

Perkins, Cynthia

From: Allen, Terry
Sent: Tuesday, April 11, 2017 12:56 PM
To: Perkins, Cynthia
Subject: FW: reorganization

Per your request.

From: Allen, Terry
Sent: Friday, March 3, 2017 4:04 PM
To: Kasaine, Katano
Cc: Baig, Ahsan; Lai, Myron
Subject: reorganization

Katano Kasaine, Interim CIO

I am resending this email, with edits, as I have not received a response to my original email sent nearly two weeks ago. I respectfully thank you for your time and consideration.

On February 17th, I was informed that due to the reorganization of our department, the primary job function that I was originally hired to perform and have been performing my entire career with the City of Oakland was removed from my area of responsibility. I was also informed that these responsibilities have been reassigned to a position that is currently vacant. In addition, I was informed that my new job function would be managing the City of Oakland's Radio Shop.

The purpose of this letter is to respectfully request restoration of the roles and responsibilities of the primary job function I was recruited and hired to perform managing the City's Network infrastructure and associated security systems.

In 2001, I was recruited and subsequently hired by the City of Oakland as its first fulltime permanent Network Architect. I was specifically hired due to my background and experience in networking, client/server, database, security and email messaging system management and administration. I was later promoted to Information System Manager where I continued to manage the city's network infrastructure and security technologies.

During my entire career with the City, I have been responsible for the day to day management, configuration and maintenance of the City's Network Infrastructure as both a Network Architect and Network Division Manager (ISM/ISMII). During my 20 plus year career, including 16 years in Oakland, I as well as the City of Oakland, have spent thousands of dollars and hours investing in my chosen career path as a network, enterprise infrastructure and security manager. I have held certifications and attended seminars and conferences paid for by the City of Oakland, in areas of networking, server, database, and email administration and security. For the City of Oakland, I have personally deployed or managed the implementation of a fully routed network, enterprise cloud services, firewalls, VoIP, on premise and cloud based messaging systems, gigabit and multi-tier networking and web based ecommerce for the City of Oakland. I have introduced and authored the City's first security program policy, written most of the City's IT security policies and as a result have performed the additional role of the City's defacto CSO. During my 20 plus year career I have held certifications as:

Microsoft Certified Professional (MCP)
Microsoft Certified Systems Engineer (MCSE)
Certified Novell Administrator (CNA)
Certified Citrix Administrator (CCA)

Cisco Certified Network Associate (CCNA)
Cisco Certified Network Professional (CCNP)
Certified Information Systems Auditor (CISA)
Certified Information Systems Security Professional (CISSP)

It is with this background and the utmost courtesy and respect that I question my reassignment as Manager of the City's of Oakland Radio Shop. I have no expertise in supporting the radio system(s) or handheld radio units used by Oakland's Police and Fire Departments. In fact I have never configured or used any of these units. I have no expertise in the area of public safety protocols for using these radio systems. I do not see how this benefits the public safety for the citizens of Oakland.

As both a civil servant and a tax paying citizen of Oakland, I do not understand the public benefit of the re-organization of my role within the Department of Information Technology to Radio Shop Manager. The impact of this change effectively wipes out the City's 16 year investment and terminates my 20 year career as a networking/infrastructure/security professional.

As a result I respectfully request that you reconsider your decision.

Terry Allen
Information System Manager II
City of Oakland

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