

From: [Cityworks](#)  
To: [Wong, Jason](#)  
Subject: Request: 410549  
Date: Monday, October 07, 2013 11:09:56 AM

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### City of Oakland Public Works Agency Call Center

#### Service Request Information

Request Number:	410549
Description:	Traffic Signal - Outage/Damaged
Problem Address:	GRAND AV & EUCLID AV
Submitted To:	401-ELECTRICAL,
Category:	Electrical
Date / Time Reported:	5/29/2012 8:16:18 AM
Service Priority:	Emergency
Initiated By:	FLEWELLEN, SARAH J
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD3

#### Caller Information:

Name	Phone	Date & Time Of Call	Customer Email
[REDACTED]	Home: Work: [REDACTED] Other: Cell:	5/29/2012 8:13:39 AM	[REDACTED]

#### Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
459642	Electrical	Elec - Signal Repair	401-ELECTRICAL,	Closed

#### Q&A & Comments:

Caller: [REDACTED]
Q: Is traffic signal turned in wrong direction?
A: NO
Q: Is the traffic signal pole damaged or down?
A: Neither. Light is just out.
Q: Is this one Traffic Light / Bulb or more?
A: All Traffic Lights
By FLEWELLEN, SARAH J: 5/29/2012 8:16:18 AM
INOPERABLE TRAFFIC SIGNALS @ THE INTERSECTION OF GRAND AVENUE & EUCLID AVENUE. SIGNALS OUT IN ALL DIRECTIONS.
By FLEWELLEN, SARAH J: 5/29/2012 8:17:40 AM
DISPATCHED TO ELEC CREW 401.

This is a courtesy email to let you know that a member of the public requested service. If you are not a City of Oakland PWA Cityworks user, this email is our way of communicating it to you. If you are a City of Oakland PWA Cityworks user, log into Cityworks (<http://cityworks/cwportal>) to update the request. **DO NOT REPLY to this automated email.**

**Public Works Agency Call Center** | (510) 615-5566

[www.oaklandpw.com](http://www.oaklandpw.com) | [pwacallcenter@oaklandnet.com](mailto:pwacallcenter@oaklandnet.com) | Mobile app: [SeeClickFix](#)

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