## City of Oakland

# **Public Works Agency Call Center**

Service Request **699268**Assigned To **SUPERVISOR**, **SEWERS** 

## **Service Request Information**

Request Number:	699268			
Description:	Sewers - Blockage			
Problem Address:	1620 8TH AV			
Category:	SEWERS			
Date / Time Reported:	12/16/2016 4:14:58 PM			
Service Priority:	1 - Emergency			
Submitted To:	SUPERVISOR, SEWERS			
Initiated By:	WONG, JASON			
Status:	Closed			
Associated Cityworks Project:				
Council District:	CCD2			

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					12/16/2016 4:11:12 PM	

### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
813482	SEWERS	Sewers - Visual	FLUKER,	Closed
		Assess Main	DERRICK M	

# **Q&A & Comments:**

By WONG, JASON: 12/16/2016 4:14:58 PM

CITIZEN REPORTING SEWAGE IS BACKING UP INTO 1620 8TH AVE. APT. #3.

Caller:

Q: Is the sewage outside or inside the house?

A: Inside

Q: Where is it coming from?

A: Don't Know / No Answer

Q: Is the flow steady or intermittent?

A: Don't Know / No Answer

By WONG, JASON: 12/16/2016 4:28:41 PM

CALL CENTER REPORTED TO D.FLUKER FOR STAND-BY SEWER CREW.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

The City of Oakland Public Works Agency is an American Public Works Association Accredited Agency.

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