

Work Order 736932

Work Order ID #	736932
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	3759 BROOKDALE AV
Submit To	PANICHELLI, MARIO J
By PANICHELLI, MARIO J: 1/26/2016 2:01:37 PM Met with resident at 3759 Brookdale Ave. Flushed segment on easement and flushed problem drop in middle of street to break up paper debris buildup.	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	PANICHELLI, MARIO J
Initiated Date	1/26/2016 1:45:40 PM
Actual Start Date	1/26/2016 12:00:00 PM
Actual Finish Date	1/26/2016 2:30:00 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	2
Units Accomplished	115
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$374.83
Total Of Work Order Labor Costs	\$327.83
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$47.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$138.33	SPIKES, CALVIN C	2.50	1/26/2016 12:00:00 PM	1/26/2016 2:30:00 PM
\$189.50	PANICHELLI, MARIO J	2.50	1/26/2016 12:00:00 PM	1/26/2016 2:30:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$47.00	9051 - 2011 US JETTING 375 GAL TRAILER FLUSHER	9051	2.50	1/26/2016 12:00:00 PM	1/26/2016 2:30:00 PM	\$47.00	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
9452	SANITARYSEWERSTRUCTURES
10414	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	

CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	2 - Light
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	3 - Moderate
CLEANING OBSERVATION - OTHER..	PAPER DEBRIS

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
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Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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Work Order 776396

Work Order ID #	776396
Work Order Category	ILLDUMP
Work Order Description	KOCB Illegal Dumping - Illegal Dumping Removal
Work Order Address	3759 BROOKDALE AV
Submit To	114-KOCB ILL DUMP-PACKER-LM-HS,
From Request 666338: Code: LIT_ILL_DUMP Description: Illegal Dumping - debris, appliances, etc. Details: Illegal Dumping Comments: Reported by SeeClickFix [REDACTED] [REDACTED] Summary: Illegal Dumping [REDACTED] Description: Two couches By CRIDDLE, DEON: 7/8/2016 11:59:27 AM CITIZEN IS REQUESTING THE REMOVAL OF 2 COUCHES, ON THE SIDEWALK, LOCATED AT 3759 BROOKDALE AVENUE. Caller: [REDACTED] Q: Are the dumped materials located on public or private property? A: Public Q: Are the dumped materials in the middle of the roadway BLOCKING through traffic in a traffic lane? A: NO Q: What are the contents of the illegally dumped materials? A: Furniture	
Priority	3 - Medium
Supervisor	MOORE SR., LELAND S
Cityworks Project Name	
Initiated By	MOORE SR., LELAND S
Initiated Date	7/9/2016 10:11:31 AM
Actual Start Date	7/10/2016 3:03:30 PM
Actual Finish Date	7/10/2016 3:03:32 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	2
Units Accomplished Description	Cubic Yards
Total Work Order Cost	\$81.05
Total Of Work Order Labor Costs	\$77.30
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$3.75

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$35.80	MORA, LUIS, JR.	0.75	7/10/2016 12:00:00 AM	7/10/2016 12:00:00 AM
\$41.50	ALEJANDRE, JAIME E	0.75	7/10/2016 12:00:00 AM	7/10/2016 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$3.75	4985 - REFUSE PACKER 25YD	4985	0.75	7/10/2016 12:00:00 AM	7/10/2016 12:00:00 AM	\$3.75	Hourly

Material

Material Cost	Description	Material UID	Mat Unit	Units
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			Cost	Required
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Entities

Entity UID	Entity Type
10975	OAKLANDSTREETS

Custom Fields

Custom Field Names	Custom Field Value
(LEO) EVIDENCE COLLECTED?	
(CREW) # OF APPLIANCES	
(CREW) # OF TIRES	
(CREW) # OF E-WASTE	
(CREW) # OF MATTRESSES/BOXSPR	
(CREW) CY CONSTRUCTION DEBRIS	
(CREW) CY OF OTHER DEBRIS	
CAUSE OF DAMAGE	Normal Wear and Tear
(CREW) CY FURNITURE	
(LEO) CASE #	
(CREW) CY HOUSEHOLD WASTE	
(LEO) SIGNATURE / DATE	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
666338	Illegal Dumping - debris, appliances, etc.	3 - Medium	3759 BROOKDALE AV	7/7/2016 2:02:44 PM	DUNLAP, PETER O	ILLDUMP	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							7/7/2016 2:02:44 PM

Work Order 809374

Work Order ID #	809374
Work Order Category	SEWERS
Work Order Description	Sewers - Visual Assess Main
Work Order Address	3759 BROOKDALE AV
Submit To	TRUJILLO, DAVID V
From Request 696016: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 11/29/2016 10:05:51 AM CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE. Caller: [REDACTED]: Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 11/29/2016 10:10:12 AM CALL CENTER REPORTED TO T.JONES.	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	TRUJILLO, DAVID V
Initiated Date	11/29/2016 10:49:24 AM
Actual Start Date	12/2/2016 8:41:07 AM
Actual Finish Date	12/2/2016 8:41:10 AM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	0
Units Accomplished Description	Units (Locations)
Total Work Order Cost	\$0.00
Total Of Work Order Labor Costs	\$0.00
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$0.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
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Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
0	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	

BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM

Work Order 809574

Work Order ID #	809574
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	3759 BROOKDALE AV
Submit To	EVANS, CHARLIE
<p>From Request 696016: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 11/29/2016 10:05:51 AM CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE. Caller: [REDACTED] Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 11/29/2016 10:10:12 AM CALL CENTER REPORTED TO T.JONES.</p> <p>By EVANS, CHARLIE: 11/30/2016 7:13:50 AM I ASSISTED THE COMPLAINT CREW WITH FLUSHING A LINE ON A EASEMENT, FROM THE C/O IN THE BACK OF THE DRIVE WAY. WE OPEN THE LINE BUT IT WAS HOLDING IN THE STREET AREA.</p> <p>By EVANS, CHARLIE: 11/30/2016 10:24:41 AM I HAB THAT THIS LINE BE REHAB OR WE PUT A MAN HOLE IN THE STREET AREA AND A C/O WITH A SWEEP SO THAT WE CAN AT LEASE CLEAR THE LINE PROPERLY</p>	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	EVANS, CHARLIE
Initiated Date	11/30/2016 7:10:50 AM
Actual Start Date	11/30/2016 1:30:15 AM
Actual Finish Date	11/30/2016 2:30:30 AM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	111
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$224.90
Total Of Work Order Labor Costs	\$196.70
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$28.20

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$83.00	SPIKES, CALVIN C	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM
\$113.70	EVANS, CHARLIE	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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\$28.20	4291 - 2012 AQUATECH B10 COMBO FLUSHER	4291	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM	\$28.20	Hourly
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Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
10414	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	4 - Heavy
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	4 - Heavy
CLEANING OBSERVATION - OTHER	N/A

CLEANING OBSERVATION - OTHER..

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM

Work Order 809593

Work Order ID #	809593
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	3759 BROOKDALE AV
Submit To	LOZANO, ARMANDO A
<p>From Request 696016: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 11/29/2016 10:05:51 AM CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE. Caller: [REDACTED] Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 11/29/2016 10:10:12 AM CALL CENTER REPORTED TO T.JONES.</p> <p>By LOZANO, ARMANDO A: 11/30/2016 7:57:49 AM Assisted Tobias crew, hand rodded m/s easement from down stream L/H # 81-102-86, cleared heavy debris and grease blockage, washed, disinfected and vacuumed contained spill in rear yard, side driveway and gutter area, 100% of spill was contained.</p>	
Priority	1 - Emergency
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	LOZANO, ARMANDO A
Initiated Date	11/30/2016 7:52:42 AM
Actual Start Date	11/29/2016 3:30:00 PM
Actual Finish Date	11/29/2016 9:00:00 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	135
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$845.24
Total Of Work Order Labor Costs	\$741.84
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$103.40

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$416.90	LOZANO, ARMANDO A	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM
\$324.94	QUINTOR, BRANDON	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$103.40	4398 - SEWER FLUSHER COMBO	4398	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM	\$103.40	Hourly

Material

Material Cost	Description	Material UID	Mat Unit	Units
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			Cost	Required
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Entities

Entity UID	Entity Type
10398	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	4 - Heavy
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM

Work Order 810165

Work Order ID #	810165
Work Order Category	SEWERS
Work Order Description	Sewers - Overflow
Work Order Address	3759 BROOKDALE AV
Submit To	TRUJILLO, DAVID V
<p>By TRUJILLO, DAVID V: 12/2/2016 7:43:13 AM WE CAME TO ADDRESS AND FOUND S/S LOOKS LIKE IT HAS OVERFLOWED AT ONE POINT BUT NOT WHEN WE HAVE ARRIVED. WE TALKED TO A TENANT THERE AND SHE SAID SHE SEEN IT SO SHE CALLED IT IN, WE THEN SET SOME SAND BAGS OUT JUST IN CASE IT STARTS TO OVERFLOW AGAIN, WE THEN TRIED TO HAND ROD M/S WITH HAND RODS BUT WE COULD NOR EVEN GET 5 RODS IN L/H, WE THEN CALLED FOR A FLUSHER AND WE THEN GOT THE M/S OPEN AND DOWN AT THIS TIME. WE DID HAVE TO CALL IN FOR A CREW TO COME AND DO A CLEAN UP. M/S IS OPEN AND CLEAR AT THIS TIME. ALSO AT THIS SAME ADDRESS THERE IS A CIP REPORT MADE FOR THIS SAME PROBLEM.</p> <p>From Request 696016: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 11/29/2016 10:05:51 AM CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE. Caller: XXXXXXXXXX Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 11/29/2016 10:10:12 AM CALL CENTER REPORTED TO T.JONES.</p>	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	TRUJILLO, DAVID V
Initiated Date	12/2/2016 7:43:13 AM
Actual Start Date	11/29/2016 10:15:49 AM
Actual Finish Date	11/29/2016 1:05:03 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	240
Units Accomplished Description	Gallons
Total Work Order Cost	\$691.74
Total Of Work Order Labor Costs	\$632.04
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$59.70

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$177.24	ALVARADO-ORTIZ, SANTOS L	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$227.40	TRUJILLO, DAVID V	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$227.40	PANICHELLI, MARIO J	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$59.70	4245 - PICKUP C/CAB W/SERV BODY	4245	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM	\$59.70	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
10414	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	Yes
BACKUP INTO PRIVATE PROPERTY	
CAUSED BY ROOTS	No
CAUSED BY FATS-OIL-GREASE	Yes
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	
(SSO) LOC. CROSS STREET	
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	
(SSO) AT PUMP STATION	
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER - SPECIFY	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	8120114
(SSO) MANHOLE/STRUCTURE TO#	8120106
(SSO) MAP #	
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	
(SSO) FROM LATERAL SEWER	
(SSO) LATERAL-RESPONSIBLE NAME	
(SSO) DESTINATION - BEACH	No
(SSO) DEST. - BLDG STRUCTURE	
(SSO) DEST. - OTHER PAVED	
(SSO) DEST. - STORM DRAIN	No
(SSO) DEST. - STREET CURB/GUTT	
(SSO) DEST. - SURFACE WATER	No
(SSO) DEST. - UNPAVED SURFACE	
(SSO) DEST. - OTHER	
(SSO) DEST. - OTHER - SPECIFY	
(SSO) VOLUME OF SPILL (GALLONS)	240

(SSO) VOLUME RECOVERED (GAL.)	240
(SSO) VOLUME CALCULATED METHOD	4.3/6.1 - Duration and Flow Rate using Photos
(SSO) REPORTED TO	
(SSO) REPORTED BY	
(SSO) REPORTED PHONE	
(SSO) DATE REPORTED	11/29/2016 12:00:00 AM
(SSO) TIME REPORTED	10:05AM
(SSO) DATE CREW ARRIVED	11/29/2016 12:00:00 AM
(SSO) TIME CREW ARRIVED	10:15AM
(SSO) SPILL END DATE	11/29/2016 12:00:00 AM
(SSO) SPILL END TIME	1:05PM
(SSO) SPILL DURATION (MINUTES)	240
(SSO) WEATHER	
(SSO) SEWER MAIN SIZE (INCHES)	
(SSO) SEWER MAIN MATERIAL	
(SSO) CLEANED UP	
(SSO) CONTAINED ALL/PORTION	
(SSO) TV INSPECTION	
(SSO) RESTORED FLOW	
(SSO) RETURN SOME/ALL TO SEWER	
(SSO) OTHER RESPONSE	
(SSO) OTHER RESPONSE - SPECIFY	
(SSO) ANY FISH KILLED	No
(SSO) ANY ONGOING INVESTIGATIO	
(SSO) NAME OF IMPACTED WATER	
(SSO) HEALTH WARNINGS POSTED	
(SSO) SAMPLES H2O COLLECTED	
(SSO) ANALYSIS DONE - DO	
(SSO) ANALYSIS DONE - AMMONIA	
(SSO) ANALYSIS DONE - BACTI	
(SSO) ANALYSIS DONE - OTHER	
(OFF) OES/CAL EMA CONTACT DATE	
(OFF) OES/CAL EMA CONTACT TIME	
(OFF) CONTROL NUMBER	
(OFF) SPOKE TO	
(OFF) CIWQS TRACKING ID#	830288
CITY PROJECT NUMBER	
CLEANING OBSERVATION - DEBRIS	2 - Light
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	3 - Moderate
CLEANING OBSERVATION - OTHER..	

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM

Work Order 818324

Work Order ID #	818324
Work Order Category	SEWERS
Work Order Description	Sewers - Clean - Flush
Work Order Address	3749 BROOKDALE AV
Submit To	PANICHELLI, MARIO J
<p>From Request 703839: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By CRIDDLE, DEON: 1/12/2017 11:34:26 AM CITIZEN IS REPORTING SEWAGE COMING FROM A MANHOLE, LOCATED AT 3749 BROOKDALE AVENUE. IN THE BACK OF THE DRIVEWAY. Caller: [REDACTED] : Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Intermittent By CRIDDLE, DEON: 1/12/2017 11:36:52 AM REPORTED TO THOMAS LEACH.</p> <p>By PANICHELLI, MARIO J: 1/12/2017 2:13:33 PM Met with caller/resident. Resident had problem flushing toilet at multiple unit complex. Checked city main/lamphole on easement. Lamphole holding. Flushed main from manhole in street to restore flow. Pulled back rags, heavy paper products. Inspected segment with CCTV. Appears to be a protruding lateral from same address. Had difficulty passing this spot with standard cleaning nozzle and also with small penetrating nozzle. Will print map for leader (Garcia) on CCTV truck to document exact footage with clear pic of trouble spot.</p>	
Priority	3 - Medium
Supervisor	JONES, ANTHONY C
Cityworks Project Name	
Initiated By	PANICHELLI, MARIO J
Initiated Date	1/12/2017 11:45:18 AM
Actual Start Date	1/12/2017 11:58:47 AM
Actual Finish Date	1/12/2017 2:30:00 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	111
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$504.16
Total Of Work Order Labor Costs	\$475.53
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$28.63

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$147.70	ALVARADO-ORTIZ, SANTOS L	2.50	1/12/2017 12:00:00 PM	1/12/2017 2:30:00 PM
\$189.50	PANICHELLI, MARIO J	2.50	1/12/2017 12:00:00 PM	1/12/2017 2:30:00 PM
\$138.33	SPIKES, CALVIN C	2.50	1/12/2017 12:00:00 PM	1/12/2017 2:30:00 PM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$28.63	4779 - Combo CCTV/Flusher	4779	2.50	1/12/2017 12:00:00 PM	1/12/2017 2:30:00 PM	\$28.63	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entities

Entity UID	Entity Type
10414	SANITARYSEWERCOLLECTIONSYSTEM

Custom Fields

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	1 - Clear
CLEANING OBSERVATION - GREASE	2 - Light
CLEANING OBSERVATION - ROOTS	2 - Light
CLEANING OBSERVATION - OTHER	4 - Heavy
CLEANING OBSERVATION - OTHER..	PAPER PRODUCTS, RAGS.

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
703839	Sewers - Blockage	1 - Emergency	3749 BROOKDALE AV	1/12/2017 11:34:26 AM	PANICHELLI, MARIO J	SEWERS	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							1/12/2017 11:32:15 AM