

| | |
|----------------------|--|
| BATCH NUMBER | |
| BATCH DATE | |
| INPUT/AUDITED BY | |
| TOTAL INVOICE AMOUNT | |
| \$1,151.75 | |

City of Oakland
ENCUMBRANCE LIQUIDATION

Fiscal Year
2014-15

SUPPLIER NUMBER
105778

SUPPLIER NAME
VIEVU

ADDRESS
105 W. JOHN ST.

CITY, STATE, ZIP
SEATTLE, WA 98119

| | |
|---|---|
| IF SUPPLIER IS SUBJECT TO PROMPT PAYMENT put an X in the box | |
| IF INVOICE IS DISPUTED put an X in the box | |
| DISTRIBUTION (Check Box): | |
| HOLD FOR PICK-UP | X |
| ATTACHMENT | |
| MAIL | |

I HEREBY CERTIFY THE ARTICLES OR SERVICES DESCRIBED BY THE INVOICE(S) ATTACHED AND LISTED BELOW WERE NECESSARY FOR USE BY THIS AGENCY / DEPARTMENT AND HAVE BEEN DELIVERED OR PERFORMED AND THAT NO PRIOR CLAIM HAS BEEN PRESENTED FOR SAID ARTICLES OR SERVICES:

| | | |
|-----------------------|----------|-----------------------------|
| OPD - FISCAL SERVICES | 09/16/14 | KAREN LU |
| AGENCY/DEPARTMENT | DATE | PAYMENT REQUEST PREPARED BY |
| | | 510-238-7447 |
| | | PHONE NUMBER (REQUIRED) |

Donneshia Taylor 9/17/14

AUTHORIZATION SIGNATURE AND DATE REQUIRED

DONNESHIA TAYLOR

PRINTED NAME OF AUTHORIZATION SIGNATURE

| # | Date Invoice Received MM/DD/YY | Invoice Number | Invoice Date MM/DD/YY | Invoice Amount | Customer or Account Number | Description (45 Characters Maximum) | PO # | Release | Line | Amount | CA BOE Sales Tax |
|----------------------|--------------------------------|----------------|-----------------------|----------------|----------------------------|-------------------------------------|------------|---------|------|----------|------------------|
| 1 | 08/27/14 | 9839 | 07/31/14 | 1,151.75 | | BODY WORN CAMERA REPAIR | 2014014210 | | 1 | 1,128.75 | |
| 2 | | | | | | SHIPPING | | | 2 | 23.00 | |
| 3 | | | | | | | | | | | |
| 4 | | | | | | | | | | | |
| 5 | | | | | | | | | | | |
| 6 | | | | | | | | | | | |
| 7 | | | | | | | | | | | |
| DETAILED DESCRIPTION | | | | | | | | | | Total | 1,151.75 |
| | | | | | | | | | | | - |

ORIGINAL INVOICE(S) MUST BE ATTACHED

Invoice

Page 1 of 2

Date 7/31/2014
Invoice # 9839
PO # RMA104665



105 W John St
Seattle WA 98119
USA
888-285-4548
Fax 206.299.3380

105778.

Bill To

Oakland Police Department
Information and Technology Unit
Project Resource Management
455 7th St., 9th Floor Room #900
Oakland CA 94607

Balance Due 1,151.75
Terms Net 30
Due Date 8/30/2014
Sales Rep Partner

Shipping Method UPS Ground
Ship Date 7/31/2014

Tracking # 1Z6459Y80395317979

Shipping Code (2)

Ship To

Oakland Police Department
Information and Technology Unit
Project Resource Management
455 7th St., 9th Floor Room #900
Oakland CA 94607

2014014210

| Item | Quantity | Serial/Lot Numbers | Description | Unit Price | Tax | Amount |
|----------------------------|----------|--------------------|---|------------|-----|----------|
| LE2RMA | 1 | LE2-018878 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| Camera Repair & Inspection | 1 | | No errors were found during inspection or the product was repaired. Returning product to customer. LE2-006043 | | Yes | 0.00 |
| LE2RMA | 1 | LE2-018822 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| LE2RMA | 1 | LE2-018876 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| LE2RMA | 1 | LE2-018884 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| LE2RMA | 1 | LE2-018824 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| LE2RMA | 1 | LE2-018823 | LE2 Body Worn Video Camera | 0.00 | Yes | 0.00 |
| Camera Repair | 6 | | Repair of camera. | 175.00 | Yes | 1,050.00 |
| Recovered Video Disc | 5 | | Video files removed from camera and placed on disc | 0.00 | | 0.00 |

RECEIVED
AUG 27 2014

OK to
[Signature]

1-1010-106410-54611-Ø-PS01.

Invoice

Page 2 of 2

Date 7/31/2014
Invoice # 9839



105 W John St
Seattle WA 98119
USA
888-285-4548
Fax 206.299.3380

| Item | Quantity | Serial/lot Numbers | Description | Unit Price | Ext. Price | Amount |
|------|----------|--------------------|-------------|------------|------------|--------|
| | | | | | | |

Thank you for your business.

If you are tax exempt, please fax your certificate to 206.299.3380 or email to info@viewu.com.

| | |
|-----------------------------------|------------|
| Subtotal | 1,050.00 |
| Shipping Cost (UPS Ground) | 23.00 |
| Tax (Sales Tax 7.5%) | 78.75 |
| Total | 1,151.75 |
| Amount Due | \$1,151.75 |

Thank you for your belief in our products. Please visit www.viewu.com for software and product documentation.

Customer

Oakland Police Department (CA)

Invoice # 9839
Amount Due \$1,151.75
Amount Paid _____

VIEVU Remittance Slip

Make Checks Payable To

VIEVU
105 W John St
Seattle WA 98119
USA

Please Enter Your Credit Card Information

Type: ☐ Discover ☐ Master Card ☐ VISA ☐ American Express
Credit Card #: _____
Expiration Date: _____ Month _____ Year
Signature: _____



9839

Lim, Victor

From: Lim, Victor
Sent: Friday, June 27, 2014 9:06 AM
To: support@viewu.com
Cc: PDRD - Camera System
Subject: RMA

Good morning,

Please provide a RMA for the following 7 PDRDs

RMA 104665

| PDRD# | video | Reason |
|------------|-------|-------------------------------|
| LE2-004973 | yes | Damaged usb |
| LE2-006043 | no | No new video after recordings |
| LE2-013293 | yes | Damaged usb |
| LE2-015872 | no | damaged screw for clip |
| LE2-017261 | yes | will not turn on |
| LE2-017688 | yes | damaged lens cover |
| LE2-018566 | yes | will not connect to server |

Lim, Victor

From: Josh Ellis <josh@viewu.com> on behalf of Support@viewu.com
Sent: Wednesday, July 30, 2014 8:52 AM
To: PDRD - Camera System
Subject: VIEVU RMA 104665 - RESULTS

Hello Victor,

We have evaluated your camera(s) under RMA 104665. The results are as follows:

- LE2-004973: Broken USB due to incorrect insertion of cable or other foreign object
- LE2-006043: Camera defect repaired. Camera passed all tests. Camera will be returned
- LE2-013293: Broken USB due to incorrect insertion of cable or other foreign object
- LE2-015872: Clip or screw thread damage due to failure to loosen screw before clip rotation or blunt trauma
- LE2-017261: Failure in case seal
- LE2-017688: Lens cover broken due to blunt trauma
- LE2-018566: Broken USB due to incorrect insertion of cable or other foreign object

We have determined that your camera(s) is(are) outside our warranty terms and that the repair costs will be \$1,050.00 plus shipping. Per our standing agreement this falls under the repair limit of \$2,500.00 so we are automatically processing the repair and submitting the repair fee to you for payment.

We appreciate your understanding that we cannot repair cameras for free that are not covered by a warranty. If you would like to review our warranty terms, please click here: <http://www.viewu.com/termsandpolicies/>

Best regards,
VIEVU Customer Support