

From: [Cityworks](#)
To: [Wong, Jason](#)
Subject: Request: 426555
Date: Thursday, October 03, 2013 3:17:14 PM

City of Oakland Public Works Agency Call Center

Service Request Information

Request Number:	426555
Description:	Streets - Potholes/Depression
Problem Address:	INTERNATIONAL BLVD & 70TH AV
Submitted To:	FRANKLIN, LEROY J
Category:	Streets & Sidewalks
Date / Time Reported:	9/20/2012 1:33:06 PM
Service Priority:	High
Initiated By:	OLORTEGUI, ARTURO
Status:	Closed
Associated Cityworks Project:	
Council District:	

Caller Information:

Name	Phone	Date & Time Of Call	Customer Email
	Work: Other: Cell:	9/20/2012 1:30:43 PM	

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
509360	Streets & Sidewalks	Streets&SW - Pothole Repair	JACKSON JR., CHARLES	Closed

Q&A & Comments:

Caller: [REDACTED]
Q: Is there any water coming out of it?
A: NO
Q: Is there an odor coming out of it?
A: NO
Q: Is there loose asphalt around it or is it more like smooth dip?
A: Don't Know / No Answer
Q: How large is the hole?
A: DO NOT KNOW
Q: Is the pothole located on a freeway on ramp or off ramp?
A: NO
Q: What were you doing when you encountered the pothole/depression?
A: Walking
Q: If signage, a barricade, cone or other device covers the pothole whose name appears on it? (e.g., EBMUD)
A: NONE
By OLORTEGUI, ARTURO: 9/20/2012 1:33:06 PM
CITIZEN IS REPORTING A POT HOLE, ON INTERNATIONAL BLVD AND 70TH AVENUE, IN THE CROSSWALK. PER CITIZEN, HE STEPPED ON THE POT HOLE AND SUFFERED SOME INJURIES.

By OLORTEGUI, ARTURO: 9/20/2012 1:34:22 PM
THIS IS A MAJOR STREET, THIS IS AT THE INTERSECTION (CROSSWALK), THERE ARE NO BIKE LANES.

By MCCABE_ADMIN, JOHN: 12/19/2012 4:37:04 PM
For 2013, per decision of PWA DIO, pothole service requests are assigned a priority as follows:
Priority 2: Major street or bikeway

Priority 3: Not a major street or bikeway
Priorities can be further adjusted by PWA DIO staff.
This service request already had a Priority of 2 (typically because it's a major street or bikeway, and in an intersection), so the Priority is unchanged.

This is a courtesy email to let you know that a member of the public requested service. If you are not a City of Oakland PWA Cityworks user, this email is our way of communicating it to you. If you are a City of Oakland PWA Cityworks user, log into Cityworks (<http://cityworks/cwportal>) to update the request. **DO NOT REPLY to this automated email.**

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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