

Garzon, Clara

PRR 12848

Batch (4)

From: Foster, Frank
Sent: Wednesday, June 17, 2015 12:47 PM
To: Gallo, Noel; Hamilton, Freddie
Cc: Gallegos, Larry; Garzon, Clara
Subject: RE: Removal of Homeless Encampment on City Property, Melrose Lot, 30th Avenue/International
Attachments: RE: 3050 International Blvd City lot

Councilmember Gallo,

Yes. We will assist with the coordination.

Attached is an email that list the posting date as Monday (6/22) and the cleanup date as Thursday (6/25). We will work with Human Services, OPD and Larry to complete this task.

Thanks.

Frank Foster, PWLF
Operations Manager, Keep Oakland Clean and Beautiful Division
Bureau of Facilities & Environment
City of Oakland | Oakland Public Works | APWA Accredited
750 50th Avenue | Oakland, CA 94601
(510) 434-5109 | (510) 434-5120 Fax
ffoster@oaklandnet.com

Report A Problem | Public Works Call Center | (510) 615-5566
www.oaklandpw.com | opwcallcenter@oaklandnet.com | **Mobile app: SeeClickFix**

From: Gallo, Noel
Sent: Wednesday, June 17, 2015 10:18 AM
To: Hamilton, Freddie
Cc: Gallegos, Larry; Garzon, Clara; Foster, Frank
Subject: RE: Removal of Homeless Encampment on City Property, Melrose Lot, 30th Avenue/International

Captain Hamilton, we are continuing to receive community complaints regarding the homeless encampment at the Melrose city lot, 30th Ave/International.

Frank Foster, if you can assist us with the coordination. Thanks. Noel Gallo

From: Gallo, Noel
Sent: Friday, June 12, 2015 10:47 AM
To: Hamilton, Freddie
Cc: Gallegos, Larry (LGallegos@oaklandnet.com); Garzon, Clara; Foster, Frank
Subject: Removal of Homeless Encampment on City Property, Melrose Lot, 30th Avenue/International

Hello Captain Hamilton, my understanding is that several requests have been made to clean the property on the Melrose City Lot, but that the Police need to remove the homeless encampment. Can you please follow-up. Thank you. Noel Gallo

Garzon, Clara

From: Preston J Turner <drjaz55@gmail.com>
Sent: Monday, September 21, 2015 2:10 PM
To: SCTurner
Cc: Levin, Brooke A.; Pullen, David; Campbell Washington, Annie; Foster, Frank; Richards, Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant; Joshi, Nishant; Preston Turner; Garzon, Clara
Subject: Re: Bancroft Ave and Bancroft Way Illegal Dumping ,Homeless Encampment, Drug Activity

Hi Brooke, we look forward to working with you as we partner w. you (City of Oakland Public Works) and City Councilman Noel Gallo in cleaning up this Homeless Encampment that is a HUB for Illegal Dumping and Drug Activity, please note: this problem as has existed for more than 10 years !!!

Additionally, less than 200 yards from this Homeless Encampment at the Intersection of Bancroft & 48th our Neighbors are confronted with daily SIDESHOW ACTIVITY (at times 3-4 times a day)..... This entire Intersection is BAD NEWS !!

We Need Your Help !!

We look forward to hearing back with a strategy to abate.

Many thanks,

Preston

510.693.9899

On Sep 21, 2015, at 12:31 PM, SCTurner wrote:

Hello Ms Levin,

My name is Shelia Turner , Melrose High Hopes Neighborhood Council. We met at the Congress Ave repaving meeting with Annie Campbell Washington.

The illegal dumping issue that has been going on for many years at Bancroft Way/Bancroft Ave still exists. I'm not sure if you had the opportunity to drive by this location when you drove through Congress Ave.

I have included communications over many years regarding this issue.

Please advise how this can be resolved, with the help of OPD and other city agencies.

Thank you,

Shelia Turner

Beat 27x Melrose High Hopes Neighborhood Council

Preston Turner

Chair

Acknowledged by: Oakland (CA) Public Works

Illegal Dumping - Acknowledged

1401-1429 Bancroft Way Oakland, California · [Show on Map](#)

REPORTER
scturner (Guest)



Issue ID:

1923074

Viewed:

6 times

Neighborhood:

Fremont

Reported:

on 09-20-2015

Service Request ID:

605803

DESCRIPTION

Illegal Dumping and Homeless Encampment , Drug Dealing Ongoing issue
shopping carts , tents, parked cars, chairs, couches, garbage, miscellaneous debris, dressers

Share

0 0 0 -----Original Message-----

From: modelshe16 <modelshe16@aol.com>

To: ffoster <ffoster@oaklandnet.com>

Cc: lschaaf <lschaaf@oaklandnet.com>; arichards <arichards@oaklandnet.com>; dpullen
<dpullen@oaklandnet.com>; snosakhare <snosakhare@oaklandnet.com>; drjaz55 <drjaz55@gmail.com>;
jvaneck <jvaneck@oaklandnet.com>; acampbellwashington <acampbellwashington@oaklandnet.com>;
asimons <asimons@oaklandnet.com>

Sent: Fri, Jan 16, 2015 1:27 pm

Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. . It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

These emails go back to 2011. The City of Oakland must find a solution to this ongoing problem.

Sincerely ,
Shelia Turner

Your Service Request Has Been Submitted 8/6
Service Request Number: **420685**

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires

Issue ID:

1394457

Reported:

less than a minute ago

Description

Illegal Dumping an Homeless Encampment

Mattresses, Sofas, Chairs, Miscellaneous Debris, It is a virtual Dumping ground and encampment. Health hazard and Waste Depository.

This issue has been ongoing for 4 or more years.

The City of Oakland needs to do something.

Safety and Health issues are at stake.

This is unacceptable.

The issue was reported and closed Dec 4. It is not fixed!

Ms. Turner,

We have been unable to abate homeless encampments due to the lack of a vital outreach/notification component, which is legally required. This issue has been resolved and the area in question has been posted for a Thursday (1/17) abatement.

We encourage you to utilize the PWA Call Center (510) 615-5566 to report these type of issues. Also, the Supervisor responsible for homeless encampment abatement is Dexter English. and you can contact him to obtain timelines. Thanks for your patience.

Frank Foster

Operations Manager, Keep Oakland Clean and Beautiful

Department of Facilities and Environment

City of Oakland | Public Works Agency | APWA Accredited Agency

750 50th Avenue | Oakland, CA 94601

(510) 434-5109 | (510) 434-5120 Fax

ffoster@oaklandnet.com

Report A Problem | Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

From: SCTurner [<mailto:modelshe16@aol.com>]

Sent: Monday, January 14, 2013 2:15 PM

To: Foster, Frank; Smith, Leroy A; Pullen, David; Gallo, Noel

Cc: Ausmus, Lisa L.; Richards, Araina; drjaz55@gmail.com

Subject: Constant Excessive Illegal dumping and homeless encampment. and tents at Bancroft Ave/ Bancroft Way

Hello Mr. Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Please see the stream of emails below dating back to Dec 2011.

Sincerely ,
Shelia Turner
Jan 14,2013
Melrose High Hopes NCPC
Beat 27X

Your Service Request Has Been Submitted Jan 14,2013

442184 Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Service Request #:	434800
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT AV & BANCROFT WY
Date / Time Reported:	11/20/2012 6:50:44 PM

-----Original Message-----

From: Preston J Turner <dr.jaz55@gmail.com>
To: Pullen, David <DPullen@oaklandnet.com>
Cc: Ausmus, Lisa L. <LAusmus@oaklandnet.com>; shelia turner <modelshe16@aol.com>; Araina Richards <ARichards@oaklandnet.com>
Sent: Thu, Nov 8, 2012 11:47 am
Subject: Re: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Hi David,
Welcome aboard, and thanks for the followup..... I drive by Bancroft way on Yesterday, trash seemed to be somewhat cleanup however there were at least three to four men and two females There..... They were starting to Pitch a Tent , time was appox 7:55 pm on Wednesday Nov. 7th

Let's talk;lk soon about other measures / apparatus that we can place along this area to deter one from camping out there.

Thanks,
Preston

On Nov 6, 2012, at 6:33 PM, Pullen, David wrote:

I have received your emails about this issue. I have been speaking with the homeless individual that has been living at this location for the last eight years and she has agreed to move from the location to another location. She was

in the process of putting all of her property into multiple shopping carts when I talked to her today (6Nov). She stated that she would be moved out of the area by Fri. She stated that she has another place that she is going. I don't know where that is and I hope we are not just displacing the issue to another area close by. As for the illegal dumping I will have to work with Public Works to try and come up with a plan for making the location less enticing for illegal dumpers. If you have any other info regarding this problem that would help abate the problem please let me know.

Thanks,

David Pullen

From: Preston J Turner [mailto:drjaz55@gmail.com]

Sent: Thu 10/25/2012 1:51 PM

To: Van Eck, Jeffrey; foster@oaklandnet.com; Smith, Lorenzo; Fuentes, Richard; De La Fuente, Ignacio; Richards, Araina; Pullen, David; Ferguson, David; Henderson, Versall; Tomika Perkins; Church, Mike; Quan, Jean; Cowan, Richard; Preston Turner

Cc: SCTurner; Preston Turner

Subject: Re: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

This email is Addressed to All ,

We Need Everyone's Help with this Issue, this has been going on for over TEN (10) YEARS.....

Please We Need Your Help!

Warmly,

Preston

On Oct 24, 2012, at 4:57 PM, SCTurner wrote:

Oct 24, 2012

Hello Everyone,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Please see the long list of emails regarding this issue dating back to Dec 2011>

Thank you,

Shelia Turner

Melrose High Hopes NCPC Beat 27X

Steering Committee Member

Original Message----

Your Service Request Has Been Submitted
Service Request Number: **431370**

If you want to check on the status of this service request later, you'll need the Service Request Number and email address you submitted.

We appreciate your request and thank you for being our "eyes and ears" on the City of Oakland.

Service Request Summary (Submitted)Illegal Dumping - debris, appliances, etc.

Questions / Answers

Are the dumped materials located on public or private property? Public

From: Van Eck, Jeffrey <JVanEck@oaklandnet.com>
To: SCTurner <modelshe16@aol.com>; foster <foster@oaklandnet.com>; drjaz55 <drjaz55@gmail.com>
Cc: Smith, Lorenzo <LSmith2@oaklandnet.com>; Fuentes, Richard <RFuentes@oaklandnet.com>; idelafuente <idelafuente@oakland.net.com>; Richards, Araina <ARichards@oaklandnet.com>; Ferguson, David <dferguson@oaklandnet.com>; "VHenderson" <VHenderson@oaklandnet.com>; "tomika" <tomika@operationdignity.org>; Church, Mike <MChurch@oaklandnet.com>
Sent: Wed, Aug 8, 2012 5:22 pm
Subject: RE: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Frank, This encampment has been scheduled through operation dignity to abate on Tuesday 8-14-12. Thanks

From: SCTurner [<mailto:modelshe16@aol.com>]
Sent: Wednesday, August 08, 2012 3:06 PM
To: foster@oaklandnet.com; drjaz55@gmail.com
Cc: Smith, Lorenzo; Fuentes, Richard; idelafuente@oakland.net.com; Richards, Araina; Ferguson, David; "VHenderson" <VHenderson@oaklandnet.com>; "tomika" <tomika@operationdignity.org>; Church, Mike; Van Eck, Jeffrey
Subject: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Sincerely,
Shelia Turner

Your Service Request Has Been Submitted 8/6
Service Request Number: **420685**

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires

-----Original Message-----

From: Foster, Frank <ffoster@oaklandnet.com>

To: Preston J Turner <drjaz55@gmail.com>

Cc: Smith, Lorenzo <LSmith2@oaklandnet.com>; SCTurner <modelshe16@aol.com>; Fuentes, Richard <RFuentes@oaklandnet.com>; idafuente <idafuente@oakland.net.com>; Richards, Araina <ARichards@oaklandnet.com>; Ferguson, David <dferguson@oaklandnet.com>; Van Eck, Jeffrey <JVanEck@oaklandnet.com>; Henderson, Versall <VHenderson@oaklandnet.com>; Tomika Perkins <tomika@operationdignity.org>; Church, Mike <MChurch@oaklandnet.com>

Sent: Mon, Dec 12, 2011 9:05 am

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Preston,

After conducting a site assessment, it has been determined that there is illegal dumping and also a homeless encampment at the area in question. We will deal with each issue as follows:

Illegal Dumping

- We will include this location on our hotspot list. Which means our staff will periodically monitor the area, for signs of illegal dumping, when their workload permits.
- We will consider placing "No Dumping" signage at this location as a deterrent to potential illegal dumpers.
- We also encourage you to contact our PWA Call Center (510) 615-5566, when you notice illegal dumping at the site. This will assist our operation in the removal of the debris in a timely manner and avoid additional dumping to an identified pile.

Homeless Encampment

- After the encampment has been deemed to be on public property, we will contact Operation Dignity.
- Operation Dignity will visit the site and attempt to contact the homeless person(s). In an effort to provide outreach. They will also post the area informing the occupants that it is unlawful to reside in the area and that their items will be removed within 48 hours.
- Prior to the cleanup, OPD will verify all occupants have left the encampment.
- PWA will remove the non-hazardous debris from the site, however we do not have the authority to remove the occupants.

Frank Foster
Operations Manager
Dept. Of Facilities And Environment
Keep Oakland Clean & Beautiful
e-mail: ffoster@oaklandnet.com
Office (510) 434-5109
Fax (510) 434-5120
Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Preston J Turner [<mailto:drjaz55@gmail.com>]

Sent: Wednesday, December 07, 2011 12:42 PM

To: Foster, Frank

Cc: Smith, Lorenzo; SCTurner; Fuentes, Richard; ida Fuente@oakland.net.com; Richards, Araina; Ferguson, David

Subject: Re: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Frank,

We are very concern with this ongoing problem and we're very open to suggestion on how to eradicate.

Again, we do appreciate your assistance in getting someone out to clean up this blighted area.

Thanks again,

Preston

On Dec 6, 2011, at 11:04 AM, Foster, Frank wrote:

Lorenzo,

Thanks for bringing this issue to my attention.

Frank Foster

Operations Manager

Dept. Of Facilities And Environment

Keep Oakland Clean & Beautiful

e-mail: ffoster@oaklandnet.com

Office (510) 434-5109

Fax (510) 434-5120

Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Smith, Lorenzo

Sent: Tuesday, December 06, 2011 8:28 AM

To: Foster, Frank

Cc: dr.jaz55@gmail.com; SCTurner; Fuentes, Richard; ida Fuente@oakland.net.com; Richards, Araina; Ferguson, David

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Good morning Frank,

I am not sure if you are aware of this constituent concern regarding illegal dumping of items at/near Bancroft way (below). Thanks!

Lorenzo

From: SCTurner [<mailto:modelshe16@aol.com>]

Sent: Monday, December 05, 2011 10:04 PM

To: Fuentes, Richard; ida Fuente@oakland.net.com; Smith, Lorenzo; Richards, Araina

Cc: dr.jaz55@gmail.com

Subject: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Hello Richard,et.al

RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

The request below was reported 11/19, Preston and I drove by this location to find. The couch on one side of the street with debris on top of the couch. Black garbage bags on the side of the street. The other side of the street were 2-3 mattresses and other miscellaneous items (clothes, etc..) Again, it appears to be some sort of encampment. Can we please clean up this block. It is an ongoing problem and as long as these items remain on the street it will invite more illegal dumping.,

Thank you everyone,
Shelia Turner
MHH NCPC
Steering Committee

-----Original Message-----

From: Cityworks <cityworks@oaklandnet.com>

To: modelshe16 <modelshe16@aol.com>

Sent: Tue, Nov 22, 2011 5:55 am

Subject: Request 388839

Please DO NOT REPLY to this email. This email is automatically sent from a mailbox that is not monitored. Reply to pwacallcenter@oaklandnet.com.

Information regarding the Service Request you submitted to the City of Oakland, Public Works Agency, is provided in the table below.

Thank you for helping to make Oakland a better place to live, work and visit.

City of Oakland, Public Works Agency, Call Center

510.615.5566 - (Monday - Friday, 8:00 am - 4:30 pm) - pwacallcenter@oaklandnet.com

Service Request #:	388839
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT WAY & BANCROFT AV
Date / Time Reported:	11/16/2011 4:37:09 PM
Status:	CLOSED This automated email will be sent when a service request is created ("OPEN") and when the problem is fixed ("CLOSED"). If the status is "REFERRED" that means that we have sent this issue to the appropriate agency who does this type of work, but they do not use this system to track work. Please contact that agency to follow-up. For more information, please visit the " Helpful Links to Other Resource Partners " at www.oaklandpw.com .
Date / Time Closed:	11/18/2011 8:09:41 PM

From: Shelia T [<mailto:modelshe16@aol.com>]

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; ida Fuente@oakland.net.com; Fuentes, Richard; Richards, Araina; Arias, Kevin R.; ida Fuente@oakland.net.com

Cc: drjaz55@gmail.com

Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street ,it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute , second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you,
Shelia Turner
MHH NCPC

-----Original Message-----

From: Bob Bodnar <bobbodnar@yahoo.com>

To: Foster, Frank <ffoster@oaklandnet.com>

Cc: Pullen, David <DPullen@oaklandnet.com>; modelshe16 <modelshe16@aol.com>; Gallo, Noel

<NGallo@oaklandnet.com>; English, Dexter <DEnglish@oaklandnet.com>; PWA Call Center

<PWACallCenter@oaklandnet.com>; Burgos (was Jimenez) <cburgos@oaklandnet.com>

Sent: Sun, Mar 24, 2013 11:24 am

Subject: Re: Homeless on Bancroft Way

Mr. Foster,

These pictures of Bancroft Way were taken this week by community members. As they clearly show, the block is once again a mess, with homeless encampments on both sides of the street and large-scale dumping in multiple locations.

We do appreciate that the overgrown vegetation was removed last month, though it was disappointing that the trash on the east side of the sidewalk was not also cleared at the same time. That seems to be where the homeless who frequent the area started their latest pile.

These are city sidewalks, and they are being regularly obstructed. I continue to hope that city officials will be a bit more proactive and not allow the situation to escalate to what we now endure. More frequent attention is desperately needed.

Bob Bodnar,
Chairman
Beat 27Y

From: "Foster, Frank" <ffoster@oaklandnet.com>

To: Bob Bodnar <bobbodnar@yahoo.com>

Cc: "Pullen, David" <DPullen@oaklandnet.com>; modelshe16@aol.com; "Gallo, Noel" <NGallo@oaklandnet.com>; "Brooks, Desley" <DBrooks@oaklandnet.com>; "Reid, Larry" <LReid@oaklandnet.com>; "English, Dexter" <DEnglish@oaklandnet.com>; PWA Call Center <PWACallCenter@oaklandnet.com>; "Jones, Sabrina D." <sdjones@oaklandnet.com>

Sent: Monday, February 4, 2013 9:56 AM

Subject: RE: Homeless on Bancroft Way

Mr. Bodnar,

1. I have copied Dexter English, Public Works Supervisor II, who supervises the staff that abate homeless encampments. So, that he is aware of the situation and can schedule the removal of the debris.
2. I have copied the PWA Call Center, so that a service request can be created for the street light issue (This service is not provided by the KOCB Division).
3. I have copied Clarence Rice, Public Works Supervisor I, who supervises staff that remove overgrown vegetation. So, that he can schedule the abatement.
4. If the large furniture is associated with the encampment, it will be removed during the scheduled abatement, which requires a 72 hour posting period. Mr. English also supervises the illegal dumping staff. So after he conducts a site assessment, he will determine if the furniture can be removed immediately or during the aforementioned process.

The encampment problem at this location has been persistent for several years. The Human Services Division has attempted on several occasions to provide outreach to occupants, but without their acceptance or enforcement. It has turned into a perpetual cycle in which we (KOCB) are merely providing a cleanup service.

Frank Foster

Operations Manager, Keep Oakland Clean and Beautiful

Department of Facilities and Environment

City of Oakland | Public Works Agency | APWA Accredited Agency

750 50th Avenue | Oakland, CA 94601

(510) 434-5109 | (510) 434-5120 Fax

ffoster@oaklandnet.com

Report A Problem | Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | **Mobile app: SeeClickFix**

From: Bob Bodnar [<mailto:bobbodnar@yahoo.com>]

Sent: Saturday, February 02, 2013 5:17 PM

To: Foster, Frank

Cc: Pullen, David; modelshe16@aol.com; Gallo, Noel; Brooks, Desley; Reid, Larry

Subject: Homeless on Bancroft Way

Mr. Foster,

The homeless encampment on Bancroft Way--between International Blvd. and Bancroft Ave--has started up again. I have observed the following:

1. 4-5 homeless individuals in the usual spot underneath a street light on the left side of the street;

2. This street light is once again non-functioning, even though it was repaired within the last few months (following a complaint I made to Public Works);
3. A substantial amount of vegetation is growing on the sidewalk near this traffic light. I had hoped that this might be cleared after the encampment was removed last month. If you review SeeClickFix, you will see that last October, OPD officer DelMoral requested that this vegetation be cleared. It was not, and the homeless use it as a form of shelter and storage;
4. Large pieces of furniture and other junk all over the block.

More needs to be done to make this area less attractive for the homeless that now frequent it. Otherwise, we will just keep going around and around. Removing the overgrown vegetation and eliminating the darkened area where a functioning street light should be would be a good start. Also, you may as well send out a truck to this block every week to pick up all the junk they are generating, apparently from separating recyclables or other materials useful to them.

I do understand that this is now a persistent problem, but it wasn't always like this. One individual apparently stated to Officer Pullen that she had been living outside on that block for the last eight years. I have lived in this neighborhood longer, and pass Bancroft Way regularly. We haven't had a homeless encampment there for eight years. This is a problem that has developed only in the last couple of years. Moreover, the junk they collect and discard ends up on the adjacent streets, particularly Bancroft Avenue near 48th Avenue, requiring even more attention by Public Works. Abating this problem should have a positive impact on your department's workload.

Sincerely,

Bob Bodnar, Chair
Rainbow Community Neighborhood Council, Beat 27Y

-----Original Message-----

From: Foster, Frank <ffoster@oaklandnet.com>

To: Shelia T <modelshe16@aol.com>

Cc: PWA Call Center <PWACallCenter@oaklandnet.com>; Jones, Sabrina D. <sdjones@oaklandnet.com>; Tomika Perkins <tomika@operationdignity.org>

Sent: Mon, Aug 29, 2011 8:08 am

Subject: RE: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Sheila,

I have attached the Standard Operating Procedure (SOP) concerning homeless encampments. Also, I have copied the Call Center and Operation Dignity, so that we can start the process of abating the site. If you have further questions please contact me.

Frank Foster
Acting Operations Manager
Dept. Of Facilities And Environment
Keep Oakland Clean & Beautiful
e-mail: ffoster@oaklandnet.com
Office (510) 434-5109
Fax (510) 434-5120
Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Shelia T [<mailto:modelshe16@aol.com>]
Sent: Friday, August 26, 2011 12:16 PM
To: Smith, Lorenzo

Cc: Foster, Frank

Subject: Re: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hi Lorenzo,

Thank you. I look forward to hearing from Frank Foster.

Best,
Shelia

-----Original Message-----

From: Smith, Lorenzo <LSmith2@oaklandnet.com>

To: Shelia T <modelshe16@aol.com>

Cc: Foster, Frank <ffoster@oaklandnet.com>

Sent: Fri, Aug 26, 2011 12:07 pm

Subject: RE: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Sheila,

Thank you for your e-mail concerning illegal dumping. I do not want to give you misinformation but I believe for budgetary reasons that the illegal dumping enforcement unit has either been reduced dramatically or eliminated? I have copied Frank Foster, Acting Operations Manager in the Keep Oakland Clean & Beautiful Division so that he can clarify and help you with your concerns.

Lorenzo

From: Shelia T [<mailto:modelshe16@aol.com>]

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; ida Fuente@oakland.net.com; Fuentes, Richard; Richards, Araina; Arias, Kevin R.;
ida Fuente@oakland.net.com

Cc: drjaz55@gmail.com

Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you,
Shelia Turner
MHH NCPD

<Standard_Operating_Procedure_-_Removal_of_Homeless_Encampments_(rev._12-13-2010).pdf>

Garzon, Clara

From:

Levin, Brooke A.

Sent:

Monday, September 21, 2015 5:02 PM

To:

Preston J Turner, SCTurner

Cc:

Pullen, David; Campbell Washington, Annie; Foster, Frank; Richards, Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant; Garzon, Clara; Van Eck, Jeffrey; Jones, Sabrina D.; Kattchee, Susan; DeVries, Joe; Figueroa, Paul

Subject:

RE: Bancroft Ave and Bancroft Way Illegal Dumping, Homeless Encampment, Drug Activity

Mr. and Ms. Turner,

The Homeless encampment is noticed and scheduled for abatement on Tues. September 22, 2015. Thank you for your active participation in informing the City and pressing for results. As for the sideshows and other illegal activity that would need to be addressed by OPD (I see they are cc'd on this email string).

Brooke A. Levin

Director

City of Oakland | Oakland Public Works Department | APWA Accredited

250 Frank H. Ogawa Plaza | Oakland, CA 94612

(510) 238-4470 | 510-238-6428

blevin@oaklandnet.com

Report A Problem | Public Works Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | **Mobile app: SeeClickFix**

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Preston J Turner [mailto:drjaz55@gmail.com]

Sent: Monday, September 21, 2015 2:10 PM

To: SCTurner

Cc: Levin, Brooke A.; Pullen, David; Campbell Washington, Annie; Foster, Frank; Richards, Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant; Preston Turner; Garzon, Clara

Subject: Re: Bancroft Ave and Bancroft Way Illegal Dumping, Homeless Encampment, Drug Activity

Hi Brooke, we look forward to working with you as we partner w. you (City of Oakland Public Works) and City Councilman Noel Gallo in cleaning up this Homeless Encampment that is a HUB for Illegal Dumping and Drug Activity, please note: this problem as has existed for more than 10 years !!!

Additionally, less than 200 yards from this Homeless Encampment at the Intersection of Bancroft & 48th our Neighbors are confronted with daily SIDESHOW ACTIVITY (at times 3-4 times a day)..... This entire Intersection is BAD NEWS !!

We Need Your Help !!

We look forward to hearing back with a strategy to abate.

Many thanks,

Preston

510.693.9899

On Sep 21, 2015, at 12:31 PM, SCTurner wrote:

Hello Ms Levin,
My name is Shelia Turner, Melrose High Hopes Neighborhood Council. We met at the Congress Ave repaving meeting with Annie Campbell Washington.
The illegal dumping issue that has been going on for many years at Bancroft Way/Bancroft Ave still exists. I'm not sure if you had the opportunity to drive by this location when you drove through Congress Ave.
I have included communications over many years regarding this issue.
Please advise how this can be resolved, with the help of OPD and other city agencies.
Thank you,
Shelia Turner
Beat 27x Melrose High Hopes Neighborhood Council
Preston Turner
Chair

Acknowledged by: Oakland (CA) Public Works

Illegal Dumping - Acknowledged

1401-1429 Bancroft Way Oakland, California - Show on Map

REPORTER

scturner (Guest)



Issue ID:

1923074

Viewed:

6 times

Neighborhood:

Fremont

Reported:

on 09-20-2015

Service Request ID:

605803

DESCRIPTION

Illegal Dumping and Homeless Encampment, Drug Dealing Ongoing issue
shopping carts, tents, parked cars, chairs, couches, garbage, miscellaneous debris, dressers

Share

000

-----Original Message-----

From: modelshel6 <modelshel6@aol.com>

To: ffoster <ffoster@oaklandnet.com>

Cc: Ischaaf <ischaaf@oaklandnet.com>; arichards <arichards@oaklandnet.com>; dpullen <dpullen@oaklandnet.com>; snosakhare <snosakhare@oaklandnet.com>; drjaz55 <drjaz55@gmail.com>;

jvaneck <jvaneck@oaklandnet.com>; acampbellwashington <acampbellwashington@oaklandnet.com>; asimons <asimons@oaklandnet.com>

Sent: Fri, Jan 16, 2015 1:27 pm

Subject: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

These emails go back to 2011. The City of Oakland must find a solution to this ongoing problem.

Sincerely,
Shelia Turner

Your Service Request Has Been Submitted 8/6
Service Request Number: 420685

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desks, chairs, boxes, tires

Issue ID:

1394457

Reported:

less than a minute ago

Description

Illegal Dumping an Homeless Encampment
Mattresses, Sofas, Chairs, Miscellaneous Debris, It is a virtual Dumping ground and encampment. Health hazard
and Waste Depository.
This issue has been ongoing for 4 or more years.
The City of Oakland needs to do something.
Safety and Health issues are at stake.
This is unacceptable.
The issue was reported and closed Dec 4. It is not fixed!

Ms. Turner,

We have been unable to abate homeless encampments due to the lack of a vital outreach/notification component, which is legally required. This issue has been resolved and the area in question has been posted for a Thursday (1/17) abatement.

We encourage you to utilize the PWA Call Center (510) 615-5566 to report these type of issues. Also, the Supervisor responsible for homeless encampment abatement is Dexter English, and you can contact him to obtain timelines. Thanks for your patience.

Frank Foster
Operations Manager, Keep Oakland Clean and Beautiful
Department of Facilities and Environment
City of Oakland | Public Works Agency | APWA Accredited Agency
750 50th Avenue | Oakland, CA 94601
(510) 434-5109 | (510) 434-5120 Fax
ffoster@oaklandnet.com

Report A Problem | Public Works Agency Call Center | (510) 615-5566
www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

From: SC Turner [mailto:modelshe16@aol.com]
Sent: Monday, January 14, 2013 2:15 PM

To: Foster, Frank; Smith, Leroy A; Pullen, David; Gallo, Noel
Cc: Ausmus, Lisa L.; Richards, Arina; drjaz55@gmail.com

Subject: Constant Excessive Illegal dumping and homeless encampment, and tents at Bancroft Ave/ Bancroft Way

Hello Mr. Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Please see the stream of emails below dating back to Dec 2011.

Sincerely,
Shelia Turner
Jan 14, 2013
Melrose High Hopes NCP
Beat 27X

Your Service Request Has Been Submitted Jan 14, 2013
442184 Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Service Request #:	434800
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT AV & BANCROFT WY
Date / Time Reported:	11/20/2012 6:50:44 PM

-----Original Message-----

From: Preston J Turner <drjaz55@gmail.com>

To: Pullen, David <DPullen@oaklandnet.com>

Cc: Ausmus, Lisa L <LAusmus@oaklandnet.com>; shelia turner <modelshe16@aol.com>; Araina Richards <ARichards@oaklandnet.com>

Sent: Thu, Nov 8, 2012 11:47 am

Subject: Re: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Hi David,

Welcome aboard, and thanks for the followup..... I drive by Bancroft way on Yesterday, trash seemed to be somewhat cleanup however there were at least three to four men and two females There..... They were starting to Pitch a Tent , time was appox 7:55 pm on Wednesday Nov. 7th

Let's talk soon about other measures / apparatus that we can place along this area to deter one from camping out there.

Thanks,

Preston

On Nov 6, 2012, at 6:33 PM, Pullen, David wrote:

I have received your emails about this issue. I have been speaking with the homeless individual that has been living at this location for the last eight years and she has agreed to move from the location to another location. She was in the process of putting all of her property into multiple shopping carts when I talked to her today (6Nov). She stated that she would be moved out of the area by Fri. She stated that she has another place that she is going. I don't know where that is and I hope we are not just displacing the issue to another area close by. As for the illegal dumping I will have to work with Public Works to try and come up with a plan for making the location less enticing for illegal dumpers. If you have any other info regarding this problem that would help abate the problem please let me know.

David Pullen

From: Preston J Turner [mailto:drjaz55@gmail.com]
Sent: Thu 10/25/2012 1:51 PM

To: Van Eck, Jeffrey; foster@oaklandnet.com; Smith, Lorenzo; Fuentes, Richard; De La Fuente, Ignacio; Richards, Araina; Pullen, David; Ferguson, David; Henderson, Versall; Tomika Perkins; Church, Mike; Quan, Jean; Cowan, Richard; Preston Turner

Cc: SCTurner; Preston Turner

Subject: Re: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

This email is Addressed to All,
We Need Everyone's Help with this Issue, this has been going on for over TEN (10) YEARS.....
Please We Need Your Help

Warmly,
Preston

On Oct 24, 2012, at 4:57 PM, SCTurner wrote:

Oct 24, 2012

Hello Everyone,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Please see the long list of emails regarding this issue dating back to Dec 2011

Thank you,
Shelia Turner
Melrose High Hopes NCPG Beat 27X
Steering Committee Member

Original Message-----

Your Service Request Has Been Submitted
Service Request Number: 431370

If you want to check on the status of this service request later, you'll need the Service Request Number and email address you submitted.

We appreciate your request and thank you for being our "eyes and ears" on the City of Oakland.

Service Request Summary (Submitted)Illegal Dumping - debris, appliances, etc.

Questions / Answers

Are the dumped materials located on public or private property? Public

From: Van Eck, Jeffrey <JVanEck@oaklandnet.com>
To: S Turner <modelshel16@aol.com>; foster <foster@oaklandnet.com>; drjaz55 <drjaz55@gmail.com>
Cc: Smith, Lorenzo <LSmith2@oaklandnet.com>; Fuentes, Richard <RFuentes@oaklandnet.com>; idelaFuente <idelaFuente@oaklandnet.com>; Richards, Araina <ARichards@oaklandnet.com>; Ferguson, David <dferguson@oaklandnet.com>; "VHenderson" <"VHenderson"@oaklandnet.com>; "tomika" <"tomika"@operationaldignity.org>; Church, Mike <MChurch@oaklandnet.com>
Sent: Wed, Aug 8, 2012 5:22 pm
Subject: RE: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Frank, This encampment has been scheduled through operation dignity to abate on Tuesday 8-14-12. Thanks

From: SCTurner [mailto:modelshe16@aol.com]

Sent: Wednesday, August 08, 2012 3:06 PM

To: foster@oaklandnet.com; drjaz55@gmail.com

Cc: Smith, Lorenzo; Fuentes, Richard; idelfuente@oaklandnet.com; Richards, Araina; Ferguson, David;

"VHenderson" <"tomika"@operationdignity.org>; Church, Mike; Van Eck, Jeffrey

Subject: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Sincerely,

Shelia Turner

Your Service Request Has Been Submitted 8/6
Service Request Number: 420685

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desks, chairs, boxes, tires

-----Original Message-----

From: Foster, Frank <ffoster@oaklandnet.com>

To: Preston J Turner <drjaz55@gmail.com>

Cc: Smith, Lorenzo; Smith2@oaklandnet.com; SCTurner <modelshe16@aol.com>; Fuentes, Richard

<Rfuentes@oaklandnet.com>; idafuente <idafuente@oakland.net.com>; Richards, Araina

<ARichards@oaklandnet.com>; Ferguson, David <dferguson@oaklandnet.com>; Van Eck, Jeffrey

<JVanEck@oaklandnet.com>; Henderson, Versall <VHenderson@oaklandnet.com>; Tomika Perkins

<tomika@operationdignity.org>; Church, Mike <MChurch@oaklandnet.com>

Sent: Mon, Dec 12, 2011 9:05 am

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Preston,

After conducting a site assessment, it has been determined that there is illegal dumping and also a homeless encampment at the area in question. We will deal with each issue as follows:

Illegal Dumping

- We will include this location on our hotspot list. Which means our staff will periodically monitor the area, for signs of illegal dumping, when their workload permits.
- We will consider placing "No Dumping" signage at this location as a deterrent to potential illegal dumpers.
- We also encourage you to contact our PWA Call Center (510) 615-5566, when you notice illegal dumping at the site. This will assist our operation in the removal of the debris in a timely manner and avoid additional dumping to an identified pile.

Homeless Encampment

- After the encampment has been deemed to be on public property, we will contact Operation Dignity.
- Operation Dignity will visit the site and attempt to contact the homeless person(s). In an effort to provide outreach. They will also post the area informing the occupants that it is unlawful to reside in the area and that their items will be removed within 48 hours.
- Prior to the cleanup, OPD will verify all occupants have left the encampment.
- PWA will remove the non-hazardous debris from the site, however we do not have the authority to remove the occupants.

Frank Foster

Operations Manager

Dept. Of Facilities And Environment

Keep Oakland Clean & Beautiful

e-mail: ffoster@oaklandnet.com

Office (510) 434-5109

Fax (510) 434-5120

Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Preston J Turner [<mailto:drjaz55@gmail.com>]

Sent: Wednesday, December 07, 2011 12:42 PM

To: Foster, Frank

Cc: Smith, Lorenzo; SCTurner, Fuentes, Richard; idafluente@oaklandnet.com; Richards, Araina; Ferguson, David

Subject: Re: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Frank,

We are very concern with this ongoing problem and we're very open to suggestion on how to eradicate.

Again, we do appreciate your assistance in getting someone out to clean up this blighted area.

Thanks again,

Preston

On Dec 6, 2011, at 11:04 AM, Foster, Frank wrote:

Lorenzo,

Thanks for bringing this issue to my attention.

Frank Foster

Operations Manager

Dept. Of Facilities And Environment

Keep Oakland Clean & Beautiful

e-mail: ffoster@oaklandnet.com

Office (510) 434-5109

Fax (510) 434-5120

Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Smith, Lorenzo
Sent: Tuesday, December 06, 2011 8:28 AM
To: Foster, Frank
Cc: drjaz55@gmail.com; SCTurner; Fuentes, Richard; idafuente@oakland.net.com; Richards, Araina; Ferguson, David

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Good morning Frank,

I am not sure if you are aware of this constituent concern regarding illegal dumping of items at/near Bancroft way (below). Thanks!

Lorenzo

From: SCTurner [mailto:modelshe16@aol.com]
Sent: Monday, December 05, 2011 10:04 PM
To: Fuentes, Richard; idafuente@oakland.net.com; Smith, Lorenzo; Richards, Araina
Cc: drjaz55@gmail.com

Subject: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Hello Richard,et al

RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

The request below was reported 11/19, Preston and I drove by this location to find. The couch on one side of the street with debris on top of the couch. Black garbage bags on the side of the street. The other side of the street were 2-3 mattresses and other miscellaneous items (clothes , etc..) Again, it appears to be some sort of encampment . Can we please clean up this block. It is an ongoing problem and as long as these items remain on the street it will invite more illegal dumping.,

Thank you everyone,
Shelia Turner
MHH NCP
Steering Committee

-----Original Message-----
From: Cityworks <cityworks@oaklandnet.com>
To: modelshe16 <modelshe16@aol.com>
Sent: Tue, Nov 22, 2011 5:55 am
Subject: Request 388839

Please DO NOT REPLY to this email. This email is automatically sent from a mailbox that is not monitored. Reply to pwacallcenter@oaklandnet.com.

Information regarding the Service Request you submitted to the City of Oakland, Public Works Agency, is provided in the table below.

Thank you for helping to make Oakland a better place to live, work and visit.

City of Oakland, Public Works Agency, Call Center

510.615.5566 - (Monday – Friday, 8:00 am – 4:30 pm) - pwacallcenter@oaklandnet.com

Service Request #:	388839
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT WAY & BANCROFT AV
Date / Time Reported:	11/16/2011 4:37:09 PM
Status:	CLOSED
This automated email will be sent when a service request is created ("OPEN") and when the problem is fixed ("CLOSED"). If the status is "REFFERRED" that means that we have sent this issue to the appropriate agency who does this type of work, but they do not use this system to track work. Please contact that agency to follow-up. For more information, please visit the "Helpful Links to Other Resource Partners" at www.oaklandpw.com .	
Date / Time Closed:	11/18/2011 8:09:41 PM

From: Shelia T [mailto:modelshe16@aol.com]

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; idafuente@oakland.net.com; Fuentes, Richard; Richards, Araina; Arias, Kevin

R.; idafuente@oakland.net.com

Cc: drjaz55@gmail.com

Subject: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you,
Shelia Turner
MHH NCP

-----Original Message-----

From: Bob Bodnar <bobbodnar@yahoo.com>

To: Foster, Frank <ffoster@oaklandnet.com>
Cc: Pullen, David <DPullen@oaklandnet.com>; modelshe16 <modelshe16@aol.com>; Gallo, Noel <NGallo@oaklandnet.com>; English, Dexter <DEnglish@oaklandnet.com>; PWA Call Center <PWAcallCenter@oaklandnet.com>; Burgos (was Jimenez) <cburgos@oaklandnet.com>
Sent: Sun, Mar 24, 2013 11:24 am
Subject: Re: Homeless on Bancroft Way

Mr. Foster,

These pictures of Bancroft Way were taken this week by community members. As they clearly show, the block is once again a mess, with homeless encampments on both sides of the street and large-scale dumping in multiple locations.

We do appreciate that the overgrown vegetation was removed last month, though it was disappointing that the trash on the east side of the sidewalk was not also cleared at the same time. That seems to be where the homeless who frequent the area started their latest pile.

These are city sidewalks, and they are being regularly obstructed. I continue to hope that city officials will be a bit more proactive and not allow the situation to escalate to what we now endure. More frequent attention is desperately needed.

Bob Bodnar,
Chairman
Beat 27Y

From: "Foster, Frank" <ffoster@oaklandnet.com>
To: Bob Bodnar <bobbodnar@yahoo.com>
Cc: "Pullen, David" <DPullen@oaklandnet.com>; modelshe16 <modelshe16@aol.com>; "Gallo, Noel" <NGallo@oaklandnet.com>; "Brooks, Desley" <DBrooks@oaklandnet.com>; "Reid, Larry" <LReid@oaklandnet.com>; "English, Dexter" <DEnglish@oaklandnet.com>; "PWA Call Center" <PWAcallCenter@oaklandnet.com>; "Jones, Sabrina D." <sdjones@oaklandnet.com>
Sent: Monday, February 4, 2013 9:56 AM
Subject: RE: Homeless on Bancroft Way

Mr. Bodnar,

1. I have copied Dexter English, Public Works Supervisor II, who supervises the staff that abate homeless encampments. So, that he is aware of the situation and can schedule the removal of the debris.
 2. I have copied the PWA Call Center, so that a service request can be created for the street light issue (This service is not provided by the KOCB Division).
 3. I have copied Clarence Rice, Public Works Supervisor I, who supervises staff that remove overgrown vegetation. So, that he can schedule the abatement.
 4. If the large furniture is associated with the encampment, it will be removed during the scheduled abatement, which requires a 72 hour posting period. Mr. English also supervises the illegal dumping staff. So after he conducts a site assessment, he will determine if the furniture can be removed immediately or during the aforementioned process.
- The encampment problem at this location has been persistent for several years. The Human Services Division has attempted on several occasions to provide outreach to occupants, but without their acceptance or enforcement. It has turned into a perpetual cycle in which we (KOCB) are merely providing a cleanup service.

Frank Foster
Operations Manager, Keep Oakland Clean and Beautiful

Report A Problem | Public Works Agency Call Center | (510) 615-5566
www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

From: Bob Bodnar [mailto:bobbodnar@yahoo.com]
Sent: Saturday, February 02, 2013 5:17 PM

To: Foster, Frank
Cc: Pullen, David; modelshe16@aol.com; Gallo, Noel; Brooks, Desley; Reid, Larry
Subject: Homeless on Bancroft Way

Mr. Foster,

The homeless encampment on Bancroft Way--between International Blvd. and Bancroft Ave--has started up again. I have observed the following:

1. 4-5 homeless individuals in the usual spot underneath a street light on the left side of the street;
2. This street light is once again non-functioning, even though it was repaired within the last few months (following a complaint I made to Public Works);
3. A substantial amount of vegetation is growing on the sidewalk near this traffic light. I had hoped that this might be cleared after the encampment was removed last month. If you review SeeClickFix, you will see that last October, OPD officer DelMoral requested that this vegetation be cleared. It was not, and the homeless use it as a form of shelter and storage;
4. Large pieces of furniture and other junk all over the block.

More needs to be done to make this area less attractive for the homeless that now frequent it. Otherwise, we will just keep going around and around. Removing the overgrown vegetation and eliminating the darkened area where a functioning street light should be a good start. Also, you may as well send out a truck to this block every week to pick up all the junk they are generating, apparently from separating recyclables or other materials useful to them.

I do understand that this is now a persistent problem, but it wasn't always like this. One individual apparently stated to Officer Pullen that she had been living outside on that block for the last eight years. I have lived in this neighborhood longer, and pass Bancroft Way regularly. We haven't had a homeless encampment there for eight years. This is a problem that has developed only in the last couple of years. Moreover, the junk they collect and discard ends up on the adjacent streets, particularly Bancroft Avenue near 48th Avenue, requiring even more attention by Public Works. Abating this problem should have a positive impact on your department's workload.

Sincerely,

Bob Bodnar, Chair
Rainbow Community Neighborhood Council, Beat 27Y

-----Original Message-----

From: Foster, Frank <ffoster@oaklandnet.com>
To: Shelia T <modelshe16@aol.com>

Cc: PWA Call Center <PWACallCenter@oaklandnet.com>; Jones, Sabrina D. <sdljones@oaklandnet.com>; Tomika

Perkins <tomika@operationdignity.org>
Sent: Mon, Aug 29, 2011 8:08 am

Subject: RE: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Shelia,

I have attached the Standard Operating Procedure (SOP) concerning homeless encampments. Also, I have copied the Call Center and Operation Dignity, so that we can start the process of abating the site. If you have further questions please contact me.

Frank Foster
Acting Operations Manager
Dept. Of Facilities And Environment

Keep Oakland Clean & Beautiful
e-mail: ffoster@oaklandnet.com

Office (510) 434-5109

Fax (510) 434-5120

Cell (510) 772-8709

 Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Shelia T [mailto:modelshe16@aol.com]
Sent: Friday, August 26, 2011 12:16 PM

To: Smith, Lorenzo

Cc: Foster, Frank

Subject: Re: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Hi Lorenzo,

Thank you. I look forward to hearing from Frank Foster.

Best,

Shelia

-----Original Message-----

From: Smith, Lorenzo <LSmith2@oaklandnet.com>

To: Shelia T <modelshe16@aol.com>

Cc: Foster, Frank <ffoster@oaklandnet.com>

Sent: Fri, Aug 26, 2011 12:07 pm

Subject: RE: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Hello Shelia,

Thank you for your e-mail concerning illegal dumping. I do not want to give you misinformation but I believe for budgetary reasons that the illegal dumping enforcement unit has either been reduced dramatically or eliminated? I have copied Frank Foster, Acting Operations Manager in the Keep Oakland Clean & Beautiful Division so that he can clarify and help you with your concerns.

Lorenzo

From: Shelia T [mailto:modelshe16@aol.com]

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; ldafuente@oakland.net; Fuentes, Richard; Richards, Araina; Arias, Kevin R.;

ldafuente@oakland.net;

Cc: drazz55@gmail.com

Subject: Bancroft and Bancroft Way Illegal Dumping, Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PVA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worse and worse by the day, minute, second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you,
Shelia Turner
MHH NCP

<Standard_Operating_Procedure_-_Removal_of_Homeless_Encampments_(rev._12-13-2010).pdf>

Garzon, Clara

From:

Sent:

To:

Cc:

Subject:

Gallo, Noel

Friday, October 09, 2015 6:46 AM

Levin, Brooke A.; Foster, Frank; Joshi, Nishant

Garzon, Clara

Cesar Chavez Park, Foothill Blvd/Harrington, Request for Homeless encampment removal and safety repairs

Hello Everyone, on Thursday Captain Joshi and I visited Cesar Chavez Park and witnessed the Homeless Encampments that have been there for several weeks. They are located next to the play structure, are plugged in to our electrical outlet, using drugs in the restrooms, and have burned a whole on the play structure surface. The neighbors have complained and now the gang presence has escalated. Please, remove the encampment, illegal dumping next to the creek and entrance to the park on 37th Avenue. Thank you and keep me informed on the progress since we have specifically called for our Safety Neighborhood Walk for this evening to go through the Park. Noel Gallo

Garzon, Clara

From: Joshi, Nishant
Sent: Friday, October 16, 2015 9:20 PM
To: Foster, Frank
Cc: Levin, Brooke A.; Gallo, Noel; Carthan, Brian; Garzon, Clara; PWA Call Center; Kattchee, Susan; Reilly, Mike
Subject: Re: Cesar Chavez Park, Foothill Blvd/Harrington, Request for Homeless encampment removal and safety repairs

All

A/Lt. Reilly will put an officer on special assignment to support this operation. Thank you for the quick response.

Nishant Joshi
A/Captain of Police
Area 4, BFO 2
510-777-8526 desk
510-773-0487 cell

Sent from my WORK iPhone

On Oct 16, 2015, at 5:28 PM, Joshi, Nishant <NJoshi@oaklandnet.com> wrote:

We will be there.

Nishant Joshi
A/Captain of Police
Area 4, BFO 2
510-777-8526 desk
510-773-0487 cell

Sent from my WORK iPhone

On Oct 16, 2015, at 8:23 AM, Foster, Frank <ffoster@oaklandnet.com> wrote:

Captain Joshi,

The abatement is scheduled for Monday (10/19) at 8:30 a.m.

Thanks,

Frank Foster, PWLF
Operations Manager, Keep Oakland Clean and Beautiful Division
Bureau of Facilities & Environment
City of Oakland | Oakland Public Works | APWA Accredited
750 50th Avenue | Oakland, CA 94601
(510) 434-5109 | (510) 434-5120 Fax
ffoster@oaklandnet.com

From: Joshi, Nishant
Sent: Friday, October 09, 2015 11:49 AM
To: Foster, Frank
Cc: Levin, Brooke A.; Gallo, Noel; Carthan, Brian; Garzon, Clara; PWA Call Center; Kattchee, Susan
Subject: Re: Cesar Chavez Park, Foothill Blvd/Harrington, Request for Homeless encampment removal and safety repairs

We will be there. Please confirm the date and time.

Nishant Joshi
A/Captain of Police
Area 4, BFO 2
510-777-8526 desk
510-773-0487 cell

Sent from my WORK iPhone

On Oct 9, 2015, at 10:31 AM, Foster, Frank <ffoster@oaklandnet.com> wrote:

Councilmember Gallo,

Staff will remove the illegal dumping from the Park by the close of business today. The homeless encampment will be posted for abatement next week in observance of the required 72-hour notification period. Staff will also inspect the damage that has been done to the play structure surface and attempt to either repair or replace the burned section.

Captain Joshi,

Police present will definitely be needed prior to and during the homeless encampment abatement to ensure that the occupants have left the area and remain away during the cleanup efforts. Also since the Park has a curfew it would be greatly appreciated if your staff could enforce this provision. This method has been successful, in other Parks, with keeping the homeless out.

Brian,

You can coordinate the Parks staff and OPD efforts with Captain Joshi or his designee. Also, since the request has been submitted to the Call Center service request should be generated.

Let me know if there are any questions.

Thanks for bringing this issue to our attention.

Frank Foster, PWLF

Operations Manager, Keep Oakland Clean and Beautiful Division
Bureau of Facilities & Environment
City of Oakland | Oakland Public Works | APWA Accredited
750 50th Avenue | Oakland, CA 94601
(510) 434-5109 | (510) 434-5120 Fax
ffoster@oaklandnet.com

Report A Problem | Public Works Call Center | (510) 615-5566
www.oaklandpw.com | opwcallcenter@oaklandnet.com | **Mobile app:**
SeeClickFix

From: Levin, Brooke A.
Sent: Friday, October 09, 2015 9:57 AM
To: Gallo, Noel
Cc: Foster, Frank; Joshi, Nishant; Garzon, Clara; PWA Call Center; Carthan, Brian
Subject: Re: Cesar Chavez Park, Foothill Blvd/Harrington, Request for Homeless encampment removal and safety repairs

Adding the Call Center and BriN Carthan.

Brooke A Levin
Director
Oakland Public Works
Sent from my iPhone

On Oct 9, 2015, at 6:45 AM, Gallo, Noel
<NGallo@oaklandnet.com> wrote:

Hello Everyone, on Thursday Captain Joshi and I visited Cesar Chavez Park and witnessed the Homeless Encampments that have been there for several weeks. They are located next to the play structure, are plugged in to our electrical outlet, using drugs in the restrooms, and have burned a whole on the play structure surface. The neighbors have complained and now the gang presence has escalated. Please, remove the encampment, illegal dumping next to the creek and entrance to the park on 37th Avenue. Thank you and keep me informed on the progress since we have specifically called for our Safety Neighborhood Walk for this evening to go through the Park. Noel Gallo