, at 510-537-2710 ext. 505; sfinnigan@edenir.org

###

Eden I&R, Inc.
"linking people and resources"
570 B Street | Hayward, CA 94541 | 510-537-2710 | FAX 510-537-0986
www.edenir.org | Eden Information & Referral | edenir@edenir.org





570 B Street • Hayward, CA 94541 • 510-537-2710 • FAX 510-537-0986

***For Immediate Release *** December 9, 2016

Press Release

Current & Ongoing Assistance for Those Affected by Oakland Warehouse Fire

Eden I&R knows that the need for assistance after a disaster like the Oakland Warehouse Fire will be ongoing. After the Oakland Firestorm, for example, individuals and families needed assistance for weeks, months, and sometimes years after that tragic event. Therefore, we want to remind the public, and responders, that the 3-digit phone number 2-1-1 is available 24/7, and in multiple languages, for access to health (such as crisis & grief counseling), housing (emergency, transitional and permanent) and human services (such as clothing, food, and governmental financial assistance).

Eden I&R, the nonprofit agency that manages the Alameda County 2-1-1 communication system, has been updating information about the Ghost Ship Fire directly from the Oakland Emergency Operations Center since Saturday, 12/3/16. The 2-1-1 Resource Specialists have been receiving fire-related calls from those directly affected by the fire, as well as their advocates (e.g., family members and friends). Fire related requested assistance, thus far, has included information and referrals for immediate shelter/housing, grief counseling for survivors and friends of victims, and information on support services for survivors. In addition 2-1-1 provided advocacy type assistance to survivors to connect with the American Red Cross so that they could receive immediate housing and financial assistance. Callers were encouraged to call 2-1-1 back for any additional assistance they might need, and they were informed that 2-1-1 is operational 24/7.

Please help notify those in need of assistance, now and in the future, that they can rely on calling 2-1-1 and reaching a LIVE Resource Specialist who has an UPDATED health, housing and human services database for customized referrals. These referrals will include the rapidly changing short-term assistance provided by first responders, as well as longer-term nonprofit and government services.

Thank you for adding 2-1-1, and the toll free number of 888-886-9660 if someone is calling from out of the county, to any and all fire related resource lists.

For additional information, please contact:

- Barbara Bernstein, Executive Director, at 510-537-2710 ext. 7; bbernstein@edenir.org
- Sarah Finnigan, Deputy Director, at 510-537-2710 ext. 505; sfinnigan@edenir.org

###

From:

Eide, Cathey

Sent:

Friday, January 06, 2017 5:18 AM

To:

Fire Dispatch

Subject:

Re: 3RD ALARM FIRE 3830 HARRISON

Great, thanks very much.

Cathey Eide

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069
510-774-0836

On Jan 6, 2017, at 05:16, Fire Dispatch < firedispatch@oaklandnet.com > wrote:

Good Morning Cathey,

Red Cross has been notified. The report was for total of 14 displaced persons (9 females and 5 males).

Thank you, Neffertice

From: Eide, Cathey

Sent: Friday, January 06, 2017 5:04 AM

To: Fire Dispatch

Subject: Re: 3RD ALARM FIRE 3830 HARRISON

Please confirm if Red Cross is on scene and # of displaced residents.

Thanks,

Cathey Eide

510-774-0836

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069

On Jan 6, 2017, at 04:28, Fire Dispatch < firedispatch@oaklandnet.com > wrote:

A 3RD ALARM FIRE HAS BEEN STRUCK AT 3830 HARRISON ST. 4 STRY RESIDENTIAL WITH POSS TRAPPED PERSONS.

Oakland Fire Department FIRE DISPATCH CENTER

1601 Martin Luther King Jr Way - Oakland, CA 94612 Non-Emergency (510) 444-3322 Fax (510) 238-2283

7- Digit Emergency Ph Number (510) 444-1616

Non-Emergency e-mail address <u>firedispatch@oaklandnet.com</u>

The Oakland Fire Department Dispatch Center is an Internationally Accredited Center of Excellence in Emergency Medical Dispatching. We are committed to providing the highest level of courteous and responsive emergency medical and 911 services to the citizens of Oakland and Emeryville.

Mission Statement:

The City of Oakland is committed to the delivery of effective, courteous, and responsive services. Citizens and employees are treated with fairness, dignity and respect.

From:

Pastor-Cohen, Genevieve

Sent:

Tuesday, December 13, 2016 10:39 AM

To:

Cc:

Eide, Cathey

Subject:

Re: American Red Cross MOU for Donations Management

Thanks, for calling me. As we discussed, the County does not have an MOU with the Red Cross for Donations Management. What the County Social Services has is the standard arrangement under the Mass Care & Shelter Plan.

Happy Holidays!

Genevieve Pastor-Cohen, MS, CEM, CBCP (ret.) Senior Emergency Planning Coordinator

City of Oakland Fire-Emergency Management Services

1605 Martin Luther King Jr. Way, Oakland, CA 94612

Office: (510) 238-2326 | FAX: (510) 238-7761 Email: gpastor-cohen@oaklandnet.com | KG6HYW

From: Pastor-Cohen, Genevieve

Sent: Tuesday, December 13, 2016 10:24 AM

To:

Cc: Eide, Cathey

Subject: American Red Cross MOU for Donations Management

Hi 🚛

Does Alameda County have a donations management MOU with the Red Cross. If so, may I have a copy, please?

FYI . . . your direct line is not working. When I call, your greeting doesn't come up and then the phone switches to a dial tone.

Thank you,

Genevieve Pastor-Cohen, MS, CEM, CBCP (ret.) Senior Emergency Planning Coordinator

City of Oakland Fire-Emergency Management Services

1605 Martin Luther King Jr. Way, Oakland, CA 94612

Office: (510) 238-2326 | FAX: (510) 238-7761

Email: gpastor-cohen@oaklandnet.com | KG6HYW

From:

Eide, Cathey

Sent:

Monday, December 12, 2016 8:18 PM

To: Cc:

Subject:

Re: Confidential

Thanks

Best Regards,

Cathey Eide

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069
510-774-0836

On Dec 12, 2016, at 20:11,



Hi . I will look into that tomorrow and let you know.

Sent from my treehouse

On Dec 12, 2016, at 7:53 PM,



Good Evening.

I received the Displaced Tenant Listing from Cathey Eide. Thank you for compiling the information. I am writing to see if you are aware if any of the identified Displaced Tenants Assisted by ARC had businesses operating from the Ghost Ship Warehouse? I am trying to contact these businesses so that they are aware of the SBA Economic Injury Disaster Loan Program (EIDLs) area designation effort.

We must qualify that the Fruitvale area was economically impacted by demonstrating that <u>5 businesses or non-profit organizations</u> associated with the fire or in the surrounding business corridor are found to be eligible for SBA assistance based on OES and SBA review of a ESTIMATED DISASTER ECONOMIC INJURY WORKSHEET FOR

BUSINESSES. This worksheet helps to demonstrate that businesses have suffered an economic loss that could be attributed to the disaster (See attached form).

If we are able to have 5 businesses or organizations meet this early review, then the SBA will declare the area and possibly surrounding counties as being eligible for the SBA Economic Injury Disaster Loan Program.

If the Red Cross could assist in identifying the Warehouse artist businesses, this would be a great help.

Please call me if any questions.

I will also follow up to see how we can work together on the business recovery efforts.

Thank you.

Aliza Gallo

Economic Development Manager

City of Oakland

(510) 238-7405 office

(510) 774-5264 cell

agallo@oaklandnet.com

City of Oakland

www.oaklandnet.com

Oakland Economy Now newsletter http://bit.ly/1KybDIN

From: Eide, Cathey

Sent: Monday, December 12, 2016 1:04:26 PM

To: Gallo, Aliza **Subject:** Confidential

See attached confidential resident list.

From: [mailto:

Sent: Friday, December 09, 2016 4:47 PM **To:** Eide, Cathey < <u>CEide@oaklandnet.com</u>>

Subject: Re: Case list

19 households as of 12/9/2016. We have contacted 2 more but not yet met with them. See attached.

Regards,



On Fri, Dec 9, 2016 at 1:42 PM, Eide, Cathey < CEide@oaklandnet.com > wrote:

Can we please get a copy of the case list from the 31st ave fire? Or please provide the number of persons requesting assistance that were residents.

Thanks, Cathey

Cathey Eide

Emergency Manager

Oakland Fire Department

Emergency Management Services Division and Homeland Security

1605 Martin Luther King Jr. Way

Oakland, CA 94612

<u>510-238-6069</u>

510-774-0836

The contents of this email message and any attachments are confidential and are intended solely for addressee. The information may also be legally privileged. This transmission is sent in trust, for the sole purpose of delivery to the intended recipient. If you have received this transmission in error, any use, reproduction or dissemination of this transmission is strictly prohibited. If you are not the intended recipient, please immediately notify the sender by reply email and delete this message and its attachments, if any.

From:

Eide, Cathey

Sent:

Thursday, December 08, 2016 10:09 AM

To:

Pastor-Cohen, Genevieve

Subject:

Re: Good Morning / Red cross operations center , location of service center

Thanks Thanks

Cathey Eide

Emergency Manager
Oakland Fire Department
Emergency Management Services Division and Homeland Security
1605 Martin Luther King Jr. Way
Oakland, CA 94612
510-238-6069
510-774-0836

On Dec 8, 2016, at 10:07, Pastor-Cohen, Genevieve < GPastor-Cohen@oaklandnet.com > wrote:

FYI...

Genevieve Pastor-Cohen, MS, CEM, CBCP-Ret. Senior Emergency Planning Coordinator

City of Oakland Fire Department Emergency Management Services Division 1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

----Original Message----

From: [mailto:

Sent: Thursday, December 08, 2016 9:06 AM

To: Pastor-Cohen, Genevieve;

Cc:

Subject: Good Morning / Red cross operations center, location of service center

If there is any need to contact me today -- **Exercises**; I will also be checking email. the RC operations center is fully staffed until 6:30 or so, plan to reopen Friday morning.

We will shortly (10am) open a Service Center for clients at the Red Cross office, 3901 Broadway. We will have caseworkers and mental health counselors. We are no longer at our other locations (fire incident, family assistance center).

From:

<

Sent:

Wednesday, December 14, 2016 5:40 PM

To:

Pastor-Cohen, Genevieve

Cc:

(Red Cross); Eide, Cathey; Riley, Dana;

Ogata, Eileen

Subject:

Re: Lists of Shelter Sites

Thank you!!

Sent from my treehouse

On Dec 13, 2016, at 2:26 PM, Pastor-Cohen, Genevieve < GPastor-Cohen@oaklandnet.com > wrote:

Hi 📆,

In follow-up to your call, I have attached the lists you requested.

A thank you to Dana Riley (OPR) and (Control of the Control of the

indicated that the Red Cross will be conducting site surveys over the next several months using their new facilities use survey form. He/Red Cross will be conducting the survey while accompanied by the either OPR or OUSD staff, accordingly.

Thanks again for your partnership!

Genevieve Pastor-Cohen, MS, CEM, CBCP-

Ret.

Senior Emergency Planning Coordinator

City of Oakland Fire

1605 Martin Luther

Department Emergency

King Jr. Way

Management Services

Oakland, CA 94612

Division

510.238.2326 | gpastor-

cohen@oaklandnet.com |KG6HYW

From:

Gunning, Dena

Sent:

Wednesday, December 21, 2016 9:30 AM

To:

Eide, Cathey

Subject:

RE: Red Cross at Ghostship fire

No, this was the brief roll up we requested from during the incident to log into WebEOC.

Dena

From: Eide, Cathey

Sent: Wednesday, December 21, 2016 9:23 AM To: Gunning, Dena; Pastor-Cohen, Genevieve Subject: Re: Red Cross at Ghostship fire

Is this from Stephanie Hom?

She is also working on this.

From: Gunning, Dena

Sent: Wednesday, December 21, 2016 9:18 AM To: Eide, Cathey; Pastor-Cohen, Genevieve Subject: FW: Red Cross at Ghostship fire

Here is what Red Cross has provided.

Unconfirmed if all Oakland A's funds have been dispersed.

Dena

From: [mailto:

Sent: Tuesday, December 20, 2016 4:49 PM

To: Gunning, Dena < DGunning@oaklandnet.com>

Subject: Red Cross at Ghostship fire

Dena,

Here's what I got from our Job Director. If you need more or anything else, please don't hesitate to ask.

Response Administrator **American Red Cross** Alameda County

From:

Sent:

Friday, December 16, 2016 12:48 PM

To:

Pastor-Cohen, Genevieve; (Red Cross);

redcross.org)

Cc:

Eide, Cathey;

Subject:

Re: Residents Displaced by 31st Avenue Warehouse Fire

Follow Up Flag:

Follow up

Flag Status:

Flagged

Hi Genevieve --

When I got your email, I forwarded your request to the current Asst Director for External Relations on this incident,

. I'm not assigned to this job today.

answered some of your questions.

I think that we would have to look at the casework files for each of the households to get a count

of those needing short-term housing. I would guess that it is about 100%.

I know that in some circumstances the City of Oakland has a policy where displaced tenants can

be offered specific housing assistance (first/last month rent) and that the city may pay initially but then require the property owner to pay for short-term housing.

I do not know if the city informed the Red Cross that this incident fell under that policy and that

displaced persons could receive such assistance. Did the Housing Director inform us? Or are we to assume that we should refer every client from any fire in Oakland to the city?

It sounds like information that the Housing Director should be contacted -- if it got to the Red Cross --

was not relayed to the caseworkers, who would be the ones who would inform the clients.

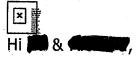
I know that there are a variety of resources that emerged from the public response to

incident, and there are a list of traditional housing resources (via Eden I&R) that caseworkers

use. I have no information about where displaced people from this incident were directed specifically.



On 12/16/2016 10:47 AM, Pastor-Cohen, Genevieve wrote:



Can you confirm that there were 19 households that the Red Cross assisted with temporary housing, please?

I am writing a situation report in which I need this data. Also, did any of the displaced residents of the warehouse ask for short-term housing needs? To where were they directed?

I have spoken with our Housing Director and we have not received any requests as yet.

Thank you for your quick reply.

Genevieve Pastor-Cohen,MS, CEM, CBCP-Ret



Senior Emergency Planning Coordinator
City of Oakland Fire
Department Emergency
Management Services
Division

Coordinator
1605 Martin Luther
King Jr. Way
Oakland, CA 94612

510.238.2326 | gpastorcohen@oaklandnet.com | KG6HYW

From:

Sent:

Friday, December 16, 2016 11:45 AM

To: Cc: Pastor-Cohen, Genevieve

Subject:

Re: Residents Displaced by 31st Avenue Warehouse Fire

; Eide, Cathey

Follow Up Flag:

Follow up

Flag Status:

Flagged

Genevieve,

Our final numbers are 21 resident households and 39 next of kin / family of origin or choice; RC has assisted with housing.



On Fri, Dec 16, 2016 at 10:47 AM, Pastor-Cohen, Genevieve < GPastor-Cohen@oaklandnet.com > wrote:



Can you confirm that there were 19 households that the Red Cross assisted with temporary housing, please?

I am writing a situation report in which I need this data. Also, did any of the displaced residents of the warehouse ask for short-term housing needs? To where were they directed?

I have spoken with our Housing Director and we have not received any requests as yet.

Thank you for your quick reply.

Genevieve Pastor-Cohen, MS, CEM, CBCP-Ret.



Senior Emergency Planning Coordinator

City of Oakland Fire

1605 Martin Luther King

Department Emergency

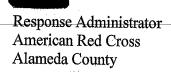
Jr. Way

Management Services
Division

Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com

KG6HYW



From:

Pastor-Cohen, Genevieve

Sent:

Tuesday, December 13, 2016 1:20 PM

To:

Eide, Cathey Ogata, Eileen

Cc: Subject:

Red Cross Request for List of Shelter Sites

Hi Cathey,

called from the Red Cross.

He is asking us for a copy of the OPR and OUSD shelter list. We have both in WebEOC.

Is it okay to release to the Red Cross?

The want to start their process of doing the mass care shelter assessments.

Thanks.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

Pastor-Cohen, Genevieve

From:

Eide, Cathey

Sent:

Tuesday, December 13, 2016 2:00 PM

To:

Pastor-Cohen, Genevieve

Cc:

Ogata, Eileen

Subject:

RE: Red Cross Request for List of Shelter Sites

Also please get permission to release the lists from OPR and

accordingly.

Thanks

From: Pastor-Cohen, Genevieve

Sent: Tuesday, December 13, 2016 1:59 PM
To: Eide, Cathey < CEide@oaklandnet.com >
Cc: Ogata, Eileen < EOgata@oaklandnet.com >

Subject: RE: Red Cross Request for List of Shelter Sites

I will check with OPR & OUSD.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

From: Eide, Cathey

Sent: Tuesday, December 13, 2016 1:57 PM

To: Pastor-Cohen, Genevieve

Cc: Ogata, Eileen

Subject: RE: Red Cross Request for List of Shelter Sites

Please confirm with OPR and OUSD. I don't recall if Red Cross has been responsible in the past, have they always been the lead on the assessments?

From: Pastor-Cohen, Genevieve

Sent: Tuesday, December 13, 2016 1:20 PM
To: Eide, Cathey < CEide@oaklandnet.com>
Cc: Ogata, Eileen < EOgata@oaklandnet.com>
Subject: Red Cross Request for List of Shelter Sites

Hi Cathey,



called from the Red Cross.

He is asking us for a copy of the OPR and OUSD shelter list. We have both in WebEOC.

Is it okay to release to the Red Cross?

The want to start their process of doing the mass care shelter assessments.

Thanks.



Genevieve Pastor-Cohen MS, CEM, CBCP-Ret.

Senior Emergency Planning Coordinator City of Oakland Fire Department Emergency

Management Services Division

1605 Martin Luther King Jr. Way Oakland, CA 94612

510.238.2326 | gpastor-cohen@oaklandnet.com | KG6HYW

From:

Announcements

Sent:

Friday, December 09, 2016 5:21 PM

To:

Announcements

Subject:

12-9-16 City Administrator's Weekly Report

To download a copy of this week's issue of the City Administrator's Weekly Report, please visit: http://www2.oaklandnet.com/w/OAK061857

DISTRIBUTION DATE: December 9, 2016



MEMORANDUM

TO: HONORABLE MAYOR & CITY COUNCIL

FROM: Sabrina B. Landreth

SUBJECT: City Administrator's Weekly Report

DATE: December 9, 2016

INFORMATION

Following are the key activities to be highlighted this week:

Fire At 1315 31st Avenue - On Friday, December 2, a tragic fire claimed the lives of 36 victims. Within minutes of the first call to dispatch, crews from the Oakland Fire Department arrived and the incident quickly went to a three alarm. The fire was deemed under control at 4:36 a.m. on Saturday, December 3. We continue to extend condolences to the families and friends who have received the tragic news of losing loved ones in the 31st Avenue warehouse fire. During the height of the response to extinguish the fire, there were 16 units on scene and 77 fire fighters. During this response phase, the Oakland Fire Department received mutual aid from the City of Alameda Fire Department and the Alameda County Fire Department. During the recovery phase, personnel from the Oakland Fire Department; Oakland Police Department; Oakland Public Works Department; Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF); Alameda County Sheriff's Office; Cal OHSA; Alameda County Search and Rescue; Fremont Fire Department; Hayward Fire Department; East Bay Regional Park District's Fire Department; Contra Costa County Fire Protection District and San Ramon Valley Fire Protection District conducted the painstaking work of recovering the victims from the scene of the fire. At times, debris removal progressed by bucket brigade. Due to severe damage to the building, sections of the building needed to be shored-up to provide safe entry for recovery teams. Recovery efforts continued around-the-clock and required the use of heavy equipment. At one point, electrical lines had to be de-energized to allow use of a large crane. Thanks to careful planning, at its height, the planned power outage impacted 12 residential and commercial customers. On the morning of Wednesday, December 7, search and recover efforts at 1315 31st Avenue were concluded. A secondary search by recovery personnel and cadaver dogs was made and returned no additional victims. From Saturday, December 3, through Wednesday, December 7, a Family Assistance Center was in operation at the Alameda County Sheriff's facility, 2425 E. 12th Street. The center comforted and assisted family members and friends looking for loved ones with grief counseling and other services. Representatives from Alameda County Behavioral Health Care Services, Alameda County District Attorney's Victims Support Division and the City of Oakland joined in partnership with volunteers and staff from the American Red Cross in providing support to families and friends of the fire victims. On Monday, December 5, Alameda County District Attorney Nancy O'Malley shared the details of the launch of her office's criminal investigation into the fire. The District Attorney's Office activated the criminal investigation teams and is actively looking at this with all of the other law enforcement partners. On Thursday, December 8, the proclamation of a Local Emergency by the Oakland City Administrator was ratified by the Oakland City Council during a special meeting. The local emergency, which was, proclaimed on Tuesday, December 6, is an important step in recovery for the City of Oakland and our community. Under

the <u>California Disaster Assistance Act</u>, the City of Oakland may be eligible for reimbursement of up to 75 percent of qualifying response and recovery expenses related to the 31st Avenue Fire. Generally, these include labor, equipment, materials and other expenses related to extinguishing the fire and recovering the victims from the scene. The Oakland Fire Department's Emergency Management Services Division will be developing an initial damage estimate to provide to the Governor's Office of Emergency Services (Cal OES) for consideration for California Disaster Assistance Act funding. Staff from the Economic & Workforce Development Department has already begun distributing the <u>Estimated Disaster Economic Injury Worksheet for Businesses</u>. Artists who may have operated a business in the 1315 31st Avenue warehouse may be eligible for SBA loans, and are encouraged to contact Aliza Gallo, Economic Development Manager, at <u>agallo@oaklandnet.com</u> or (510) 238-7405. As of the time of this report, the ATF is continuing their investigation into the source of the fire. For more information, please visit http://www2.oaklandnet.com/OAK061753.

Recreation and Public Works departments are hosting a community meeting dubbed Rebuild Mosswood: Envisioning the Future. The event will be held at Mosswood Park, 3612 Webster Street. This event is an invitation to the community to share their vision for the "new" Mosswood Community Center. At 1:00 p.m., a short program, hosted by OPR Director Nicholas Williams, will feature special guests Oakland Mayor Libby Schaaf and Marshawn Lynch. Following the program, City design staff will facilitate the community engagement process to create a vision for a "new" Mosswood Community Center. There will also be activities for children and a special visioning station for youth. All ages are invited to attend. The Oakland Parks and Recreation Foundation established a "Rebuild Mosswood" account to receive tax deductible donations. Donations will be used to support rebuilding efforts for Mosswood, including covering costs that exceed available insurance as well as amenities that the community may desire adding to the park. To make a donation, please visit www.oaklandparks.org or call the foundation at (510) 465-1850. For more information about the event, please email parksandrec@oaklandnet.com or call (510) 238-PARK (7275).

Sixth Annual Oakland Youth Poet Laureate Competition Getting Started — Sunday, February 5, 2017, is the deadline to enter the 2017 Oakland Youth Poet Laureate Competition. The Oakland Public Library, in partnership with Youth Speaks, has announced that applications are now being accepted for the 6th Annual Oakland Youth Poet Laureate program. Oakland youth between the ages of 13-18 are encouraged to apply. The winning young poet will represent and serve the city for one year as the Youth Poet Laureate. More than a contest, though, this program connects young Oakland poets to each other and to adult mentors. The chosen Oakland Youth Poet Laureate will receive a \$5,000 college scholarship and serve as City ambassador for literacy, arts and youth expression. Finalists and Honorable mentions have opportunities to perform and network with peers and leaders across the Bay Area. Finalists will be announced in April. The 2017 Oakland Youth Poet Laureate will be named on Sunday, May 21, during the Oakland Book Festival, downtown Oakland. Interested youth, parents and teachers can learn more and apply online at www.youthspeaks.org, or contact Lana Adlawan, Teen Services Coordinator, at ladlawan@oaklandlibrary.org or (510) 238-7613.

OPR Winter Break Camps — During the weeks of December 19 and December 26, Oakland Parks & Recreation (OPR) will host day camps for youth. Participating recreation sites include Allendale, Arroyo Viejo, Bushrod, Carmen Flores, deFremery, Dimond, Franklin, Redwood Heights and Studio One Art Center. For camp details, please visit https://www.facebook.com/oakparkrec/, www.oaklandnet.com/parks or call your local recreation center. For more information, please contact Tiffany Jimenez, Office Assistant II, at timenez@oaklandnet.com or (510) 238-7275.

2017 Alameda County Homeless Census And Survey — On Tuesday, January 31, 2017, a homeless count for unsheltered people will be conducted. Known locally as EveryOne Counts!, the point-in-time count of individuals and families experiencing homelessness records the number of people staying in shelters and transitional housing on a given night in late January each year and estimates the number of people who are unsheltered, living outdoors on that same night every two years. Conducting a Count is a requirement of receiving federal homeless assistance funds for the City of Oakland. There will be training for all volunteers. If you are interested in participating in the count or to learn more about the volunteer commitment, please visit http://bit.ly/2gXCbsV. For more information, please contact Stevan Alvarado, Program Analyst, at (510) 238-7753.

Clay Street Garage Closes — On Friday, December 2, the public parking garage located in downtown Oakland at 1414 Clay Street between 14th and 16th streets closed indefinitely. That Friday was the last day of visitor parking at the Clay Street Garage. The decision to shutter the 55-year-old facility was made after a recent condition assessment, which raised safety concerns. The potential dangers in a major seismic event were deemed too great to risk keeping the facility open. Motorists visiting City offices will have a variety of parking options to consider. For a map of other parking facilities in the area, visit http://www2.oaklandnet.com/Parking/index.htm#Garages. The Dalziel Garage, located in the basement of 250 Frank H. Ogawa Plaza and accessible from 16th Street between Clay Street and San Pablo Avenue, will serve the daytime, evening, late night, weekend and special event parking needs of visitors to Oakland's civic center. As had been the case at the closed garage, the Dalziel Garage will offer free parking on Saturdays year-round. Resources

currently used to staff the Clay Street Garage, including on-site security from sunset to close, will be redeployed to the Dalziel Garage. To read the media release, please visit http://www2.oaklandnet.com/w/oak061707. For general inquiries about parking availability and pricing, please contact City of Oakland Parking Partners at (510) 874-7170 or visit their office located at 1250 Martin Luther King Jr. Way.

Free 2016 Holiday Parking - Saturdays through December 31, the City of Oakland is offering free parking to encourage shoppers to get out and explore the plethora of local shopping options - including hundreds of locally owned, indie shops throughout Oakland's 40 neighborhood shopping districts. On Saturday, December 10; Saturday, December 17; Saturday, December 24 and Saturday, December 31, the City of Oakland is offering free parking at meters on streets and at four City-owned parking lots for the time period posted on the meter or kiosk (30 minutes, 1 hour, 2 hours, 4 hours or 5 hours). The program will also provide free parking at four City-owned garages. The free parking "holidays" apply to both standard meters and the multi-space parking kiosks located in many commercial districts. To keep the flow of shoppers moving - standard parking rules and time limits will be enforced. If shoppers need more time than a particular meter allows, they will need to move their cars to another available parking space at least one block away from the original space. Promotional messages about the free Saturday parking were programmed into the Smart parking meters and the multi-space kiosks during the week of November 21. Motorists should note and follow the maximum time limits posted. Shoppers should also note that, unlike some neighboring cities, parking at street meters in Oakland is free on Sundays. To read the media release, please visit http://www2.oaklandnet.com/OAK061588. For more information on holiday shopping in Oakland, please visit www.oaklandgrown.org. For a roster of festive holiday celebrations held by Oakland merchant organizations and community groups, please visit www.oaklandnet.com/celebrations. For a roster of the four participating City-owned lots and four participating City-owned garages, please visit www.oaklandnet.com/parking.

Minimum Wage Increase – Effective Sunday, January 1, 2017, Oakland's Minimum Wage goes up to \$12.86 per hour. Measure FF, the voter-initiative ballot measure passed in November 2014, provides annual increases to Oakland's Minimum Wage based on the Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W). In light of the increase, employers must be aware of the following:

- ➤ By Thursday, December 15, 2016, employers are required to provide notice to employees and prominently display posters on the new Minimum Wage;
- ➤ On Sunday, January 1, 2017, the Minimum Wage rate goes up 31¢ to \$12.86; and
- ➤ The other benefits mandated by Measure FF paid sick leave and payment of service charges remain the same as when the employment law took effect on March 2, 2015

Notification posters in English, Chinese, Spanish and Vietnamese are available for download at www.oaklandnet.com/minimumwage. A roster of upcoming business briefings offered by our partners, answers to frequently asked questions and details on outreach efforts are also on the web page. The next business briefings by our partners are:

- Wednesday, December 14, 10:00 to 11:30 a.m. (Cantonese and Mandarin)
 2017 Updates: Minimum Wage, Paid Sick Leave & Service Charges
 Oakland City Hall, Hearing Room 1, 1 Frank H. Ogawa Plaza
 Presented by Wendel Rosen Black & Dean LLP
- ➤ Monday, December 19, 10:00 to 11:30 a.m. (Spanish)
 2017 Updates: Minimum Wage, Paid Sick Leave & Service Charges
 Oakland City Hall, Hearing Room 1, 1 Frank H. Ogawa Plaza
 Presented by Wendel Rosen Black & Dean LLP

Monthly Walk-In Workers' Rights Legal Clinics are held by the City's partner, Centro Legal de la Raza, 3400 E. 12th Street, on the third Wednesday of each month from 9:00 a.m. to Noon. During these clinics, individual consultations with Centro Legal attorneys are available on a first-come, first-served basis. The next clinic will be held on Wednesday, December 21, from 9:00 a.m. to Noon. Other workers' rights clinics are by appointment only. Call Centro Legal de La Raza at (510) 437-1554. For more information, please visit www.oaklandnet.com/minimumwage or contact the Contracts & Compliance Office at minwageinfo@oaklandnet.com or (510) 238-6258.

Main Library Offers Introduction To Python Programming For Teens — On Tuesday, December 20, the Main Library's TeenZone, 125 14th Street, is offering a workshop for students with no previous experience in programming. Learn the basic concepts of Python language, string manipulation, arithmetic/logic operations, loops, lists and more. For more information on the curriculum, please visit www.mathandcoding.org. Space is limited to nine students, so register now by calling (510) 238-7332. This class will be conducted in two sections, from 11:00 a.m. to 1:00 p.m. and from 2:00 to 4:00 p.m. For more information, please contact Lana Adlawan, Teen Services Coordinator, at ladlawan@oaklandlibrary.org or (510) 238-7613.

American Red Cross Lifeguard Training Class – From Monday, December 19 to Thursday, December 22, Oakland Parks & Recreation (OPR) is hosting an American Red Cross Lifeguard certification class open for those 15 and older. The class runs from 9:00 a.m. to 5:00 p.m. each day and costs \$190 for Oakland residents or \$225 for non-residents. The registration fee can be reimbursed if you are hired by OPR Aquatics and upon completion of 200 worked hours. The training class will take place at Temescal Pool, 371 45th Street. For more information and to register, please contact William Davis, Jr., Aquatics Specialist, at wdavisjr@oaklandnet.com.

Dimond Branch To Close Temporarily For Renovation — On Friday, December 23, the Dimond Branch Library, 3565 Fruitvale Avenue, will close temporarily for a renovation project. The branch is scheduled to reopen in May 2017. The renovation project consists of a "makeover" of the first floor to better serve patrons, with distinct program areas and comfortable seating. New furniture will be purchased, as will a new information desk and self-check machines. The project is funded entirely by donations and foundation grants. If patrons have items on hold with Dimond Branch designated as the pick-up location, the location will automatically change to the César E. Chávez Branch Library, 3301 East 12th St., Suite 271. The book drops at the Dimond Library will remain open during the closure and returned items will be checked in on a regular basis. For more information, please contact Mary Schrader, Supervising Librarian, at mschrader@oaklandlibrary.org or at (510) 238-6720.

Author And Feminist Judy Juanita To Talk At Main Library — On Saturday, December 10, at 2:30 p.m., local author, novelist and playwright Judy Juanita will give a presentation at the Main Library, 125 14th Street, in the Bradley C. Walters Community Room. Ms. Juanita will discuss her latest work, De Facto Feminism: Essays Straight Outta Oakland, featuring essays about her evolution as a feminist through various iconic experiences in the 1960s, including joining the Black Panther Party and editing the Black Panther Newspaper. For more information, please contact Mana Tominaga, Supervising Librarian, at mtominaga@oaklandlibrary.org or (510) 238-6611.

Marian Van Der Zwaan's Red String – Through Saturday, December 31, Red String, a site-specific installation by Marian van der Zwaan, will be on display at Pro Arts, 150 Frank H. Ogawa Plaza, and in the adjacent Kahn's Alley. The installation was developed with support of Amnesty International in Portugal, and arrives at Pro Arts from Europe, as part of an international tour including site-specific installations in The Netherlands, Lithuania, Portugal and South Africa. Five kilometers, about three miles, of continuous red string has been threaded and woven through the interior and exterior of Pro Arts as well as Kahn's Alley and the Rotunda Building. The installation is a symbolic gesture meant to prompt critical dialogue on issues surrounding race and ethnic discrimination. An opening reception and artist talk will be held from 6:00 to 9:00 p.m. on Friday, December 2, at Pro Arts. For more information, please visit https://proartsgallery.org/current/.

Folk Singer José-Luis Orozco Appearing At Melrose Library — On Wednesday, December 14, at 10:45 a.m., José-Luis Orozco will give a special performance for children at the Melrose Branch Library, 4805 Foothill Boulevard. Mr. Orozco is a bilingual educator, children's author and recording artist who dedicates his life to creating quality bilingual music, books and videos for children. He encourages learning of the Spanish language and promotes Latin American culture through his art. For more information, please contact Kate Hug, Children's Librarian, at khug@oaklandlibrary.org or (510) 535-5623.

Holiday Caroling On Lake Merritt – Through Friday, December 23, the Lake Merritt Boating Center is offering on-the-water tours launching from 568 Bellevue Avenue. Enjoy the Holiday Room with hot cider and cookies before beginning your voyage around Lake Merritt. Experience a unique view of Oakland as your Water Sleigh glides past the 18th Street Fountain & Holiday Cove before returning to the Boating Center. Times vary. The admission fee is \$6 per person or \$100 to reserve the whole boat for a private tour. To view the flyer, please visit www.sailoakland.com. For more information, please contact Sarah Herbelin, Boating & Outdoor Recreation Supervisor, at sherbelin@oaklandnet.com or (510) 238-2196.

DeFremery Crab Feed — On Saturday, December 10, deFremery Recreation Center, 1651 Adeline Street, is hosting its annual all-you-can-eat crab feed fundraiser. A 50/50 raffle, prizes and an auction will round out the social event. Proceeds help support Bay Area youth programs and scholarships. The doors open at 5:00 p.m. and the entrance fee is \$55. Tickets may be purchased at the recreation center or online at https://www.eventbrite.com/e/defremerys-annual-

<u>crab-feed-tickets-28242710708</u>. For more information, please contact Valorie Winn, Recreation Center Director, at <u>vwinn@oaklandnet.com</u> or (510) 238-7739.

Dunsmuir Holiday Tradition — On Saturdays and Sundays through December 18, Oakland Parks & Recreation invites you to step back in time and experience a turn-of-the-century Holiday Tradition at the Dunsmuir Hellman Historic Estate, 2960 Peralta Oaks Court. The event runs from noon to 4:00 p.m. The magnificent 16,000-square-foot, 37-room mansion will be transformed into a breathtaking masterpiece of an Edwardian holiday. Each room is adorned with elegant holiday trees, garland, antique furnishings and festive decorations to provide you with ideas for your own home decorations. Visitors can enjoy a snack at the Winter Café, while tackling their holiday shopping list with purchases from the Mansion Gift Shop. Families can begin the morning with Brunch with Santa, and afterwards enjoy games, face-painting and other activities. The Holiday High Tea for adults and children is a special treat and wonderful way for families and friends to begin their own tradition and celebrate the holiday season. To read the media release, please visit http://www2.oaklandnet.com/w/oak061449. For event attractions and to purchase tickets, please visit hellman.com. For more information, please contact Deborah Cooper, Estate Manager, at decoper@oaklandnet.com/w/oaklandnet.com or (510) 615-5555.

City Receives FEMA Grant Funding To Launch Seismic Retrofit Programs - Through Monday, December 19, the City of Oakland is encouraging interested owners of eligible properties to complete and submit a pre-application questionnaire for two seismic retrofit programs: (1) the Earthquake-Safe Homes Program for owner-occupied, singlefamily homes and (2) the Safer Housing for Oakland Program for soft-story apartment buildings. On Monday, October 10, the City of Oakland received notice that it has secured more than \$360,000 in Phase I grant funding from the Federal Emergency Management Agency (FEMA) to develop these two retrofit programs. If the retrofit programs are approved by FEMA after Phase I, the City will be eligible for \$5.4 million in Phase II grant funding for engineering and construction activities. The survey for owners of owner-occupied, single-family homes (the property must be a single family home or 2-4 units and must be the primary residence of the homeowner) is available for download in English, Chinese, Spanish and Vietnamese at http://bit.ly/2fen52N. The survey for owners of soft-story apartment buildings (the apartment building must be five or more units, have two or more stories, have been built before 1991 and have a "soft story" - typically a ground floor with a parking use or large storefront windows underneath a habitable second story) is available for download in English, Chinese, Spanish and Vietnamese at http://bit.ly/2esnoEH. Interested owners will be contacted in January 2017 with program guidelines and invited to submit a full application for seismic retrofit grant funding. For more information, please visit www.oaklandnet.com/homeretrofit or contact Residential Lending and Rehabilitation Services at residentiallending@oaklandnet.com or (510) 238-3909.

RFP, RFQ Opportunities — In December, a variety of formal Request for Proposals (RFPs) and Request for Quotations (RFQs) from the City of Oakland will close.

Due Date/Time	Title/Description	Contact
Wednesday, December 14, 2:00	6307 - RFP for Walk This Way:	Christina Ferracane, Planning &
p.m.	Broadway/Webster Transformation Project.	Building Department
w .	The City of Oakland invites talented,	cferracane@oaklandnet.com
	experienced, multidisciplinary Design Teams	<u> </u>
	to submit qualifications and a conceptual	
	design and community engagement approach	
	to transform the areas around, under and	
	through Broadway and Webster Street	
	underpasses of the I-880 Freeway into a	• .
	walkable, inviting passageway between	
	Downtown Oakland and the waterfront that	•
	blends high-quality urban design, traffic	•
	calming improvements, crime prevention	vi .
	through environmental design, lighting,	
	public art, vegetation and other landscaping	
	elements.	
		•

For more information on contracting opportunities, please visit http://bit.ly/liAJvbd or contact Dasco Munoz, Contracts and Compliance, at <a href="http://doi.org

From:

Announcements

Sent:

Friday, December 16, 2016 4:37 PM

To:

Announcements

Subject:

12-16-16 City Administrator's Weekly Report

To download a copy of this week's issue of the City Administrator's Weekly Report, please visit: http://www2.oaklandnet.com/w/OAK061996

DISTRIBUTION DATE: December 16, 2016



MEMORANDUM

TO: HONORABLE MAYOR & CITY COUNCIL

FROM: Sabrina B. Landreth

SUBJECT: City Administrator's Weekly Report

DATE: December 16, 2016

INFORMATION

With the legislative recess, the next edition of the City Administrator's Weekly Report will be published on January 6, 2017.

Following are the key activities to be highlighted this week:

Upcoming Holiday Closures — On Monday, December 26 and Monday, January 2, the City of Oakland's administrative offices will be closed in observance of the Christmas Day holiday and the New Year's Day holiday. While the City's administrative employees are out of the office, if a situation arises that requires more staffing, the City has a plan in place to call in additional resources. Police, fire and emergency services are not affected during the holiday. To read the media release for specific service impacts, please visit http://www2.oaklandnet.com/w/OAK061925.

Annual Holiday Food Drive – Through Friday, December 23, the City of Oakland is holding its Annual Holiday Food Drive. The Alameda County-Oakland Community Action Partnership (AC-OCAP), in partnership with Alameda County Community Food Bank, is coordinating the food drive. The Alameda County Community Food Bank serves one in five residents of Alameda County. The cost of living in the Bay Area has made it nearly impossible for many households to make ends meet. Children and seniors remain the most vulnerable to hunger in our community. Food collection barrels are in the lobbies at the following locations:

- City Hall, 1 Frank H. Ogawa Plaza
- ➤ Wilson Building, 150 Frank H. Ogawa Plaza 1st Floor Lobby & 4th Floor Lobby
- Dalziel Building, 250 Frank H. Ogawa Plaza
- ➤ Oakland Police Administration Building, 455 7th Street
- Dakland Police Substation, 2651 73rd Avenue at the Eastmont Town Center
- 7101 Edgewater Drive OPD Dispatch, Building 2 and Building 4
- > 5050 Coliseum Way

The food collection barrels will be picked up the week of December 19 in time to distribute the food to families for the holidays—because together we can make a difference. For more information, please contact Cecilia Garcia, Administrative Assistant, at cgarcia@oaklandnet.com.

Library's Winter Bingo Gives Children, Families Chance To Read And Play During School Break — On Saturday, December 17, the Oakland Public Library will begin its third annual Winter Bingo game. Winter Bingo encourages children in grades Kindergarten to 5th, and caregivers of younger children and babies, to do activities that stimulate literacy and learning. Any child or caregiver may come by any Oakland Library location between Saturday, December 17 and Saturday, January 14 for a free bingo card. Each space on the Bingo card has an activity the child can try to complete and then cross off. Participants who return to the library with a bingo card with five activities in a row crossed off before January 14 can select a free paperback book to keep, as a prize. Activities include direct reading activities such as "Listen to a story" or "Read about your favorite thing" as well as social activities such as "Make someone laugh" or "Bring a friend to the library," and active play such as "Dance" or "Play outside." Activities for caregivers to do with babies and preschoolers include "Make up a song" and "Ask your child to turn the page." Bingo cards will be available at all library locations and distributed to partner organizations, and are available in Spanish, Chinese and English. For more information, please contact Nina Lindsay, Supervising Librarian for Children's Services, at nlindsay@oaklandlibrary.org or (510) 238-6706.

Library Announces Free Unlimited Access To The New York Times Online For Patrons — On Monday, December 12, the Oakland Public Library (OPL) announced that it is now offering free access to The New York Times Digital Edition to its patrons. OPL has taken an institutional subscription that allows patrons within the library (on library computers or the library's WiFi network) unlimited access to all The New York Times' content found on NYTimes.com. In addition, OPL has a limited number of 72-hour passes that can be used outside of the library. Without a subscription, NYTimes.com readers quickly hit a monthly limit and a paywall. With this new offering from OPL, readers can read all the news they want without paying a dime. However, the library's subscription does not include the Times' crossword puzzle. Information and instructions can be found at www.oaklandlibrary.org/NYTimes. You can see a full list of the library's digital resources at www.oaklandlibrary.org/eResources. To read the media release, please visit http://www2.oaklandnet.com/OAK061867. For more information, please contact Mana Tominaga, Supervising Librarian, at mtominaga@oaklandlibrary.org or (510) 238-6611.

Recreation (OPR) and Public Works departments hosted Rebuild Mosswood: Envisioning the Future at Mosswood Park, 3612 Webster Street. Despite soggy conditions, there was a strong community turnout demonstrating the importance of the center and the commitment to rebuilding the facility. More than 125 participants heard updates from City officials and then took part in an engagement process to share their vision for the "new" Mosswood Community Center. If you could not attend the meeting, please be sure to join the conversation on Mosswood Recreation Center's Facebook page. The Oakland Parks and Recreation Foundation established a "Rebuild Mosswood" account to receive tax-deductible donations. Donations are intended to be used to support rebuilding efforts for Mosswood, including covering costs that exceed available insurance as well as amenities that the community may desire adding to the park. To make a donation, please visit www.oaklandparks.org or call (510) 465-1850. For more information about the event, please email parksandrec@oaklandnet.com or call (510) 238-PARK (7275).

Fire At 1315 31st Avenue - On Friday, December 2, a tragic fire claimed the lives of 36 victims. Within minutes of the first call to dispatch, crews from the Oakland Fire Department arrived and the incident quickly went to a three alarms. The fire was deemed under control at 4:36 a.m. on Saturday, December 3. We continue to extend condolences to the families and friends who have received the tragic news of losing loved ones in the 31st Avenue warehouse fire. During the height of the response to extinguish the fire, there were 16 units on scene and 77 fire fighters. During this response phase, the Oakland Fire Department received mutual aid from the City of Alameda Fire Department and the Alameda County Fire Department. During the recovery phase, personnel from the Oakland Fire Department; Oakland Police Department; Oakland Public Works Department; Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF); Alameda County Sheriff's Office; Cal OHSA; Alameda County Search and Rescue; Fremont Fire Department; Hayward Fire Department; East Bay Regional Park District's Fire Department; Contra Costa County Fire Protection District and San Ramon Valley Fire Protection District conducted the painstaking work of recovering the victims from the scene of the fire. At times, debris removal progressed by bucket brigade. Due to severe damage to the building, sections of the building needed to be shored-up to provide safe entry for recovery teams. Recovery efforts continued around-the-clock and required the use of heavy equipment. At one point, electrical lines had to be de-energized to allow use of a large crane. Thanks to careful planning, at its height, the planned power outage impacted only 12 residential and commercial customers. On the morning of Wednesday, December 7, search and recover efforts at 1315 31st Avenue were concluded. A secondary search by recovery personnel and cadaver dogs was made and returned no additional victims. From Saturday, December 3, through Wednesday, December 7, a Family Assistance Center was in

operation at the Alameda County Sheriff's facility, 2425 E. 12th Street. The center comforted and assisted family members and friends looking for loved ones with grief counseling and other services. Representatives from Alameda County Behavioral Health Care Services, Alameda County District Attorney's Victims Support Division and the City of Oakland joined in partnership with volunteers and staff from the American Red Cross in providing support to families and friends of the fire victims. On Monday, December 5, Alameda County District Attorney Nancy O'Malley shared the details of the launch of her office's criminal investigation into the fire. The District Attorney's Office activated the criminal investigation teams and is actively looking at this with all of the other law enforcement partners. On Thursday, December 8, the proclamation of a Local Emergency by the Oakland City Administrator was ratified by the Oakland City Council during a special meeting. The local emergency, which was, proclaimed on Tuesday, December 6, is an important step in recovery for the City of Oakland and our community. Under the California Disaster Assistance Act, the City of Oakland may be eligible for reimbursement of up to 75 percent of qualifying response and recovery expenses related to the 31st Avenue Fire. Generally, these include labor, equipment, materials and other expenses related to extinguishing the fire and recovering the victims from the scene. The Oakland Fire Department's Emergency Management Services Division will be developing an initial damage estimate to provide to the Governor's Office of Emergency Services (Cal OES) for consideration for California Disaster Assistance Act funding. Staff from the Economic & Workforce Development Department has distributed the Estimated Disaster Economic Injury Worksheet for Businesses. Artists who may have operated a business in the 1315 31st Avenue warehouse may be eligible for SBA loans, and are encouraged to contact Aliza Gallo, Economic Development Manager, at agallo@oaklandnet.com or (510) 238-7405. At a press conference on Tuesday, December 13, the Bureau of Alcohol, Tobacco, Firearms and Explosives, or ATF, and the Oakland Fire Department shared that they have concluded the on-scene investigation for the 31st Avenue Fire. Throughout the District Attorney's Office's criminal investigation and the Oakland Fire Department's scene investigation, ATF has assisted by providing their fire expertise and assisting with witness interviews. All of the scene information has been gathered and analysis of the information will continue. The Oakland Fire Department will prepare the final report of the scene investigation. ATF and Oakland Fire Department's findings will be submitted to the District Attorney's Office in support of their ongoing criminal investigation. Alameda County District Attorney Nancy O'Malley explained that her office's criminal investigation is ongoing. The District Attorney's office continues to ask any witnesses with information about the fire or the warehouse to come forward to assist with the investigation. She also shared information with the public about how those impacted by the fire could access victim witness support available through the DA's Office. The District Attorney thanked the Red Cross for its ongoing support of victims, their families and those displaced by the fire. Members of the Red Cross team provided information on where those impacted by the fire could continue to access support being provided by the agency. As of the time of this report, the cause of the fire has not been identified. For more information, please visit http://www2.oaklandnet.com/OAK061753.

Sixth Annual Oakland Youth Poet Laureate Competition Getting Started — Sunday, February 5, is the deadline to enter the 2017 Oakland Youth Poet Laureate Competition. The Oakland Public Library, in partnership with Youth Speaks, has announced that applications are now being accepted for the 6th Annual Oakland Youth Poet Laureate program. Oakland youth between the ages of 13-18 are encouraged to apply. The winning young poet will represent and serve the city for one year as the Youth Poet Laureate. More than a contest, though, this program connects young Oakland poets to each other and to adult mentors. The chosen Oakland Youth Poet Laureate will receive a \$5,000 college scholarship and serve as City ambassador for literacy, arts and youth expression. Finalists and Honorable Mentions have opportunities to perform and network with peers and leaders across the Bay Area. Finalists will be announced in April. The 2017 Oakland Youth Poet Laureate will be named on Sunday, May 21, during the Oakland Book Festival in downtown Oakland. Interested youth, parents and teachers can learn more and apply online at www.youthspeaks.org, or contact Lana Adlawan, Teen Services Coordinator, at ladlawan@oaklandlibrary.org or (510) 238-7613.

OPR Winter Break Camps – During the weeks of December 19 and December 26, Oakland Parks & Recreation (OPR) will host day camps for youth. Participating recreation sites include Allendale, Arroyo Viejo, Bushrod, Carmen Flores, deFremery, Dimond, Franklin, Redwood Heights and Studio One Art Center. For camp details, please visit https://www.facebook.com/oakparkrec/, www.oaklandnet.com/parks or call your local recreation center. For more information, please contact Tiffany Jimenez, Office Assistant II, at tjimenez@oaklandnet.com or (510) 238-7275.

2017 Alameda County Homeless Census And Survey — On Tuesday, January 31, a homeless count for unsheltered people will be conducted. Known locally as EveryOne Counts!, the point-in-time count of individuals and families experiencing homelessness records the number of people staying in shelters and transitional housing on a given night in late January each year and estimates the number of people who are unsheltered, living outdoors on that same night every two years. Conducting a Count is a requirement of receiving federal homeless assistance funds for the City of Oakland. There will be training for all volunteers. If you are interested in participating in the count or to learn more about the volunteer commitment, please visit http://bit.ly/2gXCbsV. For more information, please contact Stevan Alvarado, Program Analyst, at (510) 238-7753.

Clay Street Garage Closes — On Friday, December 2, the public parking garage located in downtown Oakland at 1414 Clay Street between 14th and 16th streets closed indefinitely. That Friday was the last day of visitor parking at the Clay Street Garage. The decision to shutter the 55-year-old facility was made after a recent condition assessment, which raised safety concerns. The potential dangers in a major seismic event were deemed too great to risk keeping the facility open. Motorists visiting City offices will have a variety of parking options to consider. For a map of other parking facilities in the area, visit http://www2.oaklandnet.com/Parking/index.htm#Garages. The Dalziel Garage, located in the basement of 250 Frank H. Ogawa Plaza and accessible from 16th Street between Clay Street and San Pablo Avenue, will serve the daytime, evening, late night, weekend and special event parking needs of visitors to Oakland's civic center. As had been the case at the closed garage, the Dalziel Garage will offer free parking on Saturdays year-round. Resources currently used to staff the Clay Street Garage, including on-site security from sunset to close, will be redeployed to the Dalziel Garage. To read the media release, please visit http://www2.oaklandnet.com/w/oak061707. For general inquiries about parking availability and pricing, please contact City of Oakland Parking Partners at (510) 874-7170 or visit their office located at 1250 Martin Luther King Jr. Way.

Free 2016 Holiday Parking - Saturdays through December 31, the City of Oakland is offering free parking to encourage shoppers to get out and explore the plethora of local shopping options - including hundreds of locally owned, indie shops throughout Oakland's 40 neighborhood shopping districts. On Saturday, December 17; Saturday, December 24 and Saturday, December 31, the City of Oakland is offering free parking at meters on streets and at four City-owned parking lots for the time period posted on the meter or kiosk (30 minutes, 1 hour, 2 hours, 4 hours or 5 hours). The program will also provide free parking at four City-owned garages. The free parking "holidays" apply to both standard meters and the multi-space parking kiosks located in many commercial districts. To keep the flow of shoppers moving - standard parking rules and time limits will be enforced. If shoppers need more time than a particular meter allows, they will need to move their cars to another available parking space at least one block away from the original space. Promotional messages about the free Saturday parking were programmed into the Smart parking meters and the multi-space kiosks during the week of November 21. Motorists should note and follow the maximum time limits posted. Shoppers should also note that, unlike some neighboring cities, parking at street meters in Oakland is free on Sundays. To read the media release, please visit http://www2.oaklandnet.com/OAK061588. For more information on holiday shopping in Oakland, please visit www.oaklandgrown.org. For a roster of festive holiday celebrations held by Oakland merchant organizations and community groups, please visit www.oaklandnet.com/celebrations. For a roster of the four participating City-owned lots and four participating Cityowned garages, please visit www.oaklandnet.com/parking.

Minimum Wage Increase — Effective Sunday, January 1, Oakland's Minimum Wage goes up to \$12.86 per hour. Measure FF, the voter-initiative ballot measure passed in November 2014, provides annual increases to Oakland's Minimum Wage based on the Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W). In light of the increase, employers must be aware of the following:

- > By Thursday, December 15, employers were required to provide notice to employees and prominently display posters on the new Minimum Wage;
- ➤ On Sunday, January 1, 2017, the Minimum Wage rate goes up 31¢ to \$12.86; and
- ➤ The other benefits mandated by Measure FF paid sick leave and payment of service charges remain the same as when the employment law took effect on March 2, 2015

Notification posters in English, Chinese, Spanish and Vietnamese are available for download at www.oaklandnet.com/minimumwage. A roster of upcoming business briefings offered by our partners, answers to frequently asked questions and details on outreach efforts are also on the web page. The next business briefing by our partners are:

Monday, December 19, 10:00 to 11:30 a.m. (Spanish)
 2017 Updates: Minimum Wage, Paid Sick Leave & Service Charges
 Oakland City Hall, Hearing Room 1, 1 Frank H. Ogawa Plaza
 Presented by Wendel Rosen Black & Dean LLP

Monthly Walk-In Workers' Rights Legal Clinics are held by the City's partner, Centro Legal de la Raza, 3400 E. 12th Street, on the third Wednesday of each month from 9:00 a.m. to Noon. During these clinics, individual consultations

with Centro Legal attorneys are available on a first-come, first-served basis. The next clinic will be held on Wednesday, December 21, from 9:00 a.m. to Noon. Other workers' rights clinics are by appointment only. Call Centro Legal de La Raza at (510) 437-1554. For more information, please visit www.oaklandnet.com/minimumwage or contact the Contracts & Compliance Office at minimageinfo@oaklandnet.com or (510) 238-6258.

Main Library Offers Introduction To Python Programming For Teens — On Tuesday, December 20, the Main Library's TeenZone, 125 14th Street, is offering a workshop for students with no previous experience in programming. Learn the basic concepts of Python language, string manipulation, arithmetic/logic operations, loops, lists and more. For more information on the curriculum, please visit www.mathandcoding.org. Space is limited to nine students, so register now by calling (510) 238-7332. This class will be conducted in two sections, from 11:00 a.m. to 1:00 p.m. and from 2:00 to 4:00 p.m. For more information, please contact Lana Adlawan, Teen Services Coordinator, at ladawan@oaklandlibrary.org or (510) 238-7613.

American Red Cross Lifeguard Training Class – From Monday, December 19 to Thursday, December 22, Oakland Parks & Recreation (OPR) is hosting an American Red Cross Lifeguard certification class open for those 15 and older. The class runs from 9:00 a.m. to 5:00 p.m. each day and costs \$190 for Oakland residents or \$225 for non-residents. The registration fee can be reimbursed if you are hired by OPR Aquatics and upon completion of 200 worked hours. The training class will take place at Temescal Pool, 371 45th Street. For more information and to register, please contact William Davis, Jr., Aquatics Specialist, at wdavisir@oaklandnet.com.

Dimond Branch To Close Temporarily For Renovation — On Friday, December 23, the Dimond Branch Library, 3565 Fruitvale Avenue, will close temporarily for a renovation project. The branch is scheduled to reopen in May 2017. The renovation project consists of a "makeover" of the first floor to better serve patrons, with distinct program areas and comfortable seating. New furniture will be purchased, as will a new information desk and self-check machines. The project is funded entirely by donations and foundation grants. If patrons have items on hold with Dimond Branch designated as the pick-up location, the location will automatically change to the César E. Chávez Branch Library, 3301 East 12th Street, Suite 271. The book drops at the Dimond Library will remain open during the closure and returned items will be checked in on a regular basis. For more information, please contact Mary Schrader, Supervising Librarian, at mschrader@oaklandlibrary.org or at (510) 238-6720.

Marian Van Der Zwaan's Red String – Through Saturday, December 31, Red String, a site-specific installation by Marian van der Zwaan, will be on display at Pro Arts, 150 Frank H. Ogawa Plaza, and in the adjacent Kahn's Alley. The installation was developed with support of Amnesty International in Portugal, and arrives at Pro Arts from Europe, as part of an international tour including site-specific installations in The Netherlands, Lithuania, Portugal and South Africa. Five kilometers, about three miles, of continuous red string has been threaded and woven through the interior and exterior of Pro Arts as well as Kahn's Alley and the Rotunda Building. The installation is a symbolic gesture meant to prompt critical dialogue on issues surrounding race and ethnic discrimination. For more information, please visit https://proartsgallery.org/current/.

Holiday Caroling On Lake Merritt — Through Friday, December 23, the Lake Merritt Boating Center is offering on-the-water tours launching from 568 Bellevue Avenue. Enjoy the Holiday Room with hot cider and cookies before beginning your voyage around Lake Merritt. Experience a unique view of Oakland as your Water Sleigh glides past the 18th Street Fountain & Holiday Cove before returning to the Boating Center. Times vary. The admission fee is \$6 per person or \$100 to reserve the whole boat for a private tour. To view the flyer, please visit www.sailoakland.com. For more information, please contact Sarah Herbelin, Boating & Outdoor Recreation Supervisor, at sherbelin@oaklandnet.com or (510) 238-2196.

Dunsmuir Holiday Tradition — On Saturdays and Sundays through December 18, Oakland Parks & Recreation invites you to step back in time and experience a turn-of-the-century Holiday Tradition at the Dunsmuir Hellman Historic Estate, 2960 Peralta Oaks Court. The event runs from noon to 4:00 p.m. The magnificent 16,000-square-foot, 37-room mansion will be transformed into a breathtaking masterpiece of an Edwardian holiday. Each room is adorned with elegant holiday trees, garland, antique furnishings and festive decorations to provide you with ideas for your own home decorations. Visitors can enjoy a snack at the Winter Café, while tackling their holiday shopping list with purchases from the Mansion Gift Shop. Families can begin the morning with Brunch with Santa, and afterwards enjoy games, face-painting and other activities. The Holiday High Tea for adults and children is a special treat and wonderful way for families and friends to begin their own tradition and celebrate the holiday season. To read the media release, please visit

http://www2.oaklandnet.com/w/oak061449. For event attractions and to purchase tickets, please visit www.dunsmuir-hellman.com. For more information, please contact Deborah Cooper, Estate Manager, at decooper@oaklandnet.com or (510) 615-5555.

City Receives FEMA Grant Funding To Launch Seismic Retrofit Programs - Through Monday, December 19, the City of Oakland is encouraging interested owners of eligible properties to complete and submit a pre-application questionnaire for two seismic retrofit programs: (1) the Earthquake-Safe Homes Program for owner-occupied, singlefamily homes and (2) the Safer Housing for Oakland Program for soft-story apartment buildings. On Monday, October 10, the City of Oakland received notice that it has secured more than \$360,000 in Phase I grant funding from the Federal Emergency Management Agency (FEMA) to develop these two retrofit programs. If the retrofit programs are approved by FEMA after Phase I, the City will be eligible for \$5.4 million in Phase II grant funding for engineering and construction activities. The survey for owners of owner-occupied, single-family homes (the property must be a single family home or 2-4 units and must be the primary residence of the homeowner) is available for download in English, Chinese, Spanish and Vietnamese at http://bit.ly/2fen52N. The survey for owners of soft-story apartment buildings (the apartment building must be five or more units, have two or more stories, have been built before 1991 and have a "soft story" - typically a ground floor with a parking use or large storefront windows underneath a habitable second story) is available for download in English, Chinese, Spanish and Vietnamese at http://bit.ly/2esnoEH. Interested owners will be contacted in January 2017 with program guidelines and invited to submit a full application for seismic retrofit grant funding. For more information, please visit www.oaklandnet.com/homeretrofit or contact Residential Lending and Rehabilitation Services at residentiallending@oaklandnet.com or (510) 238-3909.

Upcoming City Of Oakland Job Announcements – During the week of December 19, the Human Resources Management Department (HRM) anticipates posting job announcements for the following position:

- > Transportation Engineer
- Support Services Manager
- ➤ Neighborhood Services Coordinator (Selective Language Certification Cantonese/Mandarin Language)

For the most up-to-date information on City jobs, please view the Employment Information page on our website at http://agency.governmentjobs.com/oaklandca/default.cfm. The Employment Information page also contains information on minimum qualifications of specific job classifications, how to apply for a job on-line and how to submit a job interest card for positions not currently posted. For more information, please contact the Human Resources Management Receptionist at (510) 238-3112.

Upcoming Meetings and Events:

For information on upcoming City meetings and events, please visit the City's online calendar at http://www2.oaklandnet.com/Events/index.htm. For events at the Oakland Public Library, please visit http://oaklandlibrary.org/events. For a roster of holiday events throughout the community, please visit www.oaklandnet.com/celebrations.

Respectfully submitted, /s/ SABRINA B. LANDRETH City Administrator

From:

Deloach Reed, Teresa

Sent:

Tuesday, December 06, 2016 3:22 PM

To:

West, Jacquelin; Kozak, Rebecca; Gist Skinner, Trinette; Sierra, Patricia; Jenkins, Dawn; Miller, June T.; Harris, Yvette; Gulley, Gala; Lara, Sonia; Cox, Karen; Lightfoot, Charleton; Robinson Pinon, Angela C; Eide, Cathey; Pastor-Cohen, Genevieve; McGehee, Stewart;

Dillard, Sylvia; Gunning, Dena; Trujillo, Miguel; Avila, Cesar

Subject:

31st Avenue Fire - Inquiries from the public and media

Good afternoon,

My apologies for not getting this to everyone sooner. Please distribute as necessary. First off, thank you for fielding the many calls and messages to the department during this tragic time. Your support is much appreciated. Here is some information that should help you in answering questions from the public.

All public records requests should be forwarded to Rebecca Kozak. If you receive an email please forward it to her. If you receive an inquiry via phone, please take a message and provide it to Rebecca. Rebecca is working with the City Administrator's Office on tracking and responding to requests.

Request for interviews by the media are being coordinated in the Mayor and City Administrator's Offices. Please forward those requests to Harry Hamilton, Karen Boyd and Erica Derryck. Please cc me on those emails as well.

Foreign Governments: If you receive a call from a foreign government (consulates/embassies) please notify them that if citizens of their nations are impacted, contact will be made via the Alameda County Sherriff's Office or the U.S. State Department.

Donations and General Interest: For those who would like to offer donations and assistance, please thank them for the offer to donate their time and talent to provide support during this tragedy. Please advise them to please monitor the City's webpage dedicated to the fire here: http://www2.oaklandnet.com/OAKO61753. There is a link for financial donations on the site. The page may be accessed on the City's home page as well. In addition to donations, it has all of the press releases that have been distributed about the event. Food donations are being coordinated through the American Red Cross. If there is a question about donations of services, you can forward those to me. I can contact those individuals or groups as the need arises.

The City also has an information hotline (510) 238-2181. The hotline provides the same information as the press releases.

Missing Persons: If you receive a phone call regarding missing persons, that they believe may have perished in the fire, please direct them to call the Alameda County Coroner's Office at (510) 382-3000. This number should be provided to possible friends and families of victims only. In the initial days after the incident their office was overwhelmed with a variety of calls about the incident, and they want to keep this line open for next of kin and loved ones.

-Angela (from Chief Reed's computer)

From:

Deloach Reed, Teresa

Sent:

Sunday, December 04, 2016 9:09 PM

To:

DL - Fire - All Staff

Subject:

31st Avenue Fire

To the members of the Oakland Fire Department-

As you are aware, on Friday, December 2 at 2324 hours units responded to a structure fire at 1315 31st Avenue, a commercial building that has been reported to operate as a 24 hour artist collective work space. Within minutes of the initial alarm, a third alarm was struck due to the advanced fire conditions our personnel were confronted with.

At the time of the fire, there was an event underway where an estimated 50-100 persons were present. The cause of the fire is unknown at this time, and there is an ongoing investigation with the assistance of ATF to determine its cause.

Our Fire personnel worked relentlessly to minimize loss to adjacent exposure buildings, and mitigate the emergency as best as possible. I want to thank each of you for your hard work, continuous display of professionalism and willingness to provide stability and support throughout this event.

Events of this magnitude also makes us realize we can't do it all ourselves and appreciate assistance from our fire service partners. I have been receiving emails and text messages from across this nation from our brothers and sisters in the fire service. They recognize these are difficult times and are anxious and willing to offer any assistance necessary. I want to thank our county partners for their immediate assistance in our recovery effort.

At approximately 2000 hours on December 3, members were able to breach the B side of the structure in order to facilitate the retrieval of victims and removal of debris. Members have been working tirelessly, removing debris by hand and utilizing the bucket brigade method. Their work has been assisted by Oakland Public Works and vendors using heavy equipment. This process is necessary to ensure a thorough, humane and respectful recovery process, as well as to ensure the safety of our members as they complete this difficult work.

As of today, about 60% of the building had been cleared and the bodies of 33 victims have been removed from the building. OFD Chaplains, Fr. Jayson Landeza and Pastor Maggie Dorsey, have been on scene to provide spiritual and emotional support to first responders and the victims' families.

I would like to recognize the Oakland Public Works Agency, Oakland Police Department, Alameda County Sherriff's Office, Alameda County Fire, Bureau of Alcohol Tobacco Fire and Explosives, the American Red Cross, PG&E and Paramedics Plus for their collaboration and support through this difficult time.

I am deeply saddened by the loss the families and Oakland Art Community recently endured and offer my sincere condolences. As a community based fire service it is our commission to support the community of Oakland, and we will continue to work collectively as we recover from this tragedy as a family.

Although the total number of victims has not been determined, this is one of the worst disasters in our City's and fire department history. Due to the stress associated with encountering and participating in an incident of this magnitude, I would like to take this time to mention how important it is to take advantage of the support we have for each other. The aftermath of this type of incident will manifest and show itself in

different ways; therefore, over the next couple of months, it is necessary for us to continue to check in with each other to make sure things are still ok. Remember access to one of our CISM peer support members is always available to you as well as access to the Employee Assistance Program.

Teresa Deloach Reed Fire Chief

From: Robinson Pinon, Angela C Sent: Wednesday, December 14, 2016 11:03 AM To: Dan Robertson (ofd20@comcast.net) Cc: White, Darin; Hoffmann, Mark Subject: FW: Oakland Ballet Director...

I received this message from the Oakland Ballet. I will forward to the American Red Cross as well.

Respectfully,

Angela

From: Sabatini, Maria

Sent: Wednesday, December 14, 2016 9:17 AM

To: Robinson Pinon, Angela C < ARobinson Pinon@oaklandnet.com>

Subject: Oakland Ballet Director...

Hi Angela,

I bet you're as busy as me, but do you have time to deal with this, or want to:...

The artistic director of the Oakland Ballet, wants to offer free tickets to first responders and victim's families for performances of The Nutcracker this weekend. I don't have time to deal with his messages. His number is

Thanks, Maria

Maria Sabatini

Fire/Arson Investigator
Oakland Fire Department
250 Frank H. Ogawa Plaza Suite 3341
Oakland, CA 94612
(510) 238-4031 Office
(510) 238-4033 Fax

From:

Robinson Pinon, Angela C

Sent:

Wednesday, December 14, 2016 11:08 AM

To:

'NCCRpublicaffairs@redcross.org'

Subject:

FW: Oakland Ballet Director...

Good morning,

I received this donation offer from the Oakland Ballet, via one of OFD's arson investigators, I have circulated it to the appropriate contacts in OFD, but wanted to pass this along to the Red Cross as well, since they are providing support to the victim's families.

Respectfully,

Angela

From: Sabatini, Maria

Sent: Wednesday, December 14, 2016 9:17 AM

To: Robinson Pinon, Angela C < ARobinson Pinon@oaklandnet.com>

Subject: Oakland Ballet Director...

Hi Angela,

I bet you're as busy as me, but do you have time to deal with this, or want to:...

The artistic director of the Oakland Ballet, wants to offer free tickets to first responders and victim's families for performances of The Nutcracker this weekend. I don't have time to deal with his messages. His number is

Thanks, Maria

Maria Sabatini

Fire/Arson Investigator
Oakland Fire Department
250 Frank H. Ogawa Plaza Suite 3341
Oakland, CA 94612
(510) 238-4031 Office
(510) 238-4033 Fax

From:

O'Doherty, Keara S

Sent:

Monday, December 12, 2016 11:11 AM

To:

Deloach Reed, Teresa; Robinson Pinon, Angela C

Subject:

FW: Tent Cities - Fire Danger

Attachments:

50308398295 55371436-F933-48A3-A6DD-FBBCAF700BC4_JPG

Good morning,

Please see below an email we received from a constituent re: fire danger in homeless encampments, for your review.

Best,

Keara O'Doherty
Special Assistant | Office Manager
Office of Mayor Libby Schaaf

Office: (510) 238-3141 | Direct: (510) 238-3450 1 Frank Ogawa Plaza, 3rd Floor, Oakland, CA 94612

Subscribe to Mayor Schaaf's Newsletter | Follow @LibbySchaaf on Twitter

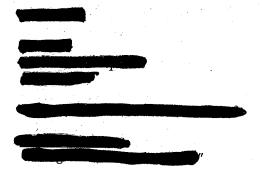
From:

Sent: Sunday, December 11, 2016 12:50 PM **To:** Office of the Mayor; City Administrator's Office

Subject: Tent Cities - Fire Danger

I am a Volunteer Disaster Relief Responder for The Red Cross. Basically, if there is a fire day/night we go out and assist those people in need with money, shelter, whatever....as seen at Ghost fire. That said, we have been having more and more Tent fires (homeless encampments) that are going up in flames. The reason I email is this morning at 7:30am, in the pouring rain, 4 people living in a encampment on E. 12th Ave. lost everything to a fire. (pic attached) The woman living next to them in a tree (yes a tree house) almost went up in flames as the tree caught fire too.

I know fire safety is a big topic right now. The City (Mayor) has the possibility of another disaster (bad press) if someone actually dies in one of these tent cities. Again...there have been a lot of them. Consideration of closing the encampments down for the safety of the individuals and those people/property surrounding, would not be popular, but it is a big safety issue.





From:

Robinson Pinon, Angela C

Sent:

Wednesday, December 14, 2016 11:42 AM

To:

Avila, Cesar; Trujillo, Miguel

Cc:

Deloach Reed, Teresa

Subject:

FW: Tent Cities - Fire Danger

Attachments:

50308398295 55371436-F933-48A3-A6DD-FBBCAF700BC4.JPG

I received this from the Mayor's Office. I think that life/safety issues related to tent cities is something that cannot be addressed by OFD alone. Please let me know how to proceed.

-Angela

From: O'Doherty, Keara S

Sent: Monday, December 12, 2016 11:11 AM

To: Deloach Reed, Teresa <TDeloachReed@oaklandnet.com>; Robinson Pinon, Angela C

<ARobinsonPinon@oaklandnet.com>
Subject: FW: Tent Cities - Fire Danger

Good morning,

Please see below an email we received from a constituent re: fire danger in homeless encampments, for your review.

Best,

Keara O'Doherty
Special Assistant | Office Manager
Office of Mayor Libby Schaaf

Office: (510) 238-3141 | Direct: (510) 238-3450 1 Frank Ogawa Plaza, 3rd Floor, Oakland, CA 94612

Subscribe to Mayor Schaaf's Newsletter | Follow @LibbySchaaf on Twitter

From:

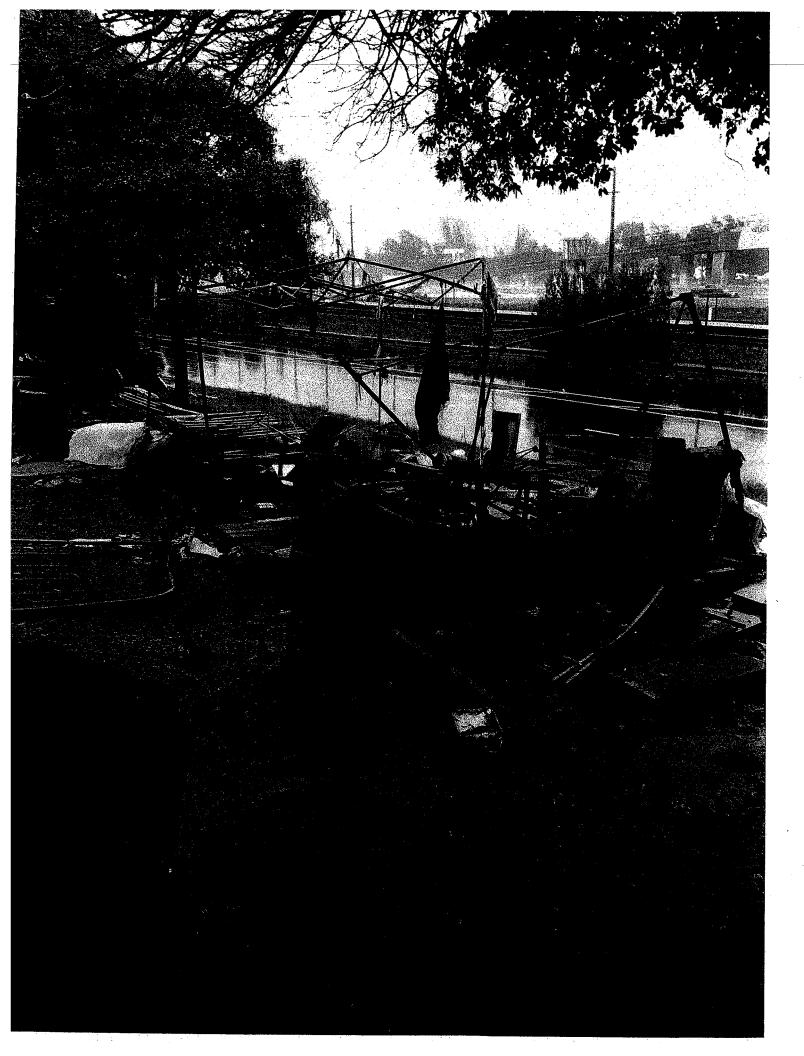
Sent: Sunday, December 11, 2016 12:50 PM

To: Office of the Mayor; City Administrator's Office

Subject: Tent Cities - Fire Danger

I am a Volunteer Disaster Relief Responder for The Red Cross. Basically, if there is a fire day/night we go out and assist those people in need with money, shelter, whatever....as seen at Ghost fire. That said, we have been having more and more Tent fires (homeless encampments) that are going up in flames. The reason I email is this morning at 7:30am, in the pouring rain, 4 people living in a encampment on E. 12th Ave. lost everything to a fire. (pic attached) The woman living next to them in a tree (yes a tree house) almost went up in flames as the tree caught fire too.

I know fire safety is a big topic right now. The City (Mayor) has the possibility of another disaster (bad press) if someone actually dies in one of these tent cities. Again...there have been a lot of them. Consideration of closing the encampments down for the safety of the individuals and those people/property surrounding, would not be popular, but it is a big safety issue.



From:

Robinson Pinon, Angela C

Sent:

Monday, December 05, 2016 8:32 PM

To:

Pastor-Cohen, Genevieve

Subject:

Fwd: Corrected Release: Update from the City of Oakland on the 31st Avenue Fire

Angela C. Robinson Piñon Chief of Staff to Teresa Deloach Reed, Fire Chief Oakland Fire Department

Begin forwarded message:

From: "Hamilton, Harry" < HHamilton@oaklandnet.com>

Date: December 4, 2016 at 7:33:43 PM PST

Subject: Corrected Release: Update from the City of Oakland on the 31st Avenue Fire



City of OAKLAND California

Media Contact:

Karen Boyd kboyd@oaklandnet.com

OPD Media opdmedia@oaklandnet.com

Facebook: CityofOakland Twitter: @Oakland

News from: City of Oakland

FOR IMMEDIATE RELEASE

December 4, 2016

Corrected: Update from the City of Oakland on the

31st Avenue Fire at 5:30 p.m.

The Alameda County Sheriff's Office Coroner's Bureau has provided the City of Oakland the names of the eight (8) victims that have been positively identified as having perished in the 31st Avenue Fire. One of the eight victim is a 17-year-old minor whose name will not be released. The victims' families have been notified.

The seven identified victims are:
Cash Askew, 22, Oakland, Calif.
David Cline, 24, Oakland, Calif.
Nick Gomez-Hall, 25, Coronado, Calif.
Sara Hoda, 30, Walnut Creek, Calif.
Travis Hough, 35, Oakland, Calif.
Donna Kellogg, 32, Oakland, Calif.
Brandon Chase Wittenauer, 32, Hayward, Calif.

The City of Oakland extends condolences to the families who have received the dreadful news that one of their loved ones perished in the fire.

The focus of our efforts remains the recovery of victims. To ensure the safe of the first responders, more shoring has been placed to secure the collapsed sections of the building. This will allow first responders to safely proceed with the recovery process. Personnel from the Oakland Fire Department, Oakland Police Department, Alameda County Sheriff's Office and Oakland Public Works Department continued the painstaking work of recovering the bodies from the scene of the fire. At this time, about 30 percent of the building has been searched.

Oakland Fire Department continues to work with the Alameda County Sheriff's Department, Oakland Police Department, Alcohol Tobacco and Fire, CAL OSHA, Alameda County Search and Rescue and the American Red Cross to continue the recovery effort and conduct the investigation into the cause of this deadly fire.

The Alameda County District Attorney's Office has activated the criminal investigation teams and is actively looking at this with all of the other law enforcement partners.

The Family Assistance Center, established by the Alameda County Coronel Bureau in coordination with the American Red Cross, continues to operate 2425 E. 12th Street. Family members and friends looking to locate loved on may go to the center. Grief counseling and resources are available to famili affected by this tragedy. We are requesting that only families and loved one go to the Family Assistance Center and ask that the media respect the priva of families at this time.

The public may access the latest updated information on the City's website <u>oaklandnet.com</u> or at (510) 238-2181. Please do not contact the Alameda County Coroner's Bureau unless you believe a family member may be victim of the fire.

In the coming days, after the recovery phase is completed, our focus will shift to a thorough investigation of what occurred. We are committed to bringing every resource to bear to determine what happened here and how such a tragic event could have occurred. Our priority is to bring closure to this tragedy for the victims' families.

Background

A three-alarm fire broke out on Friday, December 2, at 11:32 p.m. at 1315 31st Avenue in Oakland. The fire has resulted in a terrible tragedy.

The badly damaged building has required shoring, and first responders had begun retrieving the deceased. The roof of the building collapsed onto the second floor which has complicated the process of recovery effort. This recovery will be undertaken in a methodical and thorough process in a humane and compassionate manner to ensure that the victims are recovered and identified, and to make sure their families have this information as expeditiously as possible.

The Alameda County Sheriff's Office will be managing the victim identification process and working with the Oakland Police Department to provide additional updates.

The last permitted use of the building was as a warehouse. On November 1 2016, the City of Oakland received complaints of blight and unpermitted interior construction at the building. On November 17, 2016, a City buildin inspector visited the property and verified the blight complaint, but could n gain access to the building to confirm the other complaint regarding unpermitted construction. This is an ongoing investigation.

Our city has experienced a tremendous tragedy. As a community, we can come together in recovery and spirit. The Oakland A's have set up a site for donations for Oakland Fire Victims at https://www.youcaring.com/firevictimsofoaklandfiredec232016-706684.

#

From:

Robinson Pinon, Angela C

Sent:

Saturday, December 03, 2016 4:52 PM

To:

Subject:

Fwd: OPD Update: 31st Avenue Fire

FYI

Angela C. Robinson Piñon
Chief of Staff to Teresa Deloach Reed, Fire Chief
Oakland Fire Department

Begin forwarded message:

From: "Derryck, Erica" < EDerryck@oaklandnet.com > Date: December 3, 2016 at 12:09:54 PM PST Subject: OPD Update: 31st Avenue Fire

All,

Resending in case there is anyone who was missed when OPD sent this out.

Best, Erica

Erica Terry Derryck | Director of Communications | Office of Mayor Libby Schaaf | City of Oakland | One Frank H. Ogawa Plaza | 3rd Floor | Oakland, CA 94612 | Office: 510-238-7072 | Cell: 510-435-4345 | Email: ederryck@oaklandnet.com

For Immediate Release

December 3, 2016

Update: 31st Avenue Fire

The Oakland Police Department is supporting the Oakland Fire Department as they are conducting their investigation into the large structure fire at 1305 31st Avenue.

Per the Oakland Fire Chief Teresa Deloach Reed:

- There are nine (9) known fatalities from this incident.
- At this time, an assessment is still being made of any additional victims in association with this incident.
- The Alameda County Sheriff's Coroner's Bureau and Chief Forensic Pathologist are processing the scene.
- Alameda County Arson Task Force is currently on scene to assist with the investigation.
- We are also working with Federal partners to determine the cause of the fire and assist with the investigation moving forward.
- Due to structural damage from the fire, the ongoing investigation efforts and search for additional victims will be methodical and are anticipated to take some time.

The Alameda County Coroner's Bureau has established a Family Assistance Center in coordination with the American Red Cross, located at 2425 East 12th Street in Oakland. Family members and friends looking to locate loved ones may go to the center in person or call (510 382-3000. There will be grief counseling and resources available to families affected by this tragedy. We are requesting that only

families and loved ones go to the Family Assistance Center and ask that media respect the privacy of families at this time.

The City of Oakland and the Alameda County Sheriff's Office have set up a joint command post at the corner of Fruitvale Ave. and International Blvd.

Public Information Officers will be providing hourly media updates throughout the day, on the hour. City officials will hold a news conference this afternoon at a location and time to be announced.

For updates on Twitter, stay tuned to @ACSOSheriffs and @oaklandpoliceca and the following hashtags: #oaklandfire #31stAvefire

Mayor Libby Schaaf issued the following statement:

"Last night's fire was an immense tragedy. I am grateful to our first responders for their efforts to deal with this deadly fire. Our focus right now is on the victims and their families and ensuring that we have a full accounting for everyone who was impacted by this tragedy.

"We are fully committed to sharing as much information as we can as quickly as possible. The most critical information to share at this time is the phone number where victims' families can get information which is (510) 382-3000 at the Alameda County Coroner's Bureau."

NOTE: Mayor Schaaf and other key officials will be made available later today. Media outlets will be updated as soon as possible on the time and location for this availability.

#