DISPATCHED CALLS FOR SERVICE
BY YEAR AND BY PRIORITY

YEAR	PRIORITY 1	PRIORITY 2	PRIORITY 3	PRIORITY 4		
2009	35,639	192,498	69,875	11,710		
2010	33,925	151,174	52,034	8,677		
2011	36,145	146,722	49,999	6,311		
2012	41,741	148,391	53,268	5,703		
2013	43,651	149,524	44,117	7,272		

Priority Code 1:
- When a situation involves imminent potential for serious injury to people
- In order to prevent a crime of violence.
- When there is a serious public hazard
- When an expedited response will enhance the likelihood of apprehending a felony suspect. This includes felonies in progress or situations where a felony suspect is still on the scene or has returned to the scene
- When an expedited response is necessary to protect other public safety, Fire or EMS responders

Missing/runaway juveniles are less than 16 years old or "at risk

Priority Code 2:
- Urgent, but not an immediate emergency. This includes, but is not limited to any call involving an in-progress dispute with violence potential; suspect(s) on the scene [whether in or out of custody]; hazard or serious inconvenience to an individual or the general public
- In-progress misdemeanors
- Just-occurred felonies or misdemeanors when expedited response may enhance the likelihood of apprehending a suspect that is no longer on the scene
- Stolen vehicle reports [950]
- When a request for a 914(call) or a 924(contact) is made by supervisory or command personnel.

Priority Code 3:
- No cover needed. Cold reports. Non-emergencies.

No indication of danger to life and/or property.

Priority Code 4:
- Non-emergency assignments which are to receive alternative processing such as:

    Mail, and Phone and FAX reports

    Abandoned autos not requiring complainant contact

    Filed incidents or incidents created for documentation