From:	Neighbors for Safety in Hiller Highlands
To:	Duncan Lyon
Cc:	afhogan@bentleyschool.net; jferguson@bentleyschool.net; Chun, Peter; Klein, Heather; Edwards, James D; Sierra, Patricia
Subject:	Questions re Fire Hydrants, Bus Stops and Traffic Monitors
Date:	Monday, November 16, 2009 9:05:20 AM

November 16, 2009

Duncan Lyon
Assistant Head of School
Bentley School
1 Hiller Drive
Oakland, CA 94618

Dear Duncan,

Now that official signs have been installed designating the new AC Transit bus stop at Bentley School, we are unclear about where the Michael's bus will be stationed when dropping off or picking up Bentley students. The paper, temporary bus stop, sign is still in place at the south end of the Firestorm Memorial Garden, which has added to the confusion.

In addition, we would appreciate receiving a copy of the job description for both your volunteer monitors and for the rule enforcers so that we are clear about their responsibilities. Are both groups required to wear easily identifiable vests whenever they are on duty? And what are their hours of "duty"?

We are particularly interested in understanding who is responsible for immediate feedback to the bus driver when he or she is not in compliance. Recently, several AC Transit buses were parked in the red zone in front of the **fire hydrant** and it wasn't clear that anyone was holding the drivers accountable.

We know that you are in the process of developing your traffic management plan that will hopefully spell out all the details. Our having a better understanding of the responsibilities and expectations of these critical traffic education/enforcement management positions will better assist us in working with Bentley to ensure safe driving behavior on Hiller Drive.

Sincerely,

Donna Karch
on behalf of
Neighbors for Safety in Hiller Highlands

Cc: Heather Klein
Peter Chun
James Edwards, Fire Marshall
Pat Sierra, Fire Marshall's Office
Bentley School