

**Work Order 809374**

<b>Work Order ID #</b>	<b>809374</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Visual Assess Main</b>
<b>Work Order Address</b>	<b>3759 BROOKDALE AV</b>
<b>Submit To</b>	<b>TRUJILLO, DAVID V</b>
From Request 696016: Code: SE_BLOCKAGE Description: Sewers - Blockage Details: Comments: By WONG, JASON: 11/29/2016 10:05:51 AM CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE. Caller: <span style="background-color: black; color: black;">XXXXXXXXXX</span> Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Manhole Q: Is the flow steady or intermittent? A: Don't Know / No Answer By WONG, JASON: 11/29/2016 10:10:12 AM CALL CENTER REPORTED TO T.JONES.	
<b>Priority</b>	<b>3 - Medium</b>
<b>Supervisor</b>	<b>JONES, ANTHONY C</b>
<b>Cityworks Project Name</b>	
<b>Initiated By</b>	<b>TRUJILLO, DAVID V</b>
<b>Initiated Date</b>	<b>11/29/2016 10:49:24 AM</b>
<b>Actual Start Date</b>	<b>12/2/2016 8:41:07 AM</b>
<b>Actual Finish Date</b>	<b>12/2/2016 8:41:10 AM</b>
<b>Police Beat</b>	<b>24X</b>
<b>Service Delivery District</b>	<b>4</b>
<b>City Council District</b>	<b>CCD4</b>
<b>Total Entities (GIS Assets) on Work Order</b>	<b>1</b>
<b>Units Accomplished</b>	<b>0</b>
<b>Units Accomplished Description</b>	<b>Units (Locations)</b>
<b>Total Work Order Cost</b>	<b>\$0.00</b>
<b>Total Of Work Order Labor Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Material Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Equipment Costs</b>	<b>\$0.00</b>

**Labor**

Labor Cost	Labor Name	Hours	Start Date	Finish Date
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**Equipment**

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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**Material**

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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**Entities**

Entity UID	Entity Type
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0	SANITARYSEWERCOLLECTIONSYSTEM
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**Custom Fields**

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	N/A
CLEANING OBSERVATION - GREASE	N/A
CLEANING OBSERVATION - ROOTS	N/A
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

**Associated Service Request**

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

**Calls on Service Request**

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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						11/29/2016 10:02:37 AM
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**Work Order 809433**

<b>Work Order ID #</b>	<b>809433</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Clean - Flush</b>
<b>Work Order Address</b>	<b>3753 BROOKDALE AV</b>
<b>Submit To</b>	<b>TOBIAS JR., JAMES K</b>
By TOBIAS JR., JAMES K: 11/29/2016 2:04:49 PM Assited # P. Mario crew on plugged main sewer easement from a L/H was not able to unplug line !	
By TOBIAS JR., JAMES K: 11/29/2016 2:05:37 PM Note: Hit a bad spot in line.	
By TOBIAS JR., JAMES K: 11/29/2016 8:35:06 PM Note : was able to unplug L/H in street with hand rods ,did a major cleanup of sewer overflow washed down and vacuumed up raw sewage in driveway ,rear yard, and street & gutter area made several holding tanks dumps , stand by crew assited me A. Lozano .	
Priority	3 - Medium
Supervisor	GUZMAN, MIGUEL
Cityworks Project Name	
Initiated By	TOBIAS JR., JAMES K
Initiated Date	11/29/2016 1:19:29 PM
Actual Start Date	11/29/2016 12:00:12 PM
Actual Finish Date	11/29/2016 8:30:05 PM
Police Beat	24X
Service Delivery District	4
City Council District	CCD4
Total Entities (GIS Assets) on Work Order	2
Units Accomplished	80
Units Accomplished Description	Linear Feet
Total Work Order Cost	\$1,413.98
Total Of Work Order Labor Costs	\$1,357.58
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$56.40

**Labor**

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$206.78	CRAWFORD JR., MARK K	3.50	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$265.30	TOBIAS JR., JAMES K	3.50	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$497.64	TOBIAS JR., JAMES K	5.50	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$387.86	CRAWFORD JR., MARK K	5.50	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM

**Equipment**

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$56.40	4588 - VACTOR F1015 RAMJET	4588	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM	\$56.40	Hourly

**Material**

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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**Entities**

Entity UID	Entity Type
9455	SANITARYSEWERSTRUCTURES
10414	SANITARYSEWERCOLLECTIONSYSTEM

**Custom Fields**

Custom Field Names	Custom Field Value
HOT SPOT	No
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	Yes
CAUSED BY FATS-OIL-GREASE	Yes
CAUSED BY DEBRIS	Yes
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	Yes
RECOMMEND REHABILITATION	Yes
RECOMMEND REPLACE	Yes
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	2 - Light
CLEANING OBSERVATION - GREASE	2 - Light
CLEANING OBSERVATION - ROOTS	2 - Light
CLEANING OBSERVATION - OTHER	N/A
CLEANING OBSERVATION - OTHER..	

**Associated Service Request**

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
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**Calls on Service Request**

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
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**Work Order 809574**

<b>Work Order ID #</b>	<b>809574</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Clean - Flush</b>
<b>Work Order Address</b>	<b>3759 BROOKDALE AV</b>
<b>Submit To</b>	<b>EVANS, CHARLIE</b>
<p>From Request 696016:  Code: SE_BLOCKAGE  Description: Sewers - Blockage  Details:  Comments: By WONG, JASON: 11/29/2016 10:05:51 AM  CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE.  Caller: [REDACTED]  Q: Is the sewage outside or inside the house?  A: Outside  Q: Where is it coming from?  A: Manhole  Q: Is the flow steady or intermittent?  A: Don't Know / No Answer  By WONG, JASON: 11/29/2016 10:10:12 AM  CALL CENTER REPORTED TO T.JONES.</p> <p>By EVANS, CHARLIE: 11/30/2016 7:13:50 AM  I ASSISTED THE COMPLAINT CREW WITH FLUSHING A LINE ON A EASEMENT, FROM THE C/O IN THE BACK OF THE DRIVE WAY. WE OPEN THE LINE BUT IT WAS HOLDING IN THE STREET AREA.</p> <p>By EVANS, CHARLIE: 11/30/2016 10:24:41 AM  I HAB THAT THIS LINE BE REHAB OR WE PUT A MAN HOLE IN THE STREET AREA AND A C/O WITH A SWEEP SO THAT WE CAN AT LEASE CLEAR THE LINE PROPERLY</p>	
<b>Priority</b>	<b>3 - Medium</b>
<b>Supervisor</b>	<b>GUZMAN, MIGUEL</b>
<b>Cityworks Project Name</b>	
<b>Initiated By</b>	<b>EVANS, CHARLIE</b>
<b>Initiated Date</b>	<b>11/30/2016 7:10:50 AM</b>
<b>Actual Start Date</b>	<b>11/30/2016 1:30:15 AM</b>
<b>Actual Finish Date</b>	<b>11/30/2016 2:30:30 AM</b>
<b>Police Beat</b>	<b>24X</b>
<b>Service Delivery District</b>	<b>4</b>
<b>City Council District</b>	<b>CCD4</b>
<b>Total Entities (GIS Assets) on Work Order</b>	<b>1</b>
<b>Units Accomplished</b>	<b>111</b>
<b>Units Accomplished Description</b>	<b>Linear Feet</b>
<b>Total Work Order Cost</b>	<b>\$224.90</b>
<b>Total Of Work Order Labor Costs</b>	<b>\$196.70</b>
<b>Total Of Work Order Material Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Equipment Costs</b>	<b>\$28.20</b>

**Labor**

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$83.00	SPIKES, CALVIN C	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM
\$113.70	EVANS, CHARLIE	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM

**Equipment**

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
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\$28.20	4291 - 2012 AQUATECH B10 COMBO FLUSHER	4291	1.50	11/30/2016 12:00:00 AM	11/30/2016 12:00:00 AM	\$28.20	Hourly
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**Material**

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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**Entities**

Entity UID	Entity Type
10414	SANITARYSEWERCOLLECTIONSYSTEM

**Custom Fields**

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	4 - Heavy
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	4 - Heavy
CLEANING OBSERVATION - OTHER	N/A

CLEANING OBSERVATION - OTHER..

**Associated Service Request**

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

**Calls on Service Request**

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM



**Work Order 809593**

<b>Work Order ID #</b>	<b>809593</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Clean - Flush</b>
<b>Work Order Address</b>	<b>3759 BROOKDALE AV</b>
<b>Submit To</b>	<b>LOZANO, ARMANDO A</b>
<p>From Request 696016:  Code: SE_BLOCKAGE  Description: Sewers - Blockage  Details:  Comments: By WONG, JASON: 11/29/2016 10:05:51 AM  CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE.  Caller: <span style="background-color: black; color: black;">XXXXXXXXXX</span>  Q: Is the sewage outside or inside the house?  A: Outside  Q: Where is it coming from?  A: Manhole  Q: Is the flow steady or intermittent?  A: Don't Know / No Answer  By WONG, JASON: 11/29/2016 10:10:12 AM  CALL CENTER REPORTED TO T.JONES.</p> <p>By LOZANO, ARMANDO A: 11/30/2016 7:57:49 AM  Assisted Tobias crew, hand rodded m/s easement from down stream L/H # 81-102-86, cleared heavy debris and grease blockage, washed, disinfected and vacuumed contained spill in rear yard, side driveway and gutter area, 100% of spill was contained.</p>	
<b>Priority</b>	<b>1 - Emergency</b>
<b>Supervisor</b>	<b>GUZMAN, MIGUEL</b>
<b>Cityworks Project Name</b>	
<b>Initiated By</b>	<b>LOZANO, ARMANDO A</b>
<b>Initiated Date</b>	<b>11/30/2016 7:52:42 AM</b>
<b>Actual Start Date</b>	<b>11/29/2016 3:30:00 PM</b>
<b>Actual Finish Date</b>	<b>11/29/2016 9:00:00 PM</b>
<b>Police Beat</b>	<b>24X</b>
<b>Service Delivery District</b>	<b>4</b>
<b>City Council District</b>	<b>CCD4</b>
<b>Total Entities (GIS Assets) on Work Order</b>	<b>1</b>
<b>Units Accomplished</b>	<b>135</b>
<b>Units Accomplished Description</b>	<b>Linear Feet</b>
<b>Total Work Order Cost</b>	<b>\$845.24</b>
<b>Total Of Work Order Labor Costs</b>	<b>\$741.84</b>
<b>Total Of Work Order Material Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Equipment Costs</b>	<b>\$103.40</b>

**Labor**

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$416.90	LOZANO, ARMANDO A	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM
\$324.94	QUINTOR, BRANDON	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM

**Equipment**

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$103.40	4398 - SEWER FLUSHER COMBO	4398	5.50	11/29/2016 3:30:00 PM	11/29/2016 9:00:00 PM	\$103.40	Hourly

**Material**

Material Cost	Description	Material UID	Mat Unit	Units
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			Cost	Required
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**Entities**

Entity UID	Entity Type
10398	SANITARYSEWERCOLLECTIONSYSTEM

**Custom Fields**

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	
CITY PROJECT NUMBER	
USA TICKET NUMBER	
CLEANING OBSERVATION - DEBRIS	4 - Heavy
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	1 - Clear
CLEANING OBSERVATION - OTHER..	

**Associated Service Request**

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

**Calls on Service Request**

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM

**Work Order 810165**

<b>Work Order ID #</b>	<b>810165</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Overflow</b>
<b>Work Order Address</b>	<b>3759 BROOKDALE AV</b>
<b>Submit To</b>	<b>TRUJILLO, DAVID V</b>
<p>By TRUJILLO, DAVID V: 12/2/2016 7:43:13 AM            WE CAME TO ADDRESS AND FOUND S/S LOOKS LIKE IT HAS OVERFLOWED AT ONE POINT BUT NOT WHEN WE HAVE ARRIVED. WE TALKED TO A TENANT THERE AND SHE SAID SHE SEEN IT SO SHE CALLED IT IN, WE THEN SET SOME SAND BAGS OUT JUST IN CASE IT STARTS TO OVERFLOW AGAIN, WE THEN TRIED TO HAND ROD M/S WITH HAND RODS BUT WE COULD NOR EVEN GET 5 RODS IN L/H, WE THEN CALLED FOR A FLUSHER AND WE THEN GOT THE M/S OPEN AND DOWN AT THIS TIME. WE DID HAVE TO CALL IN FOR A CREW TO COME AND DO A CLEAN UP. M/S IS OPEN AND CLEAR AT THIS TIME. ALSO AT THIS SAME ADDRESS THERE IS A CIP REPORT MADE FOR THIS SAME PROBLEM.</p> <p>From Request 696016:            Code: SE_BLOCKAGE            Description: Sewers - Blockage            Details:            Comments: By WONG, JASON: 11/29/2016 10:05:51 AM            CITIZEN REPORTING SEWAGE COMING OUT OF A MANHOLE, AT THE END OF THE DRIVEWAY, AT 3759 BROOKDALE AVE. CITIZEN STATES THE CREWS CAN ENTER THROUGH AN UNLOCKED GATE.            Caller: <span style="background-color: black; color: black;">XXXXXXXXXX</span>            Q: Is the sewage outside or inside the house?            A: Outside            Q: Where is it coming from?            A: Manhole            Q: Is the flow steady or intermittent?            A: Don't Know / No Answer            By WONG, JASON: 11/29/2016 10:10:12 AM            CALL CENTER REPORTED TO T.JONES.</p>	
<b>Priority</b>	<b>3 - Medium</b>
<b>Supervisor</b>	<b>JONES, ANTHONY C</b>
<b>Cityworks Project Name</b>	
<b>Initiated By</b>	<b>TRUJILLO, DAVID V</b>
<b>Initiated Date</b>	<b>12/2/2016 7:43:13 AM</b>
<b>Actual Start Date</b>	<b>11/29/2016 10:15:49 AM</b>
<b>Actual Finish Date</b>	<b>11/29/2016 1:05:03 PM</b>
<b>Police Beat</b>	<b>24X</b>
<b>Service Delivery District</b>	<b>4</b>
<b>City Council District</b>	<b>CCD4</b>
<b>Total Entities (GIS Assets) on Work Order</b>	<b>1</b>
<b>Units Accomplished</b>	<b>240</b>
<b>Units Accomplished Description</b>	<b>Gallons</b>
<b>Total Work Order Cost</b>	<b>\$691.74</b>
<b>Total Of Work Order Labor Costs</b>	<b>\$632.04</b>
<b>Total Of Work Order Material Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Equipment Costs</b>	<b>\$59.70</b>

**Labor**

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$177.24	ALVARADO-ORTIZ, SANTOS L	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$227.40	TRUJILLO, DAVID V	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM
\$227.40	PANICHELLI, MARIO J	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM

**Equipment**

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$59.70	4245 - PICKUP C/CAB W/SERV BODY	4245	3.00	11/29/2016 12:00:00 AM	11/29/2016 12:00:00 AM	\$59.70	Hourly

**Material**

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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**Entities**

Entity UID	Entity Type
10414	SANITARYSEWERCOLLECTIONSYSTEM

**Custom Fields**

Custom Field Names	Custom Field Value
HOT SPOT	Yes
BACKUP INTO PRIVATE PROPERTY	
CAUSED BY ROOTS	No
CAUSED BY FATS-OIL-GREASE	Yes
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(SSO) LOC. ADDRESS	
(SSO) LOC. CROSS STREET	
(SSO) LOC. CITY	OAKLAND
(SSO) LOC. ZIP CODE	
(SSO) AT BLDG/STRUCTURE	
(SSO) AT FORCE MAIN	
(SSO) AT GRAVITY SEWER	
(SSO) AT PUMP STATION	
(SSO) AT OTHER SEWER STRUCTURE	
(SSO) AT OTHER - SPECIFY	
(SSO) LINE SEGMENT CHOICES	
(SSO) LINE SEGMENT DISTANCE	
(SSO) MANHOLE/STRUCTURE FROM#	8120114
(SSO) MANHOLE/STRUCTURE TO#	8120106
(SSO) MAP #	
(SSO) REACH DRAIN/GUTTER	No
(SSO) FROM MAIN SEWER	
(SSO) FROM LATERAL SEWER	
(SSO) LATERAL-RESPONSIBLE NAME	
(SSO) DESTINATION - BEACH	No
(SSO) DEST. - BLDG STRUCTURE	
(SSO) DEST. - OTHER PAVED	
(SSO) DEST. - STORM DRAIN	No
(SSO) DEST. - STREET CURB/GUTT	
(SSO) DEST. - SURFACE WATER	No
(SSO) DEST. - UNPAVED SURFACE	
(SSO) DEST. - OTHER	
(SSO) DEST. - OTHER - SPECIFY	
(SSO) VOLUME OF SPILL (GALLONS)	240

(SSO) VOLUME RECOVERED (GAL.)	240
(SSO) VOLUME CALCULATED METHOD	4.3/6.1 - Duration and Flow Rate using Photos
(SSO) REPORTED TO	
(SSO) REPORTED BY	
(SSO) REPORTED PHONE	
(SSO) DATE REPORTED	11/29/2016 12:00:00 AM
(SSO) TIME REPORTED	10:05AM
(SSO) DATE CREW ARRIVED	11/29/2016 12:00:00 AM
(SSO) TIME CREW ARRIVED	10:15AM
(SSO) SPILL END DATE	11/29/2016 12:00:00 AM
(SSO) SPILL END TIME	1:05PM
(SSO) SPILL DURATION (MINUTES)	240
(SSO) WEATHER	
(SSO) SEWER MAIN SIZE (INCHES)	
(SSO) SEWER MAIN MATERIAL	
(SSO) CLEANED UP	
(SSO) CONTAINED ALL/PORTION	
(SSO) TV INSPECTION	
(SSO) RESTORED FLOW	
(SSO) RETURN SOME/ALL TO SEWER	
(SSO) OTHER RESPONSE	
(SSO) OTHER RESPONSE - SPECIFY	
(SSO) ANY FISH KILLED	No
(SSO) ANY ONGOING INVESTIGATIO	
(SSO) NAME OF IMPACTED WATER	
(SSO) HEALTH WARNINGS POSTED	
(SSO) SAMPLES H2O COLLECTED	
(SSO) ANALYSIS DONE - DO	
(SSO) ANALYSIS DONE - AMMONIA	
(SSO) ANALYSIS DONE - BACTI	
(SSO) ANALYSIS DONE - OTHER	
(OFF) OES/CAL EMA CONTACT DATE	
(OFF) OES/CAL EMA CONTACT TIME	
(OFF) CONTROL NUMBER	
(OFF) SPOKE TO	
(OFF) CIWQS TRACKING ID#	830288
CITY PROJECT NUMBER	
CLEANING OBSERVATION - DEBRIS	2 - Light
CLEANING OBSERVATION - GREASE	4 - Heavy
CLEANING OBSERVATION - ROOTS	1 - Clear
CLEANING OBSERVATION - OTHER	3 - Moderate
CLEANING OBSERVATION - OTHER..	

**Associated Service Request**

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
696016	Sewers - Blockage	1 - Emergency	3759 BROOKDALE AV	11/29/2016 10:05:50 AM	TRUJILLO, DAVID V	SEWERS	Closed

**Calls on Service Request**

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							11/29/2016 10:02:37 AM