

City of Oakland
Public Works Agency Call Center

Service Request **491099**
 Assigned To **PEGROSS JR., LOUIS H**

Service Request Information

Request Number:	491099
Description:	Streets/Sidewalks - Pathway Repair
Problem Address:	3100 SUMMIT ST
Category:	Streets & Sidewalks
Date / Time Reported:	11/20/2013 10:41:25 AM
Service Priority:	High
Submitted To:	PEGROSS JR., LOUIS H
Initiated By:	[REDACTED]
Status:	Open
Associated Cityworks Project:	Claims Against City
Council District:	CCD3

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Customer Email
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	11/20/2013 10:36:02 AM	[REDACTED]

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status

Q&A & Comments:

By CARTER, PATRICIA A: 11/20/2013 10:41:27 AM
 Alleges trip and fall in and about the break in the sidewalk area, which break was approximately 2" or so, and which caused her to fall upon the sidewalk, and strike her body upon the ground wherein she did writhe in pain and was

assisted by a security guard from the Defendants facility. Transported from the area via Ambulance which resulted in surgery on or about January 31, 2013.

Caller: [REDACTED]

Q: Are there any stairs?

A: Dont Know / No Answer

Q: Is the pathway made of asphalt or concrete?

A: Concrete

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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