

City of Oakland

Public Works Agency Call CenterService Request **698741**Assigned To **SUPERVISOR, SEWERS****Service Request Information**

Request Number:	698741
Description:	Sewers - Blockage
Problem Address:	82 CASTLE PARK WAY
Category:	SEWERS
Date / Time Reported:	12/14/2016 11:01:19 AM
Service Priority:	1 - Emergency
Submitted To:	SUPERVISOR, SEWERS
Initiated By:	UDO-OKON, DONNISHA
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					12/14/2016 10:58:48 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
812848	SEWERS	Sewers - Clean - Power Rod	SNOWDEN, WILLIE T	Closed
813564	SEWERS	Sewers - Overflow	TRUJILLO, DAVID V	Closed

Q&A & Comments:

By UDO-OKON, DONNISHA: 12/14/2016 11:01:20 AM
CITIZEN IS REPORTING A SEWER BACK-UP LOCATED AT 83 CASTLE PARK WAY.
Caller: :
Q: Is the sewage outside or inside the house?
A: Inside
Q: Where is it coming from?
A: Don't Know / No Answer
Q: Is the flow steady or intermittent?
A: Don't Know / No Answer
By UDO-OKON, DONNISHA: 12/14/2016 11:02:48 AM
ADDITIONAL NOTES: REPORTED TO TONY

Public Works Agency Call Center | (510) 615-5566www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

The City of Oakland Public Works Agency is an American Public Works Association Accredited Agency.