#### Service Request **127050** Assigned To **HARRISON, TIMOTHY**

#### **Service Request Information**

Request Number:	127050
Description:	Streets - Minor Paving - Potholes
Problem Address:	BROOKDALE AV / FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	4/27/2006 10:02:09 AM
Service Priority:	3 - Medium
Submitted To:	HARRISON, TIMOTHY
Initiated By:	SFLEWELLEN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD5

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					4/27/2006 10:02:09 AM	

#### **Related Work Orders:**

work Order Id Category Description Submit To WO Status	Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Potholes on Brookdale Avenue between Fruitvale & Capp at the bottom of the hill close to Fruitvale. Citizen left no name. Resolution: Service requet have been completed per Traffic Division. SP 3-8-07 Initiated By: Sarah Flewellen Submitted To: Tim Harrison Closed By: Sedina Pratt

Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request **127592** Assigned To **JONES**, **ANTHONY**

## **Service Request Information**

Request Number:	127592
Description:	Streets - Minor Paving - Potholes
Problem Address:	BROOKDALE AV / FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	5/5/2006 4:12:18 PM
Service Priority:	3 - Medium
Submitted To:	JONES, ANTHONY
Initiated By:	CLAGASCA
Status:	Closed
Associated Cityworks Project:	Unfunded Magic Help Desk
Council District:	CCD5

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					5/5/2006 4:12:18 PM	

#### **Related Work Orders:**

Work Order Id Category Description	Submit To	WO Status
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#### **Q&A &** Comments:

There are 4 to 5 potholes along Brookdale Ave. between Fruitvale Ave. & Coolidge Ave. Resolution: Initiated By: Christian Lagasca Submitted To: Anthony Jones Closed By:

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## Service Request **128515** Assigned To **JONES**, **ANTHONY**

## **Service Request Information**

Request Number:	128515
Description:	Streets - Minor Paving - Potholes
Problem Address:	BROOKDALE AV / FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	5/23/2006 10:31:01 AM
Service Priority:	3 - Medium
Submitted To:	JONES, ANTHONY
Initiated By:	SPRATT
Status:	Closed
Associated Cityworks Project:	Unfunded Magic Help Desk
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					5/23/2006 10:31:01 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Six large pot holes @ the corner of Brookdale & Fruitvale Resolution: Initiated By: Sedina Pratt Submitted To: Anthony Jones Closed By:

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## Service Request **189072** Assigned To **JONES**, **ANTHONY**

## **Service Request Information**

Request Number:	189072
Description:	Streets - Minor Paving
Problem Address:	FRUITVALE AV / BROOKDALE AV
Category:	STREETSW
Date / Time Reported:	8/8/2008 9:24:56 AM
Service Priority:	3 - Medium
Submitted To:	JONES, ANTHONY
Initiated By:	PWACALLCENTER
Status:	Closed
Associated Cityworks Project:	Unfunded Magic Help Desk
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					8/8/2008 9:24:56 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

8/8/08 - REQUEST MINOR PAVING AT THE INTERSECTION ON FRUITVALE AV/ BROOKDALE AV (THERE IS A DIP CAUSING CARS TO SCRAPE THEIR BUMPERS WHEN DRIVING TRHU) - CM (TEMP) Resolution: Initiated By: PWA CallCenter Submitted To: Anthony Jones Closed By:

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## Service Request **410131** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	410131
Description:	Streets - Street Deterioration
Problem Address:	BROOKDALE AV & COOLIDGE AV
Category:	STREETSW
Date / Time Reported:	5/24/2012 9:04:14 AM
Service Priority:	4 - Low
Submitted To:	FRANKLIN, LEROY J
Initiated By:	CHEN, KENNETH
Status:	Open
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					5/24/2012 8:58:29 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### Q&A & Comments:

Caller: Q: What were you doing when you encountered the problem? A: Don't Know / No Answer By CHEN, KENNETH: 5/24/2012 9:04:14 AM E-MAIL REQUEST. CITIZEN IS REPORTING BAD ROAD CONDITION ON BROOKDALE ST BETWEEN COOLIDGE AND FRUITVALE AV. BROOKDALE IS NOT A MAJOR STREET OR BIKE LANE. PLEASE SEE COMMENTS: Hi -I believe that there was underground work done on the section of Brookdale between Coolidge and Fruitvale within the last 5 years, and when it was resurfaced it was not done well enough to hold up to the constant bus traffic. As a result the entire 2 block stretch is riddled with holes - not all potholes, but much of it is just like the surfacing has shrunk or something so there is a pattern of 6" of pavement then 6" of hole. It is a mess. I know the city doesn't have money for much re-paving but perhaps the utility that dug it up needs to come back and do a better job! thanks

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## Service Request **423217** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	423217
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & COOLIDGE AV
Category:	STREETSW
Date / Time Reported:	8/27/2012 2:10:07 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	WONG, JASON
Status:	Open
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					8/27/2012	
					2:06:56 PM	
SRFirstName					11/1/2012	
SRLastName					1:08:07 PM	
SRFirstName	NOT				3/26/2014	
SRLastName	PROVIDED				2:44:48 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status

# Q&A & Comments:

daa a comments.
Caller:
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it?
A: Don't Know / No Answer
Q: Is there loose asphalt around it or is it more like smooth dip?
A: There is loose asphalt around it
Q: How large is the hole?
A: A FOOT WIDE AND TWO INCHES DEEP
Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO
Q: What were you doing when you encountered the pothole/depression?
A: Driving
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A: NONE
By WONG, JASON: 8/27/2012 2:10:07 PM
CITIZEN REQUESTING REPAIR OF POTHOLES, ON BROOKDALE AVE., BETWEEN COOLIDGE AVE. NOT ON A
MAJOR STREET, BIKE WAY OR INTERSECTION.
By MCCABE_ADMIN, JOHN: 12/19/2012 5:32:40 PM
For 2013, per decision of PWA DIO, pothole service requests are assigned a priority as follows:
Priority 2: Major street or bikeway
Priority 3: Not a major street or bikeway
Priorities can be further adjusted by PWA DIO staff.
Keeping the service request Priority at 3, because it's not on a major street or bikeway.
DU MOCADE ADMINI JOUNI 42/42/2012 5/22/28 DM
By MCCABE_ADMIN, JOHN: 12/19/2012 5:33:38 PM
For 2013, per decision of PWA DIO, pothole service requests are assigned a priority as follows:

Priority 2: Major street or bikeway Priority 3: Not a major street or bikeway Priorities can be further adjusted by PWA DIO staff. Keeping the service request Priority at 3, because it's not on a major street or bikeway.

By WONG, JASON: 3/26/2014 2:44:36 PM CITIZEN REQUESTING REPAIR OF POTHOLES, ON BROOKDALE AVE., BETWEEN FRUITVALE AVE. AND COOLIDGE AVE., AT 2815 BROOKDALE AVE.

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## Service Request **435251** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	435251	
Description:	Streets - Potholes/Depression	
Problem Address:	BROOKDALE AV & CAPP ST	
Category:	STREETSW	
Date / Time Reported:	11/26/2012 4:30:42 PM	
Service Priority:	3 - Medium	
Submitted To:	FRANKLIN, LEROY J	
Initiated By:	SeeClickFix, Request	
Status:	Open	
Associated Cityworks Project:		
Council District:	CCD5	

## **Caller Information:**

Name	Home Phone	Work	Other	Cell Phone	Date & Time Of	Customer Email
		Phone	Phone		Call	
UNKNOWN					11/26/2012	
					4:30:42 PM	
SRFirstName					1/23/2013	
SRLastName					8:40:43 AM	
SRFirstName					1/23/2013	
SRLastName					8:40:45 AM	
SRFirstName					1/23/2013	
SRLastName					8:40:46 AM	
SRFirstName					1/23/2013	
SRLastName					8:40:48 AM	
SRFirstName					2/15/2013	
SRLastName					9:42:58 AM	
SRFirstName	NOT				4/16/2013	
SRLastName	PROVIDED				8:37:37 AM	
SRFirstName	NOT				4/18/2013	
SRLastName	PROVIDED				9:32:19 AM	
SRFirstName	NOT				4/18/2013	
SRLastName	PROVIDED				10:54:50 AM	
SRFirstName					4/18/2013	
SRLastName					11:51:18 AM	
SRFirstName					4/18/2013	
SRLastName					3:50:11 PM	
SRFirstName					4/18/2013	
SRLastName					4:20:30 PM	
SRFirstName					4/19/2013	
SRLastName					9:01:07 AM	
SRFirstName					4/19/2013	
SRLastName					9:47:11 AM	
SRFirstName					4/19/2013	
SRLastName					3:43:13 PM	

## **Related Work Orders:**

Work Order Id Category

Submit To

WO Status

## Q&A & Comments:

Reported by SeeClickFix user on 11/26/2012 SeeClickFix Link: Summary: Major pothole Description: People are driving on the wrong side of this busy street to avoid falling into this pothole By OLORTEGUI, ARTURO: 11/27/2012 1:48:05 PM

Description

CITIZEN IS REPORTING A POTHOLE, IN FRONT OF 2934 BROOKDALE AVENUE.
By OLORTEGUI, ARTURO: 11/27/2012 1:48:29 PM THIS IS NOT A MAJOR STREET, THERE ARE NO BIKE LANES, NOT AT THE CORNER.
By MCCABE_ADMIN, JOHN: 12/19/2012 5:48:18 PM For 2013, per decision of PWA DIO, pothole service requests are assigned a priority as follows: Priority 2: Major street or bikeway Priority 3: Not a major street or bikeway Priorities can be further adjusted by PWA DIO staff. Changing the service request Priority from 4 to 3. It's not on a major street or bikeway.
OLORTEGUI, ARTURO: Combined with requests 443440OLORTEGUI, ARTURO: Combined with requests 4434410LORTEGUI, ARTURO: Combined with requests 4434380LORTEGUI, ARTURO: Combined with requests 443439 By OLORTEGUI, ARTURO: 1/23/2013 9:43:53 AM Reported by SeeClickFix user on 01/23/2013 SeeClickFix Link: Summary: Another pothole Description: The biggest and worst pothole is between this property and 2934
Reported by SeeClickFix user on 01/23/2013 SeeClickFix Link: Summary: More holes than street Description: This block needs paving!
Reported by SeeClickFix user and on 01/23/2013 SeeClickFix Link: Summary: A street full of holes Description: One of a series of potholes on 3004 Brookdale
Reported by SeeClickFix user on 01/23/2013 SeeClickFix Link: Summary: One of a series of potholes Description: this block is a mess
By OLORTEGUI, ARTURO: 1/23/2013 9:44:58 AM CITIZEN IS REPORTING SEVERAL POTHOLES ON BROOKDALE AVENUE, BETWEEN CAPP STREET AND COOLIDGE AVENUE.
By WONG, JASON: 2/15/2013 9:44:45 AM ADDITIONAL NOTE FROM CITIZEN'S EMAIL: I challenge you to turn onto Nicol from Fruitvale, right onto Capp, left onto Brookdale to Coolidge and avoid all the potholes. It is ridiculous. And though those are the worst portions of Nicol and Brookdale, both streets really need to be repaved all the way from Fruitvale to Coolidge; where there aren't potholes there are just gaps in the paving as if it's shrunken. I think part of the issue on Brookdale is the #14 bus that runs up and down this stretch almost 100 times a day - I have been told that a bus route needs a stronger paving system and perhaps that was missed here, because it's such an odd leg for the bus route (only these 2 blocks of Brookdale). But that doesn't exlplain Capp or Nicol
By WONG, JASON: 4/18/2013 10:57:15 AM CITIZEN REQUESTING REPAIR OF POTHOLES, BETWEEN 2907 AND 3013 BROOKDALE AVE. OLORTEGUI, ARTURO: Combined with requests 456233OLORTEGUI, ARTURO: Combined with requests 45633OLORTEGUI, ARTURO: Combined with requests 456315 By OLORTEGUI, ARTURO: 4/19/2013 2:59:12 PM
Reported by SeeClickFix user on 04/19/2013 SeeClickFix Link: Summary: Rapidly growing potholes Description: On Brookdale Ave, between Capp and Coolidge, there are rapidly growing potholes. Our family drives this street at least 10 times per week, and it can be challenging when there is a lot of vehicle traffic, especially with buses and SUVs. Would appreciate filling in of the largest pothole, which is a couple feet wide. OLORTEGUI, ARTURO: Combined with requests 456437
By OLORTEGUI, ARTURO: 4/19/2013 3:56:01 PM There are series of deep potholes (6-8) on Brookdale Ave from Capp to Coolidge. This is a well traveled route with a large daycare on the street and also a busy bus route. Thank you for your attention to the matter.

 Weblic Works Agency Call Center | (510) 615-5566

 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request **557580** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	557580	
Description:	Streets - Potholes/Depression	
Problem Address:	2871 BROOKDALE AV	
Category:	STREETSW	
Date / Time Reported:	12/24/2014 12:48:13 PM	
Service Priority:	3 - Medium	
Submitted To:	FRANKLIN, LEROY J	
Initiated By:	Web, Request	
Status:	Work Order Created	
Associated Cityworks Project:		
Council District:	CCD5	

## **Caller Information:**

Na	me	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
						12/24/2014	
						12:48:13 PM	

## **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
663184	STREETSW	Streets&SW - Pothole Repair		Open
688898	STREETSW	Streets&SW - Pothole Repair	CURTIS, RICHARD L	Closed

## Q&A & Comments:

I am a road Supervisor with AC Transit and our 14 bus line travels up and down this street multiple times a day. The pothole reported on the street in front of the address 2871 Brookdale Ave., Oakland 94602, will lead to a passenger aboard our coaches becoming injured if a driver whom is not familiar with this area happens upon this pothole. Also this pothole will eventually lead to someone's vehicle being damaged. Please repair this hole in particular, as well as the many others on Brookdale Ave. between Capp St. and Fruitvale ASAP. Thank you in advance.

Public Works Agency Call Center | (510) 615-5566

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## Service Request **557695** Assigned To **FRANKLIN, LEROY J**

## **Service Request Information**

Request Number:	557695
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	12/26/2014 12:41:50 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	Web, Request
Status:	Open
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					12/26/2014 1:00:53 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Multiple lare & small potholes & ruts have been on Brookdale between Fruitvale & Capp for a LONG TIME !!! Why has the City & Public Works forsaken Brookdale?? By CHUONG, LINDA: 12/26/2014 1:00:34 PM CITIZEN REQUESTS FOR POTHOLE REPAIR, ON BROOKDALE AV., BETWEEN FRUITVALE AV & CAPP ST. Caller: Q: Is there any water coming out of it? A: Don't Know / No Answer Q: Is there an odor coming out of it? A: Don't Know / No Answer Q: Is there loose asphalt around it or is it more like smooth dip? A: Don't Know / No Answer Q: How large is the hole? A: DON'T KNOW Q: Is the pothole located on a freeway on ramp or off ramp? A: Don't Know / No Answer Q: What were you doing when you encountered the pothole/depression? A: Driving Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD) A: DON'T KNOW

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## Service Request **559418** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	559418	
Description:	Streets - Potholes/Depression	
Problem Address:	2876 BROOKDALE AV	
Category:	STREETSW	
Date / Time Reported:	1/6/2015 11:50:32 AM	
Service Priority:	3 - Medium	
Submitted To:	FRANKLIN, LEROY J	
Initiated By:	RUSSELL, ANDRELLE	
Status:	Work Order Created	
Associated Cityworks Project:		
Council District:	CCD5	

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					1/6/2015 11:49:29 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
663184	STREETSW	Streets&SW - Pothole Repair		Open
688863	STREETSW	Streets&SW - Pothole Repair	CURTIS, RICHARD L	Closed

#### **Q&A & Comments:**

dan a bonnichts.
By RUSSELL, ANDRELLE: 1/6/2015 11:50:32 AM
CITIZEN IS RE
Caller:
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it?
A: NO
Q: Is there loose asphalt around it or is it more like smooth dip?
A: Don't Know / No Answer
Q: How large is the hole?
A: DO NOT KNOW
Q: Is the pothole located on a freeway on ramp or off ramp?
A: Don't Know / No Answer
Q: What were you doing when you encountered the pothole/depression?
A: Don't Know / No Answer
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A: DO NOT KNOW
By FLEWELLEN, SARAH J: 1/26/2015 10:09:13 AM
CITIZEN REPORTS A POTHOLE @ 2876 BROOKDALE AVENUE.

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## Service Request **565413** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	565413
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & CAPP ST
Category:	STREETSW
Date / Time Reported:	2/5/2015 9:42:54 AM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	Web, Request
Status:	Work Order Created
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
	N/A				2/5/2015 9:42:54 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
			Submit 10	WO Otatus
663184	STREETSW	Streets&SW -		Open
		Pothole Repair		

#### **Q&A & Comments:**

This is a very deep pothole causing cars and buses to have to swerve into oncoming traffic lane on an uphill gradient where visibility is limited. It is a significant safety issue. By OLORTEGUI, ARTURO: 2/5/2015 10:04:32 AM THIS IS NOT A MAJOR STREET, THIS IS NOT A BIKEWAY. PRIORITY 3, SUBJECT TO CHANGE BY SUPERVISOR.

Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request **566101** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	566101	
Description:	Streets - Potholes/Depression	
Problem Address:	2871 BROOKDALE AV	
Category:	STREETSW	
Date / Time Reported:	2/9/2015 9:52:28 AM	
Service Priority:	3 - Medium	
Submitted To:	FRANKLIN, LEROY J	
Initiated By:	Web, Request	
Status:	Work Order Created	
Associated Cityworks Project:		
Council District:	CCD5	

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					2/9/2015 9:52:28 AM	
SRFirstName SRLastName					2/13/2015 1:09:26 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
663184	STREETSW	Streets&SW - Pothole Repair		Open
688893	STREETSW	Streets&SW - Pothole Repair	CURTIS, RICHARD L	Closed

## Q&A & Comments:

The entire street of Brookdale Avenue, from Fruitvale Avenue to Coolidge Avenue, is in VERY bad shape, with multiple potholes resulting in very unsafe driving conditions at ANY speed.

The street is used by AC Transit buses, which exacerbates the issues, and the pothole in front of 2871 Brookdale Ave is large enough to cause serious damage to any car that might hit it.

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## Service Request **586824** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	586824
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	6/15/2015 9:01:51 AM
Service Priority:	2 - High
Submitted To:	FRANKLIN, LEROY J
Initiated By:	Web, Request
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					6/15/2015 9:01:51 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
704516	STREETSW	Streets&SW - Pothole Repair	FIELDS- WILLIAMS, CAROL A	Closed

#### **Q&A & Comments:**

N/A By OLORTEGUI, ARTURO: 6/15/2015 6:24:29 PM CITIZEN IS REPORTING POTHOLES ON BROOKDALE AVENUE, BETWEEN FRUITVALE AVENUE AND COOLIDGE AVENUE, CLOSER TO FRUITVALE AVENUE. THIS IS A MAJOR STREET. PRIORITY 2, SUBJECT TO CHANGE BY SUPERVISOR.

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## Service Request **593762** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	593762
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & CAPP ST
Category:	STREETSW
Date / Time Reported:	7/21/2015 8:46:17 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	Web, Request
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					7/21/2015 8:46:17 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
774158	STREETSW	Streets&SW - Pothole Repair	WALKER, ALONZO	Closed

#### **Q&A & Comments:**

HUGE DEEP POTHOLE - middle of the street - near a child care facility - could cause a bad accident. By CRIDDLE, DEON: 7/23/2015 9:59:51 AM CITIZEN IS REPORTING A POTHOLE, LOCATED ON BROOKDALE AVENUE, BETWEEN CAPP STREET AND COOLIDGE STREET.

Public Works Agency Call Center | (510) 615-5566

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## Service Request 643481 Assigned To FRANKLIN, LEROY J

# **Service Request Information**

Request Number:	643481
Description:	Streets - Potholes/Depression
Problem Address:	FRUITVALE AV & BROOKDALE AV
Category:	STREETSW
Date / Time Reported:	3/25/2016 7:40:01 AM
Service Priority:	2 - High
Submitted To:	FRANKLIN, LEROY J
Initiated By:	Web, Request
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					3/25/2016 7:40:01 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
757484	STREETSW	Streets&SW - Pothole Repair	BROOKS, RALPH M	Closed

#### **Q&A & Comments:**

2nd hand info from AC Transit bus driver - large hole possibly a pot hole located on Brookdale at Fruitvale. The caller was not able to describe how large the hole is, only that the bus driver was able to see into the hole and was large enough to easily cause a traffic hazard or vehicle collision. OPD is also responding.

If you have any questions refer to OPD incident 160325000159 By OLORTEGUI, ARTURO: 3/26/2016 9:50:02 AM THIS IS A MAJOR STREET. PRIORITY 2, SUBJECT TO CHANGE BY SUPERVISOR.

Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request 643526 Assigned To FRANKLIN, LEROY J

# **Service Request Information**

Request Number:	643526
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	3/25/2016 9:56:23 AM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	FLEWELLEN, SARAH J
Status:	Open
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					3/25/2016	
UNKNOWN					9:53:23 AM	
SRFirstName					3/25/2016	
SRLastName					10:18:50 AM	
SRFirstName					7/7/2016	
SRLastName					9:07:11 AM	
SRFirstName					11/15/2016	
SRLastName					9:48:49 PM	
SRFirstName	5104683753				3/15/2017	
SRLastName					8:57:29 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status

#### **Q&A & Comments:**

By FLEWELLEN, SARAH J: 3/25/2016 9:56:23 AM OPD DISPATCHER 67, REPORTS FROM A C TRANSIT A LARGE POTHOLE IN THE INTERSECTION @ THE CORNER OF BROOKDALE AVENUE AND FRUITVALE AVENUE. Caller: Q: Is there any water coming out of it? A: Don't Know / No Answer Q: Is there an odor coming out of it? A: NO Q: Is there loose asphalt around it or is it more like smooth dip? A: There is loose asphalt around it Q: How large is the hole? A: DONT KNOW Q: Is the pothole located on a freeway on ramp or off ramp? A: NO Q: What were you doing when you encountered the pothole/depression? A: Driving Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD) A: NOBATTISTE JR., HARRY: Combined with requests 643538

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## Service Request 643538 Assigned To JONES, ANTHONY C

## **Service Request Information**

Request Number:	643538
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	3/25/2016 10:20:57 AM
Service Priority:	3 - Medium
Submitted To:	JONES, ANTHONY C
Initiated By:	CRIDDLE, DEON
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id Category Description Submit To WO Status

#### **Q&A & Comments:**

By CRIDDLE, DEON: 3/25/2016 10:21:00 AM CITIZEN IS REPORTING A SINKHOLE, LOCATED AT BROOKDALE AVENUE AND FRUITVALE AVENUE. Caller: Q: Is there any water coming out of it? A: NO Q: Is there an odor coming out of it? A: NO Q: Is there loose asphalt around it or is it more like smooth dip? A: It is more like a smooth dip Q: How large is the hole? A: Q: Is the pothole located on a freeway on ramp or off ramp? A: NO Q: What were you doing when you encountered the pothole/depression? A: Driving Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD) A:BATTISTE JR., HARRY: Combined with requests 666203Combined to request - 643526

Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request 648027 Assigned To FRANKLIN, LEROY J

# **Service Request Information**

Request Number:	648027
Description:	Streets - Potholes/Depression
Problem Address:	FRUITVALE AV & BROOKDALE AV
Category:	STREETSW
Date / Time Reported:	4/15/2016 8:50:15 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	SeeClickFix, Request
Status:	Open
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					4/15/2016 8:50:15 PM	

#### **Related Work Orders:**

Work Order Id Category Description	Submit To	WO Status
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## **Q&A & Comments:**

Reported by SeeClickFix user SeeClickFix user on 04/15/2016 SeeClickFix Link:
Summary: Pothole
Description: Please fix the deep rut in the middle of Fruitvale Ave. btwn Bona and Brookdale. There is gonna be an
accident because drivers are avoiding it and stopping suddenly
SeeClickFix user commented on 04/15/2016 Very dangerous and getting worse on this major though fare.
By CRIDDLE, DEON: 4/17/2016 12:59:45 PM
CITIZEN IS REPORTING A POTHOLE, LOCATED ON FRUITVALE AVENUE, BETWEEN BONA STREET AND
BROOKDALE AVENUE.
Caller:
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it? A: NO
Q: Is there loose asphalt around it or is it more like smooth dip?
A: There is loose asphalt around it
Q: How large is the hole?
A:
Q: Is the pothole located on a freeway on ramp or off ramp? A: NO
Q: What were you doing when you encountered the pothole/depression?
A: Driving
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A:
By CRIDDLE, DEON: 4/17/2016 1:00:57 PM
THIS IS A MAJOR STREET. PRIORITY 2, SUBJECT TO CHANGE BY SUPERVISOR.

 Public Works Agency Call Center | (510) 615-5566

 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

## Service Request **666203** Assigned To **FRANKLIN, LEROY J**

# **Service Request Information**

Request Number:	666203
Description:	Streets - Potholes/Depression
Problem Address:	BROOKDALE AV & FRUITVALE AV
Category:	STREETSW
Date / Time Reported:	7/7/2016 9:34:01 AM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	CHANEY, LOLISHA
Status:	CANCEL
Associated Cityworks Project:	PotholeBlitz
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

#### **Q&A & Comments:**

By CHANEY, LOLISHA: 7/7/2016 9:34:02 AM
CITIZEN REPORTS A LARGE POTHOLE ON BROOKDALE AV BETWEEN FRUITVALE AV & COOLIDGE AV.
Caller: :
Q: Is there any water coming out of it?
A: Don't Know / No Answer
Q: Is there an odor coming out of it?
A: Don't Know / No Answer
Q: Is there loose asphalt around it or is it more like smooth dip?
A: Don't Know / No Answer
Q: How large is the hole?
A: DON'T KNOW
Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO
Q: What were you doing when you encountered the pothole/depression?
A: Don't Know / No Answer
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A:
By CHANEY, LOLISHA: 7/7/2016 9:35:03 AM
THIS IS NOT A MAJOR STREET, THIS IS NOT A BIKEWAY. PRIORITY 3, SUBJECT TO CHANGE BY
SUPERVISOR.
BATTISTE JR., HARRY: Combined with requests 718429Combined to request - 643538

Public Works Agency Call Center | (510) 615-5566

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## Service Request **694173** Assigned To **FRANKLIN, LEROY J**

## **Service Request Information**

Request Number:	694173
Description:	Streets - Potholes/Depression
Problem Address:	<b>BROOKDALE AVE &amp; FRUITVALE AVE</b>
Category:	STREETSW
Date / Time Reported:	11/15/2016 9:48:49 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	SeeClickFix, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id Category Description Submit To WO Status

#### **Q&A & Comments:**

Reported by SeeClickFix user SeeClickFix user on 11/15/2016 SeeClickFix Link:
Summary: Pothole
Description: Potholes and extremely rough road make up the entire road of Brookdale and Nicol Avenues between
Fruitvale and Coolidge. This is my 3rd time writing this, and I've read many other Clickfix requests to get these streets
fixed! I'm submitting the bill for car alignment to the City of Oakland.
By UDO-OKON, DONNISHA: 11/17/2016 8:38:59 AM CITIZEN IS REPORTING POTHOLES IN THE STREET LOCATED ON BROOKDALE AVENUE BETWEEN
FRUITVALE AVENUE AND COOLIDGE AVENUE.
FROM VALE AVENUE AND COOLIDGE AVENUE.
Caller:
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it?
A: NO
Q: Is there loose asphalt around it or is it more like smooth dip?
A: There is loose asphalt around it
Q: How large is the hole?
A: DO NOT KNOW
Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO
Q: What were you doing when you encountered the pothole/depression? A: Don't Know / No Answer
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A:
By UDO-OKON, DONNISHA: 11/17/2016 8:40:00 AM
THIS IS NOT A MAJOR STREET, THIS IS NOT A BIKEWAY. PRIORITY 3, SUBJECT TO CHANGE BY
SUPERVISOR.
By UDO-OKON, DONNISHA: 11/17/2016 8:42:15 AM
ADDITIONAL NOTES: A SEPARATE SERVICE REQUEST WILL BE CREATED FOR POTHOLE LOCATED ON
NICOL AVENUE.
Combined to request - 718429

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 pwacallcenter@oaklandnet.com
 Mobile app:
 SeeClickFix

### Service Request **718429** Assigned To **BATTISTE JR., HARRY**

## **Service Request Information**

Request Number:	718429
Description:	Streets - Potholes/Depression
Problem Address:	<b>BROOKDALE AV &amp; FRUITVALE AV</b>
Category:	STREETSW
Date / Time Reported:	3/15/2017 8:57:29 PM
Service Priority:	3 - Medium
Submitted To:	BATTISTE JR., HARRY
Initiated By:	Web, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name         Home Phone         Work Phone         Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id Category Description Submit To WO Status

#### Q&A & Comments:

There is several large potholes on Brookdale between Coolidge and Fruitvale. These potholes have severely messed up my tires being that I have to drive up this street every single day. I am sure that it is an issue to my neighbors and those around my community as well. By CRIDDLE, DEON: 3/17/2017 11:57:41 AM THIS IS NOT A MAJOR STREET, THIS IS NOT A BIKEWAY. PRIORITY 3, SUBJECT TO CHANGE BY SUPERVISOR. BATTISTE JR., HARRY: Combined with requests 694173Combined to request - 666203

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

### Service Request **720866** Assigned To **SEECLICKFIX, REQUEST**

# **Service Request Information**

Request Number:	720866
Description:	Pothole (report from SeeClickFix)
Problem Address:	2876 BROOKDALE AV
Category:	STREETSW
Date / Time Reported:	3/25/2017 3:05:53 PM
Service Priority:	3 - Medium
Submitted To:	SEECLICKFIX, REQUEST
Initiated By:	SeeClickFix, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name Home P	hone Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Reported by SeeClickFix user	on 03/25/2017 SeeClickFix Link:
Summary: Pothole	
Photo:	
Description: Quite possibly the most vici	ious pothole in all of Oakland!!Combined to request - 714872

#### Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

#### Service Request **721126** Assigned To **SEECLICKFIX, REQUEST**

# **Service Request Information**

Request Number:	721126
Description:	Pothole (report from SeeClickFix)
Problem Address:	2883-2901 BROOKDALE AVENUE
Category:	STREETSW
Date / Time Reported:	3/27/2017 10:42:55 AM
Service Priority:	3 - Medium
Submitted To:	SEECLICKFIX, REQUEST
Initiated By:	SeeClickFix, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id Category Description Submit To WO Status

#### **Q&A & Comments:**

Reported by SeeClickFix user on 03/27/2017 SeeClickFix Link: Summary: Pothole Description: This street between Fruitvale and Coolidge has numerous bad potholes. Several are deep;enough to damage tires and suspensions.Combined to request - 714872

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

#### Service Request **721408** Assigned To **SEECLICKFIX, REQUEST**

# **Service Request Information**

Request Number:	721408
Description:	Pothole (report from SeeClickFix)
Problem Address:	2883 BROOKDALE AV
Category:	STREETSW
Date / Time Reported:	3/28/2017 9:42:43 AM
Service Priority:	3 - Medium
Submitted To:	SEECLICKFIX, REQUEST
Initiated By:	SeeClickFix, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id Ca	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Reported by SeeClickFix user	on 03/28/2017 SeeClickFix Link:
Summary: Pothole HUGE!!!!!	
Photo:	
Description: this pothole is massive an	d dangerous
SeeClickFix user com	mented on 03/28/2017
Please contact the PWD call center 61	5-5566 for this very dangerous crater. Combined to request - 715191

Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

#### Service Request **722047** Assigned To **SEECLICKFIX, REQUEST**

# **Service Request Information**

Request Number:	722047
Description:	Pothole (report from SeeClickFix)
Problem Address:	BROOKDALE AV & CAPP ST
Category:	STREETSW
Date / Time Reported:	3/30/2017 10:43:36 AM
Service Priority:	3 - Medium
Submitted To:	SEECLICKFIX, REQUEST
Initiated By:	SeeClickFix, Request
Status:	CANCEL
Associated Cityworks Project:	
Council District:	CCD5

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
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#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Reported by SeeClickFix user	on 03/30/2017 SeeClickFix Link:	
Summary: Pothole		
Photo:		
Description: Many huge potholes on Brookdal	e between Fruitvale and Coolidge	. This street is abused by the AC
Transit buses and really needs a full repave.C	combined to request - 717660	

#### Public Works Agency Call Center | (510) 615-5566

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#### Service Request **723026** Assigned To **BATTISTE JR., HARRY**

## **Service Request Information**

Request Number:	723026	
Description:	Streets - Potholes/Depression	
Problem Address:	2871 BROOKDALE AV	
Category:	STREETSW	
Date / Time Reported:	4/4/2017 8:24:07 AM	
Service Priority:	3 - Medium	
Submitted To:	BATTISTE JR., HARRY	
Initiated By:	CRIDDLE, DEON	
Status:	Open	
Associated Cityworks Project:		
Council District:	CCD5	

## **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					4/4/2017 8:21:59 AM	

#### **Related Work Orders:**

Work Order Id Category	Description	Submit To	WO Status	
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#### **Q&A & Comments:**

da a comments.
By CRIDDLE, DEON: 4/4/2017 8:24:08 AM
CI
Caller:
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it?
A: NO
Q: Is there loose asphalt around it or is it more like smooth dip?
A: There is loose asphalt around it
Q: How large is the hole?
A:
Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO
Q: What were you doing when you encountered the pothole/depression?
A: Driving
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A:
By CRIDDLE, DEON: 4/4/2017 8:24:47 AM
THIS IS NOT A MAJOR STREET, THIS IS NOT A BIKEWAY. PRIORITY 3, SUBJECT TO CHANGE BY
SUPERVISOR.

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