

City of Oakland

Public Works Agency Call CenterService Request **402350**Assigned To **FRANKLIN, LEROY J****Service Request Information**

Request Number:	402350
Description:	Streets - Potholes/Depression
Problem Address:	6573 CHELTON DR
Category:	STREETSW
Date / Time Reported:	3/27/2012 12:09:21 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	OLORTEGUI, ARTURO
Status:	Open
Associated Cityworks Project:	
Council District:	CCD4

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Custc
██████████	██████████				3/27/2012 12:07:30 PM	██████████
SRFirstName SRLastName					3/27/2012 4:05:20 PM	██████████

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

Caller: ██████████

Q: Is there any water coming out of it?
A: Don't Know / No Answer

Q: Is there an odor coming out of it?
A: Don't Know / No Answer

Q: Is there loose asphalt around it or is it more like smooth dip?
A: Don't Know / No Answer

Q: How large is the hole?
A: SEVERAL POTHOLES

Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO

Q: What were you doing when you encountered the pothole/depression?
A: Don't Know / No Answer

Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A: NO

By OLOTEGUI, ARTURO: 3/27/2012 12:09:21 PM
CITIZEN IS REPORTING SEVERAL POTHOLES, BETWEEN 6573 AND 6657 CHELTON DRIVE.

By OLOTEGUI, ARTURO: 3/27/2012 12:09:59 PM
ADDITIONAL NOTES: THIS IS NOT A MAJOR STREET, THERE ARE NO BIKE LANES, AND THIS IS NOT AT AN INTERSECTION.

By CHEN, KENNETH: 3/27/2012 4:13:57 PM

E-MAIL REQUEST. CITIZEN IS REQUESTING REPAIR OF POTHOLE, FROM 6573 CHELTON DR TO 6657 CHELTON DR. PLEASE SEE COMMENTS: Pot holes and pavement issues:

The street from 6573 Chelton to 6657 Chelton Drive is terribly broken, sunken and many spots of pavement are missing. The area between 6585 and 6573 is sinking more every year. I've complained two times before and the city put white chalk lines around the area that washed off in the first rain and nothing was patched or fixed. Would you please put us on the list for repair? We have lived here nearly 20 years, payed our taxes and have seen nothing for them.

By MCCABE_ADMIN, JOHN: 12/19/2012 5:42:35 PM

For 2013, per decision of PWA DIO, pothole service requests are assigned a priority as follows:

Priority 2: Major street or bikeway

Priority 3: Not a major street or bikeway

Priorities can be further adjusted by PWA DIO staff.

Changing the service request Priority from 4 to 3. It's not on a major street or bikeway.

By WONG, JASON: 8/30/2013 3:44:47 PM

FOLLOW UP REQUEST.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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