

From: [Cityworks](#)
To: [Wong, Jason](#)
Subject: Request: 359012
Date: Monday, October 07, 2013 11:05:30 AM

City of Oakland Public Works Agency Call Center

Service Request Information

Request Number:	359012
Description:	Inspections - Utility-Related Infrastructure
Problem Address:	490 GRAND AV
Submitted To:	LOESER, FRED
Category:	Right-of-Way
Date / Time Reported:	1/27/2011 2:55:54 PM
Service Priority:	High
Initiated By:	WONG, JASON
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD3

Caller Information:

Name	Phone	Date & Time Of Call	Customer Email
	Home: Work: Other: Cell:	1/27/2011 2:53:51 PM	
SRFirstName SRLastName	Home: Work: Other: Cell:	12/19/2011 3:07:04 PM	
SRFirstName SRLastName	Home: Work: Other: Cell:	12/19/2011 3:17:31 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
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Q&A & Comments:

By WONG, JASON: 1/27/2011 2:55:54 PM
CITIZEN REPORTING A BROKEN UTILITY COVER, IN THE SIDEWALK, WITH EXPOSED WIRES, AT 490 GRAND AVE, AT THE CORNER OF GRAND AVE. AND EUCLID AVE.

By CHEN, KENNETH: 12/19/2011 3:11:20 PM
CITIZEN IS REPORTING AN UTILITY COVER MISSING, IN FRONT OF EDWARD JONES BUILDING, NEXT TO THE SIGNAL LIGHT POLE.

By CHEN, KENNETH: 12/19/2011 3:15:26 PM
CALL CENTER REPORTED TO C.SIBLEY AT 3:15 PM.

By SIBLEY, CARL: 1/5/2012 12:28:35 PM
Complaint was abated on 12/21/11 by PG&E with a new lid cover over their ETS Station in sidewalk near wheel chair ramp. Carl Sibley 510 238 7262.

This is a courtesy email to let you know that a member of the public requested service. If you are not a City of Oakland PWA Cityworks user, this email is our way of communicating it to you. If you are a City of Oakland PWA Cityworks user, log into Cityworks (<http://cityworks/cwportal>) to update the request. **DO NOT REPLY to this automated email.**

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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