

From: [Cityworks](#)
To: [Wong, Jason](#)
Subject: Request: 400550
Date: Monday, October 07, 2013 10:59:47 AM

City of Oakland Public Works Agency Call Center

Service Request Information

Request Number:	400550
Description:	Traffic Signal - Outage/Damaged
Problem Address:	GRAND AV & STATEN AV
Submitted To:	401-ELECTRICAL,
Category:	Electrical
Date / Time Reported:	3/13/2012 12:22:42 PM
Service Priority:	High
Initiated By:	OLORTEGUI, ARTURO
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD3

Caller Information:

Name	Phone	Date & Time Of Call	Customer Email
[REDACTED]	Home: [REDACTED] Work: Other: Cell:	3/13/2012 12:21:48 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
444771	Electrical	Elec - Signals Inoperable - Fix	TENETTE, JOHN E	Closed

Q&A & Comments:

Caller: [REDACTED]
Q: Is traffic signal turned in wrong direction?
A: NO
Q: Is the traffic signal pole damaged or down?
A: Neither. Light is just out.
Q: Is this one Traffic Light / Bulb or more?
A: All Traffic Lights
By OLORTEGUI, ARTURO: 3/13/2012 12:22:42 PM
AC TRANSIT RADIO DISPATCH IS REPORTING ALL TRAFFIC SIGNAL OUT, ON GRAND AVENUE AND STATEN AVENUE.
By OLORTEGUI, ARTURO: 3/13/2012 12:24:27 PM
REPORTED TO 401.

This is a courtesy email to let you know that a member of the public requested service. If you are not a City of Oakland PWA Cityworks user, this email is our way of communicating it to you. If you are a City of Oakland PWA Cityworks user, log into Cityworks (<http://cityworks/cwportal>) to update the request. **DO NOT REPLY to this automated email.**

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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