

Johnson, Venus

From: Tony Chen <tchen@shotspotter.com>
Sent: Thursday, January 19, 2017 10:57 PM
To: Johnson, Venus
Subject: SST - ShotSpotter New User Setup

Ms. Johnson

This email is in regards to access to and installation of the SST investigators portal on your computers. You have been authorized by Capt. Joyner to access ShotSpotter Investigators Portal, Mobile App, and the web browser version of Flex. The Investigators Portal is primarily used for searching past incidents and historical data while the Mobile app is used for real time alerts.

You can download the mobile app by searching ShotSpotter in your mobile app store. You can also access the same application on your web browser at Flex.shotspotter.com.

This is the link for installing the Investigators Portal: <https://us3.shotspotter.net/flex>

When opening this link please use the Mozilla Firefox browser. Often the link will not download properly when using other browsers. Also ensure your computer has Microsoft Silverlight installed prior to downloading the Shotspotter link. Here is the Silverlight link if you do not have it: <https://www.microsoft.com/silverlight/>

Should you have questions or the need for further assistance, please do not hesitate to contact me at your earliest convenience.

Respectfully,



Tony Chen
Service Operations Specialist
Tel.510.794.3103
tchen@shotspotter.com

Corporate Headquarters
7979 Gateway Boulevard
Newark, CA 94560

 **ShotSpotter** The Fight to Stop Gun Violence Starts with ShotSpotter

Johnson, Venus

From: Ralph A. Clark <rclark@shotspotter.com>
Sent: Thursday, February 09, 2017 5:34 AM
To: Johnson, Venus
Cc: Laura Golden
Subject: Meeting request-Ralph Clark ShotSpotter

Venus,

Can you please forward this meeting request to your executive assistant so that we might find a time that we can connect up for an in-person meeting?

Regards,

Ralph



Venus Johnson <venus.johnson@gmail.com>

FW: Invitation to ShotSpotter/Oakland PD Annual Account Review

2 messages

Lydia Barrett <lbarrett@shotspotter.com>

Wed, Mar 22, 2017 at 11:18 AM

To: "venus.johnson@gmail.com" <venus.johnson@gmail.com>

Hello Ms. Johnson. I'm sending this to your personal email which I got off LinkedIn as I'm not sure I have your correct work address. Ralph Clark and I are hoping you can join us next week for the meeting.

My kindest thanks for your consideration,

Lydia

Lydia Barrett

SST, Inc. (ShotSpotter)

US West, Public Safety Solutions

Cell.650.833.9534

lbarrett@shotspotter.com

From: Lydia Barrett <lbarrett@shotspotter.com>

Date: Tuesday, March 21, 2017 at 2:41 PM

To: "vjohnson@oaklandnet.com" <vjohnson@oaklandnet.com>

Subject: Re: Invitation to ShotSpotter/Oakland PD Annual Account Review

Hello Ms. Johnson. I wanted to make sure you received my earlier invitation to our ShotSpotter Annual Account Review with OPD next Tuesday, March 28. Ralph Clark asked that I extend an invitation to you.

I hope that you can join us. The details are in my earlier email below.

Kindest thanks,

Lydia

Lydia Barrett

SST, Inc. (ShotSpotter)

US West, Public Safety Solutions

Cell.650.833.9534

lbarrett@shotspotter.com

From: Lydia Barrett <lbarrett@shotspotter.com>

Date: Friday, March 17, 2017 at 8:39 AM

To: "vjohanson@oaklandnet.com" <vjohanson@oaklandnet.com>

Subject: Invitation to ShotSpotter/Oakland PD Annual Account Review

Good morning Ms. Johnson. My name is Lydia Barrett and I manage customer success for ShotSpotter for the Western U.S. Specifically, I work with OPD in helping them with their ShotSpotter service.

I understand you met Ralph Clark, our CEO and an Oakland resident, recently. Ralph mentioned that he invited you to our upcoming Annual Account Review with Chief Kirkpatrick and some of her key command team to review and discuss OPD's use of ShotSpotter.

We would love for you to join us at that meeting if you're able. It would be a great opportunity for you to be a part of the 1-1 discussion regarding ShotSpotter with OPD, and ask any questions you may have. We're excited about your new position in the City, and want to ensure we're helping you in every way we can.

Here are the details for the meeting:

Tuesday, March 28

1:00-2:00 p.m. PST

OPD Police Admin Bldg., Chief's Office

455 7th Street Oakland

Thank you so much, and please let me know if you'd like to join us. My email is lbarrett@shotspotter.com and my cell is 650-833-9534.

Kindest regards,

Lydia

Lydia Barrett

SST, Inc. (ShotSpotter)

US West, Public Safety Solutions

Cell.650.833.9534 / Fax.650.887.2106

lbarrett@shotspotter.com

<http://www.linkedin.com/in/lydiabarrett>

Twitter: @lydbarrett and @shotspotter



Learn more about ShotSpotter Flex

Detect, Protect, Connect

Venus Johnson <venus.johnson@gmail.com>

Wed, Mar 22, 2017 at 12:49 PM

To: Lydia Barrett <lbarrett@shotspotter.com>

Hi Lydia -

My work address is vjohnson3@oaklandnet.com. Would you mind forwarding the invite to that email address? And I was just thinking this morning - I need to reach out to Ralph about the SS meeting info!

Thanks,

Venus

Sent from my iPhone

[Quoted text hidden]

[Quoted text hidden]

<image001.png> <image002.png>

Learn more about ShotSpotter Flex

Johnson, Venus

From: Johnson, Venus
Sent: Wednesday, March 22, 2017 12:58 PM
To: 'Lydia Barrett'
Subject: RE: ShotSpotter/OPD Annual Account Review

This is wonderful Lydia. So glad we were able to connect before the meeting! I am looking forward to attending next week.

Venus

Venus D. Johnson
Director of Public Safety | Office of Mayor Libby Schaaf
1 Frank. H. Ogawa Plaza, 3rd Floor, Oakland CA 94612
Office: 510.238.3141 | Direct: 510.238. 3460

[Subscribe to Mayor Schaaf's Newsletter](#) | Follow @LibbySchaaf on Twitter

-----Original Appointment-----

From: Lydia Barrett [<mailto:lbarrett@shotspotter.com>]
Sent: Wednesday, March 22, 2017 12:56 PM
To: Lydia Barrett; Johnson, Venus
Subject: ShotSpotter/OPD Annual Account Review
When: Tuesday, March 28, 2017 1:00 PM-2:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where: OPD PAB; 455 7th Street Oakland, CA 94607

Thanks so much Venus. I'm glad I got your correct email. Thanks!

We will have 5-6 folks with us – Ralph, myself, and several executives and customer success managers – and will have a presentation with some reporting information.

Chief Kirkpatrick and her key staff involved with ShotSpotter program management are expected to be present.

We feel this is an important for Chief Kirkpatrick and key command staff as this is the first introduction to ShotSpotter and our program since the new leadership transition.

Like last year, our intent with the review is to discuss overall usage and value of ShotSpotter in OPD's efforts, review operational performance and concerns, and to assess other ways we can add more value and improve any issues. We will have a prepared report of our analysis of OPD's use of ShotSpotter at the meeting to help lead some of our conversation.

We're looking forward to having you join us.

Kindest,

Lydia

Lydia Barrett

SST, Inc. (ShotSpotter)

US West, Public Safety Solutions

Cell.650.833.9534

lbarrett@shotspotter.com

Johnson, Venus

From: Johnson, Venus
Sent: Tuesday, March 28, 2017 12:50 PM
To: 'Lydia Barrett'
Subject: RE: ShotSpotter/OPD Annual Account Review Now Back On at 1:00 p.m. Today

I am just seeing this email. I will be a little late – but will be there. Please let everyone know.

TY!

Venus D. Johnson
Director of Public Safety | Office of Mayor Libby Schaaf
1 Frank. H. Ogawa Plaza, 3rd Floor, Oakland CA 94612
Office: 510.238.3141 | Direct: 510.238. 3460

[Subscribe to Mayor Schaaf's Newsletter](#) | Follow @LibbySchaaf on Twitter

-----Original Appointment-----

From: Lydia Barrett [<mailto:lbarrett@shotspotter.com>]
Sent: Tuesday, March 28, 2017 8:47 AM
To: Johnson, Venus
Subject: ShotSpotter/OPD Annual Account Review Now Back On at 1:00 p.m. Today
When: Tuesday, March 28, 2017 1:00 PM-2:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where: OPD PAB; 455 7th Street Oakland, CA 94607

Good morning Venus. I received a call from OPD this morning and they have resolved the conflict with the Chief's schedule. **They do want to do our ShotSpotter/OPD Annual Account Review today at the previously scheduled time of 1:00-2:00 p.m.**

Ralph and I are hoping that you're still able to make that meeting if possible. It will be at the OPD PAB in the Chief's office area.

Thank you so much for your consideration, and hope to see you today at 1:00 p.m.

Lydia

Lydia Barrett
SST, Inc. (ShotSpotter)
US West, Public Safety Solutions
Cell.650.833.9534
lbarrett@shotspotter.com

From: Lydia Barrett
Date: Monday, March 27, 2017 at 11:09 PM
To: "vjohnson3@oaklandnet.com"
Subject: Canceled: ShotSpotter/OPD Annual Account Review

~~Hi Venus. Due to a scheduling conflict with Chief Kirkpatrick, we will be rescheduling our review meeting. We will not be holding this tomorrow, but we will get back to you quickly with another date for the meeting.~~

I am coordinating with D/C Cunningham for a date that works for everyone. Thank you for your flexibility.

I'll update you on the new meeting date once I hear from D/C Cunningham. Thanks so much Venus.

Kindest,

Lydia

Lydia

Lydia Barrett

SST, Inc. (ShotSpotter)

US West, Public Safety Solutions

Cell.650.833.9534

Sze, Sun-Kwong (Michael)

From: Laura Golden <lgolden@shotspotter.com>
Sent: Friday, February 10, 2017 12:31 PM
To: Sze, Sun-Kwong (Michael)
Subject: RE: Meeting request-Ralph Clark ShotSpotter

Sun Kwong,

That works on Ralph's calendar. Do you want to send and invite to rclark@shotspotter.com and I'll accept it?

Thanks for coordinating!

Laura

From: Sze, Sun-Kwong (Michael) [<mailto:MSze@oaklandnet.com>]
Sent: Friday, February 10, 2017 12:09 PM
To: Laura Golden <lgolden@shotspotter.com>
Subject: FW: Meeting request-Ralph Clark ShotSpotter

Hi Laura,

Please let me know is Ralph able to meet on Friday, March 10 at 10 am for half an hour in Oakland?

Thanks,
Sun Kwong

Sun Kwong (Michael) Sze

Special Projects Coordinator | Office of the Mayor
1 Frank. H. Ogawa Plaza, 3rd Floor, Oakland CA 94612
Office: 510.238.3141 | Direct: 510.238.7577 | Email: msze@oaklandnet.com
[Subscribe to Mayor Schaaf's newsletter](#) | Follow Mayor Schaaf on Twitter: @LibbySchaaf

From: Laura Golden [<mailto:lgolden@shotspotter.com>]
Sent: Thursday, February 09, 2017 3:26 PM
To: Sze, Sun-Kwong (Michael)
Cc: Ralph A. Clark
Subject: RE: Meeting request-Ralph Clark ShotSpotter

Dear Sun Kwong (Michael),

Hello I'm Laura Golden, Ralph's Executive Assistant.
I'm sorry to say that Ralph will be out of the country on business that day.

Would it be possible to schedule a call between them the morning of March 2nd as Ralph will be back and working from New York (in a much closer time zone) that day?

If Venus has availability early that morning it would be preferable and we would be grateful for the switch in scheduling.

Please let me know.

Laura B. Golden
Executive Assistant/Office Manager
7979 Gateway Blvd. Suite 210
Newark, Ca. 94560
Lgolden@shotspotter.com
Direct: 510-794-3125 Mobile: 510-676-6265

From: Ralph A. Clark
Sent: Thursday, February 9, 2017 2:42 PM
To: Laura Golden <Lgolden@shotspotter.com>
Subject: Fwd: Meeting request-Ralph Clark ShotSpotter

Get [Outlook for iOS](#)

From: Sze, Sun-Kwong (Michael) <msze@oaklandnet.com>
Sent: Thursday, February 9, 2017 2:21 PM
Subject: RE: Meeting request-Ralph Clark ShotSpotter
To: Ralph A. Clark <rclark@shotspotter.com>

Hi Ralph,

Venus is available to meet on Tuesday, Feb 21 at 4 pm for a half an hour meeting. Please let me know if that works for you?

Thank you,
Sun Kwong

Sun Kwong (Michael) Sze
Special Projects Coordinator | Office of the Mayor
1 Frank. H. Ogawa Plaza, 3rd Floor, Oakland CA 94612
Office: 510.238.3141 | Direct: 510.238.7577 | Email: msze@oaklandnet.com
Subscribe to Mayor Schaaf's newsletter | Follow Mayor Schaaf on Twitter: [@LibbySchaaf](#)

-----Original Message-----

From: Ralph A. Clark [<mailto:rclark@shotspotter.com>]
Sent: Thursday, February 09, 2017 5:34 AM
To: Johnson, Venus
Cc: Laura Golden
Subject: Meeting request-Ralph Clark ShotSpotter

Venus,

Can you please forward this meeting request to your executive assistant so that we might find a time that we can connect up for an in-person meeting?

Regards,

Ralph