

From: [Cityworks](#)  
 To: [Wong, Jason](#)  
 Subject: Work Order: 317531  
 Date: Wednesday, June 04, 2014 11:10:48 AM

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### Work Order 317531

<b>Work Order ID #</b>	<b>317531</b>
<b>Work Order Category</b>	<b>SEWERS</b>
<b>Work Order Description</b>	<b>Sewers - Back Up</b>
<b>Work Order Address</b>	<b>7633 SUNKIST DR</b>
<b>Submit To</b>	<b>RUSHING JR., HENRY</b>
From Request 325718: Code: SE_OVERFLOW Description: Sewage Overflow/Backup Details: Comments: Caller: [REDACTED] Q: Is the sewage outside or inside the house? A: Outside Q: Where is it coming from? A: Don't Know / No Answer Q: Is the flow steady or intermittent? A: Don't Know / No Answer By FLEWELLEN, SARAH J: 1/13/2010 10:23:43 AM SEWER BACKUP @ 7633 SUNKIST DRIVE. (CITIZEN STATES THE SEWER THAT WAS SLEEVED A FEW YEARS AGO, THE CONNECTORS TO THE MAIN IS NO LONGER WORKING). (CITIZEN'S TELEPHONE NUMBER IS [REDACTED])  By RUSHING JR., HENRY: 1/13/2010 1:28:22 PM RODDED EASEMENT AND ADVISED OWNER M/S WAS CLEAR  By RUSHING JR., HENRY: 1/13/2010 1:33:40 PM RODDED EASEMENT AND ADVISED OWNER M/S WAS CLEAR	
<b>Priority</b>	<b>3 - Medium</b>
<b>Supervisor</b>	<b>GIDDENS, RONALD</b>
<b>Cityworks Project Name</b>	
<b>Initiated By</b>	<b>GIDDENS, RONALD</b>
<b>Initiated Date</b>	<b>1/13/2010 10:50:05 AM</b>
<b>Actual Start Date</b>	<b>1/13/2010 11:30:16 AM</b>
<b>Actual Finish Date</b>	<b>1/13/2010 1:30:16 PM</b>
<b>Police Beat</b>	<b>30Y</b>
<b>Service Delivery District</b>	<b>5</b>
<b>City Council District</b>	<b>CCD6</b>
<b>Total Entities (GIS Assets) on Work Order</b>	<b>1</b>
<b>Units Accomplished</b>	<b>195</b>
<b>Units Accomplished Description</b>	
<b>Total Work Order Cost</b>	<b>\$281.37</b>
<b>Total Of Work Order Labor Costs</b>	<b>\$257.77</b>
<b>Total Of Work Order Material Costs</b>	<b>\$0.00</b>
<b>Total Of Work Order Equipment Costs</b>	<b>\$23.60</b>

#### Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$112.92	GRIMES, JAMES M	2.35	1/13/2010 11:10:08 AM	1/13/2010 1:31:08 PM
\$144.85	RUSHING JR., HENRY	2.35	1/13/2010 11:10:08 AM	1/13/2010 1:31:08 PM

#### Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$23.60	4118 - POWER RODDER 4X2 C-CAB	4118	2.00	1/13/2010 11:31:57 AM	1/13/2010 1:31:57 PM	\$23.60	Hourly

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
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Entity UID	Entity Type
6722	SANITARYSEWERCOLLECTIONSYSTEM

Custom Field Names	Custom Field Value
HOT SPOT	
BACKUP INTO PRIVATE PROPERTY	
SEWER LATERAL REPORT	
CAUSED BY ROOTS	
CAUSED BY FATS-OIL-GREASE	
CAUSED BY DEBRIS	
CAUSED BY COLLAPSE	
CAUSED BY INFILTRATION	
CAUSED BY VANDALISM	
CAUSED BY FLOW > CAPACITY	
CAUSED BY PIPE PROBLEM/FAILURE	
CAUSED BY PUMP STATION FAILURE	
CAUSED BY UNKNOWN	
CAUSED BY OTHER	
CAUSED BY OTHER - SPECIFY	
RECOMMEND CCTV	
RECOMMEND RODDING	
RECOMMEND FLUSHING	
RECOMMEND FURTHER CLEAN-UP	
RECOMMEND ADD TO PM	
RECOMMEND ADJUST PM SCHED/METH	
RECOMMEND REPAIR	
RECOMMEND REHABILITATION	
RECOMMEND REPLACE	
RECOMMEND ENFORCE FOG SOURCE	
RECOMMEND OTHER	
RECOMMEND OTHER - SPECIFY	
(LAT) CHECKED BY	
(LAT) SOURCE OF COMPLAINT	
(LAT) NATURE OF COMPLAINT	
(LAT) ACTION - DYE TEST	
(LAT) ACTION - NESTER TEST	
(LAT) ACTION - VISUAL ONLY	
(LAT) ACTION - RESULTS	
(LAT) TESTED FROM	
(LAT) LOCATED IN	
(LAT) AFFECTS PUBLIC PROPERTY	
(LAT) PUBLIC PROPERTY -SPECIFY	
(LAT) VISUAL CHECK	
(LAT) DYE SHOW MAIN IN STREET	
(LAT) DYE SHOW MAIN IN EASEMEN	
(LAT) DYE SHOW IN OTHER	
(LAT) DYE SHOW IN OTHER-SPECIF	
(LAT) ROOF DRAIN CONNECT SEWER	
(LAT) ROOF DRAIN - SPECIFY	
(LAT) CHECKED AND CLEAR	
(LAT) OWNER CONTACTED	
(LAT) OWNERS NAME	
(LAT) REMARKS	
(OFFICE) DATE FAXED	

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
325718	Sewage Overflow/Backup	1 - Emergency	7633 SUNKIST DR	1/13/2010 10:23:43 AM		SEWERS	Closed

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
	██████			████████			1/13/2010 10:23:43 AM