

City of Oakland

Public Works Agency Call CenterService Request **480035**Assigned To **JONES, ANTHONY C****Service Request Information**

Request Number:	480035
Description:	Sewers - Blockage
Problem Address:	6558 PINEHAVEN ROAD
Category:	Sewers
Date / Time Reported:	9/11/2013 11:16:22 AM
Service Priority:	Emergency
Submitted To:	JONES, ANTHONY C
Initiated By:	CAI, ZHEN
Status:	Closed
Associated Cityworks Project:	
Council District:	CCD1

Caller Information:

Name	Home Phone	Work Phone	Other Phone	Cell Phone	Date & Time Of Call	Cu
CHRIS COLBY	510-684-5687				9/9/2013 5:13:22 PM	CC
SRFirstName SRLastName	510-684-5687				9/11/2013 11:13:03 AM	CC

Related Work Orders:

Work Order Id	Category	Description	Submit To	WO Status
551085	Sewers	Sewers - Inspect Main	FRANCOLINO, ADAM B	Closed

Q&A & Comments:

By CAI, ZHEN: 9/11/2013 11:16:23 AM
 CITIZEN IS REPORTING SEWER LEAK FROM THE SEWER PINE, IN THE BACKYARD, AT 6558 PINEHAVEN ROAD.
 Caller: COLBY, CHRIS:
 Q: Is the sewage outside or inside the house?
 A: Outside
 Q: Where is it coming from?
 A: Other
 Q: Is the flow steady or intermittent?
 A: Don't Know / No Answer
 By CAI, ZHEN: 9/11/2013 11:27:30 AM
 PER TONY, REPORTED TO 189.
 OLOTEGUI, ARTURO: Combined with requests 479580
 By FRANCOLINO, ADAM B: 9/11/2013 3:30:38 PM
 FOUND WATER COMING OUT OF WEIR INTO GUTTER AREA IS CAUSED FROM PROPERTY ABOVE ON HEATHER RIDGE , 6573 HEATHERIDGE BUILT AN EXTENDED GARAGE ON HILLSIDE , WHEN THEY DRILLED INTO THE HILL TO PUT PILLARS INTO THE GROUND THEY TAPPED INTO A

NATURAL SPRING, MAIN SEWER IS CLEAR AT THIS TIME.

Public Works Agency Call Center | (510) 615-5566

www.oaklandpw.com | pwacallcenter@oaklandnet.com | Mobile app: [SeeClickFix](#)

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