

From: [Bowles, Harold](#)
To: [Torres, Marco](#)
Cc: [Garcia, Arnel](#)
Subject: FW: FREIGHT ELEVATORS
Date: Tuesday, February 18, 2014 6:35:15 AM

For the record, I want to clarify that I was specifically told by Mr. Garcia that the PAB freight elevator (#11) was taken out of service by the state where the elevator was red tagged due to safety factors. Additionally, in my many years of observing elevator break down situations at UC Berkeley (my previous employer) and in the private sector, I have never seen a situation like the one you described where there was no expected or estimated time of repair for the disabled elevator even when the repair problems were very severe or complicated.

From: Bowles, Harold
Sent: Friday, February 14, 2014 8:33 AM
To: Torres, Marco
Cc: Garcia, Arnel
Subject: RE: FREIGHT ELEVATORS

Thank you for your response.

From: Torres, Marco
Sent: Friday, February 14, 2014 8:22 AM
To: Bowles, Harold
Cc: Garcia, Arnel
Subject: RE: FREIGHT ELEVATORS

Harold,

Which building, PAB or Eastmont? Arnel has been working with Dream Ride on the elevator that was red tagged. Repairs are still ongoing as motor and pump are being assembled. At Eastmont, Arnel has been in contact with several elevator companies to troubleshoot elevator controller and problem has been in finding a diagnosing tool for that particular controller (Northern brand). Please inform staff that engineers and contractors are working to put those elevators back into service. We cannot provide an ETA on completion as of yet.

Regards,
Marco Torres

From: Bowles, Harold
Sent: Friday, February 14, 2014 8:07 AM
To: Torres, Marco
Cc: Garcia, Arnel
Subject: FW: FREIGHT ELEVATORS

Marco,

In evidence of unprofessional cooperation and bias against me, Mr. Garcia has not yet responded to my email questions below. My staff is going through tremendous aggravation with the back freight elevator at PAB disabled for going on 2 months now.

I was told by Mr. Garcia that the state had red tagged the elevator and taken it out of operation.

We want to simply know, when is the date of expected repairs for this elevator? My staff is being beat up by the extra manual labor involved with this elevator down. So, can you answer the question where Mr. Garcia refuses to engage professional courtesy.

Harold

From: Bowles, Harold

Sent: Tuesday, February 04, 2014 6:49 AM

To: Garcia, Arnel

Subject: FREIGHT ELEVATORS

Staff,

1). has informed me that freight elevator #4 seems to be inoperable. Can you please check this out?

2). also, a couple of weeks ago you told me that the back freight elevator was in need of a part. But you did not mention or provide an estimated time of repair. Can you tell us when do you expect repairs to be started on this particular elevator? It has been down for a month or so and is causing major operational disruptions for my staff.