

City of Oakland

Public Works Agency Call CenterService Request **440314**Assigned To **FRANKLIN, LEROY J****Service Request Information**

Request Number:	440314
Description:	Streets - Potholes/Depression
Problem Address:	ALCATRAZ AV & SHATTUCK AV
Category:	STREETSW
Date / Time Reported:	1/3/2013 3:47:18 PM
Service Priority:	2 - High
Submitted To:	FRANKLIN, LEROY J
Initiated By:	WONG, JASON
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Cus
					1/3/2013 3:42:41 PM	
SRFirstName SRLastName					2/15/2013 2:37:29 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
502374	STREETSW	Streets&SW - Pothole Repair	SHINE, MAYONAH	Closed
502734	STREETSW	Streets&SW - Pothole Repair	SHINE, MAYONAH	Closed

Q&A & Comments:

Caller: [REDACTED]
 Q: Is there any water coming out of it?
 A: NO
 Q: Is there an odor coming out of it?
 A: Don't Know / No Answer
 Q: Is there loose asphalt around it or is it more like smooth dip?
 A: Don't Know / No Answer
 Q: How large is the hole?
 A: FIVE FEET WIDE AND SIX INCHES DEEP
 Q: Is the pothole located on a freeway on ramp or off ramp?
 A: NO
 Q: What were you doing when you encountered the pothole/depression?
 A: Driving
 Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
 A:

A: NONE

By WONG, JASON: 1/3/2013 3:47:18 PM

CITIZEN REQUESTING REPAIR OF A LARGE POTHOLE, ON THE EASTBOUND RIGHT LANE OF ALCATRAZ AVE., AT SHATTUCK AVE. CITIZEN STATES THIS POTHOLE CAN CAUSE VEHICLE DAMAGE.

By WONG, JASON: 1/3/2013 3:51:02 PM

ON A MAJOR STREET.

By FLEWELLEN, SARAH J: 2/15/2013 2:49:15 PM

FOLLOW UP 2ND REQUEST: CITIZEN STATES THERE IS A LARGE POTHOLE ON ALCATRAZ AND SHATTUCK.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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Work Order 502374

Work Order ID #	502374
Work Order Category	STREETSW
Work Order Description	Streets&SW - Pothole Repair
Work Order Address	ALCATRAZ AV & SHATTUCK AV
Submit To	SHINE, MAYONAH

From Request 440314:

Code: STR-POTHOLE/DEPRESSI

Description: Streets - Potholes/Depression

Details:

Comments: Caller: [REDACTED]

Q: Is there any water coming out of it?

A: NO

Q: Is there an odor coming out of it?

A: Don't Know / No Answer

Q: Is there loose asphalt around it or is it more like smooth dip?

A: Don't Know / No Answer

Q: How large is the hole?

A: FIVE FEET WIDE AND SIX INCHES DEEP

Q: Is the pothole located on a freeway on ramp or off ramp?

A: NO

Q: What were you doing when you encountered the pothole/depression?

A: Driving

Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)

A: NONE

By WONG, JASON: 1/3/2013 3:47:18 PM

CITIZEN REQUESTING REPAIR OF A LARGE POTHOLE, ON THE EASTBOUND RIGHT LANE OF ALCATRAZ AVE., AT SHATTUCK AVE. CITIZEN STATES THIS POTHOLE CAN CAUSE VEHICLE DAMAGE.

By WONG, JASON: 1/3/2013 3:51:02 PM

ON A MAJOR STREET.

By SHINE, MAYONAH: 1/7/2013 4:36:34 PM

Upon inspection there was no pot hole/depression on Alcatraz Ave, at Shattuck Ave. I also took photos.

Priority	2 - High
Supervisor	FRANKLIN, LEROY J
Cityworks Project Name	
Initiated By	SHINE, MAYONAH
Initiated Date	1/7/2013 4:32:09 PM
Actual Start Date	1/4/2013 10:30:01 AM
Actual Finish Date	1/4/2013 11:30:01 AM
Police Beat	11X
Service Delivery District	2
City Council District	CCD1
Total Entities (GIS Assets) on Work Order	2
Units Accomplished	0
Units Accomplished Description	Units (Potholes)
Total Work Order Cost	\$180.32
Total Of Work Order Labor Costs	\$127.32
Total Of Work Order Material Costs	\$0.00
Total Of Work Order Equipment Costs	\$53.00

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$18.00	MCELROY, DWIGHT	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$18.00	MCELROY, DWIGHT	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$18.00	MCELROY, DWIGHT	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM

\$18.00	MCELROY, DWIGHT	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$13.83	PARDO, ROBERTO M	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$13.83	PARDO, ROBERTO M	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$13.83	PARDO, ROBERTO M	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM
\$13.83	PARDO, ROBERTO M	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$13.25	4833 - DUMP SUP TRUCK 4X2 2YD	4833	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM	\$53.00	Hourly
\$13.25	4833 - DUMP SUP TRUCK 4X2 2YD	4833	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM	\$53.00	Hourly
\$13.25	4833 - DUMP SUP TRUCK 4X2 2YD	4833	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM	\$53.00	Hourly
\$13.25	4833 - DUMP SUP TRUCK 4X2 2YD	4833	0.25	1/4/2013 8:00:00 AM	1/4/2013 8:00:00 AM	\$53.00	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required

Entities

Entity UID	Entity Type
5722	OAKLANDSTREETS
7268	OAKLANDSTREETS

Custom Fields

Custom Field Names	Custom Field Value
SQUARE FEET	0

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
440314	Streets - Potholes/Depression	2 - High	ALCATRAZ AV & SHATTUCK AV	1/3/2013 3:47:18 PM	FRANKLIN, LEROY J	STREETSW	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							1/3/2013 3:42:41 PM
							2/15/2013 2:37:29 PM

Work Order 502734

Work Order ID #	502734
Work Order Category	STREETSW
Work Order Description	Streets&SW - Pothole Repair
Work Order Address	ALCATRAZ AV & SHATTUCK AV
Submit To	SHINE, MAYONAH
<p>From Request 440314: Code: STR-POTHOLE/DEPRESSI Description: Streets - Potholes/Depression Details: Comments: Caller: XXXXXXXXXX Q: Is there any water coming out of it? A: NO Q: Is there an odor coming out of it? A: Don't Know / No Answer Q: Is there loose asphalt around it or is it more like smooth dip? A: Don't Know / No Answer Q: How large is the hole? A: FIVE FEET WIDE AND SIX INCHES DEEP Q: Is the pothole located on a freeway on ramp or off ramp? A: NO Q: What were you doing when you encountered the pothole/depression? A: Driving Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD) A: NONE By WONG, JASON: 1/3/2013 3:47:18 PM CITIZEN REQUESTING REPAIR OF A LARGE POTHOLE, ON THE EASTBOUND RIGHT LANE OF ALCATRAZ AVE., AT SHATTUCK AVE. CITIZEN STATES THIS POTHOLE CAN CAUSE VEHICLE DAMAGE. By WONG, JASON: 1/3/2013 3:51:02 PM ON A MAJOR STREET. By SHINE, MAYONAH: 1/9/2013 3:46:58 PM 6341 Shattuck Av in front of Pizza Hut filled pot holes.</p>	
Priority	2 - High
Supervisor	FRANKLIN, LEROY J
Cityworks Project Name	
Initiated By	SHINE, MAYONAH
Initiated Date	1/9/2013 9:23:05 AM
Actual Start Date	1/9/2013 12:45:17 PM
Actual Finish Date	1/9/2013 1:45:17 PM
Police Beat	11X
Service Delivery District	2
City Council District	CCD1
Total Entities (GIS Assets) on Work Order	1
Units Accomplished	5
Units Accomplished Description	Units (Potholes)
Total Work Order Cost	\$346.80
Total Of Work Order Labor Costs	\$163.32
Total Of Work Order Material Costs	\$27.60
Total Of Work Order Equipment Costs	\$155.88

Labor

Labor Cost	Labor Name	Hours	Start Date	Finish Date
\$18.00	SHINE, MAYONAH	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$18.00	SHINE, MAYONAH	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$18.00	SHINE, MAYONAH	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$18.00	SHINE, MAYONAH	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM

\$13.83	NAVARRO, CARLOS L	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$13.83	NAVARRO, CARLOS L	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$13.83	NAVARRO, CARLOS L	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$13.83	NAVARRO, CARLOS L	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$9.00	MCELROY, DWIGHT	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$9.00	MCELROY, DWIGHT	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$9.00	MCELROY, DWIGHT	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM
\$9.00	MCELROY, DWIGHT	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM

Equipment

Equipment Cost	Description	Equip ID	Hours	Start Date	Finish Date	Equip Unit Cost	Equipment Rate Type
\$31.25	4046 - DUMP TRUCK AC PATCHER 3YD	4046	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$125.00	Hourly
\$31.25	4046 - DUMP TRUCK AC PATCHER 3YD	4046	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$125.00	Hourly
\$31.25	4046 - DUMP TRUCK AC PATCHER 3YD	4046	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$125.00	Hourly
\$31.25	4046 - DUMP TRUCK AC PATCHER 3YD	4046	0.25	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$125.00	Hourly
\$6.63	4981 - PICKUP DUMP U/BODY W/LIFT	4981	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$26.52	Hourly
\$6.63	4981 - PICKUP DUMP U/BODY W/LIFT	4981	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$26.52	Hourly
\$6.63	4981 - PICKUP DUMP U/BODY W/LIFT	4981	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$26.52	Hourly
\$6.63	4981 - PICKUP DUMP U/BODY W/LIFT	4981	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$26.52	Hourly
\$1.09	8883 - WACKER COMPACTOR	8883	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$4.36	Hourly
\$1.09	8883 - WACKER COMPACTOR	8883	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$4.36	Hourly
\$1.09	8883 - WACKER COMPACTOR	8883	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$4.36	Hourly
\$1.09	8883 - WACKER COMPACTOR	8883	0.13	1/9/2013 8:00:00 AM	1/9/2013 8:00:00 AM	\$4.36	Hourly

Material

Material Cost	Description	Material UID	Mat Unit Cost	Units Required
\$6.90	Asphalt, 3/8"	SSW-ASPHALT-3/8"	\$69.00	0.10
\$6.90	Asphalt, 3/8"	SSW-ASPHALT-3/8"	\$69.00	0.10
\$6.90	Asphalt, 3/8"	SSW-ASPHALT-3/8"	\$69.00	0.10
\$6.90	Asphalt, 3/8"	SSW-ASPHALT-3/8"	\$69.00	0.10

Entities

Entity UID	Entity Type
5722	OAKLANDSTREETS

Custom Fields

Custom Field Names	Custom Field Value
SQUARE FEET	30

Associated Service Request

Request ID	Request Description	Request Priority	Incident Address	Date & Time Initiated	Submit To	Category	Status
440314	Streets - Potholes/Depression	2 - High	ALCATRAZ AV & SHATTUCK AV	1/3/2013 3:47:18 PM	FRANKLIN, LEROY J	STREETSW	Closed

Calls on Service Request

First Name	Last Name	Customer Email	Cell Phone	Home Phone	Work Phone	Other Phone	Date & Time Of Call
							1/3/2013 3:42:41 PM
							2/15/2013 2:37:29 PM

City of Oakland

Public Works Agency Call CenterService Request **458439**Assigned To **FRANKLIN, LEROY J****Service Request Information**

Request Number:	458439
Description:	Streets - Potholes/Depression
Problem Address:	SHATTUCK AV & ALCATRAZ AV
Category:	STREETSW
Date / Time Reported:	5/1/2013 2:58:47 PM
Service Priority:	3 - Medium
Submitted To:	FRANKLIN, LEROY J
Initiated By:	CAI, ZHEN
Status:	Open
Associated Cityworks Project:	
Council District:	CCD1

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer
					5/1/2013 2:57:07 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By CAI, ZHEN: 5/1/2013 2:58:48 PM
CITIZEN IS REPORTING MULTIPLE POTHOLES, ON SHATTUCK AVENUE BETWEEN ALCATRAZ AVENUE AND 55TH STREET.

Caller:

Q: Is there any water coming out of it?

A: Don't Know / No Answer

Q: Is there an odor coming out of it?

A: Don't Know / No Answer

Q: Is there loose asphalt around it or is it more like smooth dip?

A: There is loose asphalt around it

Q: How large is the hole?

A: DO NOT KNOW

Q: Is the pothole located on a freeway on ramp or off ramp?

A: NO

Q: What were you doing when you encountered the pothole/depression?

A: Driving

Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)

A: NO

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