CITY OF OAKLAND
DEPARTMENT OF INFORMATION TECHNOLOGY
TRAVEL AUTHORIZATION

1. Employee Name George Binda	2. Date 08/30/2014	3. Vendor Number

4. Department Department of Information Tech.	5. Position Title Information Systems Supervisor, Public Safety

6. Travel Destination Schaumburg, IL	7. Number of Work Days 3	8. Departure Date 09/28/2014	9. Return Date 10/02/2014

10. Purpose of Travel
Attend Motorola Public Safety Application Users Conference and Training

11. Funding Source ☐ Budgeted ☑ Other ☐ Funds Available	12. Total Cost Estimate $ 0.00	13. Name of Employee in Charge if Requestor is Department Head n/a

14. Transportation

☐ Use of City vehicle requested: ☑ Advance Payment   ☐ Reimbursement
   Estimated round-trip miles _____   Estimated out-of-pocket costs $ $0.00

☐ Use of private vehicle requested: ☐ Advance Payment   ☐ Reimbursement
   Estimated round-trip miles _____   Equivalent common carrier rate _____   Authorization Number _____

☐ Use of rental vehicle requested

☐ Upon invoice from travel agent or common carrier, prepare check in amount of _____ $0.00

Payable to: _____   For: _____

15. Registration or Special Fees

Fees for above event _____

☐ Fee will be paid by employee for later reimbursement
☐ City will be billed
☐ Fee to be paid in advance $ _____
Make check payable to _____
and Mail check to: _____

Fees include:
Breakfast $11.00
Lunch $16.00
Dinner $29.00
Lodging

Dates: _____ to _____
_____
_____
_____
_____

16. Subsistence

☐ Subsistence will be paid by employee for later reimbursement.   Estimated cost _____
☐ Advance requested for itemized expenditures.   Estimated cost _____
☐ Advance per diem requested - provided check to employee in amount of _____

   Full per diem rate for _____ days @ _____ /day = _____
   Travel per diem rates _____ days @ _____ /day = _____
   Less: Expenses included in registration fee = _____

17. Department Head Review

☑ Approved
☐ Not Approved

Signature _Bryan Sastokas_ Date 9.15.14

18. Department Remarks

All conference travel and training related cost covered under Public Safety Support Maintenance agreement with Motorola.

19. City Manager Review (If overnight accommodations required)

☑ Approved
☐ Not Approved

Signature _____ Date 9-16-14

20. City Manager Remarks

Sub Item	Amount	Fund/SF	Organization	Account	Proj/Grant/Co	Yr	Loc	Task	Dept Specific

Entered By _____ Date _____

Accounts Payable _____ Date _____

dit_travelauth rev 05/08
Refer to AI 120, Travel on City Business

Print	Clear	Save

Agenda

This year's agenda offers four days of interactive, educational and hands-on training presented by Motorola subject matter experts, developers and industry peers. Each session gives you insight into Motorola next-generation public sector technologies designed to help increase operational efficiency and productivity with your current applications.

CLICK HERE FOR A DOWNLOADABLE DETAILED VERSION OF THE ICC 2013 Agenda

CONFERENCE SCHEDULE

Sunday, September 29

8:00am - 8:30am : 1st Time Attendee Meeting

8:30am – 2:30pm: Multiple Concurrent Training Sessions

4:30pm – 5:30pm: Opening / Motorola Welcome

5:30pm – 6:30pm: Keynote Presentation

6:30pm – 9:30pm: Technology Showcase Grand Opening

Monday, September 30

6:30am – 8:00am: Breakfast

8:00am – 8:30am: General Session

8:45am – 5:00pm: Multiple Concurrent Training Sessions

5:30pm – 7:30pm: Technology Showcase Mixer

Tuesday, October 1

6:30am – 8:00am: Breakfast

8:00am – 8:30am: General Session

8:45am – 5:00pm: Multiple Concurrent Training Sessions

6:30pm – 9:30pm: Customer Appreciation Evening Event

Wednesday, October 2

6:30am – 8:00am: Breakfast

8:00am – 8:30am: General Session

8:45am – 3:45pm: Multiple Concurrent Training Sessions

SAFER CITIES.
THRIVING COMMUNITIES.
MOTOROLA ICC USER CONFERENCE AND TRAINING

September 29 - October 1, 2014 | Schaumburg, IL | Renaissance Hotel

Dear **George**,

Please note that there has been a modification to the **MOTOROLA 2014 INTEGRATED COMMAND & CONTROL USER CONFERENCE** agenda. Click here to download the 2014 ICC User Conference Agenda.

This year our ICC Users Conference is going GREEN and therefore we will NOT be providing any printed copies of the agenda. We will be utilizing an exciting new Mobile Event App which provides access to the complete conference including session schedules, abstracts, speakers, sponsors, and even includes floor maps of the conference center and the technology showcase to help you navigate your way through the conference. All individual session surveys are included in each session listed on the mobile app so you can complete your survey right on the app which eliminates the need for all the paper surveys, and also saves time consolidating the survey results. The overall conference survey will also appear on the app to make it more convenient for you to complete. The app provides the ability for you to "star" a session which will then become part of your personal agenda (My Agenda).

We have provided a **Mobile Event Application Guide**, as well as the link to download the app, both for Android and iPhone so you can build your personal schedule in advance of attending the conference. Click here for the Mobile Event App Guide. For any attendees who do not have a smart phone (Android or iPhone), the registration site includes a downloadable pdf agenda or by click here for the 2014 ICC User Conference Agenda, which we would encourage you to print before you arrive.

As a reminder, we still need your registration to sign up for the **Hands on Training** courses and specific **One-On-One meetings** that will be offered at the conference. In order to do this you will need:
- First Name as registered
- Last Name as registered
- Email address as registered
- Copy and paste your Confirmation #: **HZNJ9MF9KXV** (must use ALL CAPS)

1. Copy & paste your confirmation number exactly as it appears above. Click **OK**
2. The next page you see will be your personal information. Click **NEXT.**
3. Click the **Registration** Hyperlink on the right to be taken to the sessions and then select them.
4. Select the sessions you wish to attend.
5. Click **NEXT** until you see the FINISH Button. Your modifications will not appear until you click **FINISH**

Click on this link to begin:

MAKE YOUR HOTEL RESERVATION TODAY - DEADLINE IS SEPTEMBER 10

If you have not done so already, in order to guarantee the conference rate, reservations must be made by 5:00pm (Centeral Standard Time) on September 10, 2014. ALL conference attendees, must contact the hotel directly to make your reservation and notify them of any changes to your arrival or departure dates. Individuals must identify themselves as being with the 2014 Motorola ICC User Conference at the time the reservation is made in order to receive the conference rate.
To reserve your hotel please click on the corresponding rate below, or you can call the hotel:
 - Reservations Toll Free: 1-877-303-0104
 - Reservations Local Phone: 1-847-303-4182

CLICK HERE FOR GENERAL ROOM RATE RESERVATION
$179.00 (per night, single or double occupancy)
+$25.06 (14% tax rate)
$204.06

Please click the link below to read more about this event.

 Sincerely,
Valerie Damolaris

GLOBAL BUSINESS TRAVEL

Generated: 04 September 2014 21:33 GMT

Travel Arrangements for **BINDA/GEORGE**

Itinerary Booking Reference **QSQGAD**

Trip ID - 11620383989

Customer Address	**Agent MC**
AMERICAN EXPRESS	American Express Global Business Travel
8112 WOODLAND CTR BLVD	8112 Woodland Center Blvd.
TAMPA FL 33614	Tampa, FL. 33614
	Phone: (800) 227-3753

BILLING CODE :   0AX00EMS00000KX6200000000

This Is A Motorola Group Desk Reservation
Lease Call 800-227-3753 Prompt 5 FOR Assistance Or
International May Call Collect At 813-243-6029
Or Email Motorolagroups*At*Aexp.Com
Business Hours ARE 800Am-800pm Est Mon-Fri

For Emergency Travel Assistance Only Outside The
Above Hours Call 800-847-0242 Access Code R1i2
International May Call Collect At 313-271-7887
Prior To Travel Check Motorola Security
Web Page My.Mot.Com/Portal/Site/Lps/

....

For Agent Assistance With This Reservation
Call 800-227-3753 Or Collect 813-243-6475
Mon-FRI 8Am-8pm Est
For Emergency Assistance Outside Above Hours
Call 1-800-847-0242 Or Collect
313-271-7887 Code S-R1i2

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Please Review The Attached Itinerary For Accuracy.
If You Have Any Changes To This Itinerary You Must
Call American Express Travel Within 24 Hours.
If You Do Not Notify American Express That Changes
Are Required You Will Be Responsible For All
Associated Fees For Itinerary Changes.
Group Air Dept 800-227-3753 Prompt 5

<u>**Sunday 28 September 2014**</u>

OTHER	**MOTO SOLUTIONS N*15115**
✈ 01:36 PM	**Sacramento (SMF) to Chicago (ORD)**

Airline Booking Ref: CPR8LE

Carrier: United Airlines   **Flight:** UA 1203   **Status:** Confirmed

Operated By: United Airlines

Origin: Sacramento, CA, Sacramento International (SMF)

Departing: Sunday 28 September 2014 at 01:36 PM   **Departure Terminal:** TERMINAL A

Destination: Chicago, IL, O'Hare Intl Arpt (ORD)

Arriving: Sunday 28 September 2014 at 07:37 PM   **Arrival Terminal:** TERMINAL 1

Additional Information

Class: Economy	Distance: 1783 Miles	Estimated Time: 04 hours 01 minute
Aircraft Type: Boeing 737-800	Seat: 31A	
Meal Service: Food to purchase		
Frequent Flyer Number: Not Applicable		
Number of Stops: 0		

🚗 07:37 PM   **Avis Rent A Car**

Pickup:

    Location: 10000 Bessie Coleman Dr, Chicago, Il, 60666

    Date and Time: Sunday 28 September 2014 at 07:37 PM

    Phone: 888-849-0277

Drop Off:

    Location: 10000 Bessie Coleman Dr, Chicago, Il, 60666

    Date and Time: Thursday 02 October 2014 at 09:51 AM

    Phone: 888-849-0277

Car Type: Intermediate 2/4 Door Automatic Air

    Rate: USD 49.00 per day   **Mileage:** 150

    Extra Day: USD 49.00 per day   **Extra Hour:** USD 36.76 per hour

    Approximate Total Rate: USD 309.12 additional local taxes and insurance costs may apply

    Reference Number: 30635029US5   **Status:** Confirmed

Additional Information

Membership ID: WEB	Corporate Id: A148800
Special Requests: Not Applicable	Special Information: Not Applicable

2014 ICC USERS CONFERENCE AGENDA
Monday, September 29

TRACK COLOR LEGEND	PROFESSIONAL DEVELOPMENT	CJIS	SOLUTION TECHNOLOGY/GIS/ QUERY	MOBILE SOLUTIONS & DEVICES	CSR	VOICE OF CUSTOMER
	CAD	PUBLIC SAFETY TRENDS	RECORDS/JAIL	IT/NETWORK INFRASTRUCTURE	ONE-ON-ONE	

TIME	TRACK/TITLE	ABSTRACT
8:30 AM	Welcome & Opening Presentation & Keynote Speaker	Don't miss the opening of the 2014 ICC Users Conference followed by our dynamic Keynote Speaker who will engage and enlighten you and prepare you for a great conference.
10:15 AM	PremierOne Solution Update - CAD, Mobile, Records, Radios and more	Each year, conference attendees look forward to learning more about the feature advancement within our Public Safety Applications. In this session, we will step you through the new PremierOne offerings which you can perform in the longer product lab sessions. Pay close attention as there will be a product scavenger that will incorporate these new features to help your City Thrive!
10:15 AM	PCAD System Administration & 7.0 Upgrade Roundtable	Join Motorola's PCAD team to share experiences pre and post upgrade. Suggestions and tips to aid those who have already upgraded and those preparing to upgrade
10:15 AM	LTE/Broadband Update	FirstNet recent developments, objectives for 2014, and key challenges and topics are covered. The latest on MSI's Private LTE portfolio: Unified Push-to-Talk after the Twisted Pair acquisition, LTE deployable sites, rugged devices, and our system roadmap now through 2015. The latest on our LA-RICS plans and what capabilities will be demonstrated that are important to FirstNet and US Public Safety.
10:15 AM	CSR Opening Session	An introductory conference session to provide customers an opportunity to highlight their most current product issues, identify their specific conference objectives and review the overall conference agenda.
11:30 AM	Virtual Desktops	Please join us for a critical facilities round-table where we provide an introduction/overview of Virtual Desktops. We will discuss the various components, benefits and concerns that Virtual Desktops can provide to organizations. The session will explore Horry County's current and future VMware View implementations, and invite others to share their experiences, ideas and opinions.
11:30 AM	Customizing your Motorola Help Application and adding your Agency Specific SOP's	This session will demonstrate how to customize your Motorola Help system with your agency specific SOP's. Also learn how to bring information to your fingertips using Acrobat search to find information across multiple books and folders.
11:30 AM	Predictive Analytics-- Today, Tomorrow & SciFi	One of the hottest buzz words in law enforcement today, nearly every article about using data in policing warrants a reference to Minority Report. In this session we'll explore what predictive policing really is today, what it may become in the near future, and what is just science fiction. Join fellow public safety professionals and Motorola's Technology Office for this interactive session.
11:30 AM	PremierOne Records Product Lab - New Features and Functionality	Come and experience the exciting changes that are being made to PremierOne Records. See if you are able to find all the "treasures" that are hidden in the application.
11:30 AM	PremierOne Communications Services Workshop--Address Book/ Contacts	In this workshop we will review changes that we are proposing to simplify the existing Address Book and Contacts module across CAD, Mobile, and Smart Client in future PremierOne releases. Participants should have experience in the current implementation of Address Books and Contacts as we are looking for what works for you, what could be better, and what you aren't using. This workshop will focus on all of the settings and capabilities available in Address Books/Contacts and what we can improve and what we should eliminate to streamline their use. We are strongly encouraging that participants in this workshop also attend the PremierOne Communication Services Workshop (Messaging) on Tuesday.
11:30 AM	PremierOne CSR Roadmap--New Features & Functionality	This session will explore some of the new features in PremierOne CSR 4.4 including assigning work by shift, compound conditional events, and duplicate check including unit number.
2:00 PM	Use of Social Media in Law Enforcement	A wealth of information is found in social media today, as well as a lot of noise. This session examines the role of inbound and outbound social media for law enforcement as well as the latest tools available today to help make sense of the information.
2:00 PM	PremierOne Query Provisioning and User Features Demo	Receive an overview of the Query features, including query forms and transactions, cascading queries, drill down queries, hot hit notifications and response formatting, and see how they are all provisioned. See how those features are used to find and draw special attention to all of the important information on the queried items, including anything identified as a hot hit so the querying officer can be extra cautious. Hot hit notifications can also be sent to the officer's dispatcher and the other officers in their area.
2:00 PM - 4:15 PM	PremierOne CAD Product Lab	Join us for an interactive lab experience where you can get your hands on the product and experience some of its features. See if you are able to find all the "treasures" that are hidden in the application.

TIME	TRACK/TITLE	ABSTRACT
2:00 PM	PremierOne CSR Citizen Mobile App–New Features	This session will review recent and upcoming changes to the PremierOne CSR Citizen Mobile application. We will demonstrate the newest iPhone and Android features, solicit customer feedback, and explain the new Citizen Mobile App field testing process.
2:00 PM - 4:15 PM	PremierOne Records Product Lab–Advanced Configuration Tool	Learn how to tailor PremierOne Records to meet your agency's needs. This lab based training will focus on leveraging the Advanced Configuration tool to create agency specific modules. See if you are able to find all the "treasures" that are hidden in the application.
3:15 PM	Public-Private Collaboration–What it Means to You	More and more security information is being captured, but not just by government and law enforcement. Retail chains, insurance companies, private data stores are all beginning to hold vast amounts of data that may be useful to gain situational awareness or to solve a crime. We discuss how your agency may access and use this private data ethically for the benefit of your agency and the citizens of your community.
3:15 PM	PMDC–Feature Highlights	PMDC expansion continues, and our customer base remains strong. Join this session to see a preview of what is coming in the first half of 2015, and to participate in a detailed discussion of the newest PMDC features.
3:15 PM	PremierOne Technology Platform Updates and System Planning Overview	Come to this session to learn about the various updates and changes to the PremierOne software and hardware architecture that have taken place in the last year. This session will also highlight key technical points to consider when planning your PremierOne deployment.
3:15 PM	PremierOne CSR Mobile Workforce	Customers use different technology in order to access PremierOne CSR in the field. This session will explore the options available and discuss the advantages of each.
4:30 PM	Intelligent Data Portal (IDP)	Intelligent Data Portal is a brand new, cloud based product offering. This new data aggregation platform allows for agencies to geo-spatially publish their already existing data while easily integrating 3rd party public and private data feeds. IDP is architected to easily capture, view, analyze, integrate and deploy endless data sources utilizing today's latest browser technology. Being browser based allows for agencies to rapidly deploy on any device, in any situation with no software to install. Mutual aid is also achieved by sharing of data through a common secure, cloud platform. Role based security is achieved by allowing agency admins to determine what information is seen by each group and user within that group all while protecting that data in transit and at rest. Come get hands on and learn about today's latest innovation to see how you can turn your data into actionable intelligence.
4:30 PM	Offender Management with PremierOne Jail	From Intake to Release. This session will cover the functionality PremierOne Jail offers for the day-to-day process of Offender Management.
4:30 PM	What is Middleware and Why Do I Need It?	Middleware is an important tool that enables communication and management of data in distributed applications. Come and listen to a panel of your peers discuss their specific applications and why they chose them.
4:30 PM	Tablets–Do you plan to use them, and how?	Come share your ideas regarding the usage of tablets in your agency/city. Help Motorola answer questions such as: Does your agency/city anticipate using tablets for their Public Sector Applications? If so, how do they expect to use them? If not, why not. This will be a highly interactive session so please come prepared to participate.
4:30 PM	How to Manage Multiple Channels in PremierOne CSR	Information arrives in call centers at a very fast pace - especially during busy periods or during critical events. Learn from your peers during this round table discussion on how they utilize PremierOne CSR to help manage all the information that arrives in multiple channels.
6:30 PM - 9:30 PM	Technology Showcase Grand Opening	Come explore our Technology Showcase in our state-of-the-art Innovation Center where you can visit with our Business Partners, learn about their solutions as well as see many of the Motorola products and solutions available.

2014 ICC USERS CONFERENCE AGENDA
Tuesday, September 30

TIME	TRACK/TITLE	ABSTRACT
8:30 AM - 10:45 AM	PremierOne CAD Product Lab	Join us for an interactive lab experience where you can get your hands on the product and experience some of its features. See if you are able to find all the "treasures" that are hidden in the application.
8:30 AM	PremierOne Case Management	The life of a case in PremierOne - the end to end solution from case creation to workflow, case management, IBR, and beyond. Learn how to incorporate new Supervisory Case Management functionality and auto routing functions into your agency processes.
8:30 AM	PremierOne Mobile Future View	Coming Soon to our mobile product - just for you. This session will introduce you to the PremierOne mobile product enhancements that will be included in the 3.4 release next year.
8:30 AM	Virtualization	Virtual technology can be used to consolidate hardware and run server rooms more efficiently. Even if you don't manage a server room, come to this high level session on how Virtualization can be put to use in your organization.
8:30 AM - 10:45 AM	PremierOne CSR Lab	Join this session to try out PremierOne CSR 4.4 and get hands on experience with some of the new features. See if you are able to find all the "treasures" that are hidden in the application.
9:45 AM	Enterprise Mobility Management	Tablets, Smartphones and Laptops issued to field personnel or mounted in-vehicles often challenge agency IT staff for device security, tracking, troubleshooting, support, file uploads/downloads, and software updates. There are several products on the market today, yet Motorola has chosen to partner with SOTI to offer MobiControl as the Enterprise Mobility Management product. Attend this session to learn why MobiControl was selected as the AirMobile replacement, and as the EMM tool offered with PremierOne Handheld. See how an EMM product can assist you in remotely supporting your agencies' hardware.
9:45 AM	Understanding the Basics of Governance for County/Regional systems	Regional/County governments provide significant opportunities for economies of scale, sharing information across regions, synergies in purchasing, training, and technology as well as increasing effectiveness of public safety operations. Those opportunities also come with administrative challenges such as aligning operational procedures on minimum training requirements, equipment specifications and configurations, and record retention policies. Come learn about the basics of governance in Regional systems in this interactive session
9:45 AM	Advanced Feature Administration in PCAD—Leveraging your Interfaces and UDT feeds	Have you wondered what else to do with your UDT data? Join your comrades for a demonstration on how UDT data can be used for non-traditional reporting and display.
9:45 AM	Prepare for your CJIS Technical Audit	This round table session will allow you to discuss and confer with fellow customers on how to best prepare for your CJIS Technical Audit. This includes assuring your technical environments meet the CJIS security policies regarding hardware and software systems and access. You'll want to attend this session to prepare for when the FBI comes to your department.
11:00 AM	PremierOne Communications Services Workshop—Messaging	In this workshop we will review changes we are proposing to simplify the existing Messaging, Notifications, and BOLO modules across CAD, Mobile, and Smart Client in future PremierOne releases. Participants should have experience in the current implementation of Messaging/Notifications/BOLO as we are looking for what works for you, what could be better, and what you aren't using. This workshop will focus on all of the settings and capabilities available; What we can improve and what we should eliminate to streamline their use. We are strongly encouraging that participants in this workshop have also attended the PremierOne Communication Services Workshop (Address Book/Contacts) on Monday.
11:00 AM	Person Authentication	There are technology advances being made on identity and personal authentication every day. What is the state of the art on these technologies and are they operations-ready? This session will explore the latest thinking on technologies such as multi-factor user authentication, inter-agency authentication/interoperability and single sign-on. We encourage lively debate on the appropriate use of these technologies and how confident you may be in depending upon them as a dispatcher.
11:00 AM	Mobile Data 101	This presentation will go beyond RD-LAP and provides 101-Level information on the other mobile data applications to provide valuable knowledge for administrative staff, or the new employee entering this field with little to no IT background.
11:00 AM	Real Time Crime Center (RTCC) Solutions.	MSI positions our Real Time Crime Center (RTCC) Solutions where customers want help in using combinations of voice, video and data (ranging from sensory information to analytics with public safety & other databases, etc.) to more proactively coordinate resources in responding to calls for service & improved case investigation/closure, enabling officer safety & situational awareness to becoming proactive in disrupting crime all together.
11:00 AM	PremierOne CSR Common Report Usage	Join this customer led discussion where some of the more innovative and unique reports are presented and discussed. Learn how some of your colleagues have maximized the usage of your CSR data in their daily operations.
1:30 PM	PremierOne Records Product Lab—Case Management	This hands on session will allow you to see how the lessons learned in the Case management session can be implemented in real world scenarios. See if you are able to find all the "treasures" that are hidden in the application.
1:30 PM	Generation Management	Managing people has never been easy. Today we are faced with 4 distinct generations in our workplace (Veterans, Baby Boomers, Gen X, and Gen Y) and they all have different core values, different ideas, different ways of getting things done, and different ways of communicating in the workplace. This has become more of a problem now than ever before as we often have all four of these generations working side by side. Come learn some helpful tips on how to manage in today's diverse work environment with different generations of employees.
1:30 PM	Text to 9-1-1	What's new with Text to 9-1-1? A presentation on the experiences of customers that have implemented Text to 9-1-1. An update on Standards and a brief summary of pros/cons of the possible implementation approaches. We will demonstrate our solution followed by Q & A and a customer discussion session regarding our customers' thoughts, concerns, experiences, and plans for Text to 9-1-1.

TIME	TRACK / TITLE	ABSTRACT
1:30 PM - 3:45 PM	PremierOne MOBILE & PremierOne Handheld Product Lab with PremierOne CAD	Join us for an interactive lab experience using PremierOne CAD, Mobile and Handheld to gain hands on exposure and familiarity with some of their features. See if you are able to find all the "treasures" that are hidden in the application.
1:30 PM - 3:45 PM	PremierOne CSR Configuration Tips and Tricks	Come and learn from your peers about some configuration tips and tricks to use in your city with PremierOne CSR. Many of you have found unique ways to configure PremierOne CSR to meet your specific needs and this round table session will allow you to share these ideas with your colleagues
2:30 PM	PremierOne Jail Product Lab	Try out some of the Jail functionality in PremierOne Jail. See if you are able to find all the "treasures" that are hidden in the application.
2:45 PM	Leveraging the PremierOne CAD to CAD and ASAP Alarm Interfaces	Improve communications and situational awareness between neighboring jurisdictions with the PremierOne CAD to CAD interface. Learn how the ASAP Alarms Exchange and Central Station Alarm Association can improve your operations with integration at the state level with PremierOne CAD.
4:00 PM	Planning for Successful Integration of Disparate Systems	Learn from other customers and MSI Integration experts how to plan and execute for successful integration between disparate systems. The panel of customers and experts will share their lessons learned of key success factors, as well as pitfalls to avoid, in order to ensure your integration efforts are successful.
4:00 PM	How customers incorporate Call Control to enable more efficient workflow for NG9-1-1	Thinking about how you will implement NG9-1-1, accepting multi-media call types such as Voice and Text, and how integration of your incident management workflow could lessen the impact of NG9-1-1? Learn a customer's perspective of how this can be achieved. With the pace of change accelerating in today's Public Safety environment and customers seeking to address NG9-1-1 requirements, it is critical to understand and prepare for the latest technology, operational considerations, and application features/functionality being rolled out in PSAP/dispatch/Command Centers, their potential impact on workflow, and how they can enable NG9-1-1 solutions. Come join an engaging and interactive session to hear a customer's perspective and experience gained by Orleans Parish Communication District (OPCD) after using the PremierOne NG9-1-1 Integrated Call Control solution. Emphasis will be placed on a discussion of the features/functionality that were used, benefits of the solution, and customer observations on the potential operational improvements/impact that the Call Control solution can provide.
4:00 PM	UI/UX--User Interface / User Experience	With information becoming increasingly available to users, the next frontier is the useability of that data and the best delivery and experience with that data. This is especially important for First Responders and the Command Center when you need to deliver the right data at the right time to the right device during a critical incident. "What is the safest way to tell your Police Officer that his traffic stop is wanted for armed robbery?" This session will explore the future of wearable equipment (eye wear, haptics, Personal Area Networks) and device displays as an integrated communication network between command center staff and the field.
4:00 PM	Use of SCOM for System Monitoring--Monitoring & Logging Deep Dive	This session will include such topics as Network Management System architecture, leveraging free and open source technologies as well as learning about SNMP, Cisco NetFlow and much more. Learn what it takes to develop a network logging infrastructure. Real-world step-by-step instructions will be given with live demos.
4:00 PM	PremierOne CSR Knowledge Base	This customer led discussion will demonstrate some of the ways in which our customers have utilized the Knowledge Base within PremierOne CSR. Come learn from your peers about how you can improve the manner in which you utilize the Knowledge Base in your city or town.
6:30 PM - 8:00 PM	Technology Showcase Mixer	Come back to the Technology Showcase to get any answers you didn't get on Monday evening, or to visit with Business Partners you may have missed.

2014 ICC USERS CONFERENCE AGENDA
Wednesday, October 1

TIME	TRACK/TITLE	ABSTRACT
8:30 AM	PremierOne CSR & the latest ESRI Mapping Features	The latest release of the ESRI ArcGIS suite builds upon the success of previous releases of ArcGIS Desktop, ArcGIS Server and ArcGIS Online, specific to web services. In this session, we will discuss those important enhancements and new functionality as they relate to PremierOne CSR. In addition we will introduce new approaches to publishing your PremierOne CSR data to the cloud for public consumption.
8:30 AM	Creating GIS Models	Our experts will demonstrate how to manage multiple geodata imports through the use of models which will assist in reducing errors in your data uploads and reduce overall upload time. This session will include simple GIS models, more complex models, and ways in which you can chain tools together.
8:30 AM - 10:45 AM	How to Create Status Monitors in PremierOne CAD	Are you tired of your same old status monitors? Would you like to spruce up your CAD displays? Join Motorola for a session on building status monitors and learn about filtering, sorting and making the most of your displays.
8:30 AM - 10:45 AM	PremierOne Mobile & PremierOne Handheld Product Lab	Join this session to try out PremierOne Mobile together with PremierOne Handheld. During this lab, you will get hands on experience the new features for both products. See if you are able to find all the "treasures" that are hidden in the application.
9:45 AM	Customer Submitted Enhancements in PremierOne CSR	This session will explore some of the most frequent enhancement feature requests received from customers for PremierOne CSR This session will discuss the possible use cases for these features as well as their overall viability to include in future product releases.
9:45 AM	IBR/UCR Reporting in PremierOne Records	This session will go into the detail of IBR/UCR and how it integrates within Records. It will help you understand and manage the intricacies of the IBR/UCR process all the way to submission.
11:00 AM	Field Based Reporting with PremierOne Records	This session will show the details of the new developments of PremierOne Mobile Records Client. Attendees will learn how it improves Officer efficiency for Field Base Reporting with your agency.
11:00 AM	PremierOne CAD-Developing Recommendations & Incident Responses	Recommendations and Incident Responses are key to your Command Center operation. Come and learn from our Business Analyst team as they lead you in the best practices for developing recommendations and incident responses in PremierOne CAD.
11:00 AM	CJIS Policy Overview	As your agency prepares for CJIS Security Policy 5.3, this session will help you prepare for the latest security mandates. This newest version has significant impacts to your IT and operational environments.
11:00 AM	CSR Customer Business Meeting	Don't miss this year's CSR Business Meeting which is facilitated by your Executive Committee. This session is an opportunity to discuss issues as well as elect new members to the CSR Executive Committee.
11:00AM	Tips & Tricks–Making ArcGIS help you Thrive– GIS Preparation & Best Practices for PremierOne	Come see some of the tips, tricks and techniques that will help you succeed with your GIS configuration resulting in improved dispatching, more accurate maps and improved routing which will save time. Topics will include ArcGIS shortcuts for editing, Creating advanced network data sets and best practices for building .mxd map documents.
1:30 PM	Leveraging your Data for Smarter Decisions with PremierOne Intelligent Data Discovery (IDD)	With the bombardment of information about Intelligence Led Policing, comes the critical decision of how and when you will invest in this wave of the future. With PremierOne, you already have the data and the technology to implement best practices in your agencies today. Learn how to make your investment go further by hearing how two agencies use PremierOne Intelligent Data Discovery to solve real life problems and improve their daily operations.
1:30 PM - 3:45 PM	PremierOne CAD Product Lab	Join us for an interactive lab experience where you can get your hands on the product and experience some of its features. See if you are able to find all the "treasures" that are hidden in the application.
1:30 PM	Cloud–Private, Community or Public?	You may have heard that the cloud is coming to your Agency. In fact, you may be using it today and don't know it. Learn the latest on when it makes sense to move data to the cloud, why you may benefit and what to watch out for. This session will pose the right questions for your applications so you can feel comfortable having a discussion with your IT department You'll also hear the differences between a private cloud, a community cloud and a public cloud with input from agencies on how they decide what to put where.
1:30 PM	Integrated Data Applications	With trends pointing to the increasing need for using data applications to enhance situational awareness, this interactive session will focus on data applications as a complimentary tool to ASTRO voice to keep first responders informed and up to date from portable radios. We will share with you some current offerings regarding messaging, queries, dispatch notifications, location and seek feedback regarding use cases, likes and dislikes. In addition new feature concepts will also be discussed to understand your interest level and problems that could be solved.
1:30 PM	PremierOne CSR Query Studio Report Training	Do you need more detailed operational reports? Don't miss this Motorola led session where you will learn tips about the PremierOne CSR Query Studio reporting tool and how best to identify some of the more common metadata fields used in reports.
2:45 PM	Adult learning styles–how to teach the adult learner	Teaching adults presents different challenges than teaching children. This session will discuss the principles for successfully teaching adult learners and help you recognize the various learning styles adults have and the most effective way to teach them

TIME	TRACK/TITLE	ABSTRACT
2:45 PM	Mobile Device Computing and the CJIS Security Plan	This session will focus on how mobile Computing is impacted by the CJIS Security Plan. The session will be an interactive discussion focusing on the use of smart devices, ie iPads, tablets and Android handheld devices.
2:45 PM	PremierOne CSR Service Offerings	Interested in the latest advancements in data loading, SR configuration and Administrator utilities and the future service offerings roadmap? This session will review Motorola's latest service offerings to load users and resources, copy/associate message definitions, activities and flex questions and automatically maintain system list of values for groups, service request types, resource types, screen modules and user roles.
2:45 PM-5:00 PM	Reporting in PremierOne Records	This hands on session will help you learn how to use Microsoft Reporting Services and Report Builder to meet all of your agency reporting needs for secure scheduled and adhoc statistical reports. This will be a lab environment to provide attendees with first hand experience to help foster learning and application of the materials.
4:00 PM	Preparation for a PremierOne CAD Deployment	Motorola staff will be available to identify how to prepare for a PremierOne deployment in your agency. Staff will review needed preparation, things to avoid, data to gather, things to change and the things to keep (especially for PremierCAD customers) during those critical first moments to ensure your agency's transition to PremierOne goes flawlessly.
4:00 PM	The Evolving Role of the Dispatcher and Crime Analyst in Intelligence–Led Policing	With the increased availability of real-time information from video, social media, sensors, etc., the roles of both the dispatcher and the crime analyst are changing as they incorporate these new information sources into their traditional workflows. Attendees will learn how other agencies are leveraging these sources of new information and what kinds of changes are anticipated in the future. Attendees will also be encouraged to share their own thoughts on what these changes might mean for their own operations.
4:00 PM	Advanced Authentication & the CJIS Security Plan	Come learn about the CJIS Security Plan as it relates to Advanced Authentication where we will examine use cases and explain whether or not the use case works, and why.
4:00 PM	Application Convergence and Ecosystem Integration	One of the biggest hurdles in today's agencies infrastructure is how to integrate disparate servers, and data into a unified manner. Motorola is designing and developing a solutions to allow the merging for public and private data while keeping your assets secure. See how convergence of data sharing between applications will streamline your operations while reducing time to complete a task. Learn how convergence will take your already existing data and turn it into actionable intelligence. Here's your chance to be a part of the solution by providing your inputs and use cases to help drive your future integration and convergence needs. You're invited to this fully interactive session and an opportunity you can't miss.
4:00 PM	CSR Closing Session	This session will review any outstanding issues identified during the conference, ensure any action items are captured and assigned to the appropriate resource for followup, and provide an opportunity to answer any remaining questions and complete the conference surveys
6:30 PM - 9:30 PM	Customer Appreciation Event	Now that the conference sessions are complete, come and enjoy an evening of relaxation, fun & interaction with your colleagues.

2014 ICC USERS CONFERENCE AGENDA
One-on-One Opportunities (By Appointment)

TRACK / TITLE	TOPIC
PCAD	Would you like information on a 7.0 upgrade? Do you have questions on your outstanding issues? Sign up for a one-on-one session with Motorola personnel to discuss your situation
PremierOne CAD	Meet with Motorola personnel to discuss specific PremierOne needs whether you are currently using PremierOne or are looking to migrate.
CJIS Compliance with the FBI	Come meet with the FBI to discuss your CJIS compliance.
InfoTrak	Schedule a one-on-one session with one of our InfoTrak experts
NetRMS	Schedule a one-on-one session with one of our NetRMS experts
PremierOne Records	Schedule a one-on-one session with one of our PremierOne Records experts
PremierOne Jail	Schedule a one-on-one session with one of our PremierOne Jail experts
PMDC	This is your chance to participate in a one-on-one consultation with our PMDC Engineering Manager, Huberto Batiz-Benet.
PremierOne Mobile	Do you have specific Mobile Functionality and Provisioning challenges? This is your opportunity for one-on-one Q&A with a Mobile expert.
PremierOne Handheld	Schedule a hands-on PremierOne Handheld session for your agency to participate in a demonstration and Q&A session with the product and user experience team. We will also be seeking your "voice of the customer" feedback for future product considerations.
Services & Support	Schedule a one-on-one session with your Motorola Support Management to discuss any support issues for your application(s)
Usability Studies	Meet one on one with a member of the PremierOne Human Factors Engineering team to review, use and provide usability and design input on different areas of the PremierOne Applications. Signups on the different product areas will be available at the registration desk.
Voice of Customer Sessions	Schedule a time with PremierOne Product Management to discuss Product Improvement Ideas, R3.4 Features, and strategic planning topics such as how Big Data, new technologies and changes to Public Safety protocols will affect your agency's public safety communication and data management requirements in the near future.

If you have already signed up for one of these sessions online, please go to the registration desk to confirm the day and time. If you wish to sign up for one of these sessions, please see one of the staff members at the registration desk for assistance

Binda, George

Subject: FW: GEORGE BINDA sent you an email from www.marriott.com

From: GBINDA@OAKLANDNET.COM [MAILTO:GBINDA@OAKLANDNET.COM]
Sent: Monday, September 15, 2014 12:39 PM
To: Binda, George
Subject: GEORGE BINDA sent you an email from www.marriott.com

This Marriott.com reservation email has been forwarded to you by GEORGE BINDA

Renaissance Schaumburg Convention Center Hotel
1551 N. Thoreau Dr.
Schaumburg, Illinois 60173
USA
1-847-303-4100
Fax: 1-847-303-4199

Guest name: GEORGE BINDA
Confirmation number: 82456342
Check-in: Sunday, September 28, 2014(4:00 PM)
Check-out: Thursday, October 2, 2014(11:00 AM) Number of guests: 1 Number of rooms: 1

Room Preferences & Description:
Guest room, 1 King or 2 Double
Room 1:
No preferences were selected for this room

Summary of Room Charges:

Sunday, September 28, 2014 - Thursday, October 2, 2014
    (4 night(s))
    Cost per night (per room): 179.00 USD

Estimated government taxes and fees - 25.06

Total for stay (per room) - 816.24

Complimentary on-site parking
Valet parking, fee: 16 USD daily
Changes in taxes or fees implemented after booking will affect the total room price.

Rate Rules:
Modifying Your Reservation
Please note that a change in the length or dates of your reservation may result in a rate change.

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