

From: [Cityworks](#)  
To: [Wong, Jason](#)  
Subject: Request: 325718  
Date: Wednesday, June 04, 2014 10:31:24 AM

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### City of Oakland Public Works Agency Call Center

#### Service Request Information

|                               |                        |
|-------------------------------|------------------------|
| Request Number:               | 325718                 |
| Description:                  | Sewage Overflow/Backup |
| Problem Address:              | 7633 SUNKIST DR        |
| Submitted To:                 |                        |
| Category:                     | SEWERS                 |
| Date / Time Reported:         | 1/13/2010 10:23:43 AM  |
| Service Priority:             | 1 - Emergency          |
| Initiated By:                 | FLEWELLEN, SARAH J     |
| Status:                       | Closed                 |
| Associated Cityworks Project: |                        |
| Council District:             | CCD6                   |

#### Caller Information:

| Name       | Phone  | Date & Time Of Call   | Customer Email |
|------------|--|-----------------------|----------------|
| ██████████ | Home: ██████████<br>Work:<br>Other:<br>Cell: | 1/13/2010 10:23:43 AM |                |

#### Related Work Orders:

| Work Order Id | Category | Description      | Submit To          | WO Status |
|---------------|----------|------------------|--------------------|-----------|
| 317531        | SEWERS   | Sewers - Back Up | RUSHING JR., HENRY | Closed    |

#### Q&A & Comments:

|   |
|---|
| Caller: ██████████  |
| Q: Is the sewage outside or inside the house?   |
| A: Outside  |
| Q: Where is it coming from?   |
| A: Don't Know / No Answer   |
| Q: Is the flow steady or intermittent?  |
| A: Don't Know / No Answer   |
| By FLEWELLEN, SARAH J: 1/13/2010 10:23:43 AM  |
| SEWER BACKUP @ 7633 SUNKIST DRIVE. (CITIZEN STATES THE SEWER THAT WAS SLEEVED A FEW YEARS AGO, THE CONNECTORS TO THE MAIN IS NO LONGER WORKING). (CITIZEN'S TELEPHONE NUMBER IS ██████████) |

This is a courtesy email to let you know that a member of the public requested service. If you are not a City of Oakland PWA Cityworks user, this email is our way of communicating it to you. If you are a City of Oakland PWA Cityworks user, log into Cityworks (<http://cityworks/cwportal>) to update the request. **DO NOT REPLY to this automated email.**

**Public Works Agency Call Center** | (510) 615-5566  
[www.oaklandpw.com](http://www.oaklandpw.com) | [pwacallcenter@oaklandnet.com](mailto:pwacallcenter@oaklandnet.com) | Mobile app: [SeeClickFix](#)  
The City of Oakland Public Works Agency is an American Public Works Association Accredited Agency.