

City of Oakland

Public Works Agency Call CenterService Request **626606**Assigned To **JONES, ANTHONY C****Service Request Information**

Request Number:	626606
Description:	Sewers - Blockage
Problem Address:	4474 ARCADIA AV
Category:	SEWERS
Date / Time Reported:	1/7/2016 1:07:29 PM
Service Priority:	1 - Emergency
Submitted To:	JONES, ANTHONY C
Initiated By:	HUEY, BETTY
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
[REDACTED]	[REDACTED]				1/7/2016 12:59:32 PM	[REDACTED]

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
732990	SEWERS	Sewers - Back Up	LOZANO, ARMANDO A	Closed

Q&A & Comments:

By HUEY, BETTY: 1/7/2016 1:07:33 PM CITIZEN IS REPORTING A SEWER BLOCKAGE AT 4474 ARCADIA AVE. PER CITIZEN, TREE ROOTS ARE GROWN INTO THE MAIN SEWER LINE. Caller: [REDACTED] Q: Is the sewage outside or inside the house? A: Don't Know / No Answer Q: Where is it coming from? A: Don't Know / No Answer Q: Is the flow steady or intermittent? A: Don't Know / No Answer By HUEY, BETTY: 1/7/2016 1:16:03 PM REPORTED TO CHARLIE EVANS.

Public Works Agency Call Center | (510) 615-5566www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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City of Oakland

Public Works Agency Call CenterService Request **631870**Assigned To **JONES, ANTHONY C****Service Request Information**

Request Number:	631870
Description:	Sewers - Bad Odor
Problem Address:	4400 WHITTLE AV
Category:	SEWERS
Date / Time Reported:	2/1/2016 9:53:48 AM
Service Priority:	3 - Medium
Submitted To:	JONES, ANTHONY C
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					2/1/2016 9:48:13 AM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
738421	SEWERS	Sewers - Odor Investigate	RUSHING JR., HENRY	Closed

Q&A & Comments:

By FLEWELLEN, SARAH J: 2/1/2016 9:53:49 AM
CITIZEN STATES BAD SEWER ODOR LOCATED AT 4400 WHITTLE AVENUE.

Caller:

Q: For how long has the bad odor been noticeable?

A: SINCE THE 21ST OF JANUARY

By FLEWELLEN, SARAH J: 2/1/2016 9:56:32 AM
REPORTED TO SEWER SUPERVISOR JAMES TOBIAS.

By WONG, JASON: 2/3/2016 3:28:04 PM
FOLLOW UP REQUEST. CITIZEN STATES THEY ARE STILL DETECTING A SEWER ODOR. CALL CENTER REPORTED TO SUPERVISOR T.JONES. PER SUPERVISOR T.JONES A CREW WILL INVESTIGATE IN THE MORNING 2/4/16.

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Public Works Agency Call Center

Assigned To **PEGROSS JR., LOUIS H**

Request Number:	675902
Description:	Streets/Sidewalks - Portable Barriers Maint
Problem Address:	2131 MELVIN ROAD
Category:	STREETSW
Date / Time Reported:	8/16/2016 10:16:30 PM
Service Priority:	1 - Emergency
Submitted To:	PEGROSS JR., LOUIS H
Initiated By:	SeeClickFix, Request
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD4

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
[REDACTED]					8/16/2016 10:16:30 PM	[REDACTED]

Work Order Id	Category	Description	Submit To	WO Status
786168	STREETSW	Streets&SW - Miscellaneous (Not Asset Maintenance)	WALKER, ALONZO	Closed

Reported by SeeClickFix user [REDACTED] on 07/25/2016 SeeClickFix Link: [REDACTED]
Summary: Street Issue (Other than Pothole)
Photo: [REDACTED]
Description: Months ago erosion took a portion of the road away at the turn in the road City officials put orange barriers to keep people from going off the road nothing has been done since in fact the barriers supposed to contain water which has evaporated away and now will not stop a vehicle as they are intended. When will this road be repaired and at least maintain your barriers to keep it safe. The rains are coming and it's going to get worse.

SeeClickFix user [REDACTED] commented on 08/16/2016
I'm very disappointed that this issue was closed and considered completed by the city. The barriers were indeed refilled with water but no tops were put on, therefore leaving the possibility of a mosquito problem later. More importantly there was Drilling that occurred by City staff for one day maybe two and no activity since. When the rains come, given no change or repair was done by City Public Works the road most likely will erode until there's no Road at all. Bottom line the road has not been repaired.
Caller: [REDACTED]
Q: Is the barrier blocking vehicular or pedestrian traffic?
A: Vehicular

By PEGROSS JR., LOUIS H: 8/17/2016 8:53:30 AM
Walker - Can you go place caps on water barriers

SeeClickFix user [REDACTED] commented on 08/18/2016
Is anybody reading these comments/replies? Why is this closed, the street has not been repaired.

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