# **Public Works Agency Call Center**

Service Request **162944**Assigned To **HARRISON**, **TIMOTHY** 

# **Service Request Information**

Request Number:	162944
Description:	Streets - Minor Paving - Potholes
Problem Address:	955 57TH ST
Category:	STREETSW
Date / Time Reported:	7/13/2007 8:34:18 AM
Service Priority:	3 - Medium
Submitted To:	HARRISON, TIMOTHY
Initiated By:	NCHRISTIN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					7/13/2007 8:34:18 AM	

# **Related Work Orders:**

Work Order Id C	Category	Description	Submit To	WO Status
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# **Q&A & Comments:**

7/13/07 REPAIR POTHOLE NEXT TO STORM DRAIN ACROSS FROM 955 57TH STREET. - NAC

Resolution: 3/7/08 - COMPLETED PER Supervisor Harrison; Ty McCowan

Initiated By: Noreen Christin Submitted To: Tim Harrison Closed By: Tim Harrison

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# **Public Works Agency Call Center**

Service Request **325085**Assigned To **WATSON JR., ARTHUR J** 

#### **Service Request Information**

Request Number:	325085			
Description:	Graffiti on Private Property			
Problem Address:	955 57TH ST			
Category:	GRAFFITI			
Date / Time Reported:	1/6/2010 2:48:46 PM			
Service Priority:	3 - Medium			
Submitted To:	WATSON JR., ARTHUR J			
Initiated By:	FLEWELLEN, SARAH J			
Status:	Closed			
Associated Cityworks Project:				
Council District:	CCD1			

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					1/6/2010 2:48:15	
					PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
316648	GRAFFITI	Graffiti -	CASILLAS,	Closed
		Abatement	JUAN M	
		Private Property		

# **Q&A & Comments:**

Caller:

By FLEWELLEN, SARAH J: 1/6/2010 2:48:46 PM

GRAFFITI REMOVAL ON THE PROPERTY @ 955 57TH STREET.

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# **Public Works Agency Call Center**

Service Request 330335 Assigned To CEDA,

#### **Service Request Information**

Request Number:	330335
Description:	Code Enforcement
Problem Address:	955 57TH ST
Category:	OTHER
Date / Time Reported:	3/2/2010 2:37:35 PM
Service Priority:	3 - Medium
Submitted To:	CEDA,
Initiated By:	SEBHATU, HABEN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

# **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					3/2/2010 2:37:35	
					PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status

#### **Q&A & Comments:**

Caller By SEBHATU, HABEN: 3/2/2010 2:37:35 PM

ILLEGAL DUMPING REMOVAL OF BROKEN CLASSES AT THIS LOCATION ALL THE WAY TO AILEEN ST.

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# **Public Works Agency Call Center**

Service Request **331210**Assigned To **WATSON JR., ARTHUR J** 

#### **Service Request Information**

Request Number:	331210
Description:	Graffiti on Private Property
Problem Address:	955 57TH ST
Category:	GRAFFITI
Date / Time Reported:	3/11/2010 11:28:21 AM
Service Priority:	3 - Medium
Submitted To:	WATSON JR., ARTHUR J
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

# **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					3/11/2010	
					11:26:08 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
326540	GRAFFITI	Graffiti -	CASILLAS,	Closed
		Abatement	JUAN M	
		Private Property		

# **Q&A & Comments:**

By FLEWELLEN, SARAH J: 3/11/2010 11:28:21 AM GRAFFITI REMOVAL ON THE SIDE OF BUILDING @ 955 57TH ON THE LOWELL STREET SIDE.

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# **Public Works Agency Call Center**

Service Request **333871**Assigned To **WATSON JR., ARTHUR J** 

#### **Service Request Information**

Request Number:	333871
Description:	Graffiti on Private Property
Problem Address:	955 57TH ST
Category:	GRAFFITI
Date / Time Reported:	4/13/2010 12:31:45 PM
Service Priority:	3 - Medium
Submitted To:	WATSON JR., ARTHUR J
Initiated By:	SANDOVAL, ELBA
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					4/13/2010	
					12:31:06 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
329654	GRAFFITI	Graffiti -	CASILLAS,	Closed
		Abatement Private Property	JUAN M	

#### **Q&A & Comments:**

By SANDOVAL, ELBA: 4/13/2010 12:31:45 PM
Reporting graffiti on this building~~~

By SANDOVAL, ELBA: 4/13/2010 12:32:30 PM
On the side of builiding that face Lowell~~~

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# **Public Works Agency Call Center**

Service Request **349359**Assigned To **PATTON**, **KENNETH F** 

#### **Service Request Information**

Request Number:	349359
Description:	Traffic - Sign Down
Problem Address:	955 57TH ST
Category:	TRAFFIC
Date / Time Reported:	10/5/2010 11:28:34 AM
Service Priority:	1 - Emergency
Submitted To:	PATTON, KENNETH F
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					10/5/2010	
					11:26:02 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
355098	TRAFFIC	Traffic -	NEWELL,	Closed
		Sign/Pole Repair	EMANUEL	
		Replace		

# **Q&A & Comments:**

Caller:

Q: What type of sign is it?

A: Stop

Q: Is it blocking or obstructing pedestrian, bicycle, or vehicular traffic flow?

A: NO

By FLEWELLEN, SARAH J: 10/5/2010 11:28:34 AM

"STOP SIGN" DOWN IN FRONT OF 955 57TH STREET, CROSS STREET IS LOWELL.

By FLEWELLEN, SARAH J: 10/5/2010 11:31:53 AM

DISPATCHED TO SIGN ONE CREW.

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# **Public Works Agency Call Center**

Service Request **383307** Assigned To **CEDA**,

#### **Service Request Information**

Request Number:	383307
Description:	Code Enforcement
Problem Address:	955 57TH ST
Category:	OTHER
Date / Time Reported:	9/26/2011 4:07:01 PM
Service Priority:	3 - Medium
Submitted To:	CEDA,
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					9/26/2011 3:53:12	
					PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status

#### **Q&A & Comments:**

By FLEWELLEN, SARAH J: 9/26/2011 4:07:01 PM
BLIGHTED BUILDING @ 955 57TH STREET. SUPREMA MEATS. CITIZEN STATES IT SURRONDED BY
GARBAGE, LARGE CITY TRANSIT BUS, ABANDONDED VEHICLE ON THE SIDE OF THE LOWELL STREET
SIDE, HOUSEHOLD FULL OF GARBAGE ON PRIVATE PROPERPTY.

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# **Public Works Agency Call Center**

Service Request 386337 Assigned To WATSON JR., ARTHUR J

#### **Service Request Information**

Request Number:	386337
Description:	Graffiti on Private Property
Problem Address:	955 57TH ST
Category:	GRAFFITI
Date / Time Reported:	10/24/2011 1:04:15 PM
Service Priority:	3 - Medium
Submitted To:	WATSON JR., ARTHUR J
Initiated By:	CHEN, KENNETH
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					10/24/2011	
					12:59:06 PM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
421424	GRAFFITI	Graffiti -	CASILLAS,	Closed
		Advertising	JUAN M	
		Removal -		
		Streets		

# **Q&A & Comments:**

Caller: Q: Is there offensive language used in the graffiti?

A: NO

By CHEN, KENNETH: 10/24/2011 1:04:15 PM

CITIZEN IS REQUESTING GRAFFITI REMOVAL ON PRIVATE PROPERTY. CITIZEN STATES THE GRAFFITI IS ABOUT 20 FEET WIDE ON GROUND LEVEL. ONE TIME COURTESY SERVICE CONDUCTED ON 4/21/2010, SR#333871.

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# **Public Works Agency Call Center**

Service Request 389380 Assigned To HENDERSON, VERSALL J

#### **Service Request Information**

Request Number:	389380
Description:	Litter - In Public Right of Way
Problem Address:	955 57TH ST
Category:	ILLDUMP
Date / Time Reported:	11/22/2011 9:46:48 AM
Service Priority:	3 - Medium
Submitted To:	HENDERSON, VERSALL J
Initiated By:	WONG, JASON
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					11/22/2011 9:43:44 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
426095	ILLDUMP	KOCB -	113-KOCB ILL	Closed
		Delivery to	DUMP-PACKER-LM-B,	
		Disposal		
		Facility		

#### **Q&A & Comments:**

Caller: Q: Where is the litter or debris located?

A: On the street

Q: What type of litter or debris is it?

A: A TELEVISION, BRICKS, A DESK, GARBAGE BAGS AND BOXES

By WONG, JASON: 11/22/2011 9:46:48 AM

CITIZEN REQUESTING REMOVAL OF A TELEVISION, A DESK, BRICKS, GARBAGE BAGS AND BOXES, ALL AROUND THE BUILDING, AT 955 57TH ST.

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# **Public Works Agency Call Center**

Service Request **403840**Assigned To **CODE ENFORCEMENT**,

#### **Service Request Information**

Request Number:	403840
Description:	Code Enforcement
Problem Address:	955 57TH ST
Category:	OTHER
Date / Time Reported:	4/6/2012 6:12:11 PM
Service Priority:	3 - Medium
Submitted To:	CODE ENFORCEMENT,
Initiated By:	SeeClickFix, Request
Status:	Referred
Associated Cityworks Project:	
Council District:	CCD1

# **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time	Customer Email
					Of Call	
					4/6/2012	
					6:12:11 PM	
SRFirstName					5/2/2012	
SRLastName					9:14:19 AM	

#### **Related Work Orders:**

Work Order Id Category	Description	Submit To	WO Status	
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#### **Q&A & Comments:**

Reported by Summary: Graffiti

Description: Graffiti on 950 57th street, 955 57th street, and 941 Aileen Street.

By OLORTEGUI, ARTURO: 4/9/2012 3:15:03 PM

SEECLICKFIX: THIS LOCATION HAS ALREADY BEEN SERVICED FOR GRAFFITI REMOVAL.

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# **Public Works Agency Call Center**

Service Request **410987**Assigned To **CODE ENFORCEMENT**,

#### **Service Request Information**

Request Number:	410987
Description:	Code Enforcement
Problem Address:	955 57TH ST
Category:	OTHER
Date / Time Reported:	5/31/2012 8:24:34 AM
Service Priority:	
Submitted To:	CODE ENFORCEMENT,
Initiated By:	CHEN, KENNETH
Status:	Referred
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of	Customer Email
					Call	
					5/31/2012	
					8:23:36 AM	

#### **Related Work Orders:**

Work Order Id Category Description Submit To WO Status	Work Order Id	Category	Description	Submit To	WO Status
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#### **Q&A & Comments:**

Caller

Q: Is there offensive language used in the graffiti?

A: Don't Know / No Answer

By CHEN, KENNETH: 5/31/2012 8:24:34 AM

SEECLICKFIX REQUEST. CITIZEN IS REPORTING GRAFFITI, AT 955 57TH ST, ON THE SIDE FACING LOWELL ST. THE BUILDING IS SUPREMA MEATS.

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# **Public Works Agency Call Center**

Service Request 412644 Assigned To HENDERSON, VERSALL J

#### **Service Request Information**

Request Number:	412644
Description:	Litter - In Public Right of Way
Problem Address:	955 57TH ST
Category:	ILLDUMP
Date / Time Reported:	6/12/2012 9:10:04 AM
Service Priority:	3 - Medium
Submitted To:	HENDERSON, VERSALL J
Initiated By:	WONG, JASON
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

#### **Caller Information:**

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
					6/12/2012 9:08:12 AM	

#### **Related Work Orders:**

Work Order Id	Category	Description	Submit To	WO Status
462416	ILLDUMP	KOCB Illegal	156-KOCB ILL	Closed
		Dumping -	DUMP-COMPL-E-LM,	
		Illegal Dumping		
		Removal		

#### **Q&A & Comments:**

Caller: Q: Where is the litter or debris located?

A: On the sidewalk

Q: What type of litter or debris is it?

A: A GARBAGE BAG

By WONG, JASON: 6/12/2012 9:10:04 AM

CITIZEN REQUESTING REMOVAL OF A GARBAGE BAG, WITH A STRONG ODOR, ACROSS FROM 955 57TH

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