From:	Neighbors for Safety in Hiller Highlands
To:	Nancy Skowbo
Cc:	Sean DiestLorgion; Klein, Heather; Chun, Peter; afhogan@bentleyschool.net; Duncan Lyon; Neighbors for Safety in Hiller Highlands List; Sierra, Patricia; Simon, Gerald
Subject:	New Bus Stop and Blocking the Fire Hydrant
Date:	Monday, November 16, 2009 9:45:32 AM

November 16, 2009

Ms. Nancy Skowbo
AC Transit

Dear Ms. Skowbo,

Now that signs have been installed designating the new bus stop northeast of the entrance to the Bentley School parking lot, we would like to know when AC Transit will be solely using that location as its drop-off and pick-up zone.

Since the signs have been in place, we have observed that AC Transit bus drivers are inconsistent in using the new location. The paper, temporary bus stop, sign is still in place at the south end of the Firestorm Memorial Garden, which has added to the confusion. Recently, several AC Transit buses were parked in the red zone in front of the **fire hydrant.**

Furthermore, we have also observed bus drivers making u-turns at the intersection of Hiller Drive and North/South Hill Court, rather than driving up Hiller from the Caldecott Lane entrance and down the hill towards Bentley, as had been discussed earlier this year. It is not safe for large buses to make u-turns, or three-point turn, anywhere on Hiller Drive.

We are also concerned about bus drivers aligning the bus correctly in the new bus zone. When the bus is not parked close to the curb, it causes vehicles driving down hill to cross the centerline right at the curve in the road, which further exacerbates the traffic conditions in the immediate area.

Clearly, training and monitoring, as well as enforcement, will help make the AC transit bus drop-off and pick-up process much safer.

We would appreciate your getting back to us with an update on how AC Transit will implement and adhere to the new system of approaching and using the new bus stop.

Sincerely,

Donna Karch
on behalf of
Neighbors for Safety in Hiller Highlands

cc: Heather Klein, Peter Chun, Fire Marshall's Office, Bentley School