From:

DeVries, Joe

Sent:

Friday, March 20, 2015 2:34 PM

To:

PWA Call Center

Cc:

Campbell Washington, Annie; Allison, Darren; Simons, Adam J.

Subject:

Homeless Encampment by Montclair Park Tennis Court

Hello Call Center Folks,

I received word of a growing homeless encampment behind the wall of the Montclair Tennis Courts that needs to be removed. OPD has been to the site once and the amount of "stuff" is growing. Please schedule outreach and removal and if a Police presence is needed, copy Captain Darren Allison (copied on this email).

Thank you!

#### Joe DeVries

Assistant to the City Administrator City of Oakland 1 Frank Ogawa Plaza, 11<sup>th</sup> floor Oakland, CA 94612 (510) 238-3083 jdevries@oaklandnet.com

From:

Zinns, Mark

Sent:

Friday, March 20, 2015 6:14 PM

To:

Jones, Sabrina D.

Cc:

Campbell Washington, Annie; PWA Call Center; Fuglestad, Alaina; Fisher, Briana;

Weinstein, Marc

Subject:

Re: Public Works request: Homeless encampment

Hi, actually that area is the responsibility of Public Works, not OPR. We have stated many times that homeless encampments are beyond the capabilities of OPR tennis. My tennis crew is only responsible for maintenance and cleaning inside the tennis courts. Outside the courts is PWA.

Sabrina, can you forward this issue to Mike Church or whomever handles homeless people on City property?

Also, while I am out, any concerns with tennis courts should be handled by Marc Weinstein, not Briana Fisher.

Thank you,

Mark Zinns

On Mar 20, 2015, at 2:56 PM, Jones, Sabrina D. <sdjones@oaklandnet.com> wrote:

Hello Council Member.

I look forward to meeting your staff and having an OPW Call Center briefing soon.

Please be aware that tennis court issues, including homeless, are responded too by the OPR Department. Upon receipt of your email, I contacted OPR personnel (Briana Fisher) to report the matter. They were already aware of it. The Call Center will issue a courtesy service request to OPR for urgent follow up. Below is the standard business response for encampments.

- 1. Responding departments confirms the encampment. In this case, it is OPR.
- 2. Responding department contacts Operation Dignity at (510) 287–8465. Operation Dignity is a city contracted mobile outreach service.
- 3. Operation Dignity does a site visit, offer resources to the homeless and also notifies them that they are required to move within 72 hours (three days).
- 4. Resources offered include. food, hygiene kits, blankets, coats, in-house case management for housing, mental health, benefits advocacy referrals, etc.
- 5. Operation Dignity posts the site confirming the date of abatement.
- 6. OPW or responding department returns to remove remaining debris.

I hope that this helps and thanks for contacting us. Have a great weekend.

Best regards,

#### SABRINA D. JONES

# Public Works Call Center Manager

City of Oakland | Public Works Department | APWA Accredited 7101 Edgewater Drive, Building Two | Oakland, CA 94621 (510) 615-5509 | (510) 615-5554 Fax

#### sdjones@oaklandnet.com

Report A Problem | Call Center - Bureau of Administration | (510) 615-5566

www.oaklandpw.com | opwcallcenter@oaklandnet.com | Mobile app. SeeClickFix

From: Campbell Washington, Annie [mailto:ACampbellWashington@oaklandnet.com]

Sent: Friday, March 20, 2015 2:08 PM

**To:** PWA Call Center **Cc:** Jones, Sabrina D.

Subject: Public Works request: Homeless encampment

Dear Call Center,

I just received a complaint that there may be a homeless person(s) sleeping behind the wall that people hit tennis balls off of next to the tennis courts on Mountain Blvd in Montclair Village. They saw sleeping bags and there is a smell. Can this area be cleaned up by Public Works?

Thank you, Annie

**Annie Campbell Washington**Oakland City Councilmember, District 4
(510) 238-7004

From:

Melbra Watts < mwatts 254@yahoo.com>

Sent:

Thursday, May 14, 2015 4:34 PM

To:

Campbell Washington, Annie; Maxson, Nayeli; Cristina Foti; Marian Stone; Steve Sumner;

E. Naomi Martinez

Cc:

English, Jamila A.; Simons, Adam J.

Subject:

Re: Thank you for Meeting at Shiloh Church

Dear CM Annie~

You're most welcome. Oakland is our home and we simply care about the safety and quality of our neighborhood.

Thank you for the great news about the 35th Avenue repaving! We announced it at our recent Neighborhood Watch Group Meeting at Shiloh Church and we can hardly wait. We'll also be alerting everyone who was not at the meeting. I know the people who signed those petitions will be especially pleased and grateful when the project is completed.

We also discussed the tree planting services Jamila sent me and are sharing that along with your information and contact for reporting illegal dumping to everyone as well. We understand that resolving the dumping as well as the potholes problem on School and various side streets is something we must continue to push for through regular monitoring and reporting of the problem, and endeavor to help residents become aware of the resource(s) available to do that.

We really appreciate your accessibility and labor of love for our community and neighborhood. We look forward to further updates regarding a traffic safety and congestion review at 35th Avenue and School Street, as well as any plans or suggestions on resolving the blight conditions of the empty lots at that intersection.

Warmly yours~

~Melbra Watts Berlin Way Neighborhood Watch Group for Upper Peralta Creek Area

From: "Campbell Washington, Annie" <ACampbellWashington@oaklandnet.com>

**To:** Melbra Watts <mwatts254@yahoo.com>; "Maxson, Nayeli" <NMaxson@oaklandnet.com>; Cristina Foti <cristina.foti@jud.ca.gov>; Marian Stone <marianstone@att.net>; Steve Sumner <s.sumner@shilohchurch.com>; E. Naomi Martinez <sillybet@yahoo.com>

Cc: "English, Jamila A." <JEnglish@oaklandnet.com>; "Simons, Adam J." <ASimons@oaklandnet.com>

Sent: Tuesday, May 12, 2015 3:55 PM

Subject: RE: Thank you for Meeting at Shiloh Church

Dear Melbra,

It was such a pleasure to meet with your group. Thank you so much for taking the time to meet with Councilmember Gallo and I to discuss the concerns of your neighborhood. Your concern for your neighborhood is so appreciated.

I had a meeting with Public Works last week and I wanted to share with you that I received confirmation from the Streets staff that the 35<sup>th</sup> Avenue repaving project operations are scheduled for July 27<sup>th</sup> to July 30<sup>th</sup>. Dates may change due to the weather or other operational delays from paving locations prior to 35<sup>th</sup> Ave. I'll keep you posted if the dates change. They confirmed that the limits of the repaving project are the length of 35<sup>th</sup> Avenue from I-580 to Harper Street.

I know you spoke with Jamila yesterday, so I just wanted to send this in an email so that you could forward it to anyone else who might be interested.

I also wanted to follow-up with you on the issue of dumping under the 580 freeway on Maple Street. There is an employee in the City Administrator's Office, Joe Devries, who works closely with Caltrans on all of their properties to ensure that they respond to illegal dumping and homeless encampment issues as they arise. He can be reached at <a href="mailto:jdevries@oaklandnet.com">jdevries@oaklandnet.com</a>. Please write to him directly and copy me when you see that illegal dumping has occurred at that site, so that we can stay on top of it. I would be happy to have a conversation with Joe about installing cameras at that location once we have determined how often the dumping is occurring.

Thank you again for taking the time to meet with me. Please feel free to reach out to me or Jamila anytime.

Warmest regards, Annie

Annie Campbell Washington
Oakland City Councilmember, District 4
(510) 238-7004

From: Melbra Watts [mailto:mwatts254@yahoo.com]

Sent: Friday, May 01, 2015 5:43 PM

To: Maxson, Nayeli; Garzon, Clara; Cristina Foti; Marian Stone; Steve Sumner; E. Naomi Martinez

Cc: Gallo, Noel; English, Jamila A.; Simons, Adam J.; Campbell Washington, Annie

Subject: Thank you for Meeting at Shiloh Church

Dear Council Members Campbell Washington and Gallo and Staff~

On behalf of Berlin Way and Humboldt Neighborhood Watch Group Areas, and Shiloh Church, I'd like to thank you for taking the time to come out and meet with us last Wednesday. We appreciate your listening to us, receiving our petitions for repaving 35th Avenue, School Street, Berlin Way and Humboldt Street, as well as our requests for additional improvements to the neighborhood, and for sharing the encouraging yet sober updates, insights and advice. I understand you will be following with specific information on addressing our repaving and improvements requests (i.e. the empty lots at 35th and School Street, the traffic congestion at that intersection, the trash dumping at that location and under the 580 freeway on Maple Street, and the addition of street amenities). We look forward to hearing from you so we may connect with available resources as well as report any progress back to our neighbors.

Again, thank you for all you do for the community and for helping us care for our neighborhoods as well.

Warmly yours~

~Melbra Watts

Berlin Way Neighborhood Watch Group Area

From: Melbra Watts < mwatts 254@yahoo.com>

To: "Maxson, Nayeli" < NMaxson@oaklandnet.com >; "Garzon, Clara" < CGarzon@oaklandnet.com >; Cristina Foti

<<u>cristina.foti@jud.ca.gov</u>>; Marian Stone <<u>marianstone@att.net</u>>; Steve Sumner <<u>s.sumner@shilohchurch.com</u>>; E. Naomi Martinez <<u>sillybet@yahoo.com</u>>

Cc: "Gallo, Noel" < NGallo@oaklandnet.com >; "English, Jamila A." < JEnglish@oaklandnet.com >; "Simons, Adam J."

< ASimons@oaklandnet.com >; "Campbell Washington, Annie" < ACampbellWashington@oaklandnet.com >

Sent: Tuesday, April 28, 2015 12:55 PM

Subject: Confirming 10am Meeting Tomorrow at Shiloh Church

Hello Everyone~

This is to confirm our meeting with Council Members Campbell-Washington and Gallo and staff tomorrow at 10am at Shiloh Church at 3295 School Street in Oakland. We will meet in the Fireside Room which is located on the 1st floor near the rear of the auditorium. Parking is available in the lot behind the church or on School Street.

If you have an questions, feel free to call me on my mobile number below.

Thank you! We're looking forward to seeing you all!

~Melbra Watts

Berlin Way Neighborhood Watch Group Area

From: Melbra Watts < mwatts 254@yahoo.com >

To: "Maxson, Nayeli" < NMaxson@oaklandnet.com >; "Garzon, Clara" < CGarzon@oaklandnet.com >; Cristina Foti

<<u>cristina.foti@jud.ca.gov</u>>; Marian Stone <<u>marianstone@att.net</u>>; Steve Sumner <<u>s.sumner@shilohchurch.com</u>>; E. Naomi Martinez <<u>sillybet@yahoo.com</u>>

Ce: "Gallo, Noel" < NGallo@oaklandnet.com >; "English, Jamila A." < JEnglish@oaklandnet.com >; "Simons, Adam J."

< ASimons@oaklandnet.com >; "Campbell Washington, Annie" < ACampbellWashington@oaklandnet.com >

Sent: Tuesday, April 7, 2015 11:50 AM

Subject: Re: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Great, great! Thank you all! We look forward to meeting with you at Shiloh Church on April 29th at 10am.

~Melbra Watts

Berlin Way Neighborhood Watch Group Area

From: "Maxson, Nayeli" < NMaxson@oaklandnet.com>

To: "Garzon, Clara" < CGarzon@oaklandnet.com >; Melbra Watts < mwatts254@yahoo.com >; Cristina Foti

<<u>cristina.foti@jud.ca.gov</u>>; Marian Stone <<u>marianstone@att.net</u>>; Steve Sumner <<u>s.sumner@shilohchurch.com</u>>; E. Naomi Martinez <<u>sillybet@yahoo.com</u>>

Cc: "Gallo, Noel" < NGallo@oaklandnet.com >; "English, Jamila A." < JEnglish@oaklandnet.com >; "Simons, Adam J."

< ASimons@oaklandnet.com>; "Campbell Washington, Annie" < ACampbellWashington@oaklandnet.com>

Sent: Tuesday, April 7, 2015 9:21 AM

Subject: RE: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Shiloh Church works well as a meeting place for CM Campbell Washington as well, thanks!

Nayeli Maxson Council Aide

Office of Councilmember Annie Campbell Washington

City of Oakland, District 4 Office: (510) 238-7273 Fax: (510) 839-6451

From: Garzon, Clara

Sent: Friday, April 03, 2015 5:29 PM

To: Melbra Watts; Maxson, Nayeli; Cristina Foti; Marian Stone; Steve Sumner; E. Naomi Martinez

Cc: Gallo, Noel; English, Jamila A.; Simons, Adam J.; Campbell Washington, Annie

Subject: RE: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Hello Ms. Watts,

Meeting at Shiloh Church works for CM Gallo.

Does this also work for CM Campbell Washington?

Thanks, Clara

Clara P. Garzon
Chief of Staff to
Council Member, Noel Gallo
Oakland City Council Office, District 5
City Hall, 1 Frank H. Ogawa Plaza, 2<sup>nd</sup> Floor
Oakland, CA 94612
Office: (510) 238-7005

Direct: (510) 238-7051 Fax: (510) 238-6129 cgarzon@oaklandnet.com

From: Melbra Watts [mailto:mwatts254@yahoo.com]

Sent: Friday, April 03, 2015 11:08 AM

To: Garzon, Clara; Maxson, Nayeli; Cristina Foti; Marian Stone; Steve Sumner; E. Naomi Martinez

Cc: Gallo, Noel; English, Jamila A.; Simons, Adam J.; Campbell Washington, Annie

Subject: Re: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Hello Clara and everyone,

Thank you for offering the option of a meeting place. We prefer to meet at Shiloh Church which is located at 3295 School Street and sits right on the border of both districts.

Thanks so much! We look forward to hosting you.

Warmly~

~Melbra Watts

# Berlin Way Neighborhood Watch Group Area

From: "Garzon, Clara" < CGarzon@oaklandnet.com>

To: Melbra Watts < mwatts 254@yahoo.com >; "Maxson, Nayeli" < Maxson@oaklandnet.com >; Cristina Foti

<<u>cristina.foti@jud.ca.gov</u>>; Marian Stone <<u>marianstone@att.net</u>>; Steve Sumner <<u>s.sumner@shilohchurch.com</u>>; E. Naomi Martinez <<u>sillybet@yahoo.com</u>>

Cc: "Gallo, Noel" <NGallo@oaklandnet.com"; "English, Jamila A." <JEnglish@oaklandnet.com"; "Simons, Adam J."

<<u>ASimons@oaklandnet.com</u>>; "Campbell Washington, Annie" <<u>ACampbellWashington@oaklandnet.com</u>>

**Sent:** Friday, April 3, 2015 10:11 AM

Subject: RE: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Good morning Ms. Watts et al:

Thank you for helping us coordinate the meeting. Consider this a confirmation for Wed. April 29<sup>th</sup> at 10am. What is your preference on a location? City Hall?

Thanks, Clara

Clara P. Garzon
Chief of Staff to
Council Member Noel Gallo
Oakland City Council Office, District 5
City Hall, 1 Frank H. Ogawa Plaza, 2<sup>nd</sup> Floor
Oakland, CA 94612

Office: (510) 238-7005 Direct: (510) 238-7051 Fax: (510) 238-6129 cgarzon@oaklandnet.com

From: Melbra Watts [mailto:mwatts254@yahoo.com]

Sent: Friday, April 03, 2015 8:50 AM

To: Maxson, Nayeli; Cristina Foti; Marian Stone; Steve Sumner; E. Naomi Martinez

Cc: Gallo, Noel; English, Jamila A.; Simons, Adam J.; Campbell Washington, Annie; Garzon, Clara

Subject: Re: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Hello Nayeli and everyone~

Thank you for your email. Most of us are available to meet with Councilmembers and staff at your offices on Wednesday, April 29th at 10am. Ms. Naomi Martinez, who represents the Humboldt Area Neighborhood Watch Group, will also be joining us.

We look forward to meeting with you.

Warmly~

~Melbra Watts Berlin Way Neighborhood Watch Group Area

## Transport March March 1970

From: "Maxson, Nayeli" < NMaxson@oaklandnet.com>

To: Melbra Watts < mwatts 254@yahoo.com >; Cristina Foti < cristina.foti@jud.ca.gov >; Marian Stone < marianstone@att.net >; Steve

Sumner < s.sumner@shilohchurch.com>

Cc: "Gallo, Noel" < NGallo@oaklandnet.com>; "English, Jamila A." < JEnglish@oaklandnet.com>; "Simons, Adam J." < ASimons@oaklandnet.com >; "Campbell Washington, Annie" < ACampbellWashington@oaklandnet.com >; "Garzon, Clara"

< CGarzon@oaklandnet.com>

Sent: Thursday, April 2, 2015 11:17 AM

Subject: RE: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Hello all,

Clara and I have touched base on availability of Councilmembers and staff. Here are two dates that would work for both Councilmember Gallo and Campbell Washington:

- Wed. April 29th 10-11am
- Wed. May 6<sup>th</sup> 10-11am

Please let us know if either of these dates will work for your group of community members and for Shiloh Church. We suggest meeting here in City Hall but we can work with you on a location preference once we have solidified a date.

Thanks!

Nayeli

Nayeli Maxson Council Aide

Office of Councilmember Annie Campbell Washington

City of Oakland, District 4 Office: (510) 238-7273 Fax: (510) 839-6451

From: Garzon, Clara

Sent: Monday, March 30, 2015 9:13 AM

To: Melbra Watts; Campbell Washington, Annie

Cc: Gallo, Noel; Marian Stone; Cristina Foti; Steve Sumner; Maxson, Nayeli; English, Jamila A.; Simons, Adam J.

Subject: RE: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Good morning everyone:

I am happy to work with Nayeli to coordinate the meeting.

Thanks, Clara

Clara P. Garzon Chief of Staff to Council Member Noel Gallo Oakland City Council Office, District 5 City Hall, 1 Frank H. Ogawa Plaza, 2nd Floor Oakland, CA 94612 Office: (510) 238-7005

Direct: (510) 238-7051 Fax: (510) 238-6129 cgarzon@oaklandnet.com

From: Melbra Watts [mailto:mwatts254@yahoo.com]

Sent: Saturday, March 28, 2015 5:13 PM

To: Campbell Washington, Annie

Cc: Gallo, Noel; Marian Stone; Cristina Foti; Steve Sumner; Garzon, Clara; Maxson, Nayeli; English, Jamila A.; Simons, Adam J. Subject: Re: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Dear Councilmember Campbell Washington~

Thank you! We look forward to hearing from your office and meeting with you.

~Melbra Watts Berlin Way Neighborhood Watch Group

From: "Campbell Washington, Annie" < ACampbell Washington@oaklandnet.com>

To: Melbra Watts < mwatts254@yahoo.com >

A. English < <u>JEnglish@oaklandnet.com</u>>; Adam J. Simons < <u>ASimons@oaklandnet.com</u>>

Sent: Saturday, March 28, 2015 3:48 PM

Subject: Re: Meeting Request to Present Upper Peralta Creek NWG and Residents' Petitions

Dear All,

Thank you so much for your message. I appreciate you reaching out very much. I'm very sorry to hear how negatively you are being impacted by the quality of your streets and blight.

I am copying Nayeli Maxson from my office on this message so that she can help us get this meeting scheduled. Thank you very much for putting your time and energies into this.

Warmest regards, Annie

Annie Campbell Washington Oakland City Councilmember, District 4 (510) 238-7004

Sent from my iPhone

On Mar 28, 2015, at 3:33 PM, Melbra Watts < <a href="mailto:mwatts254@yahoo.com">mwatts254@yahoo.com</a>> wrote:

Dear Council Members Annie Campbell-Washington and Noel Gallo~

Please see the attached letter requesting a meeting with you to present petitions signed by a few hundred residents from your districts.

Thank you! We look forward to hearing from you.

Warm regards~

~Melbra Watts Berlin Way Neighborhood Watch Group

From:

Shelia <

Sent:

Wednesday, June 17, 2015 5:02 PM

To:

Campbell Washington, Annie

Subject:

Fwd: Bancroft Ave and Bancroft Way Illegal Drug activity, Illegal Dumping, Homeless

encampment (#1716369) was Acknowledged

## Begin forwarded message:

From: SCTurner

Date: June 16, 2015 at 12:43:47 PDT

To: dpullen@oaklandnet.com, ffoster@oaklandnet.com,

larmstrona@oaklandnet.com, ngallo@oaklandnet.com, acapmbelwashington@oaklandnet.com,

drjaz55@gmail.com

Cc: arichards@oaklandnet.com, jenglish@oaklandnet.com, cgarzon@oaklandnet.com

Subject: Bancroft Ave and Bancroft Way Illegal Drug activity, Illegal Dumping, Homeless

encampment (#1716369) was Acknowledged

Hello Officer Pullen et al.,

Re: Bancroft Ave and Bancroft Way

health hazard, drug activity, homeless encampment, overgrown weeds, tents, bikes, shopping carts, garbage, miscellaneous debris....

Preston and I drove by Bancroft Ave and Bancroft Way recently (2 days ago) and witnessed a drug transaction. Cars were pulled to the side of the Bancroft Ave and people on the side of the street (appeared to be folks living on the street) engaged in drug transactions while customers parked cars and bikes on Bancroft Ave. This activity appeared to be a normal occurrence.

What can we do? This location has had this problems for many years with no resolution. I have submitted dozens of complaint over the years via pwa for illegal dumping etc and that problem still exits in addition to a host of other problems involving additional agencies.

Please advise an update on this location and the cleanup efforts.

Thank you,
Shelia Turner
Melrose Neighborhood Council
Beat 27X

----Original Message----

From: SeeClickFix < replies@seeclickfix.com>

To: Sent: Tue, Jun 16, 2015 11:30 am

Subject: Congratulations! Illegal Dumping (#1716369) was Acknowledged

3





Songratulational Your issue has been adknowledged by Galdand (GA) Rublic Works



## **Illegal Dumping**

Bancroft Ave And Bancroft Way Oakland, California overgrown weeds, trash and miscellaneous debris, tents, chairs, couches, clothes, shopping carts, homeless encampment, drug activity, more...



THE MERCHANISM OF THE PROPERTY OF THE PARTY OF THE PARTY

City of Oakland Public Works wrote on 06/16/2015 - 02:30PM

The City of Oakland Public Works Department has received this issue. It is registered as service request #587147. Please check back for status updates, or contact us directly at 510-615-5566.



# Acknowledger Response:

Your Oakland (CA) Public Works service # is 587147

#### <u>Unsubscribe</u>

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From:

jessie 🕳

Sent:

Monday, August 31, 2015 8:09 AM

To:

Campbell Washington, Annie

Subject:

Walgreen's Homeless Encampment at High St near MacArthur

Hi

The community of Maxwell Park has a new problem: a homeless encampment in the parking lot of Walgreen's at the corner of High St. near MacArthur.

The parking lot is now used as a place for people to live in their vehicles. There is a lot of activity and community residents feel it is no longer safe to shop there.

High Street is already plagued by high crime and heavy traffic. Most of us have enjoyed having a Walgreen's convenient to our neighborhood.

But after speaking with the manager there, we are beginning to feel powerless. We're not sure how to proceed.

You are our City Council rep. Do you have any suggestions as to what we can do or who we might contact? Thank you for your help.

Many thanks.

Jessie Ortiz

resident of Maxwell Park

From:

Simons, Adam J.

Sent:

Monday, August 31, 2015 11:07 AM

To:

Campbell Washington, Annie

Subject:

FW: emcampment

Annie,

I wanted to bring this to your attention. I've been hearing about this particular encampment since before you took office and don't yet see a sustainable path for resolution. Stan is extremely frustrated because CHP/Caltrans has been seemingly unresponsive, and the City has said that it's not their property. Let's discuss ASAP.

Adam J. Simons Chief of Staff Office of Councilmember Annie Campbell Washington City of Oakland, District 4

(510) 238-7042 – Office (510) 839-6451 – Fax

From: Stan Dodson [mailto:dodsonstan@gmail.com]

Sent: Monday, August 31, 2015 7:32 AM

To: Strouse, Rebecca K@DOT; Tom Rose; Karen Colaric

Cc: Simons, Adam J.; DeVries, Joe

**Subject:** RE: emcampment

Rebecca,

With all due respect, what exactly is CalTrans and CHP doing besides a once per month clean up?

What we need is consistent, daily enforcement of the law. Until our community receives that, we will continue to suffer the consequences of this homeless encampment.

Could you please provide me with the name of a CHP Sergeant responsible for this property?

Regards,

Stan Dodson

\* sent from my mobile device

From: Strouse, Rebecca K@DOT

Sent: 8/31/2015 7:15

To: Tom Rose; Karen Colaric

Cc: Stan Dodson

Subject: RE: emcampment

Good Morning Karen,

Please do not attempt to remove any trash in that area. Caltrans employees are often accompanied by CHP as the park and ride and offramps are state property.

There are signs on the fence at the Park and Ride indicating no dumping, etc. Please call CHP anytime you need to and especially if you feel threatened in any way. If you need immediate assistance call 911. This includes any state property.

Our management continues to work with other agencies to try to improve the area of the Fruitvale Park and Ride.

Rebecca Strouse
Caltrans East Bay Region
Maintenance Area Superintendent
Office (510) 614-2667
Fax (510) 614-5961

From: Tom Rose [mailto:tgrose40@gmail.com]

Sent: Sunday, August 30, 2015 2:01 PM

To: Karen Colaric

Cc: Strouse, Rebecca K@DOT; Stan Dodson

Subject: Re: emcampment

Hello, Karen - Ms Strouse and Stan,

First, you should not pick up trash near the encampment. I think the removal of the bags of clothing and other belongings that are left by the homeless should be removed by Caltrans, or the City of Oakland, whoever has jurisdiction in the area. Clearly one doesn't necessarily know whether the clothing is dumped or is being "stored", as witnessed by your experiences. Removing it appears to be a dangerous activity.

You should call 911 when one of these people threatens you or your property. If you feel in danger that is what you are suppose to do. The OPD should send out someone to investigate.

Perhaps Ms. Strouse can recommend some action to deal with the encampment and the related hazards there. The danger of a large fire from the camp stoves sounds very alarming to me. I think that activity should be stopped immediately.

I hope you are doing better now. Perhaps we can return to our planting project at the corner of Woodbine and Fruitvale. That should be safe and fun.

Please feel free to write back. Take care.

Tom.

On Sun, Aug 30, 2015 at 1:15 PM, Karen Colaric < kleolaric@gmail.com > wrote:

Hi Becky,

I'm checking in again about the encampment. I just had an experience that has shaken me up. I had taken a picture of this stash of clothing earlier to send you, then decided to go back and just clean it up. As I was picking it up, a woman was walking down the block with her cart overflowing with things and yelled at me to leave her things alone. She said someone had been taking her things and assumed it was me. I yelled back. Then, I went to talk to her to apologize and explain that I genuinely thought it was trash. I put it all back and left her a note of apology. Another homeless man (one who has been here a long time, long gray hair, tall,

white man with small dog) was also there and yelled at me and threatened to burn my house down. I tried to explain that I thought it was trash to him. He could not or would not listen to me. So, I am officially resigning from trash pick up duty so I'm not threatened or worse.

I wanted to also report that about a week ago in the evening when I was coming back from CVS a group of three young people were carrying a man back into the camp that was completely unable to walk—I'm pretty sure he was completely unconscious. I was worried for the man, not knowing what condition he was in, but afraid to be the one to call because they saw me witness this.

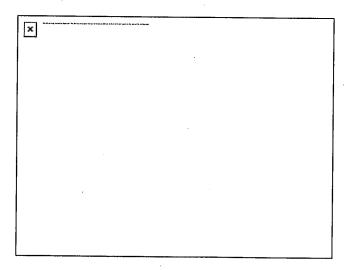
Some of the people back there are cooking with a small grill and I'm worried about the fire hazard, given the potential condition of the grillers and the wooded area. It's possible my house could actually burn down—intentionally or unintentionally. Finally, one of the people living back there right now has a pit bull.

Who else should I be reporting all this to? The Mayor's office? I really can't live like this anymore. At times there are around 8 people living back there. They are not healthy and I don't feel safe here. Something has to be done about this before someone does die back there from an overdose or something else, or someone is attacked or someone's property is harmed. Did you know that another woman in the neighborhood had a bottle thrown at her and hit her in the head when she did not respond to a woman who was sitting on the median asking for money?

Thic	situation	haa	ťο	ha	waaa1	4104
7 1112	Situation	mas	w	De	resor	vea.

Thank you,

Karen



Sent from my iPhone

From:

DeVries, Joe

Sent:

Monday, August 31, 2015 3:05 PM

To:

Campbell Washington, Annie; Bassett, James J.; Hamilton, Freddie

Cc:

Simons, Adam J.; Maxson, Nayeli; Banh, Hoang; Belote, James; Minor, Gregory; Rojas,

Francisco

Subject:

RE: emcampment

Importance:

High

#### Lt. Bassett and Captain Hamilton.

There is a problem homeless encampment in the Dimond District, primarily on Caltrans property, that is reaching a crisis level and we need your help in abating it.

In July, I forwarded a No Trespassing Statement signed by Caltrans allowing OPD to issue citations in the Park and Ride lot. Although this is state property (as is the off-ramp area) the State has granted the City authority to enforce the no trespassing law as a deterrent in between Caltrans removals. I will gladly request a similar statement for the off-ramp area if you can direct the CRO or the patrol units to perform security checks at these locations.

I have partnered with CROs in other Areas who use this authority to direct people to move out (or to stop them from returning once Caltrans conducts its monthly sweep). Although CHP often accompanies Caltrans on these efforts, OPD has a daily presence in the neighborhood and is more likely to note an encampment starting back up than CHP who comes through only monthly. Even the threat of a no trespassing citation can have the effect of getting people to move on.

Lt. Bassett, you may recall that your efforts at the Lake Merritt channel were critical to our success in removing that encampment in March. I want to again thank you for that effort and ask if we can employ a similar tactic in the Dimond to provide the residents some relief. If you scroll down this email chain, you will see the scary experience one of the neighbors had recently and why we are so concerned about this spot. The homeless man threatened to burn her house down and she no longer is volunteering to clean up her neighborhood. I know that this type of enforcement will not solve homelessness however, when these encampments go completely unabated, the population within them becomes more emboldened to lash out at residents, amass larger and larger amounts of debris, and behave completely lawlessly. Conversely, when there is a consistent enforcement presence, these encampments tend to shrink and the people within them tend to behave in a more civilized manner.

Can you respond back if you would like a No Trespassing Statement and can deploy officers? If so, I can ask Caltrans to modify their monthly schedule to hit this spot sooner than planned.

Thanks,

Joe DeVries

Assistant to the City Administrator City of Oakland 1 Frank Ogawa Plaza, 11th floor Oakland, CA 94612 (510) 238-3083 jdevries@oaklandnet.com

From: Campbell Washington, Annie Sent: Monday, August 31, 2015 11:43 AM

To: DeVries, Joe

Cc: Simons, Adam J.; Maxson, Nayeli

Subject: FW: emcampment

Dear Joe,

Can we schedule a meeting or phone call this week to discuss? I just received a new complaint about this encampment and I need to know what can be done to actually make an impact here to ensure the health and safety of the neighbors.

Thank you, Annie

# Annie Campbell Washington Oakland City Councilmember, District 4 (510) 238-7004

From: Simons, Adam J.

Sent: Monday, August 31, 2015 11:07 AM

**To:** Campbell Washington, Annie **Subject:** FW: emcampment

Annie,

I wanted to bring this to your attention. I've been hearing about this particular encampment since before you took office and don't yet see a sustainable path for resolution. Stan is extremely frustrated because CHP/Caltrans has been seemingly unresponsive, and the City has said that it's not their property. Let's discuss ASAP.

Adam J. Simons Chief of Staff Office of Councilmember Annie Campbell Washington City of Oakland, District 4

(510) 238-7042 - Office (510) 839-6451 - Fax

From: Stan Dodson [mailto:dodsonstan@gmail.com]

Sent: Monday, August 31, 2015 7:32 AM

To: Strouse, Rebecca K@DOT; Tom Rose; Karen Colaric

**Cc:** Simons, Adam J.; DeVries, Joe **Subject:** RE: emcampment

Rebecca,

With all due respect, what exactly is CalTrans and CHP doing besides a once per month clean up?

What we need is consistent, daily enforcement of the law. Until our community receives that, we will continue to suffer the consequences of this homeless encampment.

Could you please provide me with the name of a CHP Sergeant responsible for this property?

Regards,

Stan Dodson

\* sent from my mobile device

From: Strouse, Rebecca K@DOT

Sent: 8/31/2015 7:15

To: Tom Rose; Karen Colaric

Cc: Stan Dodson

Subject: RE: emcampment

Good Morning Karen,

Please do not attempt to remove any trash in that area. Caltrans employees are often accompanied by CHP as the park and ride and offramps are state property.

There are signs on the fence at the Park and Ride indicating no dumping, etc. Please call CHP anytime you need to and especially if you feel threatened in any way. If you need immediate assistance call 911. This includes any state property.

Our management continues to work with other agencies to try to improve the area of the Fruitvale Park and Ride.

Rebecca Strouse
Caltrans East Bay Region
Maintenance Area Superintendent
Office (510) 614-2667
Fax (510) 614-5961

From: Tom Rose [mailto

**Sent:** Sunday, August 30, 2015 2:01 PM

To: Karen Colaric

Cc: Strouse, Rebecca K@DOT; Stan Dodson

Subject: Re: emcampment

Hello, Karen - Ms Strouse and Stan.

First, you should not pick up trash near the encampment. I think the removal of the bags of clothing and other belongings that are left by the homeless should be removed by Caltrans, or the City of Oakland, whoever has jurisdiction in the area. Clearly one doesn't necessarily know whether the clothing is dumped or is being "stored", as witnessed by your experiences. Removing it appears to be a dangerous activity.

You should call 911 when one of these people threatens you or your property. If you feel in danger that is what you are suppose to do. The OPD should send out someone to investigate.

Perhaps Ms. Strouse can recommend some action to deal with the encampment and the related hazards there. The danger of a large fire from the camp stoves sounds very alarming to me. I think that activity should be stopped immediately.

I hope you are doing better now. Perhaps we can return to our planting project at the corner of Woodbine and Fruitvale. That should be safe and fun.

Please feel free to write back. Take care.

Tom.

On Sun, Aug 30, 2015 at 1:15 PM, Karen Colaric Waren Colaric wrote:

I'm checking in again about the encampment. I just had an experience that has shaken me up. I had taken a picture of this stash of clothing earlier to send you, then decided to go back and just clean it up. As I was picking it up, a woman was walking down the block with her cart overflowing with things and yelled at me to leave her things alone. She said someone had been taking her things and assumed it was me. I yelled back. Then, I went to talk to her to apologize and explain that I genuinely thought it was trash. I put it all back and left her a note of apology. Another homeless man (one who has been here a long time, long gray hair, tall, white man with small dog) was also there and yelled at me and threatened to burn my house down. I tried to explain that I thought it was trash to him. He could not or would not listen to me. So, I am officially resigning from trash pick up duty so I'm not threatened or worse.

I wanted to also report that about a week ago in the evening when I was coming back from CVS a group of three young people were carrying a man back into the camp that was completely unable to walk—I'm pretty sure he was completely unconscious. I was worried for the man, not knowing what condition he was in, but afraid to be the one to call because they saw me witness this.

Some of the people back there are cooking with a small grill and I'm worried about the fire hazard, given the potential condition of the grillers and the wooded area. It's possible my house could actually burn down—intentionally or unintentionally. Finally, one of the people living back there right now has a pit bull.

Who else should I be reporting all this to? The Mayor's office? I really can't live like this anymore. At times there are around 8 people living back there. They are not healthy and I don't feel safe here. Something has to be done about this before someone does die back there from an overdose or something else, or someone is attacked or someone's property is harmed. Did you know that another woman in the neighborhood had a bottle thrown at her and hit her in the head when she did not respond to a woman who was sitting on the median asking for money?

This situation has to be resolved.

Thank you,

Karen

From:

DeVries, Joe

Sent:

Monday, August 31, 2015 4:54 PM

To:

Campbell Washington, Annie; jessie ortiz

Cc:

Simons, Adam J.; English, Jamila A.; Brooks, Desley

Subject:

RE: Walgreen's Homeless Encampment at High St near MacArthur

CM Campbell-Washington, CM Brooks, and Jessie,

I was not aware of this encampment but will gladly follow-up.

Jessie, you said that people are living in vehicles in the lot, correct? This would be a private property management issue which is handled differently than an encampment on a City Street but I am very familiar with that Walgreens and will reach out to them and explain their responsibility for not allowing nuisance activity in their lot. If they are not willing to properly secure their lot, the city can take enforcement action. Walgreen's simply needs to post parking restrictions and then secure a tow company to monitor the location—that's what most businesses do. If the tow company or Walgreen's management have a problem with compliance, we can have them fill out No Trespassing Statements and enlist OPD help as well but hopefully this can be resolved without using police resources.

It would be helpful to know who you have spoken to already at Walgreen's and what their response was before I engage them.

Thanks,

#### Joe DeVries

Assistant to the City Administrator City of Oakland 1 Frank Ogawa Plaza, 11<sup>th</sup> floor Oakland, CA 94612 (510) 238-3083 idevries@oaklandnet.com

**From:** Campbell Washington, Annie **Sent:** Monday, August 31, 2015 2:42 PM

To: jessie ortiz

**Cc:** DeVries, Joe; Simons, Adam J.; English, Jamila A.; Brooks, Desley **Subject:** RE: Walgreen's Homeless Encampment at High St near MacArthur

Dear Jessie,

Thank you so much for reaching out to me directly about this. Councilmember Desley Brooks serves the Maxwell Park neighborhood, so I am copying her here as well.

Joe DeVries, in the City Administrator's Office, works on many of our homeless encampments around the City of Oakland. I've copied Joe on this email to weigh in on this encampment and what we can do to work with the property owner.

Joe – have you been made aware of this encampment? I received another email today with a complaint about this homeless encampment, including a complaint that a lot of garbage is being thrown into the creek behind Walgreen's.

Thank you, Annie

#### **Annie Campbell Washington**

Oakland City Councilmember, District 4 (510) 238-7004

From: jessie ortiz [mailto:jessieortiz8@gmail.com]

Sent: Monday, August 31, 2015 8:09 AM

To: Campbell Washington, Annie

Subject: Walgreen's Homeless Encampment at High St near MacArthur

Hi

The community of Maxwell Park has a new problem: a homeless encampment in the parking lot of Walgreen's at the corner of High St. near MacArthur.

The parking lot is now used as a place for people to live in their vehicles. There is a lot of activity and community residents feel it is no longer safe to shop there.

High Street is already plagued by high crime and heavy traffic. Most of us have enjoyed having a Walgreen's convenient to our neighborhood.

But after speaking with the manager there, we are beginning to feel powerless. We're not sure how to proceed.

You are our City Council rep. Do you have any suggestions as to what we can do or who we might contact? Thank you for your help.

Many thanks.

Jessie Ortiz

resident of Maxwell Park

From:

Maxson, Nayeli

Sent:

Thursday, September 10, 2015 2:13 PM

To:

DeVries, Joe

Cc:

Campbell Washington, Annie; Simons, Adam J.

Subject:

FW: Request to meet regarding homeless encampment in the Dimond

Hi there,

Do we know if the encampment is on state property?

Thanks! Nayeli

Nayeli Maxson Council Aide

Office of Councilmember Annie Campbell Washington

City of Oakland, District 4 Office: (510) 238-7273 Fax: (510) 238-6129

From: Garside, Sunshine@CHP [mailto:SGarside@chp.ca.gov]

Sent: Thursday, September 10, 2015 1:04 PM

To: Maxson, Nayeli

Subject: RE: Request to meet regarding homeless encampment in the Dimond

Good Afternoon Nayeli,

Can you please advise what would the agenda/purpose of the meeting? Also is the encampment on state property? If so, a representative from CalTrans should be present.

Sunshine Garside, Lieutenant California Highway Patrol Oakland Area 3601 Telegraph Avenue Oakland, CA 94609 Office: (510) 450-3821

Fax: (510) 450-3829

From: Maxson, Nayeli [mailto:NMaxson@oaklandnet.com]

Sent: Thursday, September 10, 2015 12:46 PM

To: stan@lafarine.com; Garside, Sunshine@CHP; Belote, James

**Cc:** Bassett, James J.; Hamilton, Freddie; DeVries, Joe; Simons, Adam J.

Subject: RE: Request to meet regarding homeless encampment in the Dimond

Hello all,

Writing to help get this meeting set. Here are a number of dates and times that will work on our end:

- Friday, Sept. 25<sup>th</sup> from 2:30-3:30pm

- Wednesday, Sept. 30<sup>th</sup> from 12:30-1:30pm

- Wednesday, Sept. 30<sup>th</sup> from 4-5pm

Please let me know which of these will work with your schedules. If none work for you, just let me know and I'll provide additional dates.

Thanks, Nayeli

Nayeli Maxson Council Aide Office of Councilmember Annie Campbell Washington City of Oakland, District 4 Office: (510) 238-7273

Fax: (510) 238-6129

From: Campbell Washington, Annie

Sent: Tuesday, September 08, 2015 3:09 PM

To: Simons, Adam J.

Subject: Fwd: Request to meet regarding homeless encampment in the Dimond

Sent from my iPhone

Begin forwarded message:

From: "DeVries, Joe" < <u>JDeVries@oaklandnet.com</u>> Date: September 8, 2015 at 1:54:24 PM PDT

To: "Campbell Washington, Annie" < ACampbellWashington@oaklandnet.com > Subject: RE: Request to meet regarding homeless encampment in the Dimond

Absolutely!

Joe DeVries
Assistant to the City Administrator
City of Oakland
1 Frank Ogawa Plaza, 11th floor
Oakland, CA 94612
(510) 238-3083
jdevries@oaklandnet.com

From: Campbell Washington, Annie

Sent: Tuesday, September 08, 2015 1:35 PM

To: Belote, James; Bassett, James J.; Hamilton, Freddie; DeVries, Joe; Simons, Adam J.

Cc: Maxson, Nayeli

Subject: Request to meet regarding homeless encampment in the Dimond

Dear All:

Would you be willing to meet with me and Stan Dodson of La Farine (in the Dimond) to discuss the homeless encampment? This has been an ongoing issue for residents and Dimond business owners and

Stan requested to meet with us to discuss. He also wants to bring CHP Lt. Garside to the meeting. Stan visited the CHP office in Oakland and they suggested including Sgt. Garside in this meeting.

If you are willing to meet, I will ask Nayeli to help us get it scheduled.

Thanks so much, Annie

Annie Campbell Washington
Oakland City Councilmember, District 4
(510) 238-7004

From:

Sprague, Gregory < Gregory. Sprague@berkshirecommunities.com>

Sent:

Thursday, September 17, 2015 2:39 PM

To:

Oakland Parks and Rec

Cc:

PWA Call Center; Woo, Winnie; Levin, Brooke A.; Jones-Taylor, Audree V.; Lew, Andrew; Long, Jacqueline; Landreth, Sabrina; Schaaf, Libby; Benavidez, Stephanie; Millinder,

Tiffany; Council President; Reid, Larry; McElhaney, Lynette; Kalb, Dan; Guillen, Abel; Gallo,

Noel; ebrayard@oaklandnet.com; Brooks, Desley; Campbell Washington, Annie

Subject:

Lafayette Park

I am contacting you regarding a situation in Lafayette park on the corner of 10<sup>th</sup> and Jefferson. There is a homeless encampment set up in this park for several weeks now. The material is boxes and other items set up for a living shelter approximately 5 cubic yards in size. We own the property directly next to this park at 901 Jefferson and this has been an unsightly mess for too long. We contacted police but have not seen anything done about it to date. There are also at least 6 other homeless people in the park with blankets and garbage strewn throughout the park. Also as our building is 5 stories in height we can see down on the roof of the bathrooms and there is at least ten big garbage bags, blankets and other material on the roof of this structure which is also very unsightly and has been there for about 9 months. One of the main problems with this park is that the bathrooms are never locked so they are continuously used each night for illegal drug use as we have found several needles in the bathrooms. We are sensitive about the homeless situation in Oakland however drug use in the bathrooms and other illegal activities are a regular occurrence in this park to 3am in the morning which pose a danger and disturbance to our residents. Furthermore we understand there may be homeless sleeping on park benches all day which exists now but I don't believe you can set up a permanent encampment in the city parks. We have contacted police about the illegal activities but receive no response. That is however a different matter which you have no control but we do feel the following things that you do have control over will help improve conditions in the park. We would like to see this park cleaned up and the above mentioned items removed as well as a policy to lock the bathrooms at dusk to avoid further drug use in those facilities. Thank you and I look forward to your response.

Best Regards, **Gregory Sprague** Sr. Property Manager 901 Jefferson & Ivy Hill Apartments **Berkshire Communities** 

T 510.832-2022 (901 Jefferson) 925.256.7474 (Ivy Hill) | F 925.256.4454 gregory.sprague@berkshirecommunities.com www.ivyhillapts.com www.901jefferson.com

From:

**SCTurner** 

Sent:

Monday, September 21, 2015 12:31 PM

To:

Levin, Brooke A.; Pullen, David

Foster, Frank

Cc:

Richards, Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant

Subject:

Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug Activity

📆 Campbell Washington, Annie;

**Attachments:** 

Standard\_Operating\_Procedure\_-\_Removal\_of\_Homeless\_Encampments\_(rev.\_

12-13-2010).pdf

Hello Ms Levin,

My name is Shelia Turner, Melrose High Hopes Neighborhood Council. We met at the Congress Ave repaving meeting with Annie Campbell Washington.

The illegal dumpng issue that has been going on for many years at Bancroft Way/Bancroft Ave still exits. I'm not sure if you had the opportunity to drive by this location when you drove through Congress Ave.

I have included communications over many years regarding this issue.

Please advise how this can be resolved, with the help of OPD and other city agencies.

Thank you,

Shelia Turner

Beat 27x Melrose High Hopes Neighborhood Council

Preston Turner

Chair

# Acknowledged by: Oakland (CA) Public Works

# Illegal Dumping - Acknowledged

1401-1429 Bancroft Way Oakland, California Show on Map

REPORTER scturner (Guest)



Issue ID:

1923074

Viewed:

6 times

Neighborhood:

Fremont

Reported:

on 09-20-2015

Service Request ID:

605803

#### DESCRIPTION

Illegal Dumping and Homeless Encampment, Drug Dealing Ongoing issue shopping carts, tents, parked cars, chairs, couches, garbage, miscellaneous debris, dressers

**Share** 

From:							
To: ffoster <ffoster@oaklandnet.com></ffoster@oaklandnet.com>							
Cc: lschaaf <lschaaf@roaklandnet.com>; arichards <arichards@oaklandnet.com>; dpullen <arichards@oaklandnet.com>; snosakhare <snosakhare@oaklandnet.com>; dpullen <a>; dpullen@oaklandnet.com&gt;; dpullen <a>; dpullen@oaklandnet.com&gt;; dpullen <a>; dpullen <a< th=""></a<></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></snosakhare@oaklandnet.com></arichards@oaklandnet.com></arichards@oaklandnet.com></lschaaf@roaklandnet.com>							
jvaneck <jvaneck@oaklandnet.com>; acampbellwashington <acampbellwashington@oaklandnet.com>;</acampbellwashington@oaklandnet.com></jvaneck@oaklandnet.com>							
asimons <asimons(a)oaklandnet.com></asimons(a)oaklandnet.com>							
Sent: Fri, Jan 16, 2015 1:27 pm							
Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment							
Hello Mr Foster,							
I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below It is quite unsanitary and appears to be a safety ris I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PW will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.							
These emails go back to 2011. The City of Oakland must find a solution to this ongoing problem.							
Sincerely , Shelia Turner							
Shend Turker							
Your Service Request Has Been Submitted 8/6							
Service Request Number: 420685							
Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way							
Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires							
Issue ID:							
1394457							
Reported:							
less than a minute ago							

# Description

Illegal Dumping an Homeless Encampment

Mattresses, Sofas, Chairs, Miscellaneous Debris, It is a virtual Dumping ground and encampment. Health hazard and Waste Depository.

This issue has been ongoing for 4 or more years.

The City of Oakland needs to do something.

Safety and Heath issues are at stake.

This is unacceptable.

The issue was reported and closed Dec 4. It is not fixed!

Ms. Turner,

We have been unable to abate homeless encampments due to the lack of a vital outreach/notification component, which is legally required. This issue has been resolved and the area in question has been posted for a Thursday (1/17) abatement.

We encourage you to utilize the PWA Call Center (510) 615-5566 to report these type of issues. Also, the Supervisor responsible for homeless encampment abatement is Dexter English. and you can contact him to obtain timelines. Thanks for your patience.

#### Frank Foster

Operations Manager, Keep Oakland Clean and Beautiful

Department of Facilities and Environment
City of Oakland | Public Works Agency | APWA Accredited Agency

750 50th Avenue | Oakland, CA 94601 (510) 434-5109 | (510) 434-5120 Fax

ffoster@oaklandnet.com

Report A Problem | Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

From: SCTurner

Sent: Monday, January 14, 2013 2:15 PM

To: Foster, Frank; Smith, Leroy A; Pullen, David; Gallo, Noel

Cc: Ausmus, Lisa L.; Richards, Araina;

Subject: Constant Excessive Illegal dumping and homeless encampment. and tents at Bancroft Ave/ Bancroft Way

Hello Mr. Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Please see the stream of emails below dating back to Dec 2011.

Sincerely , Shelia Turner Jan 14,2013 Melrose High Hopes NCPC Beat 27X

Your Service Request Has Been Submitted Jan 14,2013

442184 Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Service Request #:	434800
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT AV & BANCROFT WY
Date / Time Reported:	11/20/2012 6:50:44 PM

----Original Message----

From: Preston J Turner <<u>drjaz55@gmail.com</u>>
To: Pullen, David <<u>DPullen@oaklandnet.com</u>>

Cc: Ausmus, Lisa L. <<u>LAusmus@oaklandnet.com</u>>; shelia turner <<u>modelshe16@aol.com</u>>; Araina Richards

<<u>ARichards@oaklandnet.com</u>> Sent: Thu, Nov 8, 2012 11:47 am

Subject: Re: Constant Excessive Illegal dumping and homeless encampment, at Bancroft Ave/ Bancroft Way

Hi David.

Welcome aboard, and thanks for the followup.......... I drive by Bancroft way on Yesterday, trash seemed to be somewhat cleanup however there were at least three to four men and two females There....... They were starting to Pitch a Tent , time was appox 7:55 pm on Wednesday Nov. 7th

Let's talk; lk soon about other measures / apparatus that we can place along this area to deter one from camping out there.

Thanks,

Preston

On Nov 6, 2012, at 6:33 PM, Pullen, David wrote:

I have received your emails about this issue. I have been speaking with the homeless individual that has been living at this location for the last eight years and she has agreed to move from the location to another location. She was in the process of putting all of her property into multiple shopping carts when I talked to her today (6Nov). She stated that she would be moved out of the area by Fri. She stated that she has another place that she is going. I don't know where that is and I hope we are not just displacing the issue to another area close by. As for the illegal dumping I will have to work with Public Works to try and come up with a plan for making the location less enticing for illegal dumpers. If you have any other info regarding this problem that would help abate the problem please let me know.

Thanks.

David Pullen

From: Preston J Turner [mailto:drjaz55@gmail.com]

Sent: Thu 10/25/2012 1:51 PM

To: Van Eck, Jeffrey; <u>foster@oaklandnet.com</u>; Smith, Lorenzo; Fuentes, Richard; De La Fuente, Ignacio; Richards, Araina; Pullen, David; Ferguson, David; Henderson, Versall; Tomika Perkins; Church, Mike; Quan, Jean; Cowan,

Richard; Preston Turner

Cc: SCTurner; Preston Turner

Subject: Re: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

This email is Addressed to All,
We Need Everyone's Help with this Issue, this has been going on for over TEN (10) YEARS......
Please We Need Your Help!
Warmly,
Preston
On Oct 24, 2012, at 4:57 PM. SCTurner wrote:

Oct 24, 2012

Hello Everyone,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Please see the long list of emails regarding this issue dating back to Dec 2011>

Thank you,
Shelia Turner
Melrose High Hopes NCPC Beat 27X
Steering Committee Member

Original Message---Your Service Request Has Been Submitted
Service Request Number: 431370

If you want to check on the status of this service request later, you'll need the Service Request Number and email address you submitted.

We appreciate your request and thank you for being our "eyes and ears" on the City of Oakland.

Service Request Summary (Submitted)Illegal Dumping - debris, appliances, etc.

Questions / Answers

Omersonii.

(Visitary)

Are the dumped materials located on public or private property? Public

From: Van Eck, Jeffrey < <u>JVanEck@oaklandnet.com</u>>

To: SCTurner (and the second s

Cc: Smith, Lorenzo < LSmith2@oaklandnet.com>; Fuentes, Richard < RFuentes@oaklandnet.com>; idelafuente

<<u>dferguson@oaklandnet.com</u>>; "VHenderson"" <""VHenderson"<u>""@oaklandnet.com>;</u> "tomika"

<""tomika""@operationdignity.org>; Church, Mike < MChurch@oaklandnet.com>

Sent: Wed, Aug 8, 2012 5:22 pm

Subject: RE: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Frank, This encampment has been scheduled through operation dignity to abate on Tuesday 8-14-12. Thanks

From: SCTurner [mailton

Sent: Wednesday, August 08, 2012 3:06 PM

To: foster@oaklandnet.com

Cc: Smith, Lorenzo; Fuentes, Richard; idelafuente@oakland.net.com; Richards, Araina; Ferguson, David;

"VHenderson""@oaklandnet.com; "tomika"@operationdignity.org; Church, Mike; Van Eck, Jeffrey

Subject: Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. Unfortunately, this location seems to be very popular with some homeless people. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

Sincerely , Shelia Turner

Your Service Request Has Been Submitted 8/6

Service Request Number: 420685

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires

----Original Message----

From: Foster, Frank < ffoster@oaklandnet.com>

To: Preston J Turner

Cc: Smith, Lorenzo <<u>LSmith2@oaklandnet.com</u>>; SCTurnender : Fuentes, Richard

<RFuentes@oaklandnet.com>; idafuente <idafuente@oakland.net.com>; Richards, Araina

<a href="mailto:kg.action-no-color: blue-no-color: blue-no-color:

<<u>JVanEck@oaklandnet.com</u>>; Henderson, Versall <<u>VHenderson@oaklandnet.com</u>>; Tomika Perkins

<tomika@operationdignity.org>; Church, Mike <MChurch@oaklandnet.com>

Sent: Mon, Dec 12, 2011 9:05 am

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Preston,

After conducting a site assessment, it has been determined that there is illegal dumping and also a homeless encampment at the area in question. We will deal with each issue as follows:

#### Illegal Dumping

- We will include this location on our hotspot list. Which means our staff will periodically monitor the area, for signs of illegal dumping, when their workload permits.
- We will consider placing "No Dumping" signage at this location as a deterrent to potential illegal dumpers.
- We also encourage you to contact our PWA Call Center (510) 615-5566, when you notice illegal dumping at the site. This will assist our operation in the removal of the debris in a timely manner and avoid additional dumping to an identified pile.

#### Homeless Encampment

- After the encampment has been deemed to be on public property, we will contact Operation Dignity.
- Operation Dignity will visit the site and attempt to contact the homeless person(s). In an effort to provide outreach. They will also post the area informing the occupants that it is unlawful to reside in the area and that their items will be removed within 48 hours.
- Prior to the cleanup, OPD will verify all occupants have left the encampment.
- PWA will remove the non-hazardous debris from the site, however we do not have the authority to remove the
  occupants.

Frank Foster
Operations Manager
Dept. Of Facilities And Environment
Keep Oakland Clean & Beautiful
e-mail: ffoster@oaklandnet.com
Office (510) 434-5109
Fax (510) 434-5120

Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Preston J Turner [mail

Sent: Wednesday, December 07, 2011 12:42 PM

To: Foster, Frank

Cell (510) 772-8709

Cc: Smith, Lorenzo; SCTurner; Fuentes, Richard; idafuente@oakland.net.com; Richards, Araina; Ferguson, David

Subject: Re: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Frank.

We are very concern with this ongoing problem and we're very open to suggestion on how to eradicate. Again, we do appreciate your assistance in getting someone out to clean up this blighted area. Thanks again,

Preston

On Dec 6, 2011, at 11:04 AM, Foster, Frank wrote:

Lorenzo,

Thanks for bringing this issue to my attention.

Frank Foster
Operations Manager
Dept. Of Facilities And Environment
Keep Oakland Clean & Beautiful

e-mail: ffoster@oaklandnet.com

Office (510) 434-5109 Fax (510) 434-5120 Cell (510) 772-8709

> Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Smith, Lorenzo

Sent: Tuesday, December 06, 2011 8:28 AM

To: Foster, Frank

CTurner; Fuentes, Richard; idafuente@oakland.net.com; Richards, Araina; Ferguson, Cc:

David

Subject: RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Good morning Frank,

I am not sure if you are aware of this constituent concern regarding illegal dumping of items at/near Bancroft way (below). Thanks!

Lorenzo

From: SCTurner [mailto:modelshe16@aol.com] Sent: Monday, December 05, 2011 10:04 PM

To: Fuentes, Richard; idafuente@oakland.net.com; Smith, Lorenzo; Richards, Araina

Subject: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

Hello Richard, et.al

RE: Request 388839 Illegal Dumping a Constant Problem at Bancroft Way/ Bancroft Ave

The request below was reported 11/19, Preston and I drove by this location to find. The couch on one side of the street with debris on top of the couch. Black garbage bags on the side of the street. The other side of the street were 2-3 mattresses and other miscellaneous items (clothes, etc..) Again, it appears to be some sort of encampment. Can we please clean up this block. It is an ongoing problem and as long as these items remain on the street it will invite more illegal dumping.,

Thank you everyone, Shelia Turner MHH NCPC Steering Committee

----Original Message----

From: Cityworks < cityworks@oaklandnet.com>

Sent: Tue, Nov 22, 2011 5:55 am

Subject: Request 388839

Please DO NOT REPLY to this email. This email is automatically sent from a mailbox that is not monitored. Reply to <a href="mailto:pwacallcenter@oaklandnet.com">pwacallcenter@oaklandnet.com</a>.

Information regarding the Service Request you submitted to the City of Oakland, Public Works Agency, is provided in the table below.

Thank you for helping to make Oakland a better place to live, work and visit.

City of Oakland, Public Works Agency, Call Center 510.615.5566 - (Monday – Friday, 8:00 am – 4:30 pm) - <a href="mailto:pwacallcenter@oaklandnet.com">pwacallcenter@oaklandnet.com</a>

Service Request #:	388839
Description:	Illegal Dumping - debris, appliances, etc.
Location:	BANCROFT WAY & BANCROFT AV
Date / Time Reported:	11/16/2011 4:37:09 PM
Status:	CLOSED  This automated email will be sent when a service request is created ("OPEN") and when the problem is fixed ("CLOSED"). If the status is "REFERRED" that means that we have sent this issue to the appropriate agency who does this type of work, but they do not use this system to track work. Please contact that agency to follow-up. For more information, please visit the "Helpful Links to Other Resource Partners" at www.oaklandpw.com.
Date / Time Closed:	11/18/2011 8:09:41 PM

From: Shelia T [majl:

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; idafuente@oakland.net.com; Fuentes, Richard; Richards, Araina; Arias, Kevin

R.; idafuente@oakland.net.com

Cc.

Subject: Bancroft and Bancroft Way Illegal Dumping , Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias,

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you, Shelia Turner MHH NCPC ----Original Message----

From: Bob Bodnar < bobbodnar@yahoo.com > To: Foster, Frank < ffoster@oaklandnet.com >

Cc: Pullen, David <<u>DPullen@oaklandnet.com</u>>; Gallo, N</br>
<a href="mailto:square: square;">NGallo@oaklandnet.com</a>; English, Dexter <<u>DEnglish@oaklandnet.com</u>>; PWA Call Center</a>

< PWACallCenter@oaklandnet.com >; Burgos (was Jimenez) < cburgos@oaklandnet.com >

Sent: Sun, Mar 24, 2013 11:24 am Subject: Re: Homeless on Bancroft Way

Mr. Foster,

These pictures of Bancroft Way were taken this week by community members. As they clearly show, the block is once again a mess, with homeless encampments on both sides of the street and large-scale dumping in multiple locations.

We do appreciate that the overgrown vegetation was removed last month, though it was disappointing that the trash on the east side of the sidewalk was not also cleared at the same time. That seems to be where the homeless who frequent the area started their latest pile.

These are city sidewalks, and they are being regularly obstructed. I continue to hope that city officials will be a bit more proactive and not allow the situation to escalate to what we now endure. More frequent attention is desperately needed.

Bob Bodnar, Chairman Beat 27Y

From: "Foster, Frank" < ffoster@oaklandnet.com>

To: Bob Bodnar < bobbodnar@yahoo.com >

Cc: "Pullen, David" < DPullen@oaklandnet.com >; modelshe16@aol.com; "Gallo, Noel" < NGallo@oaklandnet.com >;

"Brooks, Desley" < DBrooks@oaklandnet.com >; "Reid, Larry" < LReid@oaklandnet.com >; "English, Dexter" < DEnglish@oaklandnet.com >; "WA Call Center < PWACallCenter@oaklandnet.com >; "Jones, Sabrina D."

<sdjones@oaklandnet.com>

**Sent:** Monday, February 4, 2013 9:56 AM **Subject:** RE: Homeless on Bancroft Way

Mr. Bodnar,

- 1. I have copied Dexter English, Public Works Supervisor II, who supervises the staff that abate homeless encampments. So, that he is aware of the situation and can schedule the removal of the debris.
- 2. I have copied the PWA Call Center, so that a service request can be created for the street light issue (This service is not provided by the KOCB Division).
- 3. I have copied Clarence Rice, Public Works Supervisor I, who supervises staff that remove overgrown vegetation. So, that he can schedule the abatement.
- 4. If the large furniture is associated with the encampment, it will be removed during the scheduled abatement, which requires a 72 hour posting period. Mr. English also supervises the illegal dumping staff. So after he conducts a site assessment, he will determine if the furniture can be removed immediately or during the aforementioned process.

The encampment problem at this location has been persistent for several years. The Human Services Division has attempted on several occasions to provide outreach to occupants, but without their acceptance or enforcement. It has turned into a perpetual cycle in which we (KOCB) are merely providing a cleanup service.

#### Frank Foster

## Operations Manager, Keep Oakland Clean and Beautiful

Department of Facilities and Environment
City of Oakland | Public Works Agency | APWA Accredited Agency
750 50th Avenue | Oakland, CA 94601
(510) 434-5109 | (510) 434-5120 Fax
ffoster@oaklandnet.com

Report A Problem | Public Works Agency Call Center | (510) 615-5566 www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

From: Bob Bodnar [mailto]

Sent: Saturday, February 02, 2013 5:17 PM

To: Foster, Frank

Cc: Pullen, David Gallo, Noel; Brooks, Desley; Reid, Larry

Subject: Homeless on Bancroft Way

Mr. Foster,

The homeless encampment on Bancroft Way--between International Blvd. and Bancroft Ave--has started up again. I have observed the following:

- 1. 4-5 homeless individuals in the usual spot underneath a street light on the left side of the street;
- 2. This street light is once again non-functioning, even though it was repaired within the last few months (following a complaint I made to Public Works);
- 3. A substantial amount of vegetation is growing on the sidewalk near this traffic light. I had hoped that this might be cleared after the encampment was removed last month. If you review SeeClickFix, you will see that last October, OPD officer DelMoral requested that this vegetation be cleared. It was not, and the homeless use it as a form of shelter and storage;
- 4. Large pieces of furniture and other junk all over the block.

More needs to be done to make this area less attractive for the homeless that now frequent it. Otherwise, we will just keep going around and around. Removing the overgrown vegetation and eliminating the darkened area where a functioning street light should be would be a good start. Also, you may as well send out a truck to this block every week to pick up all the junk they are generating, apparently from separating recyclables or other materials useful to them.

I do understand that this is now a persistent problem, but it wasn't always like this. One individual apparently stated to Officer Pullen that she had been living outside on that block for the last eight years. I have lived in this neighborhood longer, and pass Bancroft Way regularly. We haven't had a homeless encampment there for eight years. This is a problem that has developed only in the last couple of years. Moreover, the junk they collect and discard ends up on the adjacent streets, particularly Bancroft Avenue near 48th Avenue, requiring even more attention by Public Works. Abating this problem should have a positive impact on your department's workload.

Sincerely,

Bob Bodnar, Chair

## Rainbow Community Neighborhood Council, Beat 27Y

----Original Message----

From: Foster, Frank < ffoster@oaklandnet.com>

To: Shelia T < modelshe16@aol.com>

Cc: PWA Call Center < PWACallCenter@oaklandnet.com >; Jones, Sabrina D. < sdjones@oaklandnet.com >; Tomika

Perkins < tomika@operationdignity.org > Sent: Mon, Aug 29, 2011 8:08 am

Subject: RE: Bancroft and Bancroft Way Illegal Dumping , Homeless Encampment

Sheila,

I have attached the Standard Operating Procedure (SOP) concerning homeless encampments. Also, I have copied the Call Center and Operation Dignity, so that we can start the process of abating the site. If you have further questions please contact me.

Frank Foster
Acting Operations Manager
Dept. Of Facilities And Environment
Keep Oakland Clean & Beautiful
e-mail: <a href="mailto:ffoster@oaklandnet.com">ffoster@oaklandnet.com</a>
Office (510) 434-5109

Fax (510) 434-5120 Cell (510) 772-8709

Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: Shelia T [mailto:n

Sent: Friday, August 26, 2011 12:16 PM

To: Smith, Lorenzo Cc: Foster, Frank

Subject: Re: Bancroft and Bancroft Way Illegal Dumping , Homeless Encampment

Hi Lorenzo,

Thank you. I look forward to hearing from Frank Foster.

Best, Shelia

----Original Message----

From: Smith, Lorenzo < LSmith2@oaklandnet.com>

To: Shelia T <

Cc: Foster, Frank < ffoster@oaklandnet.com>

Sent: Fri, Aug 26, 2011 12:07 pm

Subject: RE: Bancroft and Bancroft Way Illegal Dumping Homeless Encampment

Hello Sheila,

Thank you for your e-mail concerning illegal dumping. I do not want to give you misinformation but I believe for budgetary reasons that the illegal dumping enforcement unit has either been reduced dramatically or eliminated? I have copied Frank Foster, Acting Operations Manager in the Keep Oakland Clean & Beautiful Division so that he can clarify and help you with your concerns.

Lorenzo

From: Shelia T [mailto

Sent: Friday, August 26, 2011 11:57 AM

To: Smith, Lorenzo; idafuente@oakland.net.com; Fuentes, Richard; Richards, Araina; Arias, Kevin R.;

idafuente@oakland.net.com

Cc:

Subject: Bancroft and Bancroft Way Illegal Dumping , Homeless Encampment

Hello Lorenzo, Ignacio, Richard, Araina and Officer Arias.

There is a major illegal dumping problem at Bancroft and Bancroft Way that is turning into a homeless encampment. There is a mattress on the side of the street, shopping carts, garbage and other miscellaneous debris along the side of the street. Several people are sitting on the side of the street, it appears that they are making this spot their living quarters. I am constantly submitting a claim regarding illegal dumping in that area. PWA complies and removes the illegal dumping. The next day more is being dumped and this problem is getting worst and worst by the day, minute, second. I can't keep submitting claims coming fast enough. Preston and I drove by this morning and it is horrific. What can be done to eradicate this problem? I encourage you all to please drive by that area when you have the opportunity.

Thank you, Shelia Turner MHH NCPC

From:

Jones, Sabrina D.

Sent:

Monday, September 21, 2015 1:14 PM

To:

Van Eck, Jeffrey

Cc:

Foster, Frank; English, Dexter; Moore, Leland; Campbell Washington, Annie; Gallo, Noel;

Kattchee, Susan; English, Jamila A.; Richards, Araina; Levin, Brooke A.

Subject:

RE: Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug

Activity

Jeff.

Awesome! Standing and deferring to KOCB operations.

### SABRINA D. JONES

## Public Works Call Center Manager

City of Oakland | Public Works Department | APWA Accredited 7101 Edgewater Drive, Building Two | Oakland, CA 94621 (510) 615-5509 | (510) 615-5554 Fax

## sdjones@oaklandnet.com

Report A Problem | Call Center - Bureau of Administration | (510) 615-5566

www.oaklandpw.com | opwcallcenter@oaklandnet.com | Mobile app. SeeClickFix

From: Van Eck, Jeffrey

Sent: Monday, September 21, 2015 1:12 PM

To: Jones, Sabrina D.

Cc: Foster, Frank; English, Dexter; Moore, Leland; Campbell Washington, Annie; Gallo, Noel; Kattchee, Susan; English,

Jamila A.; Richards, Araina; Levin, Brooke A.

Subject: FW: Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug Activity

Sabrina we already have a S/R to abate on 9-22-15 please see attachment.

From: Jones, Sabrina D.

Sent: Monday, September 21, 2015 1:05 PM

To: Van Eck, Jeffrey; Moore, Leland; English, Dexter

Subject: FW: Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug Activity

From: Levin, Brooke A.

Sent: Monday, September 21, 2015 1:03 PM

To: PWA Call Center

Cc: Pullen, David Campbell Washington, Annie; Foster, Frank; Richards, Araina; Gallo, Noel;

English, Jamila A.; Joshi, Nishant; Kattchee, Susan; Jones, Sabrina D.

Subject: FW: Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug Activity

Call Center,

Please enter this service request and assign it to operations staff.

Frank,

Please check on this matter which appears to be more than dumping, homeless as well.

Thanks.

### Brooke A. Levin

#### Director

City of Oakland | Oakland Public Works Department | APWA Accredited 250 Frank H. Ogawa Plaza | Oakland, CA 94612 (510) 238-4470 | 510-238-6428 blevin@oaklandnet.com

### Report A Problem | Public Works Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: SeeClickFix

Go Green! Please consider the environment before printing this email, and help the City of Oakland be environmentally responsible.

From: SCTurner [mailto:

Sent: Monday, September 21, 2015 12:31 PM

To: Levin, Brooke A.; Pullen, David;

Campbell Washington, Annie; Foster, Frank

Cc: Richards, Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant

Subject: Bancroft Ave and Bancroft Way Illegal Dumping ,Homeless Encampment, Drug Activity

Hello Ms Levin,

My name is Shelia Turner, Melrose High Hopes Neighborhood Council. We met at the Congress Ave repaving meeting with Annie Campbell Washington.

The illegal dumpng issue that has been going on for many years at Bancroft Way/Bancroft Ave still exits. I'm not sure if you had the opportunity to drive by this location when you drove through Congress Ave.

I have included communications over many years regarding this issue.

Please advise how this can be resolved, with the help of OPD and other city agencies.

Thank you,

Shelia Turner

Beat 27x Melrose High Hopes Neighborhood Council

Preston Turner

Chair

# Acknowledged by Oakland (CA) Public Works

# Illegal Dumping - Acknowledged

1401-1429 Bancroft Way Oakland, California Show on Map

REPORTER scturner (Guest)

Issue ID:

1923074

Viewed:

6 times

Neighborhood:

Fremont

Reported:

on 09-20-2015

Service Request ID:

605803

### **DESCRIPTION**

Illegal Dumping and Homeless Encampment , Drug Dealing Ongoing issue shopping carts , tents, parked cars, chairs, couches, garbage, miscellaneous debris, dressers

#### **Share**

0 0 0 ----Original Message----

From: modelshe16 <

To: ffoster < ffoster@oaklandnet.com>

Cc: lschaaf < lschaaf@roaklandnet.com >; arichards < arichards@oaklandnet.com >; dpullen

<dpullen@oaklandnet.com>; snosakhare <snosakhare@oaklandnet.com>; drjaz55

jvaneck < jvaneck@oaklandnet.com >; acampbellwashington < acampbellwashington@oaklandnet.com >;

asimons <a href="mailto:asimons@oaklandnet.com">asimons@oaklandnet.com</a>>

Sent: Fri, Jan 16, 2015 1:27 pm

Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Mr Foster.

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

These emails go back to 2011. The City of Oakland must find a solution to this ongoing problem.

Sincerely , Shelia Turner

Your Service Request Has Been Submitted 8/6 Service Request Number: 420685

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires

Issue ID:

1394457

Reported:

From:

Preston J Turner <drjaz55@gmail.com>

Sent: To:

Monday, September 21, 2015 2:10 PM **SCTurner** 

Cc:

Levin, Brooke A.; Pullen, David; Campbell Washington, Annie; Foster, Frank; Richards,

Araina; Gallo, Noel; English, Jamila A.; Joshi, Nishant; Joshi, Nishant; Preston Turner;

Garzon, Clara

Subject:

Re: Bancroft Ave and Bancroft Way Illegal Dumping , Homeless Encampment, Drug

Activity

Hi Brooke, we look forward to working with you as we partner w. you (City of Oakland Public Works ) and City Councilman Noel Gallo in cleaning up this Homeless Encampment that is a HUB for Illegal Dumping and Drug Activity, please note: this problem as has existed for more than 10 years !!!

Additionally, less than 200 yards from this Homeless Encampment at the Intersection of Bancroft & 48th our Neighbors are confronted with daily SIDESHOW ACTIVITY (at times 3-4 times a day)....... This entire Intersection is BAD NEWS!!

We Need Your Help!!

We look forward to hearing back with a strategy to abate.

Many thanks,

Preston

On Sep 21, 2015, at 12:31 PM, SCTurner wrote:

Hello Ms Levin.

My name is Shelia Turner, Melrose High Hopes Neighborhood Council. We met at the Congress Ave repaving meeting with Annie Campbell Washington.

The illegal dumping issue that has been going on for many years at Bancroft Way/Bancroft Ave still exits. I'm not sure if you had the opportunity to drive by this location when you drove through Congress Ave.

I have included communications over many years regarding this issue.

Please advise how this can be resolved, with the help of OPD and other city agencies.

Thank you.

Shelia Turner

Beat 27x Melrose High Hopes Neighborhood Council

Preston Turner

Chair

# Acknowledged by: Oakland (CA) Public Works

# Illegal Dumping . Acknowledged

1401-1429 Bancroft Way Oakland, California Show on Map

REPORTER

scturner (Guest)



issue ID:

1923074

Viewed:

6 times

Neighborhood:

Fremont

Reported:

on 09-20-2015

Service Request ID:

605803

#### DESCRIPTION

Illegal Dumping and Homeless Encampment , Drug Dealing Ongoing issue shopping carts , tents, parked cars, chairs, couches, garbage, miscellaneous debris, dressers

#### Share

From: modelshe16

0 0 0 ----Original Message----

To: ffoster < ffoster@oaklandnet.com>

Cc: lschaaf < lschaaf@roaklandnet.com >; arichards < arichards@oaklandnet.com >; dpullen

<dpullen@oaklandnet.com>; snosakhare <snosakhare@oaklandnet.com>; drjaz55

jvaneck <<u>ivaneck@oaklandnet.com</u>>; acampbellwashington <<u>acampbellwashington@oaklandnet.com</u>>;

asimons < asimons@oaklandnet.com >

Sent: Fri, Jan 16, 2015 1:27 pm

Subject: Bancroft and Bancroft Way Illegal Dumping ,Homeless Encampment

Hello Mr Foster,

I am writing you once again regarding the illegal dumping and homeless encampment problem at Bancroft Ave/Bancroft Way. I submitted the service request below. It is quite unsanitary and appears to be a safety risk. I hope the City of Oakland will try to help provide shelter to the folks that are squatting at that location and PWA will continue to have this location monitored as indicated in the email below. Thank you for your attention to this matter.

These emails go back to 2011. The City of Oakland must find a solution to this ongoing problem.

Sincerely , Shelia Turner

Your Service Request Has Been Submitted 8/6 Service Request Number: **420685** 

Constant Excessive Illegal dumping and homeless encampment. at Bancroft Ave/ Bancroft Way

Several mattresses a sofa, clothes, miscellaneous debris, trash, tables, desk, chairs, boxes, tires

#### Issue ID:

From:

cityworks@oaklandnet.com

Sent:

Wednesday, September 30, 2015 2:13 PM

To:

Campbell Washington, Annie

Subject:

SR# 608068 - Received, Thank you for Reporting Homeless Encampment at

MONTCLAIR PARK

## City of Oakland

# Oakland Public Works Call Center

Thank you for reporting an issue to the Oakland Public Works Call Center.

Service Request:	608068
Issue:	Homeless Encampment
Location:	MONTCLAIR PARK
Status:	Open
Date / Time Reported:	9/30/2015 2:12:46 PM
Date / Time Closed:	

## Oakland Public Works Call Center | (510) 615-5566

www.oaklandpw.com | opwcallcenter@oaklandnet.com | Mobile app: SeeClickFix

This courtesy notification is automatically sent when your service request is created (OPEN), referred to another agency (REFERRED), or fixed (CLOSED). When your request is CLOSED you may receive two emails, one blank and one with information about your request. After an issue is REFERRED, it may be CLOSED because Oakland Public Works has completed its portion of the work.

Oakland Public Works is an American Public Works Association Accredited Agency.

From: Sprague, Gregory < Gregory. Sprague@berkshirecommunities.com>

Sent: Monday, December 07, 2015 12:42 PM

**To:** DeVries, Joe; PWA Call Center; Woo, Winnie; Levin, Brooke A.; Jones-Taylor, Audree V.;

Lew, Andrew; Landreth, Sabrina; Schaaf, Libby; Benavidez, Stephanie; Council President;

Reid, Larry; McElhaney, Lynette; Kalb, Dan; Guillen, Abel; Gallo, Noel;

ebrayard@oaklandnet.com; Brooks, Desley; Campbell Washington, Annie; Ivey, Brenda;

Downing, David; Armstrong, Leronne; Jones-Taylor, Audree V.; Rubin, Talia Y.

**Subject:** RE: Lafayette Park

Attachments: park.jpg

Mr. DeVries,

I just wanted to give you an update on Lafayette park since the clean out that happened a little over a month ago. As expected they resettled the encampment the very next day and it has steadily grown to bigger proportions then what it was before the cleanup. I haven't seen anyone making an effort to police or prevent it getting reestablished. Residents have not witnessed any increase in patrol of the park after dusk and the bathrooms remain unlocked at night. I have included a picture from my office window of the encampment so you can see the size of the material there now as well as how it boarders the playground making it only used by the most daring of parents. I appreciate your continued efforts with this issue. I am hopeful it doesn't drop off the radar.

Best Regards,
Gregory Sprague
Sr. Property Manager
901 Jefferson &
Ivy Hill Apartments
Berkshire Communities

T 510.832-2022 (901 Jefferson) 925.256.7474 (Ivy Hill) | F 925.256.4454

gregory.sprague@berkshirecommunities.com | www.ivyhillapts.com www.901jefferson.com

From: DeVries, Joe [mailto:JDeVries@oaklandnet.com]

Sent: Thursday, October 15, 2015 5:15 PM

**To:** Sprague, Gregory; PWA Call Center; Woo, Winnie; Levin, Brooke A.; Jones-Taylor, Audree V.; Lew, Andrew; Landreth, Sabrina; Schaaf, Libby; Benavidez, Stephanie; Council President; Reid, Larry; McElhaney, Lynette; Kalb, Dan; Guillen, Abel; Gallo, Noel; ebrayard@oaklandnet.com; Brooks, Desley; Campbell Washington, Annie; Ivey, Brenda; Downing, David; Armstrong, Leronne; Jones-Taylor, Audree V.; Rubin, Talia Y.

**Subject:** RE: Lafayette Park

Mr. Sprague,

On behalf of the City of Oakland, I apologize that your email went without a response since last month but I assure you the City is taking action on the problems in Lafayette Park. Although our Public Works team has been conducting regular clean-up efforts and our Human Services Outreach Team has conducted outreach to this population I recognize that this is not enough. This morning I spoke with the Deputy Chief who oversees this command area and they are prepared to conduct park curfew enforcement now that more officers have been deployed to the Metro Unit. I appreciate that you understand the complexities of the homeless problem and we are working on short and long term solutions to this problem.

As we did in late August, we will conduct a coordinated removal effort that includes Human Services, Public Works, and OPD. We are already looking into why the bathrooms are not being locked, this appears to be an oversight that we can

correct quickly. We have asked the HIV Education and Prevention Project of Alameda County to assist by providing Sharps Containers to Intravenous Drug users to prevent the spread of the needles. In regard to the personal belongings that have accumulated, our crews do their best to remove junk and debris but, based on recent court cases, if we are overly aggressive in removing and destroying what someone considers a personal belonging we will be subject to lawsuits. Both the Cities of Los Angeles and Fresno have had to pay out million dollar claims for removing and destroying people's property when clearing homeless encampments which is why Oakland is especially careful in dealing with the accumulation of material.

As soon as the next coordinated effort is scheduled, I think you will see some positive results however, I do not want to suggest we will completely remove the problem.

Thank you for your patience,

Joe DeVries Assistant to the City Administrator City of Oakland 1 Frank Ogawa Plaza, 11th floor Oakland, CA 94612 (510) 238-3083 idevries@oaklandnet.com

From: Sprague, Gregory [mailto:Gregory.Sprague@berkshirecommunities.com]

Sent: Thursday, October 15, 2015 1:08 PM

To: PWA Call Center; Woo, Winnie; Levin, Brooke A.; Jones-Taylor, Audree V.; Lew, Andrew; Landreth, Sabrina; Schaaf, Libby; Benavidez, Stephanie; Council President; Reid, Larry; McElhaney, Lynette; Kalb, Dan; Guillen, Abel; Gallo, Noel; ebrayard@oaklandnet.com; Brooks, Desley; Campbell Washington, Annie; Ivey, Brenda; DeVries, Joe

Subject: FW: Lafayette Park

I've contacted everyone on this email almost a month ago to do something about this park and nothing has been done. I didn't even receive one reply from anyone. I talked to the public works department and they said they were going to escalate to a supervisor but that was almost 2 weeks ago and still nothing. I walked over to discuss this with some of the city workers that were cleaning the park today and they said there was nothing they could do. I was also told that they would not go up on a latter to address the issue with all of the blankets, clothing and garbage on the top of the bathrooms. The homeless encampment has only grown to about twice the size since my last email. My residents are scared to go into this park at night and walk their dogs and will not take their kids to play at the play structure due to many needles found on this play ground and the fact that there are passed out people sleeping on the benches throughout the entire day. Bathrooms remain open at night even though a worker told me they are supposed to be locked at night and reopened during the day. We continue to struggle with the dangers and the horrible condition of this park with zero response from anyone from the city and police. As I stated in my previous email, we are sensitive to the homeless situation in Oakland but don't feel we need to live with the conditions that exist in this park and believe as residents of Oakland we should be able to enjoy the city parks as well. I look forward to someone taking responsibility for these issues. Thank you.

Best Regards, **Gregory Sprague** Sr. Property Manager 901 Jefferson & **Ivy Hill Apartments Berkshire Communities** 

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From: Sprague, Gregory

Sent: Thursday, September 17, 2015 2:39 PM

To: 'Oakland Parks and Rec'

Cc: 'opwcallcenter@oaklandnet.com'; 'wwoo@oaklandnet.com'; 'blevin@oaklandnet.com'; 'ajonestaylor@oaklandnet.com'; 'alew@oaklandnet.com'; 'jlong@oaklandnet.com'; 'slandreth@oaklandnet.com'; 'lschaaf@oaklandnet.com'; 'sbenavidez@oaklandnet.com'; 'Millinder, Tiffany'; 'president@oaklandnet.com'; 'Ireid@oaklandnet.com'; 'Imcelhaney@oaklandnet.com'; 'dkalb@oaklandnet.com'; 'aguillen@oaklandnet.com'; 'ngallo@oaklandnet.com'; 'ebrayard@oaklandnet.com'; 'dbrooks@oaklandnet.com';

'acampbellwashington@oaklandnet.com'

Subject: Lafayette Park

I am contacting you regarding a situation in Lafayette park on the corner of 10<sup>th</sup> and Jefferson. There is a homeless encampment set up in this park for several weeks now. The material is boxes and other items set up for a living shelter approximately 5 cubic yards in size. We own the property directly next to this park at 901 Jefferson and this has been an unsightly mess for too long. We contacted police but have not seen anything done about it to date. There are also at least 6 other homeless people in the park with blankets and garbage strewn throughout the park. Also as our building is 5 stories in height we can see down on the roof of the bathrooms and there is at least ten big garbage bags, blankets and other material on the roof of this structure which is also very unsightly and has been there for about 9 months. One of the main problems with this park is that the bathrooms are never locked so they are continuously used each night for illegal drug use as we have found several needles in the bathrooms. We are sensitive about the homeless situation in Oakland however drug use in the bathrooms and other illegal activities are a regular occurrence in this park to 3am in the morning which pose a danger and disturbance to our residents. Furthermore we understand there may be homeless sleeping on park benches all day which exists now but I don't believe you can set up a permanent encampment in the city parks. We have contacted police about the illegal activities but receive no response. That is however a different matter which you have no control but we do feel the following things that you do have control over will help improve conditions in the park. We would like to see this park cleaned up and the above mentioned items removed as well as a policy to lock the bathrooms at dusk to avoid further drug use in those facilities. Thank you and I look forward to your response.

Best Regards, **Gregory Sprague** Sr. Property Manager 901 Jefferson & **Ivy Hill Apartments Berkshire** Communities T 510.832-2022 (901 Jefferson) 925.256.7474 (Ivy Hill) | F 925.256.4454 gregory.sprague@berkshirecommunities.com |

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